

Project Name: Marketplace State Security and Privacy Support Services (MSSPSS)

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04/30/2024 – Department of Homeland Security (DHS) Cybersecurity and Infrastructure Security Agency (CISA) Grants Operations Support Services

Customer & Contract Name	Total Contract Value	Role	Period of Performance
CMS MSSPSS	18141372.77	Prime	06/15/22 - 06/14/27
Description of Relevant Services			
<p>Task 2: Leadership Group Support</p> <p>RELI currently supports ISSO responsibilities for over 80 federal agencies, including, but not limited to, CMS, ASETT, CSMM, MRAC, MIDAS, NPPES stakeholders in the areas of risk and compliance management, SA&A audit analysis and support, security awareness training, incident response, contingency planning, and policy implementation along with overseeing the maintenance and submission of security artifacts (e.g., PIA, ISRA, SSP, CP, and POA&Ms) managed in CMS's Archer Governance Risk and Compliance (GRC) tool, and monitor SA&A activities (e.g., SIAs, SCAs, and ACTs). In these roles, RELI provides expert cybersecurity consulting guidance, as informed by research findings, technical articles, news releases, standard operating procedures, guidance documents, and regulations, to adequately manage system risk to Application Development Organizations (ADOs) and system stakeholders. In this role, we are also responsible for developing tools to support the work, such as fact sheets, reports, memos, standard operating procedures, quick reference guides, templates, and training material.</p> <p>Management of agreements is tracked through the team's Computer Matching and Information Agreements to maintain alignment with federal and CMS policies, laws, and standards with updates to the Fed2Fed ISA Tracker related to ISAs undergoing renewal. MSSPSS employs the Documentation Tracker for version history and priority levels on different updates covered in State Engagement Advisory meetings, in addition to the Documentation Reference Matrix, our approved document.</p> <p>RELI designated and provided key personnel responsible for the staffing and ensured the maintenance of all required professional certifications, accreditations, and proficiency relative to their areas of expertise. Our subject matter experts provide internal CMS Security and Privacy Program support, with backgrounds in IT security and privacy disciplines. They also manage Federal Services Hub State AE and NEE ISA documents in CFACTs. The team governs all AE/NEE entities and assists with government-requested reports and other documentation.</p> <p>RELI brings expert guidance to the MSSPSS leaders through subject matter expertise and direct communications with the RELI Cybersecurity Advisory Council, which consists of Senior Cybersecurity Executives. Our experts facilitate and broadcast up to 18 state webinars, provide ten mass communications and notifications, and supply dedicated security and privacy SMEs in monthly CMS Office Hour sessions. With the planning and participation in Quarterly Executive meetings, the team also discusses high-level issues or concerns with the MITG Director, MITG Deputy Director, and Program Manager to cover oversight for the contract.</p> <p>Task 3: Operations Section Support</p>			

At RELI, our MSSPSS team identifies and responds to system risks in alignment with the System Development Life Cycle (SDLC). The CMS ACA Security Program includes a multitude of dedicated resources for each AE and NEE entity to thoroughly review and provide guidance for security and privacy deliverables, assessments of each artifact, POA&M submissions, risk reports in alignment with NIST 800-37, NIST SP 800-30 Rev. 1. Our team supports Request to Connect (RTC) and over 70 Authorization to Connect (ATC) processes for all entities through the submission of a report and supporting artifacts to determine the risk posture of the AE/NEE with adherence to the relevant MARS-E, NEE Framework, CMS ARS, HITRUST, and other CMS guidance. Submissions of AE/NEE/EDE ISA Trackers are provided throughout the RTC process to communicate the ISA status and uploaded to CFACTs along with an IR Management Status Tracker Report.

RELI conducts system audits, penetration tests, and social engineering tests to evaluate system security design and compliance per NIST RMF, DoD, and Homeland Security best practices. We provide risk assessment reports that detail the security testing process, scope of testing, and test results with suggested mitigation guidance. RELI facilitates external inspections, supports inspection logistics, understands requirements and timelines, liaises with other federal agency teams, responds to requests for information, and accommodates the needs of inspectors.

MSSPSS accommodates and supports the AE in compliance checks and full security controls assessments for state audits. To ensure complete transparency, MSSPSS schedules bi-weekly touch base meetings with the CMS COR and weekly and monthly contract status meetings to openly discuss critical issues, concerns, and regular updates. Then, it provides meeting materials in advance and summary notes covering action items and other noteworthy activities.

