Maze version – UX Testing 20min Coach

Your first project

Responses

4

# of blocks

7

See online report ↗
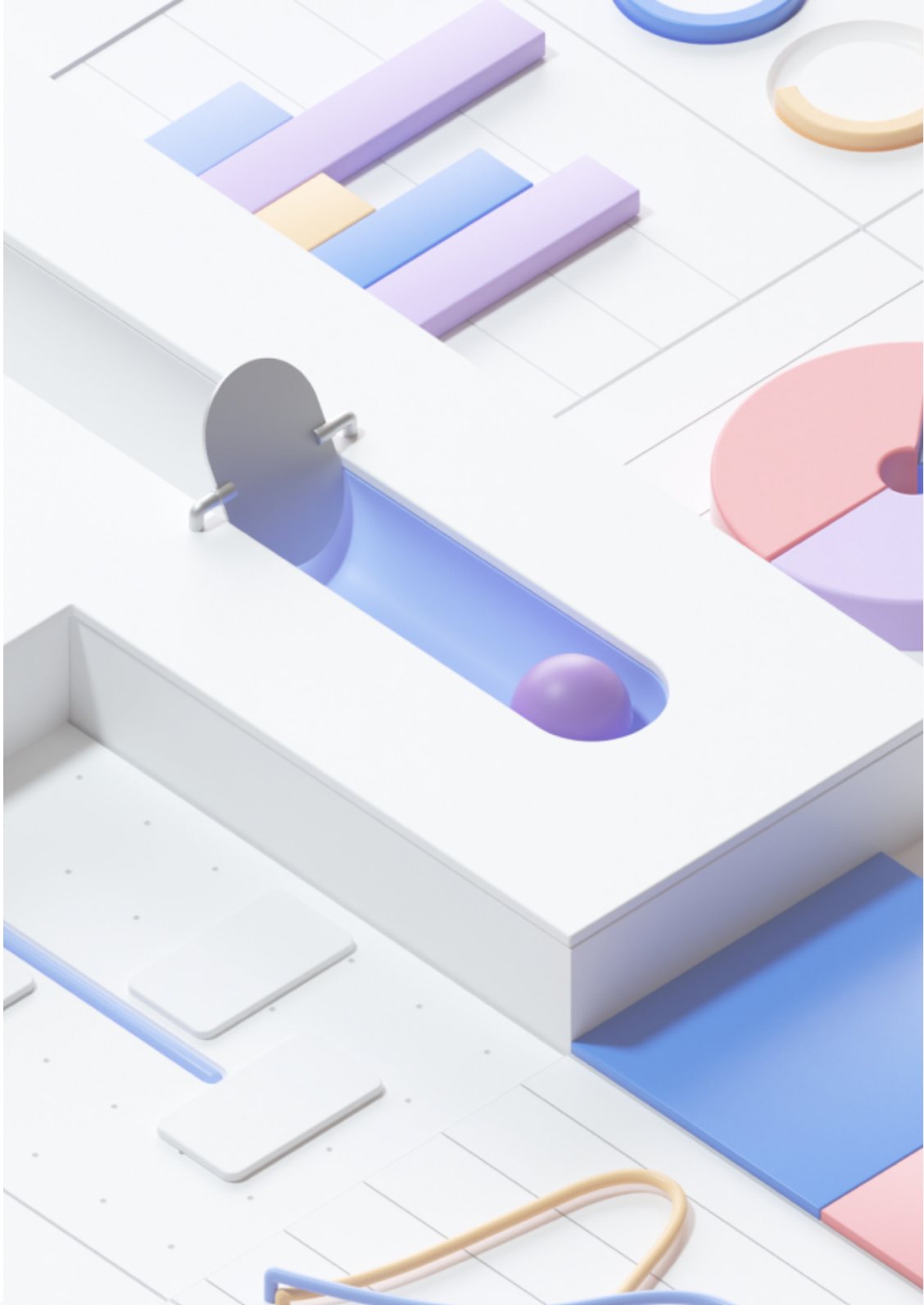
How familiar are you with online platforms for booking services like coaches, therapists, or tutors?

