

DUNCAN FALCONER

Full Stack Software Developer

PROFILE

I hold a 1st Class honours diploma in Software Development.

I studied Coding, with the Code Institute, in an advanced Bootcamp program.

I am a self-starter when working solo, as well as resourceful, capable and determined. I am customer orientated and maintain great communication with both internal and external stakeholders.

I believe in social networking; in building and maintaining professional relationships is key to enjoying a successful career.

WHAT I'M WORKING ON

My portfolio contains a range of different works. My two most recent feature projects use SQL and noSQL databases, whilst showcasing my use of Bootstrap, Flask and Django frameworks.

I am currently learning to use the Angular framework. The type-script framework is designed to dynamically manage the document object model. I am in the process of documenting undertakings on GitHub as a learning aid for myself as well as for any other developers that may be interested in following my course notes.

I love to help and support my customers by identifying with them and doing my best to resolve their needs. I enjoy the opportunity to mentor and support other colleagues, by sharing my experience.

I have over 10 years of experience managing and processing data in the fire and security industry. I currently work for and support the ICT services for the largest public organization in the country, the Health Service Executive.

CONTACT INFORMATION

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PORTFOLIO & SOCIAL MEDIA

🌐 <https://github.com/ddeveloper72>

in <https://www.linkedin.com/in/duncanfalconer/>

🐦 <https://twitter.com/DGFalconer>

🔗 <https://ddeveloper72-profile.herokuapp.com/>

SKILLS

Languages & databases	Frameworks & Services
✓ HTML	✓ Bootstrap Front-end framework
✓ CSS - Sass	✓ Materialize CSS
✓ JavaScript - JQuery	✓ Flask
✓ Python	✓ Django
✓ SQL – SQLite – MySQL-postgreSQL	✓ Angular TypeScript-framework
✓ noSQL - MongoDB	✓ Github
✓ git	✓ Amazon S3
	✓ Stripe

EDUCATION

Code Institute

February 2018 – April 2019

- First Class Honors in Software Development 🏆

Natal Technikon

February 1992 – February 1996

- National Diploma in Biotechnology

WORK EXPERIENCE

Health Service Executive, ICT Service Desk Analyst

July 2018 - Current

- I am customer front facing.
- I log and process work tickets using Ivanti.
- I compile work group stats data reports for team.
- My work tools include Exchange 2013 and Active Directory.
- I setup users on our ICT systems.
- I troubleshoot ICT issues, resolving work tickets and incidents.

IESS, Projects Coordinator

July 2016 – October 2017

- I was customer front facing.
- I managed service and maintenance calls.
- I processed work orders, invoicing.
- I also developed and utilized Excel tools for managing service call data.

Chubb Ireland, Project Manager

February 2015 – December 2015

- I was an account manager for service contracts.
- I managed and coordinated site service engineers.
- I coordinated with contractors and carried out projects for the customer.

Nulli-Fire Ltd, Product Manager

January 2007 – February 2015

- I managed stock sales and procurement.
- I carried out system designs with designers/architects
- I quantified and priced materials/ labor costs.
- I carried out installation and commissioning setup/programming.
- I carried out service, maintenance aftersales support.