



Datasets Summary

Application Data

- 647 total customers
- 30 Features
- Primary Key: Customer ID
- Earliest Loan: October 16, 2010
- Latest Loan: April 17, 2011

Loan Performance

- 1269 total loans with recorded performances 'Good' or 'Bad'
- 634 customers match with at least 1 loan with performance history
- Primary Key: Loan ID = Customer ID-Loan # (e.g. a1b2345cde-02)

Zillow Home Value Index (External)

- Estimated home values in 50 states of the US and District of Columbia.
- Home Value recorded every month
- Earliest Home Value: Jan 2000
- Latest Home Value: Sep 2024

Excluded Predictors

High Missingness

other_phone_type

	Number of Missing Values	Proportion Missing (%)
payment_amount_approved	20	3.09%
bank_account_duration	1	0.15%
other_phone_type	285	44.05%
how_use_money	2	0.31%

Uninformative without more data

payment_ach, status

monthly_rent_amount

address_zip, email

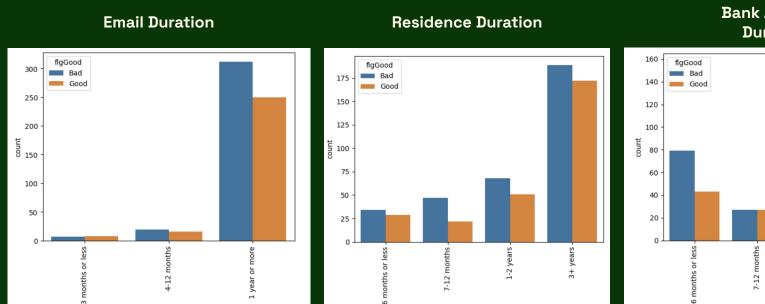
bank_routing_number

Included Predictors

	Numerical	Categorical
Loan-Specific Features	amount requestedamount approvedloan durationduration approved	
Credit Score/Spending Features	 I2c score FICO telecom FICO retail FICO bank card FICO money 	• how use money
Income Features	age monthly income amount	residence durationresidence rent or own
Payment Features	 payment amount monthly rent amount payment amount approved payment frequency num_payments 	 payment frequency bank account direct deposit bank account duration
Miscellaneous Features		regionemail durationhome phone type

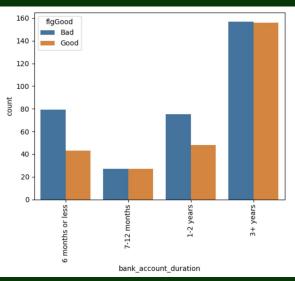
Duration Visualizations

email duration



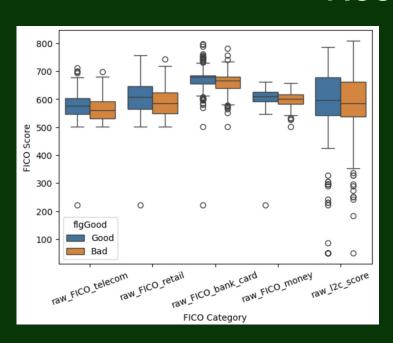
residence duration

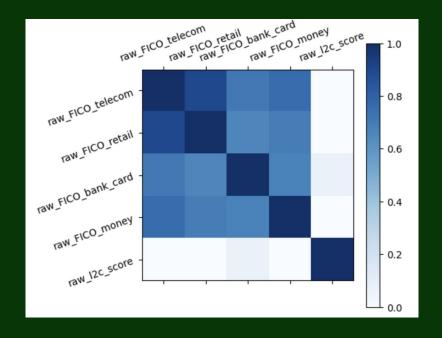




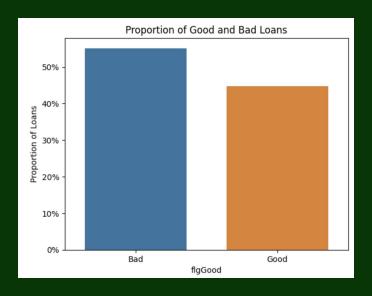
FICO Visualizations

FICO Scores





Loan Performance (Target Variable)

