

## **Web hosting meeting: 1/22/09**

Attending: Harry, Richard, Sarah, Everette, and Charles

Host Gator account / service has been purchased: c-Panel and billing info passwords have been changed and they have been passed on to Charles.

Next steps: Charles will work through the setup. Need a list of items we need to test and how we setup. Charles needs to see what it takes to setup accounts and hosts and all things included with that. Everette has offered to work with Charles to see how things are setup. (Nameservers, set email accounts to 0, etc)

Question from Jason / Garrison: after c-panel is setup; have a domain account and upload scripts they have run. Then they want to test and see how these things work. What is the Apache environment like; does it function the same?

We will need to put together a "results matrix" that will show results of things; what might need to be purchased separately, etc.

Name services is a configuration issue we will have to deal with. We have some ideas on what we could do.

Are we looking at trying to meet the needs of big and small customers? Mostly small (e.g, not .ncsu.edu) ... but these are things we want to look at.

ITECS would like to not have to run web servers; merging infrastructures where possible. Could do that now, but politics of how machines are setup prevent this.

Some discussion on pcards ... and how we would do billing. Where would we collect that money? We will need to involve Business Services if / as we move to production/billing and make sure it would work ok (FAS / OUC, etc). Would be really nice to be able to accept Ledger 5 accounts. Even if the service might be "free" for a particular user or group we would still have to charge "0", so we could have a token for that service. While we may not "test" these billing things, we do need to know how they might function or work.

No report on provisioning from ISO / Eric. Harry will ping him again.

Richard: what are we looking for from Eric: looking to setup the model on our own servers and do a comparison testing: how do we updates, how do we do backups. Talked a lot about what makes sense in the vendor model that might work here.

Sarah is meeting with Bill Coker tomorrow to purchase C-panel and Fantastico to begin that process.

Once we get all things setup, we will want to bring in the Help Desk. Our target is mid-February. Chris K would be our preference.

We will continue scheduling weekly meetings.