Providence Anesthesiology Associates

Pay and Assignment
Management System
(PAMS)
Handbook

Revised 2014 December 28

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I. Introduction

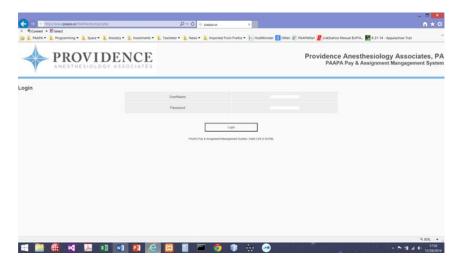
The Presbyterian Anesthesia Pay and Assignment Management System (PAMS) is a web-based interactive application designed to view and make changes in a PAAPA partner's schedule. It has been in use since 2009. New pay rules have necessitated revision and updating of the system. The application is accessible from any computer with an internet connection 24 hours a day. It is written in PHP/HTML, Javascript, CSS, and Ajax. Data is kept on a MySQL database.

II. The Website

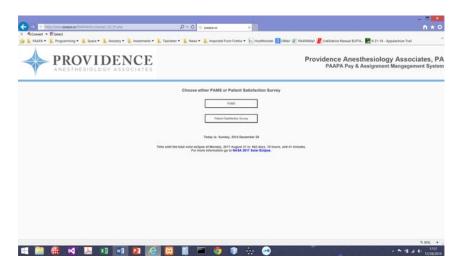
PAMS is accessed at www.paapa.us.



Login id is the partner's initials (as designated by the group). The password is reset by the partner at first use after using their PAA number as the initial password. This password, if forgotten or if it needs to be changed, may be reset.



Once the site is entered, one may choose to enter the PAMS part of the program or review Patient Satisfaction results (not covered in this manual).



Next one must choose the partner and the month for viewing and changes. The screen defaults to the partner who has signed in and the present month.

However, anyone may access and change anyone's schedule.

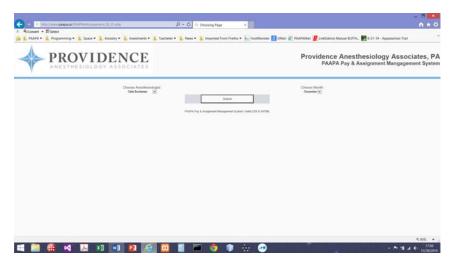
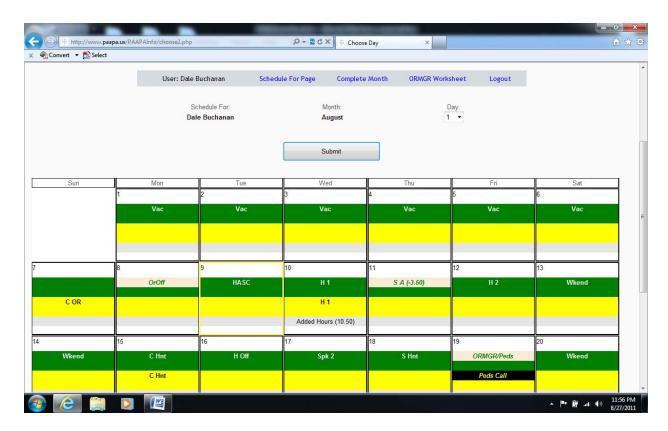


Figure 1: Choosing Page

ALL CHANGES ARE LOGGED AS TO DATE, TIME, AND PERSON MAKING THE CHANGES. ALL CHANGES ARE MONITORED AND SUBJECT TO REVIEW AND APPROVAL.

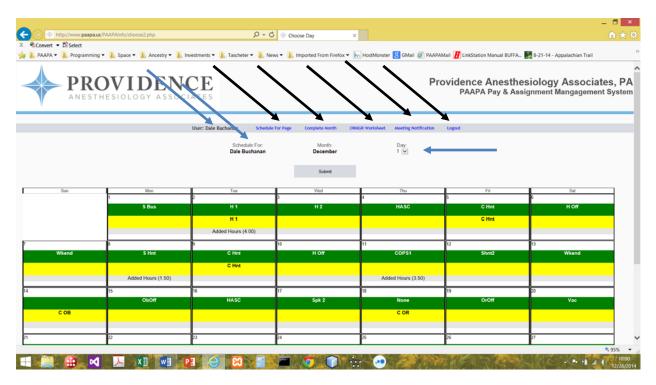
Months normally available for viewing or changing are this month and next month. The previous month is available until the 3rd of this month. All changes for the previous month must be made on or before the 3rd of this month. The next month is usually available within a day or two of the new schedule release.