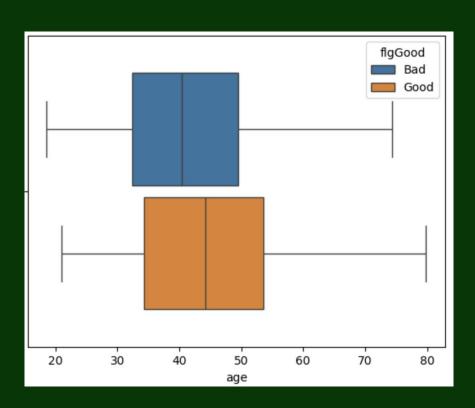




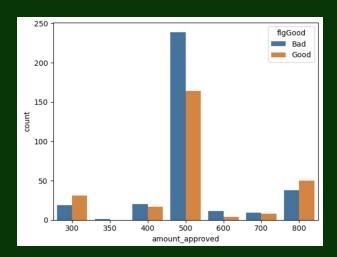
Features Engineered

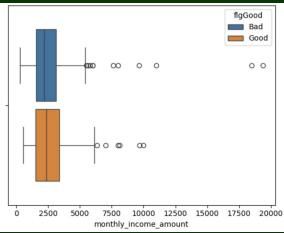
	Age	Debt to Income	Loan Approval Ratio	Payment Approval Ratio	Most Recent Loan	Zillow Home Value Index (ZHVI)	Customer Region
How it was derived	Datetime difference from birth date to time of application.	Divide the loan approved amount (monthly)+monthly rent amount by the monthly income amount.	Divide the loan approved amount by the loan requested amount.	Divide the loan payment approved amount by the loan payment amount.	From the loan performance dataframe, retrieve the most recent loan performance in the lending history of each customer.	Retrieved the most recent ZHVI prior to customer loan application date from external dataset.	Retrieved from ZIP to State to Region mapping.

