



Meal Manager Megan

Megan is a 31 year old, 5 year veteran of the catering “scene”. She is extremely detailed oriented, and the go-to person for managing the menu, workers, purveyors, and feedback from the students in the dining hall she works at for a small college (less than 2,000 students).

She uses a combination of excel spreadsheets and an online portal, her company purchased, to manage the logistics of the dining hall. She additionally interacts with the food purveyors website, which she frequently expresses frustration. She is also in charge of the kitchen’s budget, which is done on excel spreadsheet. If she did see something that could make her life easier, she is afraid of moving away from the Microsoft Suite, because it is what she is used to. She does not want to spend time learning new programs.

Likes tactile nature/visibility of paper.