We educate information security stakeholders on cybersecurity concepts and topics, such as FISMA, SA&A, Risk Management Framework (RMF), Software Development Life Cycle (SDLC)/Enterprise Performance Life Cycle (EPLC), secure code development best practices, Incident Response, and impacts of changing IT cybersecurity guidance. RELI develops Security Training using various training approaches (e.g., computer-based, in-person, gamification) to address general security awareness and role-based knowledge for significant security responsibilities. We evaluate and identify gaps in security training material by interviewing Stakeholders and identifying roles and responsibilities, applicable policies and processes, current training needs, available training materials, and improvement opportunities.

Additionally, MSSPSS supplies staff equivalent to an ISSO who conducts risk review and provides recommendations with compliance analysis covering a wide spectrum, including incident response, reports on events for Exchange systems with assigned severities, risk treatment, security advice, and recommendations based on NIST, CMS, HHS, and FIPS guidelines. Our well-versed ISSOs coordinate with data guardians, senior information security officers (SISO), business owners, and cyber risk advisors to identify appropriate security categorizations and ensure compliance with control requirements defined by the CISO. All requirements are applied as appropriate for PII, PHI, and FTI and inputted into CFACTs with supplemented artifacts to cover all phases of the Target Life Cycle (TLC) and remediate security and privacy findings for ATO tasks.

RELI MSSPSS administers the Marketplace Information Technology Group (MITG) document repository and information management platforms for state-submitted security and privacy artifacts in alignment with security and privacy guidance and regulations governing the

Affordable Care Act (ACA) program. Our team of experts provides weekly reports on the AE-submitted security and privacy artifacts encompassing compliance, oversight, and guidance review throughout the project lifecycle, including continuous monitoring. The State/AE Risk Details Report covers all active systems statuses, milestones, issues/concerns, key dates, and other significant metrics within the report. MSSPSS provides key documents, including but not limited to SSP, POA&M, ISA, ISRA, CMA, IEA, SAP, SAR, SAW, PIA, and other requested documents by CMS. CMS ACA AE policy, guidance, and template artifacts are maintained in a repository to appropriately manage updates, additions, and other changes to ensure materials comply with federal and CMS standards and requirements.

01/29/2024 – HHS CSS

Contract Name	Customer Name	Customer POC	Total Contract Value	Period of Performance	Is there a CPARS available?
Marketplace State Security and Privacy Support Services (MSSPSS)	Centers for Medicare & Medicaid Services (CMS)	Justin Dull, COR 410-913-6313 justin.dull@cms.hhs.gov	\$18,141,372.77	06/15/22 - 06/14/27	No
Description of Services: RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity (AE) exchange models (i.e., State-Based Exchanges [SBE], Federally Facilitated Exchanges [FFE], State Partnership Exchanges); other state-based systems that share exchange functionality (e.g., Medicaid); and Non-Exchange Entities (NEE) that operate in the same health insurance market space (e.g., Enhanced Direct Enrollment Partners, Web Brokers, and Upstream Entities). The security and privacy services RELI provides ensure that the CMS executive N/Ae management and cybersecurity stakeholders have complete, accurate, and timely information to enable informed risk-based decisions regarding the State, Federal, and non-government entities that connect to CMS in support of the ACA. RELI provides a full range of cybersecurity support services to CCIIO, including cybersecurity program management and oversight, governance, risk and compliance support, Security Assessment & Authorization (SA&A) coordination, security architecture and engineering guidance, and cybersecurity policy and standards development, implementation, and oversight.					

12/26/2024 - National Institutes of Health (NIH), National Institutes of Diabetes and Digestive and Kidney Diseases (NIDDK)

Information Technology, Program Management, and Security Services

Contract Name	Customer Name	Customer POC	Total Contract Value
Marketplace State Security and Privacy Support Services (MSSPSS)	Centers for Medicare & Medicaid Services (CMS)	Justin Dull, COR 410-913-6313 justin.dull@cms.hhs.gov	\$18,141,373

Description of Services: FedPath member RELI Group supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program. We assist CMS in supervising and monitoring the security and privacy compliance for an array of exchange models, including State-Based Exchanges (SBE), Federally Facilitated Exchanges (FFE), State Partnership Exchanges, as well as other state-based systems with exchange functionality such as Medicaid, and Non-Exchange Entities (NEEs) operating in the health insurance market space.