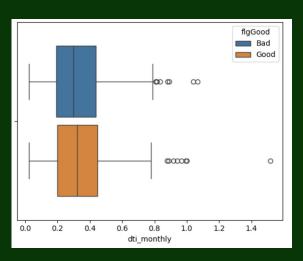
Age



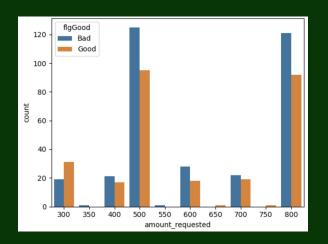
Loan Debt to Income

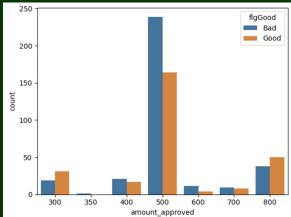


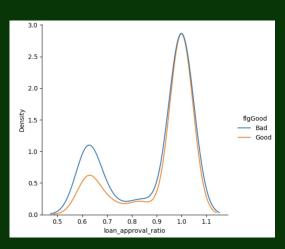




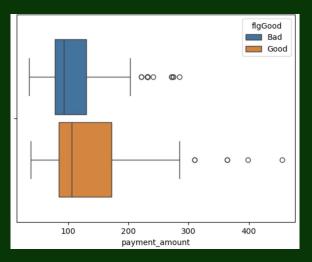
Loan Amount Approval

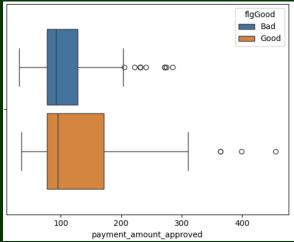


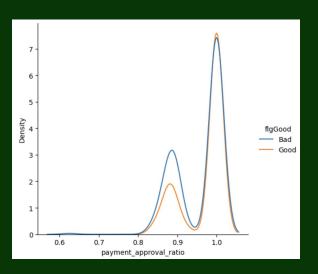




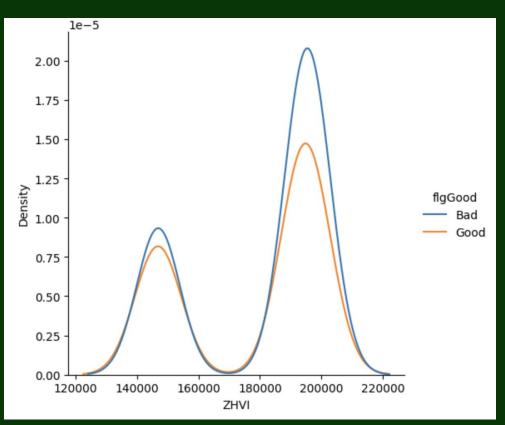
Loan Payment Approval



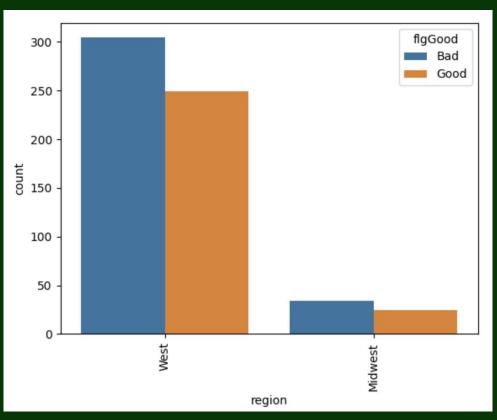




ZHVI Distribution of the loans



Customer Region



Features Selection Methods

5-fold Cross Validation	Lasso Feature Selection	Random Forest Features By Importance (From Top 20)	Forward Stepwise Feature Selection (SFS)
Features about loan	amount requestedduration approved	amount requestedamount approvedloan durationduration approved	loan durationduration approvedamount approved
Credit Score Features	FICO retail FICO bank card	 FICO retail FICO bank card FICO money FICO telecom I2c score 	 FICO retail FICO bank card FICO money FICO telecom
Income Features	 ZHVI age residence duration residence rent/own	 ZHVI age Debt to Income	ageDebt to Incomeresidence duration
Payment Features	bank account durationpayment frequencypayment approved	 bank account duration payment amount approved payment amount num payments payment frequency 	 bank account duration payment amount approved payment amount num payments payment frequency
Other Features			 how use money, home phone type, region



Models Considered

	Logistic Regression	Decision Tree	Random Forest	XGBoost
Reason for Consideration	Interpretable coefficients, baseline	Can capture non-linearity, interpretable, and resembles decision-making when deciding to lend - series of thresholds	Reduces the overfitting in a single decision tree and correlations between trees	Can accurately predict loan performance due to optimizing misclassifications of multiple weak learners

^{*}Each of the 4 models are trained on 70% of 612 loans (428 loans) after excluding missingness and tested on 30% (184 loans).

Hyperparameter Search Space

Logistic Regression	Decision Tree	Random Forest	XGBoost
'C': [0.1, 0.5, 0.75, 1, 2, 3]	'max_depth': [None, 3, 5, 7, 9, 11]	'n_estimators': [10, 15, 20, 30, 40, 50]	'n_estimators': [75, 100, 125]
"penalty": ["elasticnet"]	'min_samples_split': [2, 5, 10]	'max_depth': [None, 3, 5, 7, 9, 11]	'eta': [0.25, 0.4, 0.55]
'l1_ratio': np.arange(0,1,0.05)	'min_samples_leaf': [1, 2, 4]	'n_estimators': [75, 100, 125]	'gamma': [0.01, 0.1, 0.2]
'solver': ['saga']	'max_leaf_nodes': [None, 10, 20]		'max_depth': [None]
"max_iter":[5000]			'lambda': [0.01, 0.1, 0.2]
			'alpha': [0.01, 0.1, 0.2]
			'subsample': [0.35, 0.5, 0.65]

Selected Hyperparameters

Logistic Regression	Decision Tree	Random Forest	XGBoost
'C': 0.5	'max_depth': 11	'n_estimators': 30	'n_estimators': 75
"penalty": "elasticnet"	'min_samples_split': 2	'max_depth': 9	'eta': 0.25
'l1_ratio': 0.75	'min_samples_leaf': 4		'gamma': 0.2
'solver': 'saga'			'lambda': 0.01
"max_iter": 5000			'alpha': 0.1
			'subsample': 0.35

_	Average	F1	Macro	Score	Across	the 4	models
sfs							57.59%
lasso							63.73%
rf							62.12%

^{*}Hyperparameters are optimal for lasso selected features, the feature set yielding highest average F1 macro score across the 4 models.

