# Bias Analysis in Human Resource System

-for Blacksaber Software in 2021

Report prepared for Black Saber Software by Data Over Flow

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## **Executive summary**

We (Data Over Flow Co.Ltd.) have examined the structure of human resource system of the company (the Black Saber Software) by analyzing data on the company's hiring, promotion and salary process and found there to be no bias.

In our opinion, the system is fair during each of the three process, in accordance with Ontario's Human Rights Code and Black Saber's policies. Specifically, neither hiring nor promition process shows sign of gender/racial discrimination; the individual salary level is fairly evaluated based non-personal and work-related parameters only.

## **Technical report**

#### Introduction

#### Research questions

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#### Does there exist bias in current employee enumeration?

```
## Linear mixed model fit by REML ['lmerMod']
## Formula: salary ~ gender + role_seniority + financial_q + (1 | team) +
##
      (1 | leadership_for_level) + (1 | productivity)
     Data: current
##
## REML criterion at convergence: 131099.4
## Scaled residuals:
              1Q Median
      Min
                               3Q
                                     Max
## -3.2023 -0.7420 0.0259 0.7217 2.8209
##
## Random effects:
## Groups
                                   Variance Std.Dev.
                        Name
## productivity
                        (Intercept)
                                    175447 418.9
##
                        (Intercept) 4728844 2174.6
## leadership_for_level (Intercept)
                                          0.0
                                    11012729 3318.5
## Residual
## Number of obs: 6906, groups:
## productivity, 99; team, 8; leadership_for_level, 3
##
## Fixed effects:
##
                               Estimate Std. Error t value
## (Intercept)
                               119786.22 3429.18 34.931
## genderPrefer not to say
                               -1370.63
                                           316.28 -4.334
## genderWoman
                                         85.71 -20.566
                               -1762.75
```