Task 1 – Program Management Support

RELI performs all program management duties, including the technical and business management functions necessary to plan, implement, track, report, and deliver the contracted services in alignment with project management standards defined by the latest publication of the Project Management Institute's (PMI®) A Guide to the Project Management Body of Knowledge (PMBOK®).

RELI plans and participates in Quarterly Executive Meetings for State Security and Privacy with the MITG Director, MITG Deputy Director, and Program Manager (PM) and collaborates to address high-level issues or concerns with the ACA Security and Privacy Support Services contract or MITG oversight for the contract. RELI Privacy and Security Analysts provide constant support to the CMS ISSOs and the AEs, allowing for current and up-to-date information on any high-level issues or concerns that need to be discussed and addressed during these discussions.

To support overarching contract management, RELI developed and maintains a comprehensive program management plan (PMP) that outlines a scope management approach, Work Breakdown Structure (WBS) and related schedule management, issue and risk identification, monitoring, and management, human resource management, staffing plan, organizational structure, contact lists, and maintenance of monthly, quarterly, and yearly staff utilization information, Knowledge Management approach and lessons learned, and status reporting.

Task 2&3 – IT Security Support

RELI provides a full range of cybersecurity support services to CCIIO, including cybersecurity program management and oversight, governance, risk and compliance support, Security Assessment & Authorization (SA&A) coordination, security architecture and engineering guidance, and cybersecurity policy and standards development, implementation, and oversight.

RELI provides security and privacy services that are critical to ensure principal CMS personnel, including the CISO, CIO, and others in the risk management chain, receive comprehensive, accurate, and timely information to make informed, risk-based decisions about State, Federal, and non-government entities connecting to CMS to support the ACA. RELI's oversight and guidance are vital in bolstering compliance with relevant privacy and security standards such as A-123, FISMA, the Federal Risk and Authorization Management Program (FedRAMP), the Health Insurance Portability and Accountability Act (HIPAA), the Health Information Technology for Economic and Clinical Health (HITECH) Act, the Minimum Acceptable Risk Safeguards for Exchanges (MARS-E), CMS Acceptable Risk Safeguard (ARS), the NIST RMF, and IA processes. Through the work outlined below, RELI has supported CMS through surge and additional State and Non-State onboarding systems, keeping everything in compliance and the citizen services provided operational and without any breaks in service.

Task 4 – Clinical Informatics Support

Though Fedpath does not have direct experience with REDCap, we have experience with similar systems and have provided similar analytics services to those outlined in this requirement. We will utilize our partner network to fill the gap.

Task 5 – Application Development Support

RELI does not provide Application Development support on this task order.

12/15/2023 – 12/15/2023 - U.S. Air Force Information Technology (IT) Lifecycle and Performance System

Contract Name	Customer Name	Customer POC	Total Contract Value	Period of Performance	Is there a CPARS available?
Marketplace State Security and Privacy Support Services (MSSPSS)	Centers for Medicare & Medicaid Services (CMS)	Justin Dull, COR 410-913-6313 justin.dull@cms.hhs.gov	\$18,141,373	06/15/2022 – 6/14/2027	No
Description of Services: RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program. We assist CMS in supervising and monitoring the security and privacy compliance for an array of exchange models, including State-Based Exchanges (SBE), Federally Facilitated Exchanges (FFE), State Partnership Exchanges, as well as other state-based systems with exchange functionality such as Medicaid, and Non-Exchange Entities (NEEs) operating in the health insurance market space. RELI's provisioning of security and privacy services is critical to ensuring that principal CMS personnel, including the CISO, CIO, and others in the risk management chain, receive comprehensive, accurate, and timely information that aids in making informed, risk-based decisions about State, Federal, and non-government entities connecting to CMS to support the ACA. RELI's oversight and guidance are vital in bolstering compliance with relevant privacy and security standards such as A-123, FISMA, the Federal Risk and Authorization Management Program (FedRAMP), the Health Insurance Portability and Accountability Act (HIPAA), the Health Information Technology for Economic and Clinical Health (HITECH) Act, the Minimum Acceptable Risk Safeguards for Exchanges (MARS-E), CMS Acceptable Risk Safeguard (ARS), the NIST RMF, and IA processes. Through the work outlined below, RELI has supported CMS through surge and additional State and Non-State onboarding systems, keeping everything in compliance and the citizen services provided operational and without any breaks in service. We transitioned multiple contracts into this single effort without any issues.					

