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Australian Government

Services Australia

centrelink

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About your deductions

This statement contains information about your deductions to help you manage your finances. It includes:

- the next regular payment/s you are due to receive,
- any other payment/s you are due to receive,
- the amounts being deducted from your payments,
- the balance remaining,
- any planned future deductions or changes.

You can also view your deductions online by:

- going to **my.gov.au** and signing in to access your Centrelink online account. If you do not have a myGov account, you can create one and link it to your Centrelink online account, or
- using the **Express Plus Centrelink mobile app**. You can download the free app to your mobile device. Make sure you have the latest version installed. For information, go to **servicesaustralia.gov.au/expressplus**

To help you to manage your finances we recommend that you regularly check your deductions online to make sure your financial arrangements are still correct.

Please check the information on this statement carefully and tell us if any information is wrong.

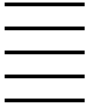
Your rate/s of payment may change depending on the amount of your and/or your partner's earnings, other income or assets, or change in circumstances.

Regular payments are ongoing payments. Other payments are payments you may receive from time-to-time.

Your payments for the period 27 January 2024 to 08 February 2024

Regular payment from 08 February 2024	Amount
JobSeeker Payment	\$749.20
Plus Energy Supplement	\$8.80
Plus Pharmaceutical Allowance	\$6.80
Deduction / Repayment / Recovery	
Less total Rent Deduction Scheme ⁸	- \$184.70
Less total Centrepay deductions	- \$13.71
Balance due to be paid to you	<u>\$566.39</u>

⁸ This is the total amount due to be paid to your Housing Authority.



Deduction detail - Rent Deduction Scheme

The Rent Deduction Scheme is used to send money directly to your Housing Authority for government housing payments such as rent, arrears repayments and other housing payments.

Organisation name {CRN}	Deduction type	From payment type	Start date	End date	How often	Account ID	Amount °
DEPARTMENT OF COMMUNITIES AND JUSTICE - HOUSING NSW 555 024 884L	Government Housing Rent	JobSeeker Payment	19/10/2023	ongoing	fortnightly	829409895	\$184.70

Please contact your Housing Authority if you have questions about these deductions.

- Go online to check your past transactions and to confirm the actual amount of payments sent to your Housing Authority.

The easiest way to get more information about the Rent Deduction Scheme is to go to servicesaustralia.gov.au/rentdeduction

Deduction detail - Centrepay

Centrepay is used to pay your bills directly from your payments to organisations or businesses. The information below shows your current Centrepay deductions. This could include target amounts, target balances and the dates your deductions end.

Your deductions are listed in the order that they are taken from your payments. You can change the order in which they are taken.

Organisation name {CRN}	Deduction type	From payment type	Start date	End date	How often	Account ID/ Billing ID	Amount #
RENT4KEEPS NSW 555 100 563K	Household Goods	JobSeeker Payment	11/01/2024	-	fortnightly	MRB03689	\$65.00
Target amount - \$143.71							
Target balance outstanding - \$13.71							

Go online to check your past transactions, confirm the actual amount of payments sent to organisations and manage your Centrepay deductions.

There are many types of expenses you can pay using Centrepay. The easiest way to get more information about getting the most out of this service, including changing the order of your deductions is to go to **servicesaustralia.gov.au/centrepay**

Important information

Managing your money

For information and resources about budgeting, borrowing, debt and savings, or to find a free and confidential support service that can help you with managing your money, please go to

servicesaustralia.gov.au/managingmoney

Depending on the payment you receive, or if you qualify for a concession card, you may be eligible for a fee-free account. Check with your financial institution to ensure your account is right for you and your needs.

Consumer rights

For information on consumer rights and protection, please go to **accc.gov.au**

If you would like to speak to us in your own language

If you need an interpreter or would like to speak to us in your own language about this statement, please call 131 202 (call charges may apply).

To make a complaint or give us feedback

We aim to resolve your concerns as quickly as possible. If you want to make a complaint or give us feedback you can:

- call our feedback and complaints line on **1800 132 468**
- go to **servicesaustralia.gov.au/feedback** for other options.

If we are not able to resolve your complaint to your satisfaction, you can contact the Commonwealth Ombudsman by going to their website ombudsman.gov.au or calling them on **1300 362 072**.