##	role_seniorityEr	ntry-level	-91052.	82	241.44	-377.120
	role_seniorityJu	•	-85669.	12	236.80	-361.779
##	role_seniorityJu	unior II	-83173.	.38	237.55	-350.128
##	role_seniorityMa	anager	-50779.	17	277.90	-182.728
##	role_senioritySe	enior I	-77882.	04	241.05	-323.101
##	role_senioritySe	enior II	-72455.	57	243.13	-298.016
##	role_senioritySe	enior III	-66868.	66	248.75	-268.819
##	role_seniorityV	ice president	28600.	.83	431.48	66.285
##	financial_q2013	Q3	127.	56	4706.39	0.027
##	financial_q2013	Q4	1437.	04	3721.55	0.386
##	financial_q2014	Q1	2341.	89	3471.22	0.675
##	financial_q2014	Q2	2620.	15	3450.62	0.759
##	${\tt financial\_q2014}$	Q3	2604.	31	3409.62	0.764
##	${\tt financial\_q2014}$	Q4	2575.	17	3395.82	0.758
##	${\tt financial\_q2015}$	Q1	3169.	85	3374.06	0.939
##	${\tt financial\_q2015}$	Q2	3258.	91	3362.35	0.969
##	${\tt financial\_q2015}$	Q3	3319.	39	3353.31	0.990
##	${\tt financial\_q2015}$	Q4	2985.	28	3350.28	0.891
##	${\tt financial\_q2016}$	Q1	3046.	45	3348.70	0.910
##	financial_q2016	Q2	2917.	.87	3346.72	0.872
##	${\tt financial\_q2016}$	Q3	2916.	36	3345.68	0.872
##	financial_q2016	Q4	2817.	11	3344.86	0.842
##	financial_q2017	Q1	2602.	41	3343.91	0.778
##	${\tt financial\_q2017}$	Q2	2704.	95	3342.78	0.809
##	financial_q2017	Q3	2760.	15	3341.78	0.826
##	${\tt financial\_q2017}$	Q4	2795.	63	3341.90	0.837
##	${\tt financial\_q2018}$	Q1	2829.	.87	3340.91	0.847
##	${\tt financial\_q2018}$	Q2	2859.	78	3340.39	0.856
##	${\tt financial\_q2018}$	Q3	2888.	66	3339.90	0.865
##	${\tt financial\_q2018}$	Q4	2802.	67	3339.66	0.839
##	${\tt financial\_q2019}$	Q1	2813.	.87	3339.18	0.843
##	${\tt financial\_q2019}$	Q2	2784.	68	3339.20	0.834
##	${\tt financial\_q2019}$	Q3	2924.	55	3338.78	0.876
##	${\tt financial\_q2019}$	Q4	2958.	60	3338.67	0.886
##	${\tt financial\_q2020}$	Q1	3018.	52	3338.20	0.904
##	${\tt financial\_q2020}$	Q2	3033.	13	3338.16	0.909
##	${\tt financial\_q2020}$	Q3	3060.	49	3337.88	0.917
##	${\tt financial\_q2020}$	Q4	3029.	47	3337.77	0.908

```
## optimizer (nloptwrap) convergence code: 0 (OK)
## boundary (singular) fit: see ?isSingular
## Linear mixed model fit by REML ['lmerMod']
## Formula: salary ~ gender + role_seniority + financial_q + (1 | team) +
       (1 | leadership_for_level)
##
      Data: current
##
##
## REML criterion at convergence: 131126.3
##
## Scaled residuals:
##
      Min
                10 Median
                                3Q
                                       Max
## -3.1863 -0.7558 0.0129 0.7257
                                    2.8045
## Random effects:
   Groups
##
                         Name
                                     Variance Std.Dev.
                         (Intercept)
                                     4730675 2175.01
##
   team
   leadership_for_level (Intercept)
##
                                         6499
                                                80.61
   Residual
                                     11154062 3339.77
## Number of obs: 6906, groups: team, 8; leadership_for_level, 3
##
## Fixed effects:
##
                                  Estimate Std. Error t value
## (Intercept)
                                 1.200e+05 3.440e+03
                                                        34.886
## genderPrefer not to say
                                -1.289e+03 3.170e+02 -4.067
## genderWoman
                                -1.786e+03 8.593e+01 -20.783
## role_seniorityEntry-level
                                -9.110e+04 2.403e+02 -379.117
## role_seniorityJunior I
                                -8.572e+04 2.355e+02 -363.925
## role_seniorityJunior II
                                -8.321e+04 2.367e+02 -351.495
## role_seniorityManager
                                -5.075e+04 2.756e+02 -184.170
## role_senioritySenior I
                                -7.793e+04 2.398e+02 -325.036
                                -7.245e+04 2.427e+02 -298.581
## role_senioritySenior II
## role_senioritySenior III
                                -6.690e+04 2.475e+02 -270.267
## role_seniorityVice president 2.851e+04 4.313e+02
                                                        66.106
## financial_q2013 Q3
                                -1.149e-08 4.723e+03
                                                         0.000
## financial_q2013 Q4
                                 1.355e+03 3.738e+03
                                                         0.362
## financial_q2014 Q1
                                 2.142e+03 3.482e+03
                                                         0.615
## financial_q2014 Q2
                                 2.449e+03 3.463e+03
                                                         0.707
```

```