11/14/2023 - Cybersecurity & Infrastructure Security Agency (CISA) - JCDC Planning Office Support; PCCS-24-50001 Response to: Sources Sought Notice

Agency & Contract Name	Position	Total Contract Value	Period of Performance
Centers for Medicare & Medicaid Services (CMS) Marketplace State Security and Privacy Support Services (MSSPSS)	Prime	\$18,141,372.77	6/15/2022 - 6/14/2027

Description of Services: RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity (AE) exchange models (i.e., State-Based Exchanges [SBE], Federally Facilitated Exchanges [FFE], State Partnership Exchanges); other state-based systems that share exchange functionality (e.g., Medicaid); and Non-Exchange Entities (NEE) that operate in the same health insurance market space (e.g., Enhanced Direct Enrollment Partners, Web Brokers, and Upstream Entities).

The security and privacy services RELI provides ensure that the CMS Chief Information Security Officer (CISO), CMS Chief Information Officer (CIO), and other CMS management personnel in the risk management chain are provided with complete, accurate, and timely information, which enables them to make informed risk-based decisions regarding the State, Federal, and non-government entities that connect to CMS in support of the ACA. RELI provides oversight and guidance to support compliance with applicable privacy and security standards (e.g., A-123, FISMA, FedRAMP, HIPAA, HITECH, MARS-E, and the NIST RMF) and information assurance (IA) processes.

RELI provides cybersecurity services to CCIIO, overseeing program management, governance, risk and compliance support, SA&A coordination, security architecture and engineering guidance, and cybersecurity policy and standards development.

08/17/2023- Department of the Army Cybersecurity Policy Support Services

Customer	Contract Name	Total Contract Value	Period of Performance
Centers for Medicare & Medicaid Services (CMS)	Marketplace State Security and Privacy Support Services (MSSPSS)	\$18,141,373	06/15/2022 – 6/14/2027
<p>Description of Services: RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program. We assist CMS in supervising and monitoring the security and privacy compliance for an array of exchange models, including State-Based Exchanges (SBE), Federally Facilitated Exchanges (FFE), State Partnership Exchanges, as well as other state-based systems with exchange functionality such as Medicaid, and Non-Exchange Entities (NEEs) operating in the health insurance market space. RELI's provisioning of security and privacy services is critical to ensuring that principal CMS personnel, including the CISO, CIO, and others in the risk management chain, receive comprehensive, accurate, and timely information that aids in making informed, risk-based decisions about State, Federal, and non-government entities connecting to CMS to support the ACA. RELI's oversight and guidance are vital in bolstering compliance with relevant privacy and security standards such as A-123, FISMA, the Federal Risk and Authorization Management Program (FedRAMP), the Health Insurance Portability and Accountability Act (HIPAA), the Health Information Technology for Economic and Clinical Health (HITECH) Act, the Minimum Acceptable Risk Safeguards for Exchanges (MARS-E), CMS Acceptable Risk Safeguard (ARS), the NIST RMF, and IA processes. Through the work outlined below, RELI has supported CMS through surge and additional State and Non-State onboarding systems, keeping everything in compliance and the citizen services provided operational and without any breaks in service. We transitioned multiple contracts into this single effort without any issues.</p> <p>Cyber Policy, Planning, and Training Activities for a Large Federal Agency: RELI constantly navigates evolving legislative changes and cybersecurity concerns, ensuring practical interpretation and implementation of policy updates. The organization actively coordinates educational training with stakeholders, supporting all security-related</p>			

activities and documentation. This effort includes interpreting regulatory guidelines, creating training materials, hosting educational sessions, and offering strategic support to obtain or maintain the ATO for numerous systems and business owners. Given the diversity in deployments of the Health Exchange work and its impact on multiple entities, including non-state, state, and federal entities, providing consistent collaboration to formulate and enhance policies is incredibly important.