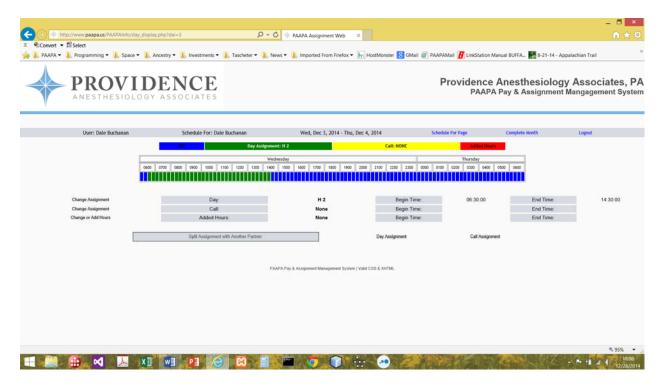
On the "Choose Day" page to select a day one may choose a day from the dropdown menu under "Day" at the top right of the page and click "Submit" OR one may simply click on the specific day to be chosen. When the cursor is over a specific day the border will turn yellow (as can be seen for the 9th here).

Any "Day Assignments" will be with a green background with white lettering, unless it has been altered from the original assignment in which case it will display as green lettering with a white background. Call assignments, likewise, will be black lettering on a yellow background or yellow lettering on a black background if altered from the original assignment. This makes it easy to see which days have been changed.

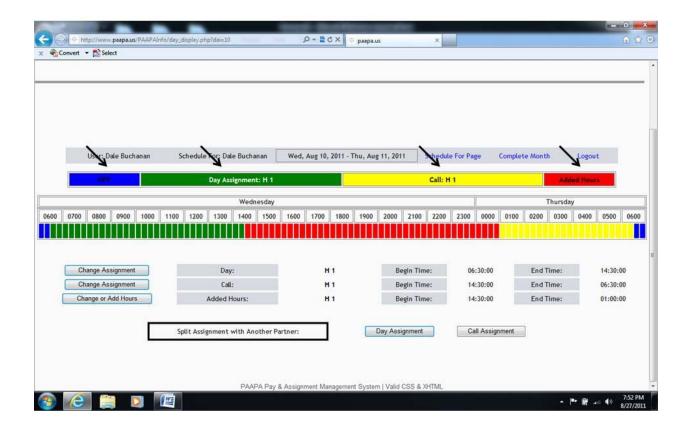
The blue menu bar at the top shows (from left to right) the current signed-on user, the partner whose schedule has been accessed, and the date (blue arrows). Then there are five links, which if clicked, take the user to the "Schedule For Page," the "Complete Month" page, "ORMGR" page, "Meeting Notification" page, or allows the user to "Logout" (black arrows).



After choosing the day, this page appears.

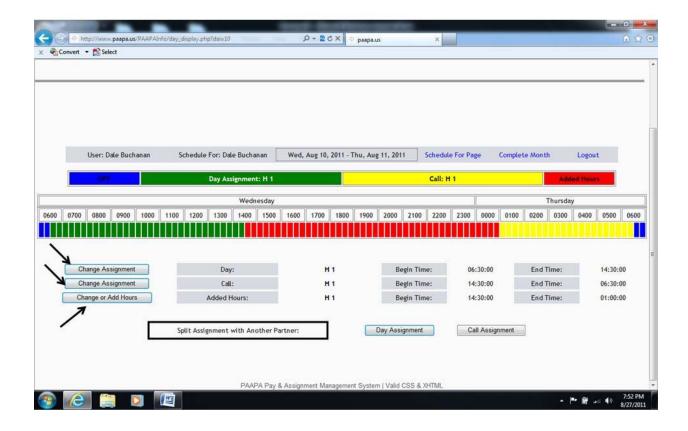


The menu line has the User, the partner's schedule being accessed, the date, and links to the "Schedule For Page", "Complete Month", and "Logout."

