

Phase 1 Plan: JLD AVEO Plus Bulk SMS ANd Email Marketing Platform focused on Africa

1. MVP Scope & Timeline

Core Focus: Launch a SMS-first tool for African SMBs by December 2024.

Key Features (Must-Have)

| Feature | Why It's Important | Deadline |
|--------------------|--------------------------------|----------|
| Bulk SMS Campaigns | #1 need for African businesses | Oct 15 |
| Contact Management | Upload phone numbers easily | Nov 1 |
| Basic Delivery | Show sent/failed rates | Nov 20 |
| Reports | | |
| Paystack Top-Up | Local payments for SMS | Dec 1 |
| | credits | |

1. What We're Building

A platform where African small businesses can:

- Send bulk SMS (via local networks like MTN, Airtel)
- Manage customer contacts (groups, tags)
- Track campaign results (delivery rates, opens)

2. Key Pages & How They'll Work

A. Public Pages

| Page | Purpose | African Touch |
|--------------|--|---|
| Homep age | Explain the tool's value with clear examples | MTN/Airtel logos for trust |
| Pricing | Show affordable plans in local currencies (NGN, KES) | M-Pesa payment option Stripe and paycom |
| Signup | Quick form (email + password only) | Country dropdown for local SMS rates |

B. User Dashboard (After Login)

| Page | What Users Can Do | African Need Addressed |
|---|--|--|
| Dashboar d | See SMS balance, recent campaigns | Prepaid credit tracking |
| New SMS | 3-step process: Pick contacts → Write message → Send | Sender ID field (required by carriers) |
| Contacts Upload phone numbers via CSV or type manually | | Phone number validator (+234, +254) |
| Reports | View delivery status (sent/failed) | Peak send-time suggestions |

3. How We'll Build It

Frontend

• Tool: React.js

• Why?:

- Works well on low-end phones (common in Africa)
- o Easy to update without reloading pages

Backend

- Tool: Node.js
- Why?:
 - Handles many users at once without slowing down
 - o Easy to connect with African SMS providers

Database

- Tool: MySQL
- Why?:
 - Never loses data (critical for billing and logs)
 - o Works perfectly with Node.js

Hosting

- Tool: Docker
- Why?:
 - Runs the same way on any computer or cloud
 - o Easy to scale up when more users join

4. African Market Focus

A. SMS-First Design

- Default to SMS (more used than email in Africa)
- Pre-set message templates for common uses (order alerts, promotions)

B. Low-Bandwidth Friendly

- No heavy images or videos
- CSV uploads work even with slow internet

C. Local Trust Signals

- Testimonials from Nigerian/Kenyan businesses
- Support contact: WhatsApp button + local phone number

5. Phase 1 Timeline

| Week | Goal | Outcome |
|------|-------------------------------------|------------------------------|
| 1-2 | Build homepage + signup | Users can create accounts |
| 3-4 | Create SMS tools + contact importer | Users send first campaigns |
| 5-6 | Add reports + admin dashboard | Track success and fix issues |

Success Metrics:

- 500 signups in the first month
- 80% of test campaigns delivered successfully

6. Risks & Solutions

| Risk | Our Solution |
|----------------------------------|---|
| SMS messages blocked by carriers | Pre-register sender IDs with MTN/Airtel |
| Users confused by the interface | Test with 10 local businesses first |
| Slow loading in rural areas | Optimize for 2G networks |

Week 1-2

• Backend:

- Set up servers (Docker/Node.js)
- o Register sender IDs with MTN/Airtel

• UI/UX Designers:

- Convert Balsamiq wireframes → Figma (high-fidelity)
- Finalize African-centric color scheme

Week 3-4

Backend:

Build core APIs: /auth, /sms/send (Africa's Talking integration)

• Frontend:

Develop login/signup pages (React)

UI/UX:

- Test low-bandwidth designs with Lagos
- Complete / contacts / import API (CSV processing)
- o Implement SMS credit tracking

• Frontend:

Build Dashboard (SMS balance widget, campaign list)

UI/UX:

o Refine SMS composer UI based on user tests

Week 3-4

Backend:

- Add scheduling API (/sms/schedule)
- Set up MySQL for campaign logs

• Frontend:

Develop SMS composer (3-step flow)

Collaboration:

Backend + frontend sync to connect composer to API

November: Polish & Payments

Week 1-2 (Nov 1-14)

- Backend:
 - Integrate M-Pesa payments (/billing/top-up)
 - o Add carrier failure alerts (e.g., "MTN Nigeria down")
- Frontend:
 - Build Reports page (basic delivery stats)
 - Add payment modal (paystack/Card options)
- Week 3-4
 - UI/UX:
 - o Finalize mobile responsiveness
- Frontend:
 - Optimize loading speeds (2G testing)
- Backend:
 - Stress-test APIs

December: Launch Prep

- Week 1-2
- All Teams:
 - Bug fixes + Nigerian/Kenyan user testing (50 SMBs)
 - Document support guides (WhatsApp/email help)
- Backend:
 - Deploy to AWS/Liquid Telecom servers

Week 3 (Dec 15-22)

- Soft Launch: Invite 100 beta users
- Monitor: SMS delivery rates, server stability