06/09/2023 - Centers for Medicare & Medicaid Services (CMS) Health Plan Management System (HPMS) - Website Maintenance and Enhancement Services

Security

Contract Name	Agency	Total Contract Value	Period of Performance
Marketplace State Security and Privacy Support Services (MSSPSS)	CMS	\$18,141,372.77	06/15/22 - 06/14/27
Description of Relevance Services: RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program, assisting CMS in the monitoring of the various State and Administrative Entity exchange models; other state-based systems that share exchange functionality; and Non-Exchange Entities that operate in the same health insurance market space. The security and privacy services RELI provides ensure that CMS executive management and cybersecurity stakeholders are provided with complete, accurate, and timely information to enable informed risk-based decisions. We provide oversight to support compliance with applicable privacy and security standards and information assurance processes. RELI carries out the duties of the CMS information system security officer (ISSO) for 24 Marketplace federal systems, where we oversee the maintenance and submission of security artifacts managed in CFACTS and monitor SA&A activities in alignment with security requirements. We provide security consulting for the management of system risk to Application Development Organizations and system stakeholders.			

06/08/2023 – NIH NIAIDS

Contract Name & Number	Customer Name	Total Contract Value	Number of FTEs	Client POC Information	Is there a CPARS available?
Marketplace State Security and Privacy Support Services (MSSPSS)	Centers for Medicare & Medicaid Services (CMS)	\$18,141,373	16	Timothy J Truett, COR 301-492-4420 Timothy.Truett@cms.hhs.gov	No
Description of Services: RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity (AE) exchange models (i.e., State-Based Exchanges [SBE], Federally Facilitated Exchanges [FFE], State Partnership Exchanges); other state-based systems that share exchange functionality (e.g., Medicaid); and Non-Exchange Entities (NEE) that operate in the same health insurance market space (e.g., Enhanced Direct Enrollment Partners, Web Brokers, and Upstream Entities).					

The security and privacy services RELI provides ensure that the CMS Chief Information Security Officer (CISO), CMS Chief Information Officer (CIO), and other CMS management personnel in the risk management chain are provided with complete, accurate, and timely information, which enables them to make informed risk-based decisions regarding the State, Federal, and non-government entities that connect to CMS in support of the ACA. RELI provides oversight and guidance to support compliance with applicable privacy and security standards (e.g., A-123, FISMA, FedRAMP, HIPAA, HITECH, MARS-E, and the NIST RMF) and information assurance (IA) processes.

We provide a full range of cybersecurity support services to CCIIO, including cybersecurity program management and oversight, governance, risk and compliance support, Security Assessment & Authorization (SA&A) coordination, security architecture and engineering guidance, and cybersecurity policy and standards development, implementation, and oversight.

05/30/2023 – CMS ASSETT

Contract Name	Contract Type	Customer Name	Customer POC	Total Contract Value	Period of Performance
Marketplace State Security and Privacy Support Services (MSSPSS)	FFP	Centers for Medicare & Medicaid Services (CMS)	Justin Dull 410-913-6313 justin.dull@cms.hhs.gov	\$18,141,372.77	6/15/2022 - 6/14/2027
Brief Description of Services: RELI provides a full range of cybersecurity support services to CCIIO, including cybersecurity program management and oversight, governance, risk and compliance support, Security Assessment & Authorization (SA&A) coordination, security architecture and engineering guidance, and cybersecurity policy and standards development, implementation, and oversight.					
Relevance to Capability Areas: <i>Experience with HIPAA adopted standards for transactions and code sets, unique identifiers, and operating rules</i> RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity (AE) exchange models (i.e., State-Based Exchanges [SBE], Federally Facilitated Exchanges [FFE], State Partnership Exchanges); other state-based systems that share exchange functionality (e.g., Medicaid); and Non-Exchange Entities (NEE) that operate in the same health insurance market space (e.g., Enhanced Direct Enrollment Partners, Web Brokers, and Upstream Entities). <i>Knowledge of HIPAA regulations</i> The security and privacy services RELI provides ensure that the CMS Chief Information Security Officer (CISO), CMS Chief Information Officer (CIO), and other CMS management personnel in the risk management chain are provided with complete, accurate, and timely information, which enables them to make informed risk-based decisions regarding the State, Federal, and non-government entities that connect to CMS in support of the ACA. RELI provides oversight and guidance to support compliance with applicable privacy and security standards (e.g., A-123, FISMA, FedRAMP, HIPAA, HITECH, MARS-E, and the NIST RMF) and information assurance (IA) processes.					