## financial_q2014 Q3
                                 2.462e+03 3.420e+03
                                                         0.720
## financial_q2014 Q4
                                 2.415e+03 3.407e+03
                                                         0.709
## financial_q2015 Q1
                                 3.048e+03 3.385e+03
                                                         0.901
## financial_q2015 Q2
                                 3.177e+03 3.373e+03
                                                         0.942
## financial_q2015 Q3
                                 3.170e+03 3.364e+03
                                                         0.942
## financial_q2015 Q4
                                 2.834e+03 3.361e+03
                                                         0.843
## financial_q2016 Q1
                                 2.894e+03 3.360e+03
                                                         0.862
## financial_q2016 Q2
                                 2.741e+03 3.358e+03
                                                         0.816
## financial_q2016 Q3
                                 2.747e+03 3.356e+03
                                                         0.818
## financial_q2016 Q4
                                 2.674e+03 3.356e+03
                                                         0.797
## financial_q2017 Q1
                                 2.463e+03 3.355e+03
                                                         0.734
## financial_q2017 Q2
                                 2.593e+03 3.354e+03
                                                         0.773
## financial_q2017 Q3
                                 2.643e+03 3.353e+03
                                                         0.788
## financial_q2017 Q4
                                 2.671e+03 3.353e+03
                                                         0.797
## financial_q2018 Q1
                                 2.718e+03 3.352e+03
                                                         0.811
## financial_q2018 Q2
                                 2.743e+03 3.351e+03
                                                         0.818
## financial_q2018 Q3
                                 2.728e+03 3.351e+03
                                                         0.814
## financial_q2018 Q4
                                 2.660e+03 3.350e+03
                                                         0.794
## financial_q2019 Q1
                                 2.700e+03 3.350e+03
                                                         0.806
## financial_q2019 Q2
                                 2.694e+03 3.350e+03
                                                         0.804
## financial_q2019 Q3
                                 2.798e+03 3.349e+03
                                                         0.835
## financial_q2019 Q4
                                 2.840e+03 3.349e+03
                                                         0.848
## financial_q2020 Q1
                                 2.880e+03 3.349e+03
                                                         0.860
## financial_q2020 Q2
                                 2.915e+03 3.349e+03
                                                         0.870
## financial_q2020 Q3
                                 2.928e+03 3.349e+03
                                                         0.875
## financial_q2020 Q4
                                 2.896e+03 3.348e+03
                                                         0.865
## Likelihood ratio test
##
## Model 1: salary ~ gender + role_seniority + financial_q + (1 | team) +
       (1 | leadership_for_level) + (1 | productivity)
##
## Model 2: salary ~ gender + role_seniority + financial_q + (1 | team) +
##
       (1 | leadership_for_level)
     #Df LogLik Df Chisq Pr(>Chisq)
## 1 45 -65550
## 2 44 -65563 -1 26.917 2.124e-07 ***
## ---
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
```

```
## Likelihood ratio test
## Model 1: salary ~ gender + role_seniority + financial_q + (1 | team) +
##
       (1 | leadership_for_level)
## Model 2: salary ~ gender + role_seniority + financial_q + (1 | leadership_for_level)
     #Df LogLik Df Chisq Pr(>Chisq)
## 1 44 -65563
## 2 43 -66528 -1 1930.2 < 2.2e-16 ***
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
## Likelihood ratio test
##
## Model 1: salary ~ gender + role_seniority + financial_q + (1 | leadership_for_level)
## Model 2: salary ~ gender + role_seniority + financial_q + (1 | team)
     #Df LogLik Df Chisq Pr(>Chisq)
## 1 43 -66528
## 2 43 -65563 0 1930.1 < 2.2e-16 ***
## ---
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
```

