



DANIEL CRUZ CASTRO

Software Engineer

About me

Software Engineer with a focus on full-stack development, capable of implementing robust solutions using technologies such as Java, C#, C++, Node.js, HTML, React, and SQL. Results-oriented, committed to best development practices and continuous improvement.

Soft Skills

- Effective Communication
- Teamwork
- Critical Thinking

Technical Skills

- Java
- C#
- HTML
- SQL
- Node.js
- Spring

Languages

Spanish: Native

English: CEFR C2 Level

Education

- **High School Diploma** 2003 - 2008
Saint Francis College
- **Automotive Mechanic Technical Degree** 2014 - 2016
Instituto CEA
- **Bachelor's Degree in Mechanical Engineering** 2009 - Unfinished
Universidad de Costa Rica
- **Bachelor's Degree in Software Engineering** 2022-2026
Universidad Cenfotec

Phone

506-88860434

Email

dccsoftwaredevelopment@gmail.com

Location

San José, Costa Rica

Experience

Customer Service Representative

2009-2010

Sykes Latin America - Capital One

Review and investigate fraudulent transactions on customer bank accounts in the United States. Create and document cases across multiple internal systems.

Interpreter

2014-2016

Language Line Solutions

Provide Spanish-English and English-Spanish interpretation services for utility companies, 911 emergency services, and medical offices.

Automotive Mechanic

2016-2017

Taller Casa Automotriz

Perform repairs on suspension, steering, brake, and engine systems in light-duty and commercial vehicles.

Automotive Mechanic

2013-2020

Freelance

Performed occasional freelance repairs on suspension, steering, brake, and engine systems in light-duty and commercial vehicles.

Customer Service Representative

2020-2021

Concentrix Costa Rica

Review and organize medications for a U.S. health insurance account. Create and document cases and orders in the system. Promote the use of the pharmacy service through soft sales techniques.

Talent Acquisition Representative

2021-2024

Concentrix Costa Rica

Responsible for auditing recruitment process documentation and coordinating with the operations team the information of new hires for training. Collected key information for internal and external audits, and actively participated in job fairs representing the talent acquisition team.

Talent Acquisition Specialist

2024-Present

Concentrix Costa Rica

In charge of managing candidates from multiple sources and posting job openings on various employment portals. Collect and analyze recruitment process data to generate management reports focused on key metrics. Execute administrative processes in Workday, including requisition closure and auditing, ensuring compliance with internal standards and recruitment policies.