5/9/2023 – DHS - CISA; Cyber Safety Review Board (CSRB) Support

Centers for Medicare & Medicaid Services (CMS) Marketplace State Security and Privacy Support Services (MSSPSS)	
Customer Name and Address	CMS; 7500 Security Boulevard, Baltimore, MD 21244
Name and Contact Information of Reference that can Substantiate the Work Performed	Justin Dull, COR; (410) 913-6313; justin.dull@cms.hhs.gov
Dates of Contract Performance	6/15/2022 – 6/14/2027

Contract Type and Total Value	FFP / \$18,141,372.77
Description of Services Performed	
<p>RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity (AE) exchange models (i.e., State-Based Exchanges [SBE], Federally Facilitated Exchanges [FEE], State Partnership Exchanges); other state-based systems that share exchange functionality (e.g., Medicaid); and Non-Exchange Entities (NEE) that operate in the same health insurance market space (e.g., Enhanced Direct Enrollment Partners, Web Brokers, and Upstream Entities). The security and privacy services RELI provides ensure that the CMS executive management and cybersecurity stakeholders have complete, accurate, and timely information to enable informed risk-based decisions regarding the State, Federal, and non-government entities that connect to CMS in support of the ACA.</p>	
Project's Relevance to PWS Tasks	
<p>Relevance to Task 1 Contract Management: RELI performs all program management duties, including technical and business management functions, necessary to plan, implement, track, report, and deliver the contracted services in alignment with project management standards defined by the latest publication of the Project Management Institute's (PMI®) A Guide to the Project Management Body of Knowledge (PMBOK®).</p> <p>RELI plans and participates in Quarterly Executive Meetings for State Security and Privacy with the MITG Director, MITG Deputy Director, and Program Manager (PM) and collaborates to address high-level issues or concerns with the ACA Security and Privacy Support Services contract or MITG oversight for the contract. RELI Privacy and Security Analysts provide constant support to the CMS ISSOs and the AEs, allowing for current and up-to-date information on any high-level issues or concerns that need to be discussed and addressed during these discussions.</p> <p>To support overarching contract management, RELI developed and maintains a comprehensive program management plan (PMP) that outlines a scope management approach, Work Breakdown Structure (WBS) and related schedule management, issue and risk identification, monitoring, and management, human resource management, staffing plan, organizational structure, contact lists, and maintenance of monthly, quarterly, and yearly staff utilization information, Knowledge Management approach and lessons learned, and status reporting.</p> <p>RELI develops and delivers a Monthly Status Report (MSR) to the COR, which includes: (1) a summary of all project milestones and their anticipated completion dates, (2) an assessment of current month and future month activities, (3) a discussion of any issues or recommendations related to contract performance or administration, (4) staffing roster, and (5) program risks with risk mitigation plans. RELI also drafts and delivers a monthly Financial Status Report (FSR) that outlines all resource expenditures and expense variances.</p> <p>We hold monthly status meetings with key contract stakeholders (e.g., COR GTL and contract task representatives) to discuss prior month activities/accomplishments, deliverables, contract financials (Monthly Contract Financial Report), personnel issues/changes, or any additional relevant contract items or concerns.</p> <p>Relevance to Task 2 Cybersecurity-Related Administrative, Program Management, and Drafting Support: The RELI Program Manager (PM) provides administrative and logistical support for meetings, develops meeting agendas, formats slide decks, presentations, and briefings, drafts notifications and announcements, records meeting notes, and development of meeting minutes.</p> <p>We develop agendas and post-meeting electronic summary notes (within Jira and Confluence) for all regularly scheduled and ad hoc critical action meetings. Our summary notes specify essential steps of action, outstanding issues, follow-up activities, and decisions.</p> <p>We manage the tracking, reviewing, and reporting of security and privacy documents and support the Authorization to Operate (ATO) and Authorization to Connect (ATC) processes for over 100 entities, including the States, Administering Entities (AE), Non-Exchange Entities (NEE), and the federal systems supporting the Marketplace.</p> <p>RELI meets with all entities weekly to monitor risk-related activities and provide expert guidance and support. We review and document via standard checklists any findings, issues, or needed corrections and provide advice, expertise, references, and guidance to support stakeholder compliance.</p> <p>RELI is responsible for planning, creating, and facilitating up to 18 webinars a year, addressing relevant security and privacy topics broadcast to all states and addressing any new guidance or document updates to provide awareness and training. These webinars address new guidance around updated documentation, utilizing new templates, control implementation, frequently asked questions, or joint issues identified among the entities.</p> <p>RELI implements and adheres to our Quality Control Plan. Our quality assurance efforts include inspection and management oversight to determine the extent to which contract deliverables meet CMS's actual needs and the appropriateness, completeness, and error-free nature of all activities and work products. RELI maintains the highest degree of quality for all actions performed.</p> <p>Provide general cybersecurity subject matter expertise on various topics in support of CCIIO efforts. RELI carries out the duties of the ISSO for over 100 entities that establish the Marketplace platform and connect and utilize the Marketplace, where we oversee the maintenance and submission of security artifacts (e.g., PIA, ISRA, SSP, CP, and POA&Ms) managed in CMS's Archer Governance Risk and Compliance (GRC) tool, and monitor SA&A activities (e.g., SIAs, SCAs, and ACTs). We provide expert cybersecurity consulting guidance, as informed by research findings, technical articles, news releases, standard operating procedures, guidance documents, and regulations, to adequately manage system risk to Application Development Organizations (ADOs) and system stakeholders. In this role, we are also responsible for developing tools to support the work, such as fact sheets, reports, memos, standard operating procedures, quick reference guides, templates, and training material.</p> <p>Relevance to Task 3 Cyber Research Services and Cyber Forensics Support: RELI provides general cybersecurity subject matter expertise on various topics in support of CCIIO efforts. RELI carries out the duties of the ISSO for over 100 entities that establish the Marketplace platform and connect and utilize the Marketplace. We provide expert cybersecurity consulting guidance, as informed by research findings, technical articles, news releases, standard operating procedures, guidance documents, and regulations, to adequately manage system risk to Application Development Organizations (ADOs) and system stakeholders. In this role, we are also responsible for developing tools to</p>	

