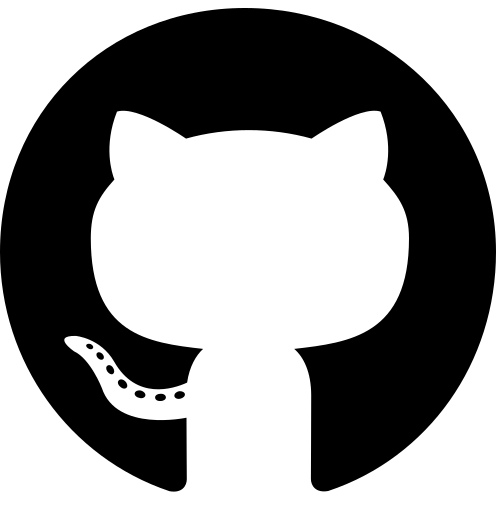
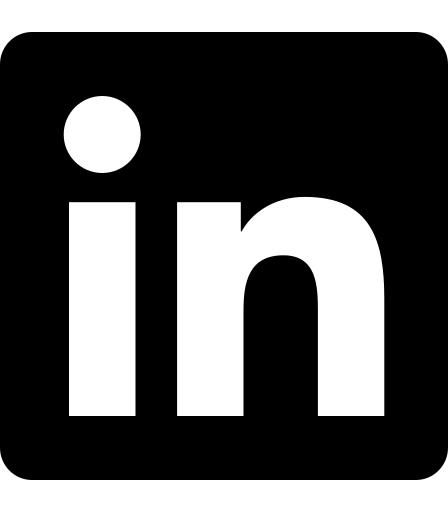
Darren Delimond

SOFTWARE DEVELOPER & IT SUPPORT SPECIALIST

(614)706-0892 | darrendelimond@gmail.com | darrendelimond[.com](https://google.com) | ddelimond | Darren Delimond

**Skills** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Languages**  Java, TypeScript / JavaScript (ES5, ES6), HTML5, CSS3, PostgreSQL

**Frameworks & CMSs** Spring Boot / Spring, React, Express.js,

**Tools and Utilities** Postman, Git, NPM, Jira, Teams, Zoom, Office 365, Okta, Remote Desktop, Active Directory, Microsoft Azure, Amazon Web Services, Windows 10 & 11

**Methodologies** OOP, MVC, Agile

**Summary** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Dedicated IT Support Specialist with a strong interest in security protocols, and a passion for software development. Committed to ongoing learning and professional growth in these specialized domains. Seeking to leverage my background in IT support, technical expertise, and adaptability to a dynamic team.

**Work Experience** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Freelance Web Development** *Columbus, OH*

SOFTWARE DEVELOPER *Nov. 2021 ‑ Present*

• Distinguished Freelance Full-Stack Web Developer renowned for a versatile skill set that spans Express.js, REST APIs, Responsive Design, Object-Oriented Programming (OOP), Cascading Style Sheets (CSS), HTML5, PostgreSQL, Spring Boot, JPA, Java, JavaScript, React.js, and Git.

• Proven ability to craft exceptional web experiences with a deep passion for delivering high-quality results in both front-end and back-end technologies.

• Conducted extensive research to identify and implement popular libraries and modules that best-suited clients' project requirements, showcasing a commitment to staying abreast of the latest industry trends.

• As a Software Engineer, leveraged expertise in Spring Boot/Spring and React to design and implement robust and scalable applications, ensuring optimal performance and user experience.

• Utilized Express.js to develop efficient and responsive server-side applications, enhancing overall system functionality.

• Proficiently employed tools and utilities such as Postman, Git, NPM, and Jira to streamline the development process, ensuring efficient collaboration and project management.

• Collaborated seamlessly with cross-functional teams using Teams, Zoom, and Office 365, fostering effective communication and a collaborative work environment.

• Implemented secure user authentication and access controls using Okta, contributing to the overall security posture of web applications.

• Demonstrated proficiency in Amazon Web Services (AWS) to deploy, manage, and scale applications, ensuring robust and reliable cloud-based solutions.

• Maintained a high standard of code version control using Git, enabling efficient collaboration and tracking changes throughout the development lifecycle.

• Adapted seamlessly to diverse operating systems, including Windows 10 and Mac OS, ensuring compatibility and optimal performance across various environments.

• Consistently delivered projects on time and within scope, showcasing strong problem-solving skills and attention to detail.

• Proactively engaged in continuous learning and skill enhancement, staying ahead of emerging technologies and industry best practices in software engineering.

**Rea & Associate, Inc.**  *Dublin, OH*

IT SUPPORT SPECIALIST *Nov. 2021 ‑ Present*

• Tier 1 & 2 problem determination and problem resolution, ensuring seamless operations for 500+ users.

• Deploy and maintain cutting-edge computer hardware and software, with a focus on technologies such as Teams, Zoom, Office 365, Okta, and Remote Desktop.

• Expertly manage computer inventory and supplies, optimizing resources for efficiency with EZ Office.

• Provide unparalleled support for hardware and software-related issues, demonstrating proficiency in Active Directory, Microsoft Azure, and Windows 10 & 11 environments. Within my first year I closed over 1200 tickets with a 90% customer safisfaction score.

• Spearheaded the imaging process for all new hires in Northwest Ohio, ensuring a smooth onboarding experience through Windows 10 & 11 environments.

• Played a pivotal role in office opening and closing, leveraging expertise in technology implementation and setup.

• Utilize advanced skills in Caseware, Quickbooks, BDO/RSM, Becker, Citrix Sharefile, Thomson Reuters, GoFileRoom, Soicwall VPN, SplashTop, and Bomgar / Beyond Trust to enhance system functionalities.

• Collaborate seamlessly with various platforms such as Quickbooks Online, ensuring integration and optimization of financial processes.

• Stay at the forefront of technological advancements, providing support for innovative tools like Caseware, Microsoft Azure, and Citrix Sharefile.

• Ensure secure and efficient remote work capabilities through advanced technologies like Okta, SplashTop, and VPN solutions.

• Demonstrate expertise in cybersecurity measures, safeguarding the firm's digital assets and sensitive information.

• Proactively contribute to the enhancement of IT infrastructure, incorporating best practices and staying informed about the latest industry trends.

• Foster a collaborative environment by effectively communicating technical solutions to end-users, promoting a positive and user-friendly experience.

**Education** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Western Governors University** *Columbus, OH*

PART-TIME STUDENT  *NOV. 2023 ‑ PRESENT*

BACHELORS OF SCIENCE

**MAJOR**: COMPUTER SCIENCE

**The Ohio State University** *Columbus, OH*

FULL-TIME STUDENT  *Aug. 2015 ‑ May. 2019*

BACHELORS OF SCIENCE

**MAJOR**: BUSINESS MARKETING

**MINOR**: COMMUNICATIONS

**CompTIA** *Columbus, OH*

CompTIA A+ CERTIFICATE *Jul. 2021*

**CompTIA** *Columbus, OH*

COMPTIA SECURITY+ CERTIFICATE *DEC. 2023*

**Projects** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Songly Streaming Service**

SOFTWARE ENGINEER *Jan. 2023 - Present*

• This is a Pandora/Spotify type application that allows users to search an artists' songs, top hits, play their songs, or find the

artists' lyrics to a song. The application was built using React, Redux, and Rapid API, and styled with Tailwind CSS.

• **MORE can be found at https://www.darrendelimond.com/**