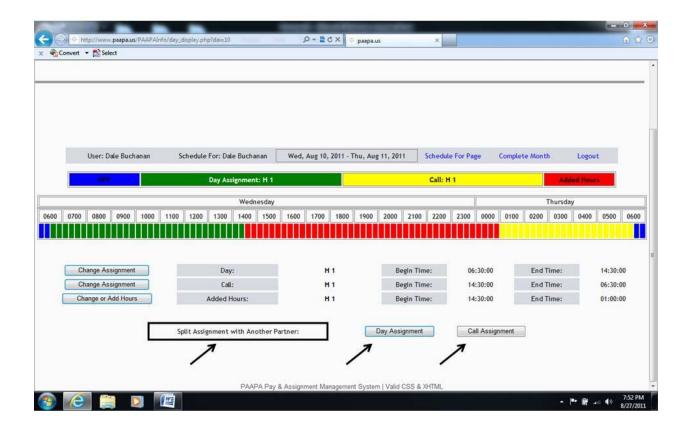


The next line shows that any off time on the time bar is indicated by blue blocks, the Day Assignment segment is indicated by green and lists the present day assignment, any Call Assignments are indicated by yellow and the current call assignment is listed, and any Added Hours are indicated by red.

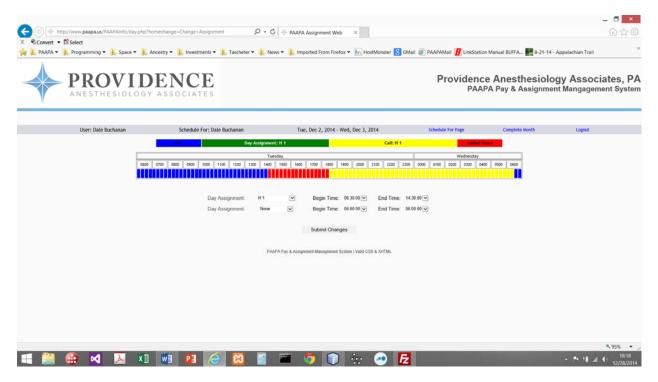
The time line shows the days of the week covered by these assignments, then the hour blocks of the day, and finally by the colored blocks indicating the various 15 minute increments with the appropriate assignment colors.



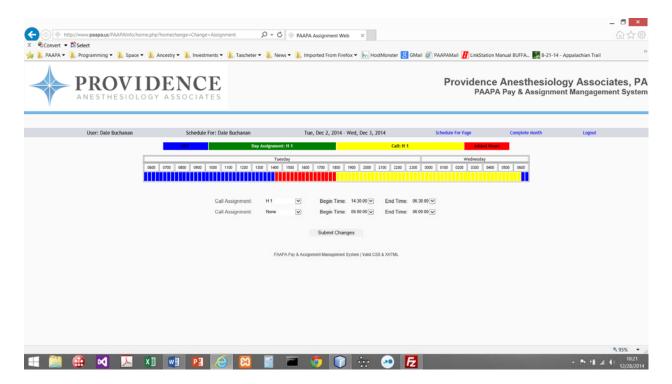
Below the time line are three or more lines showing the Day Assignment, any Call Assignment, and any Added Hours including the assignment name, the begin time, and the end time. The buttons to the left are links that take the user to a page to alter either of the assignments or to add hours.



A partner may split a Day or Call Assignment with another partner. If a partner wants to split a Day Assignment with another partner then the "Day Assignment" button should be clicked. If a partner wants to split a Call Assignment with another partner then the "Call Assignment" button should be clicked.

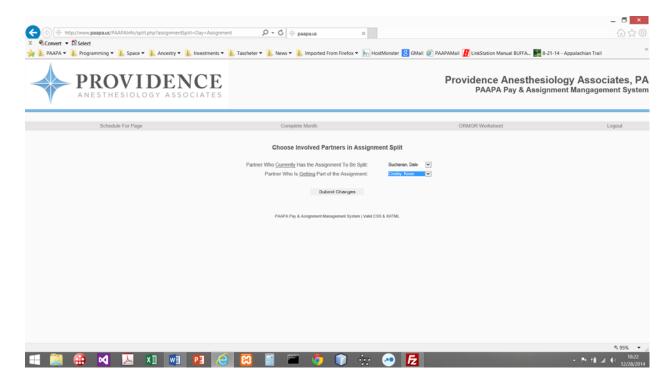


On the Change Day Assignment page, the look of the page is similar to the Day Display page with the menu bar at the top, the hour time line, etc. However, the bottom drop down menus allow a partner to choose an assignment and the begin and end times for that assignment. By default the current "Day Assignment", "Begin Time," and "End Time" are displayed. When a different assignment is chosen, the default begin and end times for that assignment are automatically updated and are shown in the "Begin Time" and "End Time" drop down menus. When the proper choices are made, the "Submit Changes" button is clicked to execute the changes. An extra "Day Assignment" line is present in case a partner has parts of two day assignments like when splitting a day assignment with another partner.