support the work, such as fact sheets, reports, memos, standard operating procedures, quick reference guides, templates, and training material.

RELI cybersecurity analysts **perform technical security impact analysis of new regulations, system changes, emerging threats, identified vulnerabilities, security incidents, and system changes** and provide summaries of research and recommendations to cybersecurity stakeholders and decision makers for consideration and action. We prepare written **analyses of cyber incidents and risks** that detail the record of events, technical analysis of causes, mitigations, and lessons learned. **We submit our cyber incident/risk analysis summary to the appropriate stakeholders to leverage lessons learned and reduce risk** in the event of future incidents of a similar nature.

05/08/2023 – CMS EAOS – Phase One Response to Eligibility Appeals Operations Support (EAOS) - Digital Services Support (DSS)

CMS Marketplace State Security and Privacy Support Services (MSSPSS)

RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity exchange models; other state-based systems that share exchange functionality; and Non-Exchange Entities that operate in the same health insurance market space. The security and privacy services RELI provides **ensure that CMS executive management and cybersecurity stakeholders are provided with complete, accurate, and timely information to enable informed risk-based decisions**. RELI provides oversight and guidance to support compliance with applicable privacy and security standards and information assurance processes. Consistent with EAOS's security and privacy support needs, **RELI carries out the duties of the CMS information system security officer (ISSO) for 24 Marketplace federal systems**, where we **oversee the maintenance and submission of security artifacts** managed in CFACTS and monitor SA&A activities in alignment with the security requirements outlined in the CMS ARS. We provide **expert security consulting for the management of system risk** to Application Development Organizations and system stakeholders. We **develop SOPs, quick reference guides, templates, and training material to inform cybersecurity stakeholders** of their SA&A responsibilities.

04/14/2023 - Centers for Medicare & Medicaid Services (CMS) Chronic Conditions Warehouse (CCW) Virtual Research Data Center (VRDC)

Demonstrate your knowledge of the privacy legislation surrounding the maintenance, use and dissemination of Medicare, Medicaid or Healthcare data. Include examples of how you complied with federal and/or state privacy legislation in the maintenance and dissemination of healthcare data files.

Marketplace State Security and Privacy Support Services (MSSPSS)

Contract Name	Marketplace State Security and Privacy Support Services (MSSPSS)
Contract #	75N98120D00065
Contracting Organization	Centers for Medicare & Medicaid Services (CMS)
Funding Amount	\$ 18,141,373
Prime Contractor	RELI Group, Inc.

