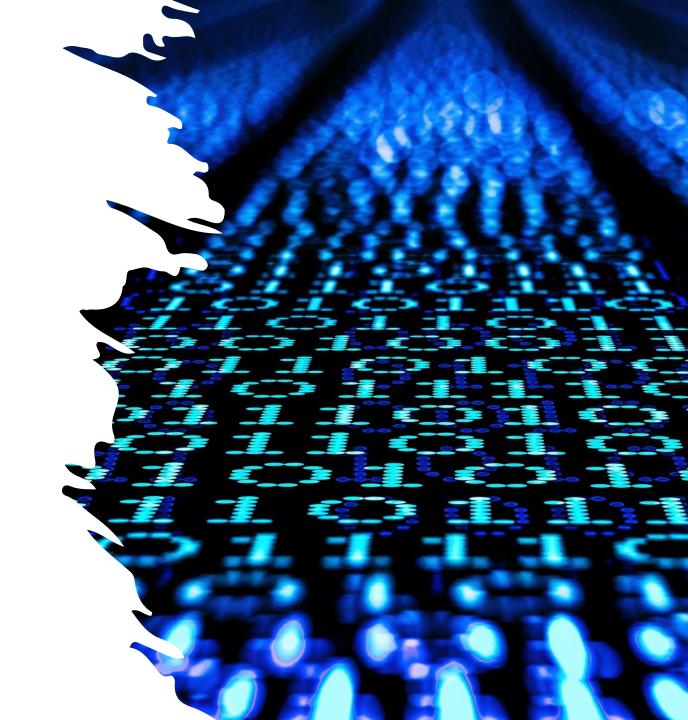
# Toolbox for Agentic Workflows

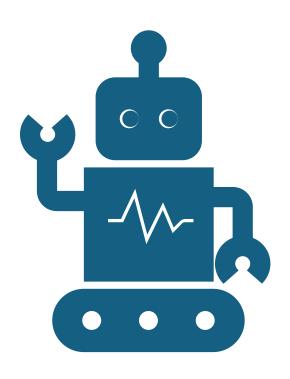
for Cybersecurity use

**David Caswell** 



# What are we talking about

- What is Agentic Al
- What are the key differences that make a system "Agentic"
- A couple of cybersecurity examples and use-cases
  - Multi-Document Agents
  - ReAct Agents
- Some observations design principles



## User: "What is Agentic Al"

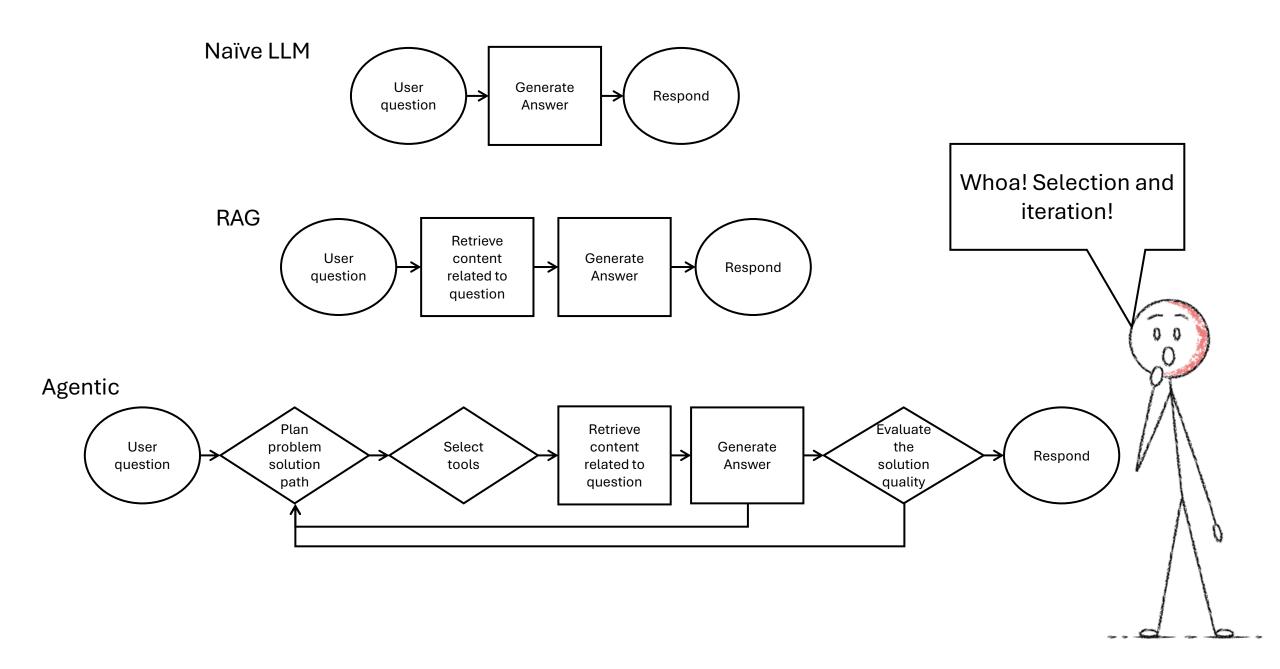
"Agentic AI refers to artificial intelligence systems that have some level of autonomous behavior, goal-oriented actions, and adaptability. Unlike traditional AI, which follows specific, pre-defined rules or algorithms, agentic AI exhibits qualities typically associated with 'agency' — such as intentionality, responsiveness, and the ability to make decisions toward achieving a specific goal or objective."