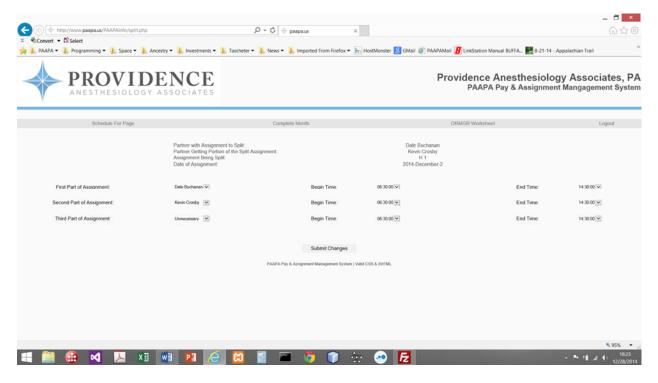


The Call Assignment page works in the same fashion as the Day Assignment page. In both the Day Assignment and Call Assignment pages a user may have up to two assignments and/or begin and end times (as when an assignment has been split).

The Add Hours Assignment page works in a similar fashion to the other two but may have up to three different periods of added hours.



When the Split Assignment – Day Assignment page is selected one gets a page in which the partner currently holding the assignment and the partner who is getting a portion of the assignment must be selected and submitted.



This page is then loaded. It shows the "Partner with Assignment to Split," the "Partner Getting Portion of the Split Assignment," the "Assignment Being Split," and the "Date of Assignment." Then the assignment must be doled out between the selected partners according to time. If the assignment is divided into two segments then the "Third Part of Assignment" should be left as "Unnecessary." If the assignment is divided into three segments then the partner receiving the "First Part of Assignment" and the partner receiving the "Third Part of Assignment" must be the same with the partner receiving the "Second Part of Assignment" as the 'other' partner.

Also, the "End Time" of the "First Part of Assignment" must be the same as the "Begin Time" of the "Second Part of Assignment." If the assignment is divided into three parts, then, also, the "End Time" of the "Second Part of Assignment" and the "Begin Time" of the "Third Part of Assignment" must be the same.

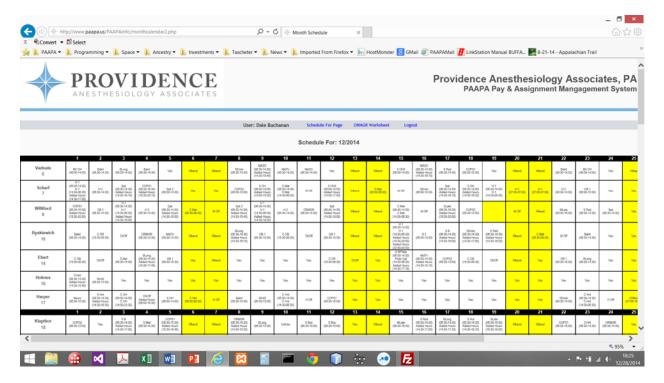




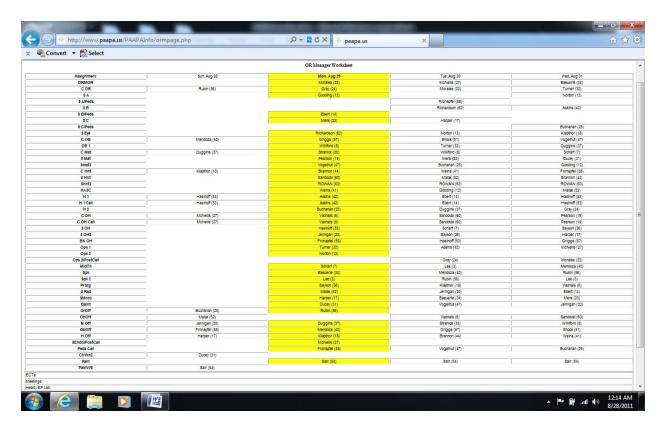
When submitted, if any errors have been made in these selections there will be a conflict page and the partner making the selections will need to start over. Sometimes a code is displayed which, if necessary, will help determine the error type.

Since there are no "Day Assignments" on weekends or holidays, the option to split a "Day Assignment" will not be available on these days.

The "Split Assignment with Another Partner" "Call Assignment" page works the same as that for the "Day Assignment."



The "Month Schedule" page looks like this. It contains all assignments of all partners for the month.



