

Dilshod Davletyarov

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Technical Support Engineer

Dear PTC Hiring Manager,

I am writing to express my keen interest in Technical Support Engineer position at PTC. My diverse professional experience and recent Software Developer background has equipped me with a unique blend of technical expertise and strategic leadership and I am confident in my ability to contribute to your organizations' success.

In my recent experience as **CEO of Home Comfort Solutions**, I successfully managed end-to-end business operations, achieving a 25% annual growth rate and driving operational efficiency by implementing streamlined workflows and effective policies. I developed strategic project timelines and optimized budgets, leading to \$30,000 in monthly sales with a total investment of \$140,000. This entrepreneurial role honed my skills in decision-making, market adaptability, and financial management.

Transitioning into technology, I obtained a **Software Developer Certification** from 42 Berlin, where I worked on cutting-edge projects such as developing a non-blocking web server (C/C++), building secure microservices using Docker, and creating a cross-platform online game with Django and RESTful APIs. These projects demonstrate my ability to innovate, collaborate, and deliver results in dynamic environments.

Additionally, my role as an **External Affairs Manager** involved managing tax calculations, ensuring compliance, and enhancing documentation standards, contributing to the implementation of ERP systems that significantly improved efficiency and transparency. These experiences reflect my ability to adapt to diverse challenges and consistently deliver high-impact solutions.

Fluent in English, Russian, and Uzbek, with **intermediate in German**, I bring strong cross-cultural communication skills, enabling me to work effectively in global and multilingual teams. My technical toolkit includes proficiency in **C, Python, Docker, Django, and CI/CD pipelines**, among others.

Thank you for considering my application. I would welcome the chance to discuss how my skills and experiences align with your needs. I am available at your earliest convenience for an interview.

Sincerely,

Dilshod Davletyarov