For each research question, you will want to briefly describe any data manipulation, show some exploratory plots/summary tables, report on any methods you use (i.e. models you fit) and the conclusions you draw from these

#### Does there exist bias in the hiring process?

```
##
## Call:
## glm(formula = pass_phase1 ~ gender + gpa + extracurriculars +
       cv + work_experience, family = binomial(link = "logit"),
##
       data = phase1_new_applicants)
##
##
## Deviance Residuals:
##
        Min
                         Median
                                                 Max
                   1Q
                                        3Q
## -2.60450 -0.64746 -0.00004 0.68146
                                             1.96684
##
## Coefficients:
```

```
##
                           Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                          -25.16292 648.71016 -0.039 0.96906
## genderPrefer not to say
                                       0.85121 0.192 0.84778
                            0.16339
## genderWoman
                           -0.05912
                                       0.22001 -0.269 0.78815
                            2.09045
                                      0.23547 8.878 < 2e-16 ***
## gpa
                            0.28921
## extracurriculars
                                       0.21330
                                                1.356 0.17514
                           18.68461 648.70981
                                                0.029 0.97702
## work_experience
                            0.76135
                                       0.27647 2.754 0.00589 **
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
## (Dispersion parameter for binomial family taken to be 1)
##
      Null deviance: 849.52 on 612 degrees of freedom
##
## Residual deviance: 516.92 on 606 degrees of freedom
## AIC: 530.92
##
## Number of Fisher Scoring iterations: 17
##
## Call:
## glm(formula = pass_phase2 ~ gender + team_applied_for + cover_letter +
##
      extracurriculars + work_experience + technical_skills + writing_skills +
      leadership_presence + speaking_skills, family = binomial(link = "logit"),
##
      data = phase2_new_applicants)
##
##
## Deviance Residuals:
##
      Min
                1Q
                     Median
                                  3Q
                                          Max
## -1.7705 -0.1309 -0.0242 -0.0045
                                       3.2873
##
## Coefficients: (1 not defined because of singularities)
##
                             Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                                         4.79613 -5.035 4.77e-07 ***
                            -24.15050
## genderPrefer not to say
                           -16.20043 1974.74800 -0.008
                                                          0.9935
## genderWoman
                             -0.63266
                                         0.79481 -0.796
                                                          0.4260
## team_applied_forSoftware 1.40910
                                         0.76203 1.849
                                                          0.0644 .
## cover_letter
                                   NA
                                              NA
                                                              NA
                                                     NA
                                         0.71598 -0.887
## extracurriculars
                            -0.63485
                                                          0.3752
```

```
## work_experience
                             -0.10831
                                         0.73646 -0.147
                                                           0.8831
## technical_skills
                              0.09897
                                         0.02490 3.974 7.06e-05 ***
## writing_skills
                                         0.02747 3.892 9.93e-05 ***
                              0.10690
## leadership_presence
                             1.00449
                                         0.22639 4.437 9.13e-06 ***
## speaking_skills
                              0.90524
                                         0.21952 4.124 3.73e-05 ***
## ---
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
##
##
       Null deviance: 157.306 on 299 degrees of freedom
## Residual deviance: 64.515 on 290 degrees of freedom
## AIC: 84.515
##
## Number of Fisher Scoring iterations: 16
##
## Call:
## glm(formula = final_hired ~ gender, family = binomial(link = "logit"),
       data = phase3_new_applicants)
##
##
## Deviance Residuals:
                    Median
##
      Min
                1Q
                                  3Q
                                          Max
## -1.2346 -1.2346 -0.8203 1.1213
                                       1.5829
##
## Coefficients:
##
              Estimate Std. Error z value Pr(>|z|)
                                    0.258
                0.1335
                           0.5175
## (Intercept)
                                             0.796
## genderWoman -1.0498
                           0.9838 -1.067
                                             0.286
##
## (Dispersion parameter for binomial family taken to be 1)
##
##
      Null deviance: 30.316 on 21 degrees of freedom
## Residual deviance: 29.103 on 20 degrees of freedom
## AIC: 33.103
##
## Number of Fisher Scoring iterations: 4
```

```
##
##
     61 61.5
                      68 70.5
                                 72 72.5
                                            74 74.5 75.5 76.5
                                                                  77 77.5
                                                                             78
                                                                                   80 81.5
                 1
                            1
                                                  1
                                                        2
                                                              2
                                                                         1
                                                                              2
##
      1
            1
                                  1
                                       1
                                             1
                                                                   1
                                                                                    1
                                                                                         1
## 83.5 84.5 90.5
##
      1
            1
                 1
```

For each research question, you will want to briefly describe any data manipulation, show some exploratory plots/summary tables, report on any methods you use (i.e. models you fit) and the conclusions you draw from these

### Informative title for section addressing a research question

For each research question, you will want to briefly describe any data manipulation, show some exploratory plots/summary tables, report on any methods you use (i.e. models you fit) and the conclusions you draw from these

