

DARYAN CHAN

QA AUTOMATION ENGINEER

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OBJECTIVE

To obtain a position that will enable me to use my strong organizational skills, management skills, and technical skills so that I can help integrate strategies for developing and facilitating business solutions.

EXPERIENCE

June 2023 – Present

QA Engineer • Versapay

- Design & execute test cases
- Identify potential automated test cases
- Identify, report, and document defects, and track them through resolution
- Document regression cases and important workflows: closely track the regression cases with new releases, and add regression cases and feature workflow to the document stack
- Participate and collaborate with product managers, customer care, DevOps, and other engineers to finalize requirements, identify real-time use cases, and improve test effectiveness
- Own projects and help drive processes to identify process gaps and worked actively towards building/ aligning QA best practices

August 2024 – January 2025

Template Developer • Versapay

- Liaised with customer support team to ensure that client's design requirements are being implemented properly to their templates, thereby creating a customer branding that is distinctly recognizable on their invoices/ statement to help facilitate B2B transactions
- Utilized HTML, CSS, JavaScript, and Liquid to create/ modify invoice and statement templates for the customers

June 2022 – August 2024

QA Automation Engineer • Tivix

- Consult with client on testing scope and actionable items
- Developed automation scripts for functional and regression testing
- Did manual testing on new features to gather the appropriate knowledge for automation
- Ensure QA process includes and satisfies the accessibility requirements
- Prioritized testing assignments and ensured project milestones are delivered

May 2021 – June 2022

Quality Engineer/ Analyst • TD Bank

- Developed, debugged, executed and maintained complex automated test scripts.
- Focused on manual and accessibility testing of QA processes
- Wrote and executed test cases during all phases of product development
- Followed established testing processes, in doing so, identified, resolved, escalated, developed contingency plans as needed.
- Participated in audit reviews of test artifacts, ensure they meet standards and audit requirements, and are stored in the project site.

EDUCATION

Computer Programming, Ontario College Diploma, Seneca College, North York, Ontario, 2019-2020

Biochemistry, Bachelor of Science, University of Waterloo, 2013-2018

KEY SKILLS

Languages: C/ C++, JavaScript, node.js, Java, IBM Rational Developer for I (RDI), Python
OS: Windows, MacOS, Linux
Database: Oracle12c, MySQL, NoSQL, PostgreSQL, MongoDB
Extras: HTML, CSS, ERP, Bootstrap, jQuery, React, Selenium, Zendesk, Power BI, Jira, Postman, Cypress, Appium, Jest, Spring Boot, Figma, Shopify, Google Analytics, Facebook Ad, Microsoft Office Suite

- Actively participated in daily scrums, sprint planning, and sprint retrospectives.
- Coordinated and facilitated overnight deployments. Maintained progress reports and gave a sign off for every task completion and bug reports.
- Implement QE best practices at every opportunity and ensure accurate status tracking/ reporting to QA managers.

August 2018 – August 2019

Content Support Manager • Canada Computers

- Developed product marketing materials in accordance with the specification provided by the vendors
- Trained 2 content support specialists
- Facilitated and audited marketing materials from the product support team
- Developed an onboarding course for future hires within the content support team
- Stood in as one of the implementation coordinator to help facilitate a new in house software project for content creation that will be used by the marketing and content support team
- Consulted with clients on their marketing needs
- Gauged vendor's interest with our marketing services and bringing in the account executive for future partnership opportunities
- Front-end design work utilizing HTML, CSS, JavaScript
- Analyzed and created a web traffic report using google analytics to help make informed business plans when attending marketing meetings
- Enhanced and implemented SEO best practice solutions
- Supervised support teams from head office, Philippines, and Quebec

May 2016 – August 2016

Administrative Coordinator • Wynn Fitness

- Scheduled and coordinated meetings, appointments, and travel arrangements for executives and managers
- Pursued leads and helped convert them into new membership subscriptions
- Commuted to club locations and inspected workflow with the intention of bringing back branch's feedbacks on area of improvement back to HQ
- Helped facilitate proper communication channels coming from different gym branches and as well as customer inquires to the proper specialist

September 2015 – December 2015

Research Assistant & ESL Teacher • Soochow University

- Coordinated and facilitated overnight deployments. Maintained progress reports and gave a sign off for every task completion and bug reports
- Implement QE best practices at every opportunity and ensure accurate status tracking/ reporting to QA managers
- Taught English to university students and working professionals

COURSES

Introduction to Unix/ Linux, Introduction to Programming using C, Introduction to Database Systems, Introduction to Object Oriented Programming (C++), Web programming Principles (HTML, CSS, JS), Database Design II and SQL using Oracle, Object-Oriented Software Development Using C++, Requirements Gathering Using OO Models, Web Programming Tools and Framework, IBM Business Computing, Business Communication for the Digital Workplace, Introduction to Java for C++ Programmers, Analysis and Design using OO Models, Web Programming for Apps and Services