The OR Manager's Worksheet shows all the day and call assignments and the partners assigned those assignments for a period of four days. The partner designated for the peds coverage is shown (as /Peds by another assignment) as well as any partners staying after call to work (as /PostCall by another assignment).

On the menu bar on the OR Manager Worksheet there is an option to advance the dates by two days, a help if there is an intervening holiday around a weekend. There is also a "Print Friendly Version" link if the regular webpage prints on more than one page.

/PostCall Assignments

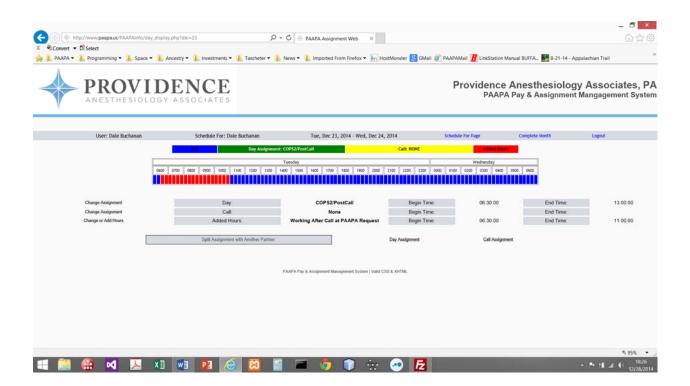
A partner is designated as working "/PostCall" only if the original schedule had them working after a call (at PAAPA's request). It is PAAPA's intention to minimize the amount of work a partner does after call.

The "/PostCall" designation for the DAY assignment signifies that the partner *is eligible* for receiving a higher pay rate for any work they do that day, a premium for working after call. **The "/PostCall" assignment has NO inherent value.** It is incumbent on the partner working post-call to add the appropriate number of hours they actually work under the designation "Working After Call at PAAPA Request." Only then does the working partner receive the extra credit (1.3 hours for every hour worked) for working post-call. When working a "/PostCall" assignment a partner may be dismissed at any time by the ORMGR.

Occasionally, a partner is asked to work postcall to cover for a meeting, etc. when the schedule did not originally have him working a "/PostCall" assignment. The ORMGR for that day has the ability to change the DAY assignment for any partner to an appropriate "/PostCall" assignment. If this situation arises, to qualify for the increased pay rate of 1.3 hours/hour worked, the partner should contact the ORMGR to change the DAY assignment from a CALL OFF assignment (ie OrOff) to a "/PostCall" (ie Misc/PostCall) assignment so the partner then becomes eligible for the "Working After Call at PAAPA Request" added hours.

Only when a partner puts in the added hours ("Working After Call at PAAPA Request") does he get any credit for working that day. To *emphasize*, any DAY assignment containing the "/PostCall" designator does not have any inherent credit or value. It only signifies the ability for the partner to add hours as "Working After Call at PAAPA Request."

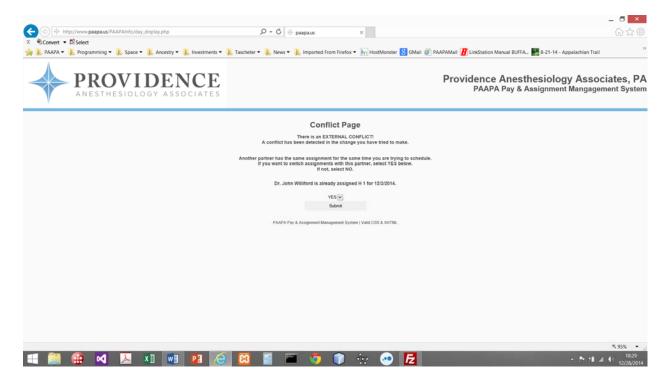
Below is an example of the correct way to enter this time.





If, when changing an assignment a partner gets a page which looks like this one, it means the program has determined there is a conflict. There are two types of conflicts - internal and external. An internal conflict means a partner has tried to make a change which conflicts with the schedule they already have. For example, if someone tries to schedule a call assignment at the same time he has an assignment, it generates an internal conflict. An external conflict means a partner is trying to schedule an assignment at the same time another partner has that assignment.