### **Data Visualization**

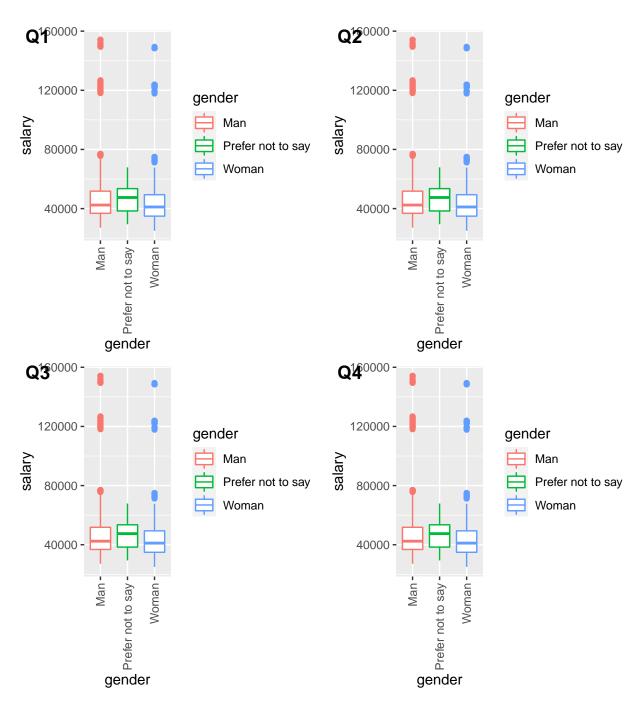


Figure 1: Salary Distribution for Men and Women in Each Quarter

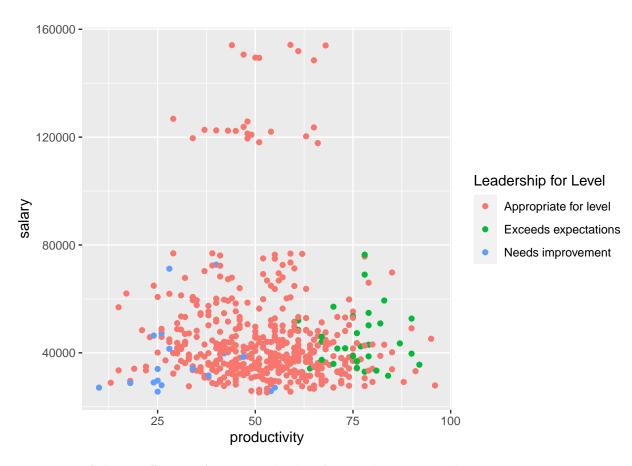


Figure 2: Salary Difference Across Leadership for Level Fixing Productivity

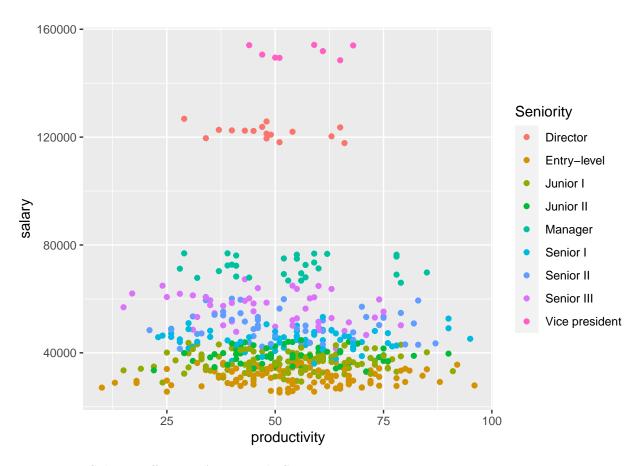


Figure 3: Salary Difference Across Role Seniority

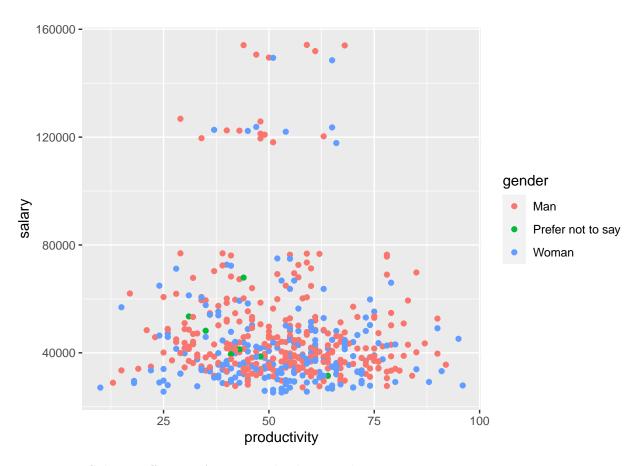


Figure 4: Salary Difference Across Leadership Levels

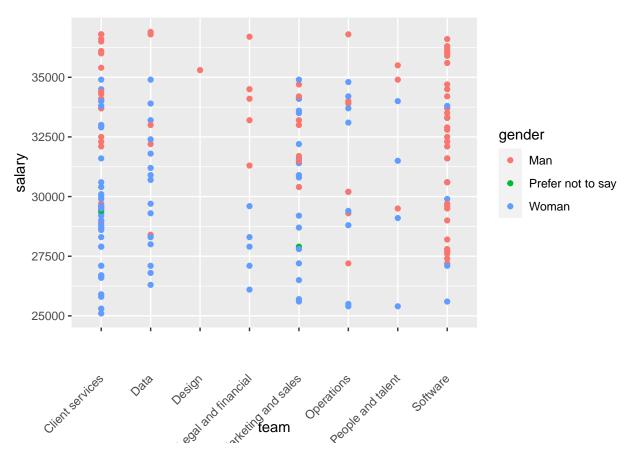