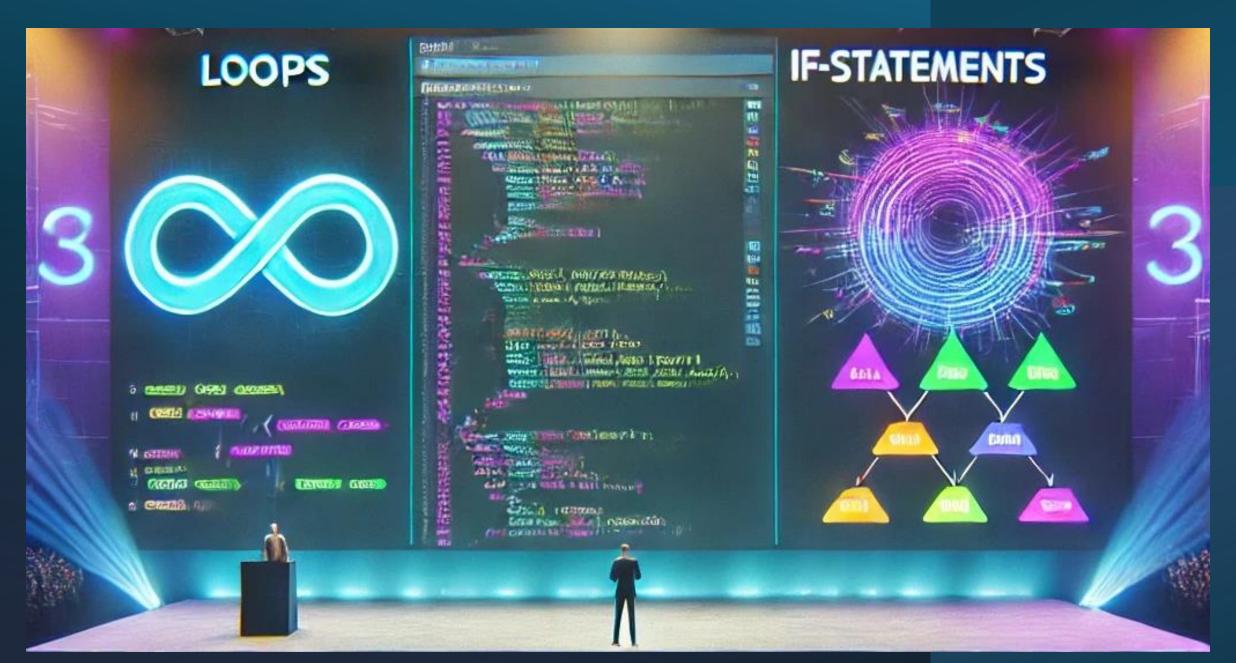
-ChatGPT 4o

## LLM vs Agentic

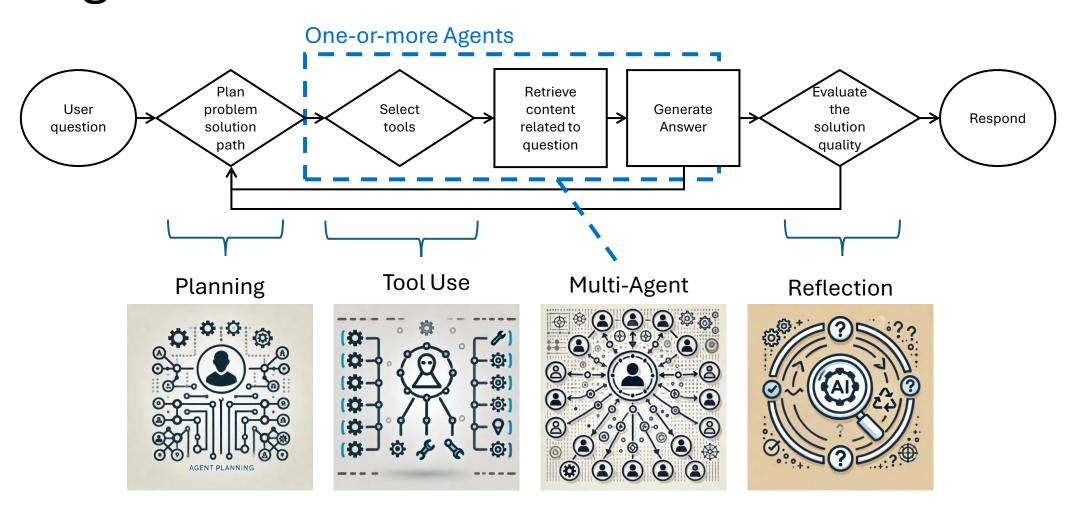
- Naïve LLM chat, contextualized knowledge (RAG)
  - Uses pre-trained and/or static data
  - Not good at deterministic functions
  - Serially processes the query
- Agentic LLM
  - Allows non-linear evaluation
  - Leverages tools for deterministic parts
  - Enables a level of self-determination







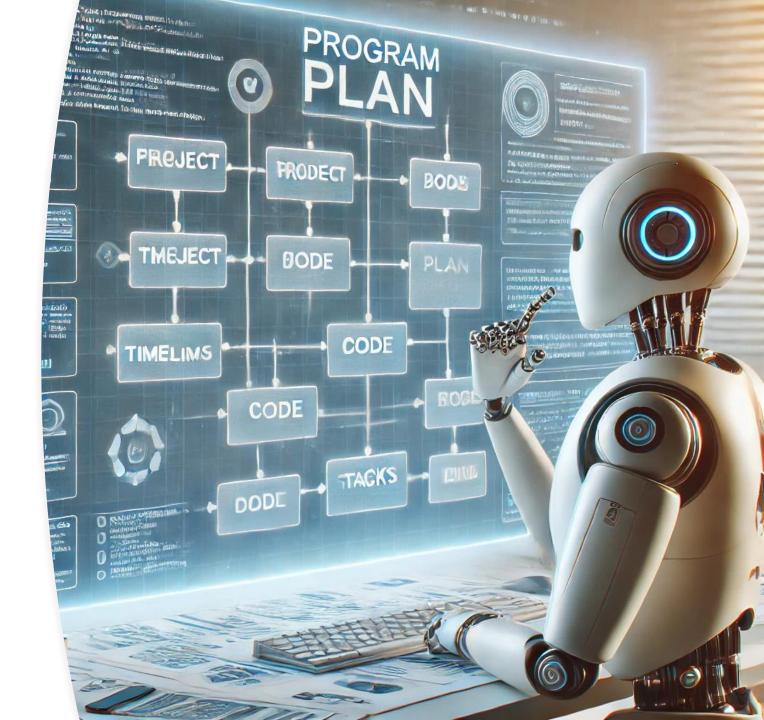
# Four capabilities that make a workflow agentic



## Planning

Determining steps that are required to solve the problem

- <u>Chain of Thought</u> decomposes problems into intermediate steps and solves
- <u>ReAct</u> (Reasoning and Acting) structured decomposition of inputs to steps and function calls [<u>blog</u>, <u>LlamaIndex</u>]
- ReWOO (Reasoning with Open Ontology) brings in info from various knowledge domains
- Language Agent Tree Search (LATS) planning/acting/reasoning within Monte Carlo Tree Search



### Tool Use

- Agent understands a variety of different tool options
- Determines what tools are applicable to the question
- Calls the tools and incorporates the response

- Function Calling Agents
- Chain-of-Abstraction dynamic function generation as part of the prompting process [llamaIndex]