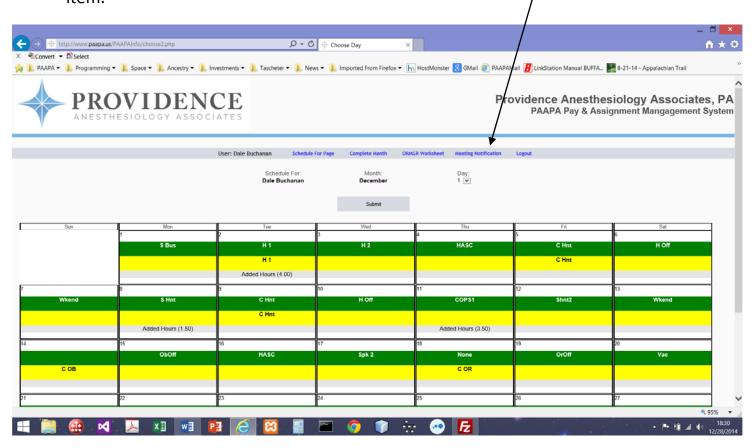
When dealing with a conflict, check the assignment and times before resubmitting a schedule change request. If a partner cannot determine what is generating the conflict, please note the "Error Code" message and contact Dale Buchanan.



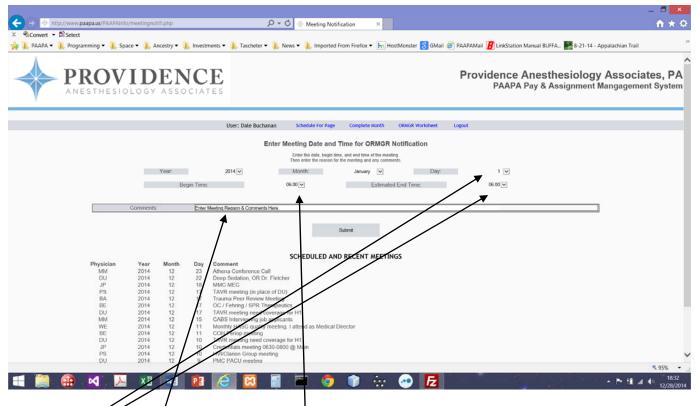
In the special circumstance where a partner is wanting to switch an assignment with another partner and the two assignments have the same start and end times, then when the other assignment is selected, the above page will display. It recognizes an external conflict but gives the user the option of making a switch with the partner holding the other assignment. If this is what is desired then leave the "YES" in the dropdown menu and click on the "SUBMIT" button. If not, then choose "NO" from the dropdown menu and click "SUBMIT."

If the two assignments do not have the same begin and end times, then to switch assignments one must change the other partner's assignment to "None," choose the other partner's original assignment as their own, and finally give their original assignment to the other partner.

To enter a date and time of a meeting click on the "Meeting Notification" menu item.



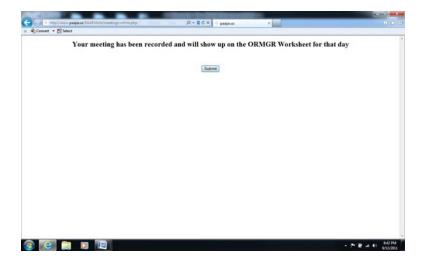
This takes you to the next page -



Enter the day of the meeting, the begin time of the meeting, and the estimated end time of the meeting.

Then, enter the **reason** for the meeting and any comments necessary prior to submitting the information. The reason and comments must replace the default "Enter Meeting Reason & Comments Here." statement. If not, an error will be generated.

If everything is OK, the next page is displayed.



When "Submit" is clicked then the user is taken back to the "Choosing Page."

When the OR Manager prints the OR Manager Worksheet, any meetings over the time period covered by the worksheet will automatically be displayed beside the "Meetings" line toward the bottom of the worksheet.



This now relieves the need to keep a separate calendar for meetings.

