

# David DeFranza

Curriculum vitae  
September 8, 2022

UCD Graduate Business School  
Carysfort Avenue, Blackrock  
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## EDUCATION

- 2022 Ph.D., Business Administration (Marketing), David Eccles School of Business, University of Utah
- 2015 M.B.A., Poole College of Management, North Carolina State University
- 2015 M.A., Technology and Communication, Hussman School of Journalism and Media, University of North Carolina at Chapel Hill
- 2005 B.A., History, University of New Hampshire

## ACADEMIC EXPERIENCE

- 2022- Assistant Professor of Marketing, Michael Smurfit Graduate Business School, University College Dublin, National University of Ireland

## PUBLICATIONS

1. **DeFranza, David**, Mike Lindow, Kevin Harrison, Arul Mishra, & Himanshu Mishra. (2020). Religion and reactance to COVID-19 mitigation guidelines. *American Psychologist*, 76(5), 744-754. <https://doi.org/10.1037/amp0000717>
2. **DeFranza, David**, Himanshu Mishra, & Arul Mishra. (2020). How language shapes prejudice against women: An examination across 45 world languages. *Journal of Personality and Social Psychology*, 119(1), 7–22. <https://doi.org/10.1037/pspa0000188>

## Peer-Reviewed Conference Proceedings

1. Lindow, Mike, **David DeFranza**, Arul Mishra, & Himanshu Mishra. (2021). Partisanship and fear are associated with resistance to COVID-19 directives. In *Proceedings of the Eleventh Workshop on Computational Approaches to Subjectivity, Sentiment and Social Media Analysis (WASSA)*. European Association of Computational Linguistics.

## Other Publications

1. Stanko, Michael, William Rand, & **David DeFranza**. (2017). Search engine optimization: Note for marketing managers (updated). *Ivey Publishing*.

## AWARDS & HONORS

2021 Marketing Doctoral Student Teaching Excellence Award, University of Utah  
2021 Poster Competition, 2<sup>nd</sup> place award, INFORMS Business Analytics Conference  
2021 Fellow, AMA-Sheth Foundation Doctoral Consortium  
2020 Monty & Christine Botosan Bridge to Practice Doctoral Award, University of Utah  
2019 Fellow, ISMS Doctoral Consortium

## CONFERENCE PARTICIPATION

### Papers Presented

1. **DeFranza, David**, & Promothesh Chatterjee. Regulatory focus shifts in response to arbitrary temporal boundaries: A quasi-experiment on Twitter. *ISMS Marketing Science Conference*. Virtual. June 16-18, 2022.
2. **DeFranza, David**, & Promothesh Chatterjee. How arbitrary temporal borders affect consumer perceptions of an upcoming event. *Marketing Analytics Symposium*. Sydney, Australia. May 26-27, 2022.
3. **DeFranza, David**, Pronobesh Banerjee, & Promothesh Chatterjee. The influence of dialectical reasoning on Amazon product reviews. *8<sup>th</sup> Pan IIM World Management Conference*. Virtual. December 16-18, 2021.
4. **DeFranza, David**, Arul Mishra, & Himanshu Mishra. The influence of language on attitudes toward brands. *AMA Summer Academic Conference*. Virtual. August 4-6, 2021.
5. **DeFranza, David**, Pronobesh Banerjee, & Promothesh Chatterjee. The influence of culture and dialectical reasoning on Amazon product reviews. *ISMS Marketing Science Conference*. Virtual. June 3-5, 2021.
6. **DeFranza, David**, Himanshu Mishra, & Arul Mishra. Extracting and analyzing psychological constructs from text data: The example of gender prejudice across languages. *Marketing Analytics Symposium*. Sydney, Australia. February 3-4, 2020.
7. **DeFranza, David**, Arul Mishra, & Himanshu Mishra. How language shapes bias against women: A study of implicit gender bias in 45 world languages. *ISMS Marketing Science Conference*. Rome, Italy. June 20-22, 2019.

### Posters Presented

1. **DeFranza, David**, Arul Mishra, & Himanshu Mishra. Assessing attitudes toward brands across languages. *INFORMS Business Analytics Conference*. Virtual. April 12-14, 2021.
2. **DeFranza, David**, Arul Mishra, & Himanshu Mishra. How language influences attitudes toward brands. *Fourth Workshop on NLP and CSS at the 2020 Conference on Empirical Methods in Natural Language Processing*. Virtual. November 20, 2020.
3. **DeFranza, David**, & Promothesh Chatterjee. The moderating effect of temporal borders on consumers' construal of market events: Evidence from Twitter. *Society for Consumer Psychology*. Huntington Beach, California. March 5-7, 2020.

## CAMPUS & DEPARTMENTAL TALKS

1. **DeFranza, David**, Promothesh Chatterjee, & Pronobesh Banerjee. The Interplay of Ratings and Reviews: An Empirical Investigation of the Influence of Dialectical Reasoning on Product Reviews [Oral presentation]. *UCD Marketing Symposium for Advanced Research*, Michael Smurfit Graduate Business School, University College Dublin. September 1, 2022.
2. **DeFranza, David**, Mike Lindow, Kevin Harrison, Arul Mishra, & Himanshu Mishra. Religion and reactance to COVID-19 mitigation guidelines [Poster]. *3i COVID-19 Symposium*, University of Utah Health. June 4, 2021.
3. **DeFranza, David**, Mike Lindow, Kevin Harrison, Arul Mishra, & Himanshu Mishra. Religion and reactance to COVID-19 mitigation guidelines [Oral presentation]. *3i COVID-19 Flash Talks*, University of Utah Health. October 2, 2020.

## TEACHING EXPERIENCE

## Graduate

Consumer Insights and Analytics (MSc), University College Dublin Fall 2022

## Undergraduate

Consumer Insights and Analytics, University of Utah Fall 2020

## PROFESSIONAL SERVICE

2020- Instructor, The Carpentries coding and data science workshops for researchers

## Ad-Hoc Reviewing

Applied Psychology, Journal of Consumer Research

## Conference Reviewing

AMA Summer Academic Conference, AMA Winter Academic Conference, Society for Consumer Psychology Annual Conference

## UNIVERSITY SERVICE

2022	Reviewer, Doctoral Faculty Teaching Excellence Award, University of Utah
2021	Member, School of Business Academic Appeals Committee, University of Utah
2018-2020	Coordinator, Marketing Department Research Participant Pool, University of Utah

## PROFESSIONAL EXPERIENCE

2015-2017 Director, Optimization Strategy, Brooks Bell. Raleigh, NC  
2013-2015 Senior Content Strategist, Brooks Bell. Raleigh, NC  
2013 Marketing Communications Specialist, JMP Division, SAS Institute. Cary, NC

2008-2012 Assistant Editor, Web Producer, Discovery Communications. Silver Spring, MD  
2007-2008 Content Producer, Mahalo.com. Santa Monica, CA  
2005-2006 English Instructor, NOVA Eikaiwa Language School. Osaka, Japan

## **ADVANCED TRAINING & CERTIFICATIONS**

2018 SIOP/CARMA Reviewer Development Workshop, University of Nebraska (Online)

## **PROFESSIONAL AFFILIATIONS**

2021- Institute for Operations Research and the Management Sciences (INFORMS)  
2021- American Marketing Association (AMA)  
2020- Association for Computational Linguistics (ACL)  
2020- Association for Psychological Science (APS)  
2019- Society for Consumer Psychology (SCP)

## **RELATED SKILLS**

Tools: Python, R, Unix (Linux),  $\LaTeX$