## Multi-Agent

Use of multiple agents for expert services or for feedback

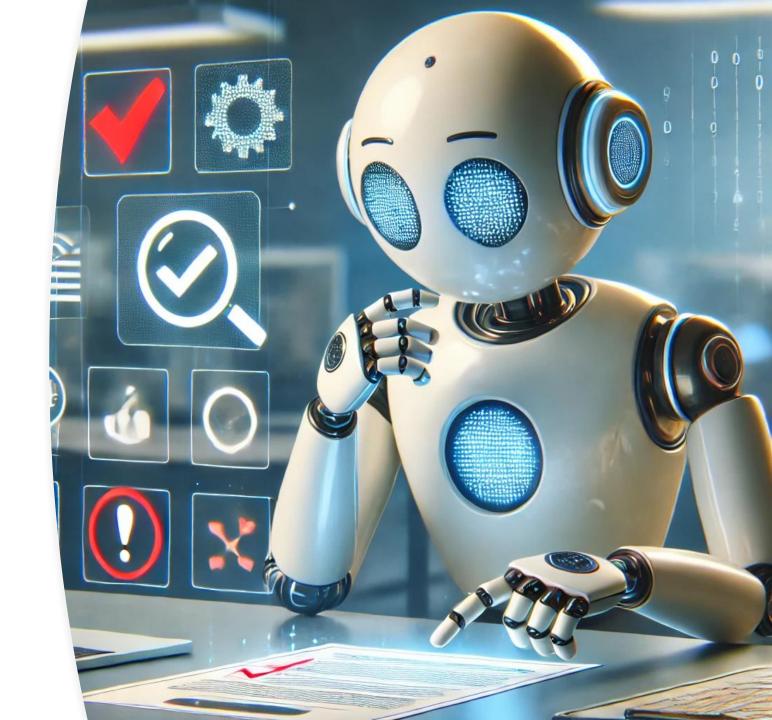
- Collaborative [AutoGen, langgraph]
- Adversarial
- Supervised
- Hierarchical [<u>LLMCompiler</u>, <u>LlamaIndex</u>, Expert System Delegation, LLM Orchestration]



### Reflection

Agent evaluates the output to determine if it needs additional work

- Self-RAG: evaluate and refine its own output through a self-critique loop [original, original-github, langgraph]
- Self-Refine
- Reflexion
- CRITIC