Opinion Scale

4
Responses
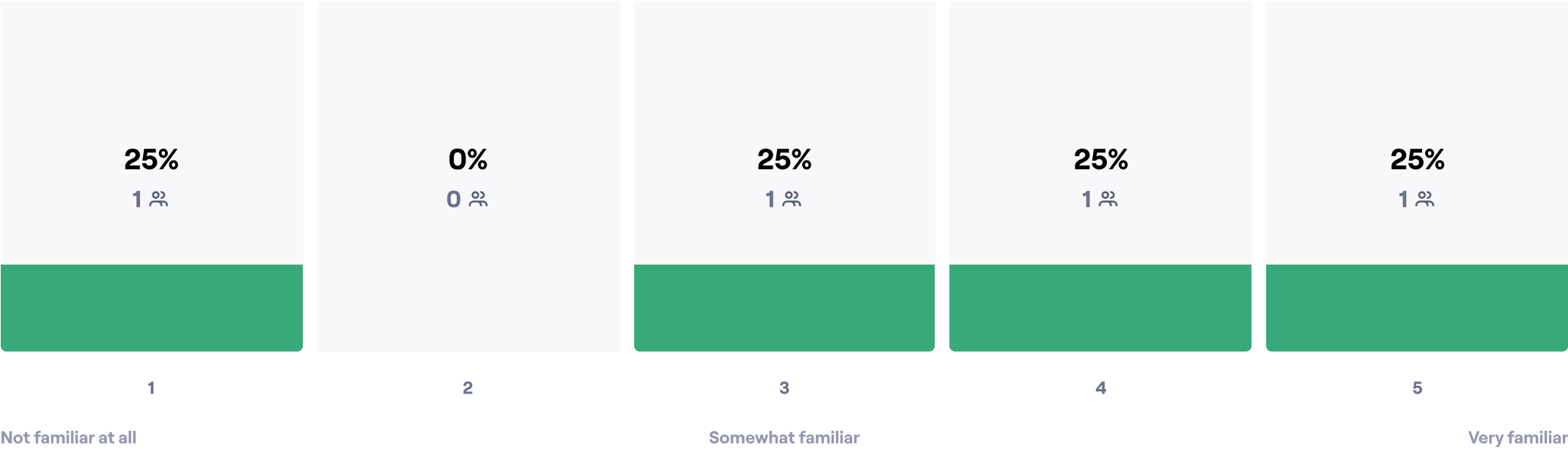
3.3
Average

25%	**0%**	**25%**	**25%**	**25%**
1	0	1	1	1
1	2	3	4	5

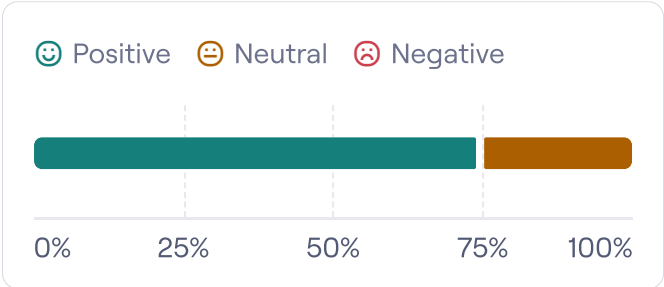Not familiar at all   Somewhat familiar   Very familiar

View details in Maze ↗

What is your main goal when you consider seeking a coach or specialist?

Open Question · 🛡 <u>Read about AI data privacy</u>

4

Responses

Sentiment

☺ Positive   😐 Neutral   ☹ Negative

0%   25%   50%   75%   100%

Responses ⓘ

Someone knowledgeable, easy to speak with and flexible

👤 Participant 447414646

Que sean muy pedagógicos

👤 Participant 446554209

Que se vea que tiene conocimiento y que se vea real

👤 Participant 448526679

To have help as fast as possible

👤 Participant 446509847

Search for a specific coach

Prototype Test · Screen-based

Imagine you are looking for a psychologist to help with stress management. Your task is to find and select a suitable psychologist from the platform.

16.3s	4
Avg. duration	Responses

🏆

100.0%

Success rate

⌁

0.0%

Drop-off

⌖

66.7%

Misclick rate

Booking a Session

Prototype Test · Screen-based

Great! You've found Dr. Maria Rodriguez. Now, please proceed to book a session with her.

