Cyberity App Study

Prototype Link

https://www.figma.com/proto/OwXj6Ij7pyiuH3K3YK4NyS/Cyberity-Prototype?node-id=109%3A53159&scaling=min-zoom

Task 1:

Rob moss account was recently detected as a threat and had his account frozen, can you give me some insight as to what might have lead to Rob being flagged as a threat?

Task 2:

Locate list of all contained threats.

Task 3:

Locate the key metric's then identify the total number of insider threats occurred and the number of contained threats.

Task 4:

Who was flagged as a threat just before Rob Moss?

Did you understand the meaning of the symbols and terminology of the buttons and text?

	1	2	3	4	5	6	7	
Not at all	○	○	○	○	○	○	◉	Fully understood

Were you able to freely transition between pages without any restriction?

	1	2	3	4	5	6	7	
Very difficult transitions	○	○	○	○	○	○	◉	Perfectly easy transitions

Cyberity - Part 2

How easy was it for you to recover from an accidental transition/click?

	1	2	3	4	5	6	7	
I'm lost	○	○	○	○	○	◉	○	Very Easy

Do you think you can efficiently use the application to accomplish your goal?

◉ Yes

○ No

○ Other: ....

If you answered "no" for the previous question, what is the reason?

....

How would you rate the efficiency of use?

	1	2	3	4	5	6	7	
Not efficient!	○	○	○	○	◉	○	○	Very Efficient!

How would you rate the Aesthetics?

	1	2	3	4	5	6	7	
Bad (cluttered, unorganized, etc.)	○	○	○	○	○	○	◉	Good(clear, organized, etc)

Did you know how to accomplish your goal of finding/creating an event without any help?

◉ Yes

○ No

○ Other: _____

Do you think this application can be realistically used to solve the problem

○ Yes

○ No

◉ Other:
more options for "power users", being able to see csv of data or option to download csv, timeline doens't seem it could be used if there are more than a handful of events per minute

If you answered "no" for the previous answer, what is the reason?

Is there anything in particular you disliked about the application?

If you disliked something, How do you suggest we fix these issues?

Is there anything in particular you liked about the application?

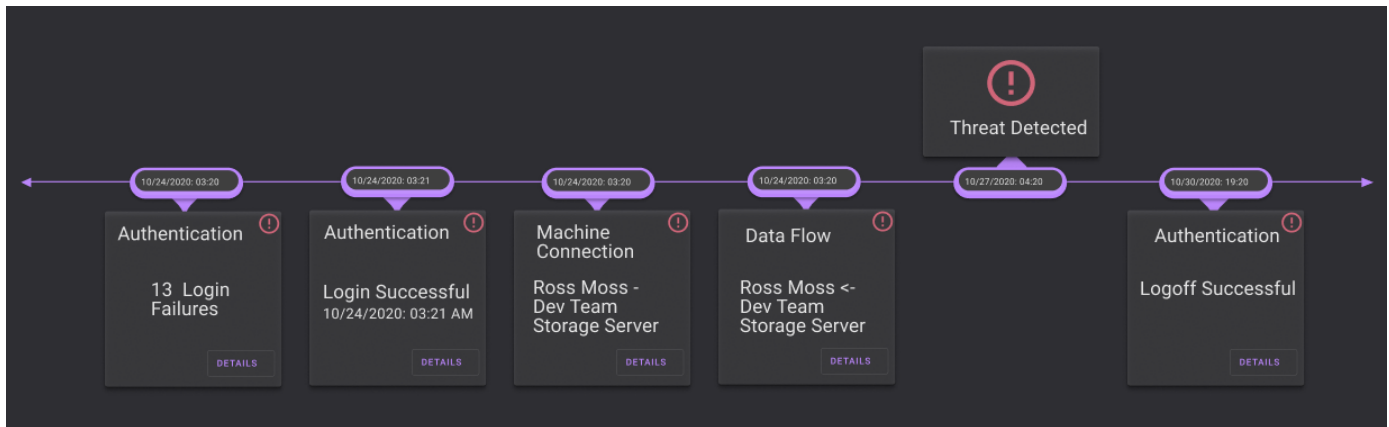consistent theme / visual identity, daily heatmap is nice

How frequently would you use this app?

	1	2	3	4	5	6	7	
Never	○	○	◉	○	○	○	○	All the time

Overall, what is your level of satisfaction with the application?

	1	2	3	4	5	6	7	
Totally Dissatisfied	○	○	○	○	○	◉	○	Totally Satisfied

Rob Moss - TImeline

Based on the image above, should each event be its own card with sorting features or bundle events together based on time. how would you like to see this?

Similar events bundled, like 13 failed attempts together but next different type of even on it's own card

Anything you want to add or remove in the application?

Being able to query data directly, think kibana and elasticsearch.

How do you like the color scheme? any changes?

good scheme, also option of light theme is nice

What kind of metrics would like to see? and how?

Would you like to navigate to other pages from the dashboard itself? For example clicking on the metrics from the dashboard

being able to click into the daily heatmap to see all events from that day

How would you like to bundle up threats? by weeks? by days? by months? in a calendar?

all options preferable, being able to see last x amount of time

Google Forms