# **Example Use-Cases**

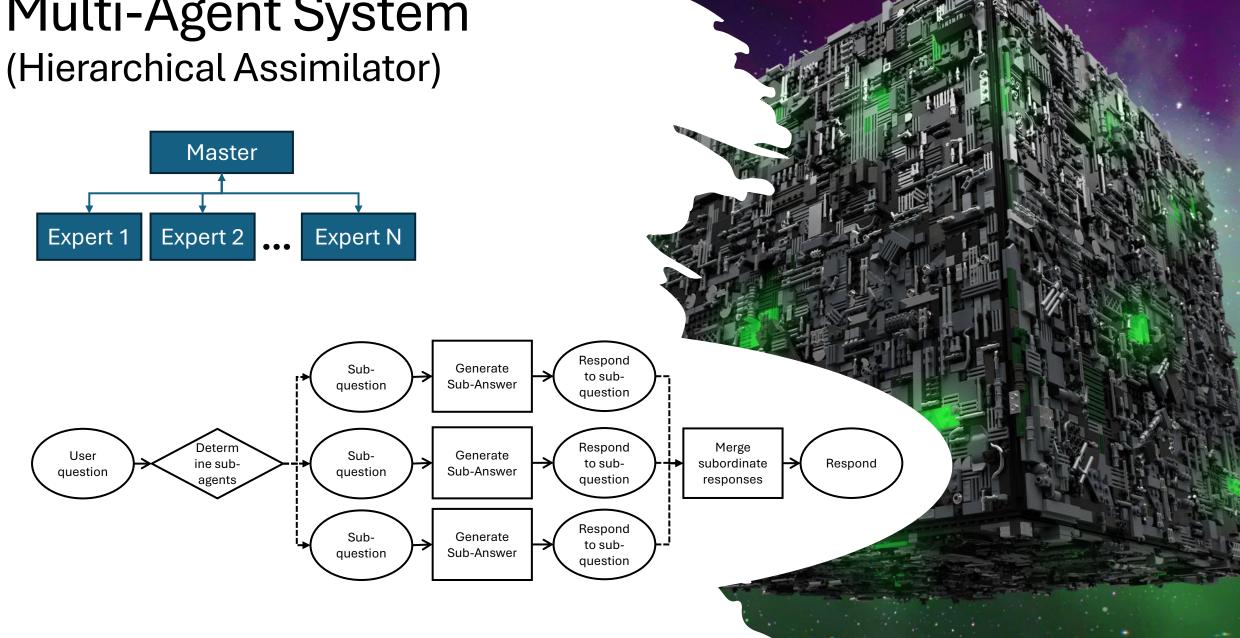


ISSO Standards Service

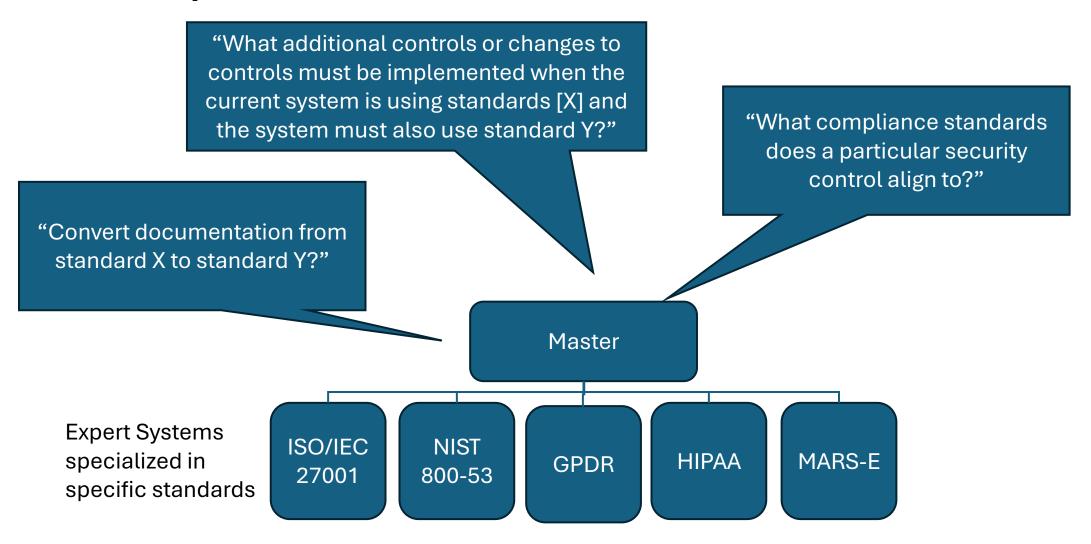
#### **ISSO Standards Service**



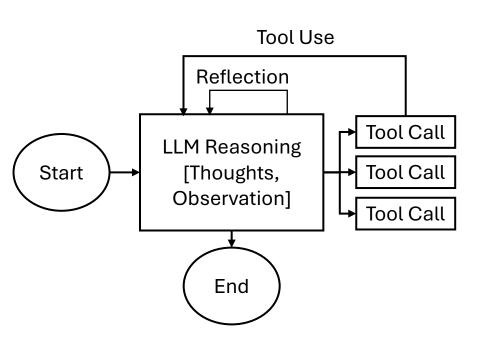
# Multi-Agent System



## Example: Info-Sec Standards References



# Reasoning/Acting (ReAct)



#### (d) ReAct

Thought 1: I need to search Seven Brief Lessons on Physics, find its author, then find when the author has worked in France since.