23.3s	4
Avg. duration	Responses

100.0%

Success rate

0.0%

Drop-off

50.0%

Misclick rate
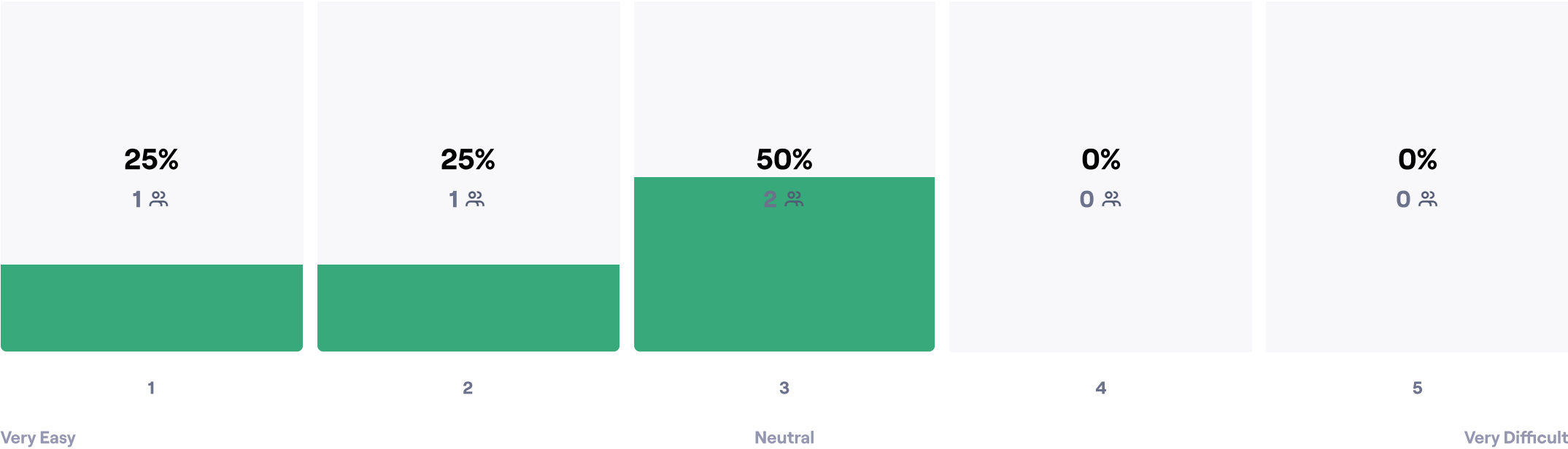
How easy or difficult was it to find a psychologist?

Opinion Scale

25%	25%	50%	0%	0%
1 👥	1 👥	2 👥	0 👥	0 👥
1	2	3	4	5

Very Easy   Neutral   Very Difficult

View details in Maze ↗

Was the booking process clear and straightforward?

Opinion Scale

4	**2**
Responses	Average

25%	50%	25%	0%	0%
1 👥	2 👥	1 👥	0 👥	0 👥

1	2	3	4	5

Yes, very clear

No, it was very confusing
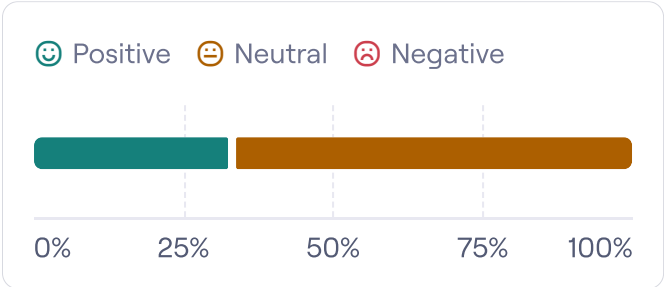
View details in Maze ↗

Do you have any other comments or suggestions for improving this platform?

Open Question · 🛡 Read about AI data privacy

3
Responses

Sentiment

😊 Positive   😐 Neutral   ☹ Negative

0%   25%   50%   75%   100%

Responses ⓘ

I think it would be nice to see the prices...

👤 Participant 447414646

Muy linda plataforma

👤 Participant 446554209

No comentarios

👤 Participant 448526679

View details in Maze ↗