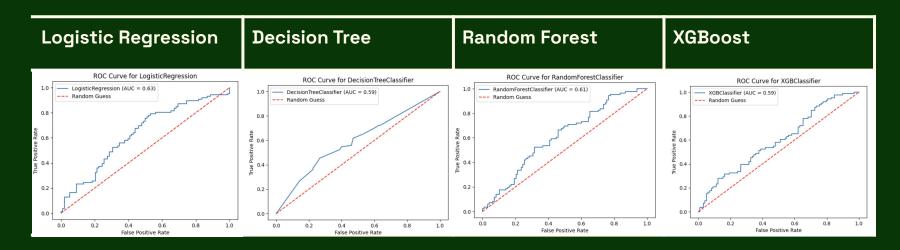


Test Performance Metrics

	Logistic Regression	Decision Tree	Random Forest	XGBoost
Accuracy	59.2%	59.8%	58.2%	57.1%
Precision	59.0%	58.8%	57.6%	54.7%
Recall	41.9%	46.5%	39.5%	47.7%
F1-score	49.0%	51.9%	46.9%	50.9%
ROC-AUC Score	63.4%	59.2%	61.2%	59.4%

^{*}Models fit to the 70% training set are evaluated on the 30% test set along the five metrics above. Models are trained on top features chosen from Lasso.

ROC Curves Evaluated on Test Set



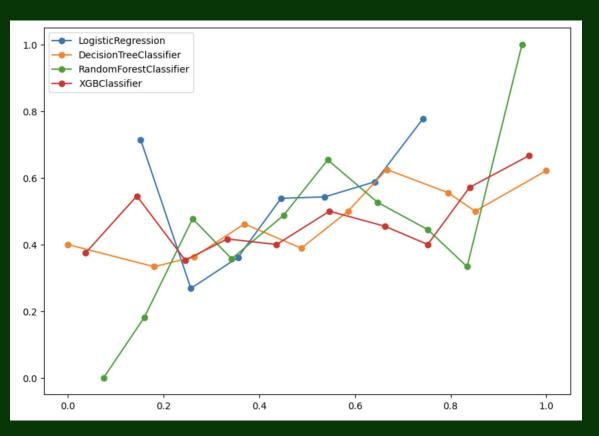
To promote economic equity through broader loan access, recall is the evaluation metric used for model comparison. Based on the classification performance metrics and ROC Curves, Logistic Regression is the top models in its ability to discriminate between "Good" and "Bad" loans. By recall, XGBoost is the best performing model at 47.7%, but overall is unable to reliably predict "Good" loan performances correctly. XGBoost may be underperforming because of the lack of well-dispersed loan data distributions; customers have features that cluster around similar values, such as loan duration or number of payments.

Shapley Value Plots (Customer)



^{*}Features are normalized, so numerical features have an average of 0.

Model Calibration





Future Work

Data Integrity

• Validate customer location using bank routing numbers.

Feature Engineering

• Extract bank type (e.g., is the bank is a credit union) from bank routing number

Modeling Decisions

- Rerunning models with the worst or best performing loan in a 6 month period as the target variable can provide financial stress tests on worst-case or best-case scenarios of customer borrowing tendencies.
- Modeling was done on 612 customers, which is a fairly small sample. Also, the loan data is taken from a snapshot in 2010/2011, which is likely not representative of loan applicants present-day.

External Data Fusion

• Although other data sources were considered, such as natural gas usage from zip codes in 2010 "Natural Gas Consumption by Zip Code", zip codes did not give good coverage on the provided loan applicants.

Future Analyses

- For downstream adhoc analytics tasks, further visualizations can be made on discretized versions of variables such as Age into brackets to answer targeted business questions.
- Models with more parameters may be trained on gpu. For more exhaustive hyperparameter searches, a bayesian parameter tuning framework such as hyperopt may be leveraged on gpu clusters (e.g., Databricks Compute Cluster).