Act 1: Search[Seven Brief Lessons on Physics]

**Obs 1:** Seven Brief Lessons on Physics (Italian: Sette brevi lezioni di fisica) is a short book by the Italian physicist Carlo Rovelli. Originally published in Italian in...

Thought 2: The author of Seven Brief Lessons on Physics is Carlo Rovelli. I need to search Carlo Rovelli next and find when he has worked in France since.

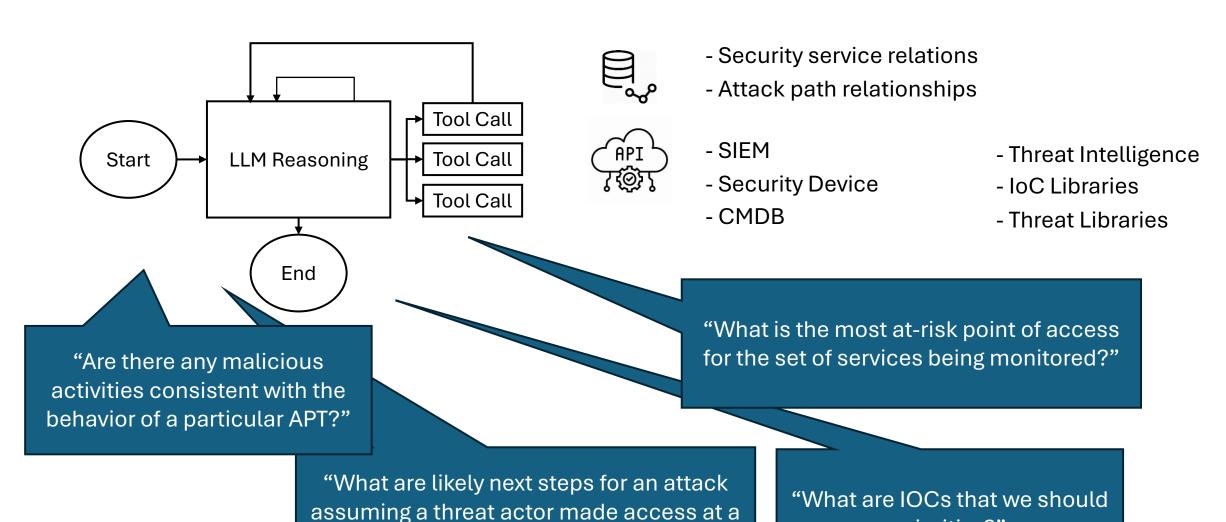
Act 2: Search[Carlo Rovelli]

