BIBLIOGRAPHY

Books

- Price, J., & Gunderloy, M. (made): Mastering TM Visual C#TM.NET.
- Carpenter, T. (2012). Microsoft Windows Operating System Essentials. John Wiley & Sons, Inc. (Vol. 21). John Wiley & Sons, Inc.
- Pérez, M., & Binders, B. L. R. (2003). Kali Linux Revealed. WD info (Vol. 3).
- Sarka, D. Radevojivec, M. Durkin, W. (2018). *SQL Server 2017 Developer's Guide.*Packt Publishing
- Peterson, L. L., & Davie, B. S. (2012). In Praise of Computer Networks: A Systems Approach Fifth Edition. Elsevier Masson SAS.
- Hennig, T., Bradly, T., Linson, L., Purvis, L., & Spaulding, B. (2010). *Microsoft Access Small Business Solutions*. Wiley Publishing Inc.
- Galin, D. (2018). Software Quality: Concepts and Practices. Wiley Publishing Inc.
- Barot, T., & Oren, E. (2015). *The Dawn of the Social Messaging Era*.

 Towncenter.Gitbooks. Retrieved from https://towcenter.gitbooks.io/guide-to-chatapps/content/introductionthe_dawn_of/

Journals and Publications

- Engel, K. (2014). *The Rise and Fall of Instant Messengers*. [Blog posts]. http://www.whoishostingthis.com/blog/2014/10/22/instant-messengers/
- Cummings, M.L. (2004). "The Need for Command and Control Instant Message Adaptive Interfaces: Lessons Learned from Tactical Tomahawk Human-in-the-Loop Simulations." *CyberPsychology & Behavior* 7(6): 653–61. http://www.liebertonline.com/doi/abs/10.1089/cpb.2004.7.653.
- Flanagin, A.J. (2005). "IM Online: Instant Messaging Use Among College Students." *Communication Research Reports* 22(3): 175–87. http://www.tandfonline.com/doi/abs/10.1080/00036810500206966.
- Sweigart, C. (2003). "Instant Messaging Security." (Security 401): 1–39. https://www.giac.org/paper/gsec/3907/introduction-computer-security-incident-