

DARYAN CHAN

QA AUTOMATION ENGINEER

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W <https://github.com/dchan68>
<https://dchan68.github.io/Resume-Website/>

OBJECTIVE

To obtain a position that will enable me to use my strong organizational skills, management skills, and technical skills so that I can help integrate strategies for developing and facilitating business solutions.

EXPERIENCE

June 2023 – Present

QA Engineer • Versapay

- Design & execute test cases
- Identify potential automated test cases
- Identify, report, and document defects, and track them through resolution
- Document regression cases and important workflows: closely track the regression cases with new releases, and add regression cases and feature workflow to the document stack
- Participate and collaborate with product managers, customer care, DevOps, and other engineers to finalize requirements, identify real-time use cases, and improve test effectiveness
- Own projects and help drive processes to identify process gaps and worked actively towards building/ aligning QA best practices

August 2024 – January 2025

Template Developer • Versapay

- Liaised with customer support team to ensure that client's design requirements are being implemented properly to their templates, thereby creating a customer branding that is distinctly recognizable on their invoices/ statement to help facilitate B2B transactions
- Utilized HTML, CSS, JavaScript, and Liquid to create/ modify invoice and statement templates for the customers

June 2022 – August 2024

QA Automation Engineer • Tivix

- Consult with client on testing scope and actionable items
- Developed automation scripts for functional and regression testing
- Did manual testing on new features to gather the appropriate knowledge for automation
- Ensure QA process includes and satisfies the accessibility requirements
- Prioritized testing assignments and ensured project milestones are delivered

May 2021 – June 2022

Quality Engineer/ Analyst • TD Bank

- Developed, debugged, executed and maintained complex automated test scripts.
- Focused on manual and accessibility testing of QA processes
- Wrote and executed test cases during all phases of product development
- Followed established testing processes, in doing so, identified, resolved, escalated, developed contingency plans as needed.

EDUCATION

Computer Programming, Ontario
College Diploma, Seneca
College, North York, Ontario,
2019-2020

Biochemistry, Bachelor of
Science, University of Waterloo,
2013-2018

KEY SKILLS

Languages: C/ C++, JavaScript,
node.js, Java, IBM Rational
Developer for I (RDI), Python
OS: Windows, MacOS, Linux
Database: Oracle12c, MySQL,
NoSQL, PostgreSQL, MongoDB
Extras: HTML, CSS, ERP,
Bootstrap, jQuery, React,
Selenium, Zendesk, Drupal,
Power BI, Jira, Postman,
Cypress, Appium, Jest, Spring
Boot, Figma, Shopify, Google
Analytics, Facebook Ad,
Microsoft Office Suite

- Participated in audit reviews of test artifacts, ensure they meet standards and audit requirements, and are stored in the project site.
- Actively participated in daily scrums, sprint planning, and sprint retrospectives.
- Coordinated and facilitated overnight deployments. Maintained progress reports and gave a sign off for every task completion and bug reports.
- Implement QE best practices at every opportunity and ensure accurate status tracking/ reporting to QA managers.

August 2018 – August 2019

Content Support Manager • Canada Computers

- Developed product marketing materials in accordance with the specification provided by the vendors
- Trained 2 content support specialists
- Facilitated and audited marketing materials from the product support team
- Developed an onboarding course for future hires within the content support team
- Stood in as one of the implementation coordinator to help facilitate a new in house software project for content creation that will be used by the marketing and content support team
- Consulted with clients on their marketing needs
- Gauged vendor's interest with our marketing services and bringing in the account executive for future partnership opportunities
- Front-end design work utilizing HTML, CSS, JavaScript
- Analyzed and created a web traffic report using google analytics to help make informed business plans when attending marketing meetings
- Enhanced and implemented SEO best practice solutions
- Supervised support teams from head office, Philippines, and Quebec

May 2016 – August 2016

Administrative Coordinator • Wynn Fitness

- Scheduled and coordinated meetings, appointments, and travel arrangements for executives and managers
- Pursued leads and helped convert them into new membership subscriptions
- Commuted to club locations and inspected workflow with the intention of bringing back branch's feedbacks on area of improvement back to HQ
- Helped facilitate proper communication channels coming from different gym branches and as well as customer inquiries to the proper specialist

September 2015 – December 2015

Research Assistant & ESL Teacher • Soochow University

- Coordinated and facilitated overnight deployments. Maintained progress reports and gave a sign off for every task completion and bug reports
- Implement QE best practices at every opportunity and ensure accurate status tracking/ reporting to QA managers
- Taught English to university students and working professionals

COURSES

Introduction to Unix/ Linux, Introduction to Programming using C, Introduction to Database Systems, Introduction to Object Oriented Programming (C++), Web programming Principles (HTML, CSS, JS), Database Design II and SQL using Oracle, Object-Oriented Software Development Using C++, Requirements Gathering Using OO Models, Web Programming Tools and Framework, IBM Business Computing, Business Communication for the Digital Workplace, Introduction to Java for C++ Programmers, Analysis and Design using OO Models, Web Programming for Apps and Services