Assignments and Values						
Assignment	Start	End	Hour Rate	Shifts	Number of Hours	
C OR (Weekday)		06:30:00	1.333	2.50	20.0000	
C OR (Weekend) C OB (Weekday)		06:30:00 06:30:00	1.333 1.333	4.00 2.50	32.0000 20.0000	
C OB (Weekend)		06:30:00	1.333	4.00	32.0000	
C Hnt (Weekday) - for the day portion		14:30:00	1.000	1.00	8.0000	
C Hnt (Weekday) - for the evening portion C Hnt (Weekend)		06:30:00 06:30:00	1.125 1.333	2.25 4.00	18.0000 32.0000	
C Mat (Weekday) - for the day portion		14:30:00	1.000	1.00	8.0000	
C Mat (Weekday) - for the evening portion	14:30:00	06:30:00	1.125	2.25	18.0000	
C Mat (Weekend)		06:30:00	1.333	4.00	32.0000	
C OH (Weekday Day) - for day portion C OH (Weekday Day) - for evening portion		14:00:00 23:30:00	1.000 1.125	1.00	8.0000 10.6875	
Ortho Call (Weekend Home Call)		06:00:00	0.200	0.60	4.8000	
C OH (Weekday Added Hours)			1.000			
C OH (Weekend Added Hours) H 1 (Weekday Day)	00.20.00	14:30:00	1.133	1.00	0.0000	
H I (Weekday Day) Heart Call (Weekday Home Call)		07:00:00	1.000 0.150	1.00 0.30	8.0000 2.4000	
Heart Call (Weekend Home Call)		07:00:00	0.200	0.60	4.8000	
H 1 (Weekday Added Hours)			1.000			
H 1 (Weekend Added Hours) Peds Call (Weekday Home Call)	14.20.00	06:30:00	1.133 0.150	0.30	2.4000	
Peds Call (Weekend Home Call)		07:00:00	0.130	0.60	4.8000	
Peds Call Short (Weekday Home Call after Ops2 or Smat2)	13:00:00	06:30:00	0.150	0.33	2.6250	
Peds (Weekday Added Hours)			1.000			
Peds (Weekend Added Hours) Peds Weekday Supplement			1.133 1.000			
SLate	06:30:00	16:30:00	1.000	1.25	10.0000	
COPS1		15:30:00	1.000	1.13	9.0000	
Neuro OB 1		15:30:00 14:30:00	1.000 1.000	1.13	9.0000 9.0000	
S Bus		14:30:00	1.000	1.06	8.5000	
Balnt		14:30:00	1.000	1.00	8.0000	
вк он		14:00:00	1.000	1.00	8.0000	
B Long H 2		14:30:00 14:30:00	1.000 1.000	1.00	8.0000 8.0000	
HASC		14:30:00	1.000	1.00	8.0000	
MASC		14:30:00	1.000	1.00	8.0000	
MidTn MLate		14:30:00 14:30:00	1.000 1.000	1.00	8.0000 8.0000	
Ops 1		14:30:00	1.000	1.00	8.0000	
ORMGR		14:30:00	1.000	1.00	8.0000	
Pain		15:30:00	1.000	1.00	8.0000	
Pain2 S B		15:30:00 14:30:00	1.000 1.000	1.00	8.0000 8.0000	
SEndo		14:30:00	1.000	1.00	8.0000	
S Hnt		14:30:00	1.000	1.00	8.0000	
S Mat		14:30:00	1.000	1.00	8.0000	
S OH SI OH		14:00:00 14:00:00	1.000 1.000	1.00	8.0000 8.0000	
S OH2		14:00:00	1.000	1.00	8.0000	
S Rad		14:30:00	1.000	1.00	8.0000	
Sds 1		14:30:00	1.000	1.00	8.0000	
Spk Spk 2		14:30:00 14:30:00	1.000 1.000	1.00	8.0000 8.0000	
COPS2		13:00:00	1.000	0.81	6.5000	
Shnt2		13:00:00	1.000	0.81	6.5000	
Smat2 PainWE (Weekend Home Call)		13:00:00 07:00:00	1.000 0.096	0.81	6.5000 2.4000	
CWkn2 (Weekend Home Call)		15:00:00	0.096	0.30	1.6000	
Assignment Overrun (Weekday Added Hours)			1.000			
Working After Call (Weekday Added Hours)			1.300			
Meeting Coverage (Weekday Added Hours) Other (Weekday Added Hours)			1.000			
Meeting Coverage (Weekend Added Hours)			1.000 1.333			
CallWE2 (Added Hours)			1.133			
Other (Weekend Added Hours)			1.333			
Pain (Weekend Added Hours)			1.133			

PAMS FREQUENTLY ASKED QUESTIONS

1. What if I have forgotten my password?

Contact Dale Buchanan. Although passwords are encrypted and cannot be retrieved, the password may be reset to the partner's PAAPA number. When this happens, the next time you log on, the program will request that you change your password to a unique one.

2. What if I am working postcall to cover a meeting, have switched an assignment with someone which now requires me to stay after call, or someone calling in sick and I have to stay after call – how can I get credit for the increased pay rate for working after call?

