## Dd26@email.sc.edu| 864-363-1226| Columbia, South Carolina

## **Education**

**University of South Carolina**, Columbia, SC- LIFE scholarship; Engineering scholarship

[August 2023-May 2026]

B.S. Computer Science

Relevant Coursework: Software Engineering, Data Structures, C++, Linear Algebra, Operating Systems

**College of Charleston**, Charleston, SC-LIFE scholarship; Hope scholarship

[August 2022-2023]

## **Technical Skills**

Languages: Java, python, C++

Concepts: Data Structures, Algorithm optimization, Big O, User Interface development

Certifications: Java by Hacker Rank; Problem Solving- Hacker Rank

**PROJECTS** 

[March 2023] Text File Organizer -

Designed and implemented a program that reads and organizes content from .txt files.

- Developed a Java-based solution to efficiently parse large datasets, categorizing information by date, name, and action for streamlined data management.
- Received positive feedback from peers and instructors for the project's utility and code quality.

## Consulting- Language Learning App -

[August 2024-Present]

- Developing a language learning app focusing on progression-based learning with balanced gamification and effective content.
- Utilized best practices in object-oriented programming and data structures to ensure efficient code and scalability.
- Working extensively with clients to make the perfect app for them.
- Team development for code spaces and project planning.

## **EXPERIENCE**

#### **MOA Korean Restaurant & Bar-** Busser/Server/Expo (August 2023-Present)

Columbia, SC

- Supervised a team of 15+ staff members, ensuring efficient restaurant operations and exceptional customer service.
- Managed and expedited 200+ orders per shift, enhancing kitchen-to-table efficiency and reducing wait times by 20%.
- Increased repeat customer visits by 30% through personalized service and fostering a welcoming dining environment.
- Implemented training programs that improved staff performance and service quality, leading to a 25% increase in positive customer feedback.

## 929 Kitchen & Bar- Server/Expo (August 2023-Present)

Columbia, SC

- Served and managed 150+ customers per shift, consistently receiving commendations for service excellence.
- Played a key role in a team that achieved a 20% increase in daily sales through upselling and high-quality service.
- Contributed to a 25% improvement in order accuracy and speed by streamlining the expo process.
- Participated in the development of a customer feedback system that led to a 20% improvement in guest satisfaction scores.
- Assisted in organizing monthly promotional events, attracting 200+ guests per event and boosting overall revenue by 15%

## LEADERSHIP & EXTRA CURRICULARS

Mentor Program, University of South Carolina, (Fall 2023- Present)

Columbia, SC

**Vietnamese Association**, <u>University of South Carolina</u>, (Fall 2023- Present)

Columbia, SC

Data Science Club, College of Charleston (2022)

Charleston, SC

Greenville, SC

- Managed and documented minutes for all state-level meetings, ensuring accurate records for future reference.
- Collaborated with club officers to organize and execute state-wide events.

# **DECA Officer**, Eastside Highschool, (August 2019-2022)

Secretary Of State, National Beta Club SC, (Feb 2021-2022)

Greenville, SC

- Founder of PACK-A-SACK, a yearly Thanksgiving food drive that raised over 5,000lbs of food for people in need.
- Achieved Second Place for project management competition at state level.

# **SKILLS & INTERESTS**

Skills: Project Management, Power napping, Power Lifter Interest: learning new programing languages, Stock trading