Highlights of our work: RELI Group supports CCIIO's Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity exchange models. This includes State-Based Exchanges, Federally Facilitated Exchanges, State Partnership Exchanges, and other state-based systems that share exchange functionality such as Medicaid and Non-Exchange Entities that operate in the same health insurance market space such as Enhanced Direct Enrollment Partners, Web Brokers, and Upstream Entities.

Detailed Description of Services:

- The security and privacy services RELI provides ensure that the CMS Chief Information Security Officer, CMS Chief Information Officer, and other CMS management personnel in the risk management chain are provided with complete, accurate, and timely information, which enables them to make informed risk-based decisions regarding the State, Federal, and non-government entities that connect to CMS in support of the ACA.
- RELI provides oversight and guidance to support compliance with applicable privacy and security standards (e.g., A-123, FISMA, FedRAMP, HIPAA, HITECH, MARS-E, and the NIST RMF) and information assurance processes. RELI provides a full range of cybersecurity support services to CCIIO, including cybersecurity program management and oversight, governance, risk and compliance support, Security Assessment & Authorization (SA&A) coordination, security architecture and engineering, and cybersecurity policy and standards development.

01/30/2023 – CMS FSSE

2. Understanding of the PPACA as well as the regulations and sub-regulatory guidance and the operations and the financial management of FFE, SBE, CSR, APTC and Reinsurance programs, legacy fiscal intermediary, and/or legacy carrier performing debt management, collections;

Marketplace State Security and Privacy Support Services (MSSPSS): As the prime contractor, RELI Group supports CCIIO's Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity exchange models. This includes State-Based Exchanges, Federally Facilitated Exchanges, State Partnership Exchanges, and other state-based systems that share exchange functionality such as Medicaid and Non-Exchange Entities that operate in the same health insurance market space such as Enhanced Direct Enrollment Partners, Web Brokers, and Upstream Entities. The security and privacy services RELI provides ensure that the CMS Chief Information Security Officer, CMS Chief Information Officer, and other CMS management personnel in the risk management chain are provided with complete, accurate, and timely information, which enables them to make informed risk-based decisions regarding the State, Federal, and non-government entities that connect to CMS in support of the ACA. RELI provides oversight and guidance to support compliance with applicable privacy and security standards (e.g., A-123, FISMA, FedRAMP, HIPAA, HITECH, MARS-E, and the NIST RMF) and information assurance processes. RELI provides a full range of cybersecurity support services to CCIIO, including cybersecurity program management and oversight, governance, risk and compliance support, Security Assessment & Authorization (SA&A) coordination, security architecture and engineering, and cybersecurity policy and standards development.

10/06/2022 – IRS SPSS

Contract Name	Customer Name	Customer POC	Total Contract Value	Period of Performance	Is there a CPARS available, yes or no?
Marketplace State Security and Privacy Support Services (MSSPSS)	Centers for Medicare & Medicaid Services (CMS)	Timothy J Truett Timothy.Truett@cms.hhs.gov 301-492-4420	\$18,141,373	6/15/2022 - 6/14/2027	No
<p>Description of Services: RELI supports CMS's Center for Consumer Information and Insurance Oversight (CCIIO) Affordable Care Act (ACA) Security and Privacy Program, assisting CMS in the oversight and monitoring of the various State and Administrative Entity (AE) exchange models (i.e., State-Based Exchanges [SBE], Federally Facilitated Exchanges [FFE], State Partnership Exchanges); other state-based systems that share exchange functionality (e.g., Medicaid); and Non-Exchange Entities (NEE) that operate in the same health insurance market space (e.g., Enhanced Direct Enrollment Partners, Web Brokers, and Upstream Entities). The security and privacy services RELI provides ensure that the CMS Chief Information Security Officer (CISO), CMS Chief Information Officer (CIO), and other CMS management personnel in the risk management chain are provided with complete, accurate, and timely information, which enables them to make informed risk-based decisions regarding the State, Federal, and non-government entities that connect to CMS in support of the ACA. RELI provides oversight and guidance to support compliance with applicable privacy and security standards (e.g., A-123, FISMA, FedRAMP, HIPAA, HITECH, MARS-E, and the NIST RMF) and information assurance (IA) processes.</p> <p>RELI provides a full range of cybersecurity support services to CCIIO, including cybersecurity program management and oversight, governance, risk and compliance support, Security Assessment & Authorization (SA&A) coordination, security architecture and engineering, and cybersecurity policy and standards development.</p>					