If you think you qualify for the increased pay rate because you are working after call by necessity, please contact the ORMGR or Dale Buchanan. In those cases the "/PostCall" designation can be set so you can add the hours worked as "Working After Call at PAAPA Request." (Also see page 19 of the PAMS Instructions)

3. If I am working a PAAPA scheduled "/PostCall" assignment what do I need to do to get pay credit? Do I need to change the assignment "____/PostCall" to "None" if I don't work any additional hours?

The "/PostCall" assignments do not have any intrinsic value. In other words if you do not add hours to those assignments you will not get any pay credit for that day. You must designate how many hours you worked by adding "Working After Call at PAAPA Request" added hours to get the 1.3 hours/hour credit for time worked. This relieves the partner and the OR Manager from making sure the schedule is changed if a partner does not have to work the day after call (when originally assigned) which so often happens.

You or the OR Manager do not have to change the "/PostCall" assignment if you do not work any additional hours. Again, the assignment carries no intrinsic value. It only serves as a marker to allow you to add hours via the reason "Working After Call at PAAPA Request." (Also see page 19 of the PAMS Instructions)

4. How do I switch an assignment with a partner?

If you are switching working assignments with a partner who has an assignment that runs the same hours as yours, the program will recognize this, show a conflict page, but offer to allow a switch.

If the begin and/or end times are different between the two assignments, then the other partner's assignment must be changed to "None," their assignment chosen as your own, and finally, the other partner must be assigned your original assignment. (Also see page 22 of the PAMS Instructions)

5. How do I split an assignment with a partner?

This is described on pages 14, 15, and 16 of the manual.

Remember though, certain assignments which are conceptually one assignment (like C Mat, C Hnt, and C OH) are treated as two assignments in PAMS. They are divided into a DAY assignment and a separate CALL assignment. This is why they are separated onto different lines (and colors) on the 'Day_Display' page of PAMS. First, C Mat and C Hnt has a DAY assignment which runs from 0630 to 1430 that gets paid at 1 hour for each hour worked; C OH has a DAY assignment which runs from 0600 to 1400 that gets paid at 1 hour for each hour worked.

Second, C Mat and C Hnt has a CALL assignment that runs from 1430 to 0630 the next day; C OH has a CALL assignment that runs from 1400 to 2200. This is because the CALLs get paid at a greater rate, 1.125 hours/hour worked ((16+2) hours for C Mat and C Hnt and (8+1) hours for C OH (each night shift worked gets a 1 hour shift differential added to the assignment)).

SO, when splitting an assignment with a partner make sure you are splitting the correct part of the assignment (DAY or CALL).

If you are trying to split one of these assignments over the time they are already divided into the DAY and CALL portions you must take that into account.

For example, DB wants to let JD work C_Hnt from 1200 to 1600. To do this DB must split the DAY portion of C_Hnt from 0630 to 1200 for himself and give JD the portion from 1200 to 1430. Then DB must go back and split the CALL portion of C_Hnt giving 1430 to 1600 to JD and keeping 1600 to 0630 for himself.

Another example. SM wants to give CY his C Mat assignments from 0630 to 1530. First SM must SWITCH the DAY 'C Mat' assignment with CY (0630-1430) and then SPLIT the CALL 'C Mat' assignment giving CY the portion of the assignment from 1430 to 1530 while keeping 1530 to 0630 for himself.

6. Are there any special rules about adding hours?

The minimum amount of time a partner may add is one hour. Under the pay rules most assignments end at 14:30 and so hours may start to be added after a partner has stayed to at least 15:30. Some assignments have different end times, of course.

Partners may add time immediately under two special cases. If a partner has a short day assignment, specifically Ops 2, Shnt2, or SMat2, they may add any fraction of an hour, even short of one hour total. When a partner is on C OH and has stayed past 22:00 he may add any fraction of an hour, even short of one hour total.

7. Splitting C OH hours After 1400.

If you are splitting C OH hours with a partner after 1400 (say from 1800 to 2200) the partner that covers those hours gets full credit for those hours whether or not they have to be "in-house." Full credit means 1.125 hours/hour covered. Certainly, private arrangements may be made if two partners feel this is unfair, such as one partner covering all the pertinent hours but only getting credit for the hours they actually have to be "in-house" (or some similar arrangement), but a partner cannot get credit for those hours and another partner get credit for the same hours via another mechanism (such as adding hours for the time they have to be "in-house").

8. If a meeting date or time has changed from what I originally entered, how do I change or delete the meeting, date, and/or time?

Email or contact Dale Buchanan with any changes after the meeting is originally entered.

9. How do holidays get credited?

Holidays are treated the same as Weekend days.