Obs 2: Carlo Rovelli is an Italian theoretical physicist and writer who has worked in Italy, the United States and, since 2000, in France.[1] He is also currently a Distinguished Visiting Research Chair at the Perimeter Institute...

Thought 3: Carlo Rovelli has worked in France since 2000. So the answer is 2000.

Act 3: Finish[2000]

# Example: Security Operations Center Agent



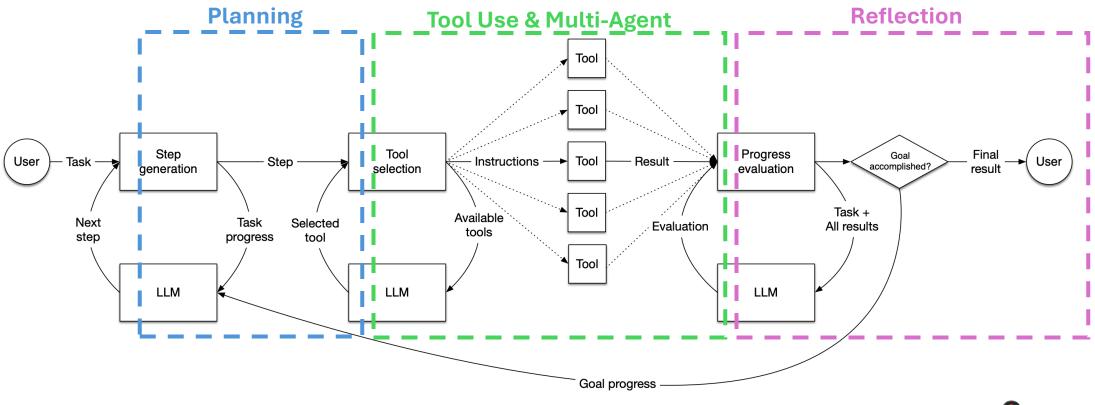
particular point?"

prioritize?"

# Key Design Principles

- Extract any deterministic functions wherever possible, even if only quasi-deterministic such as evaluation schemas
- Don't assume the system "knows" anything- provide critical knowledge where possible (content relationships, function/tool effects, etc)
- Assume the LLM is one opinion, get lots of opinions and try to merge when feasible particularly in the planning stages
- When possible, focus each LLM call on as small and compartmentalizable question as you can craft it
- Determine the minimal level of key feedback points for human-in-theloop
- Build in traceability at the onset

# Putting it all together



**Frameworks:** 











## Additional Resources

#### **Function Considerations**

- Math Functions
- Weather
- Stock Values
- News
- Web
- Commercial Info

- Cyber Threat Intel
- Chat Feeds
- Sentiment Analyzers
- Classification Services
- Image Parsers

#### **Query Improvement Patterns**

- HyDE (Hypothetical Document Embedding) create a hypothetical document from a larger document and use for downstream embedding
- Query-Rewriting try to rewrite the query to help retrieval
- Step-back Prompting generalizes the query to help with retrieval
- <u>Human-in-the-loop</u> interaction states that allow for human intervention in the workflow

#### **Data Acquisition Sources**

Static Data Store (SQL, NoSQL)	Query history, static data that can be accessed generally via a bespoke Tool
Deterministic Functions (Tools, APIs)	Conduct deterministic calculate and return result (math, static data analysis,)
Vector Database	Search for content by semantic similarity based on embedding function
Graph Database	Search for relationship of information or across shared attributes
Dynamic Functions (Coming Soon)	use a subordinate agent to dynamically build a query to retrieve data from more complex data stores

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