Figure 5: Salary Difference in Gender Across Teams, Fixing Quater and Seniority(Entry Level)

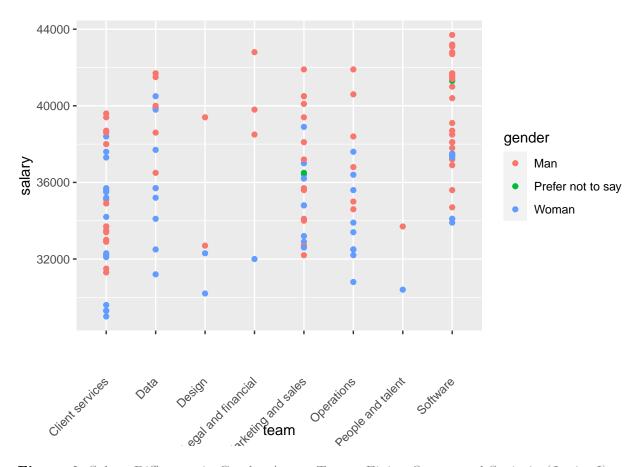


Figure 6: Salary Difference in Gender Across Teams, Fixing Quater and Seniority(Junior I)

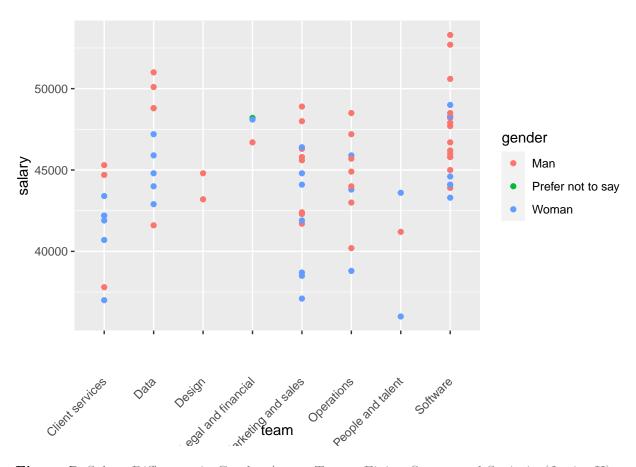


Figure 7: Salary Difference in Gender Across Teams, Fixing Quater and Seniority(Junior II)

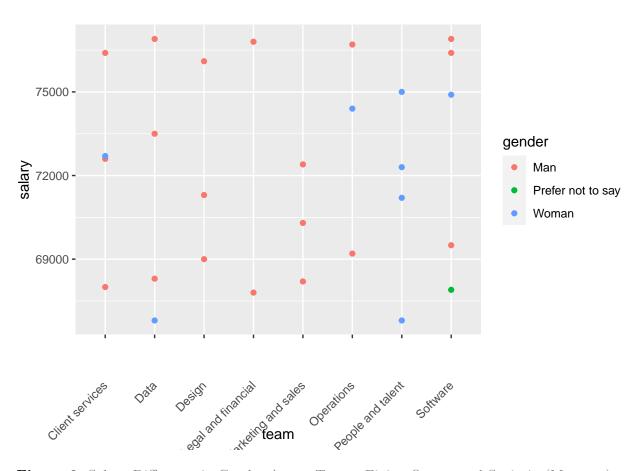


Figure 8: Salary Difference in Gender Across Teams, Fixing Quater and Seniority(Manager)

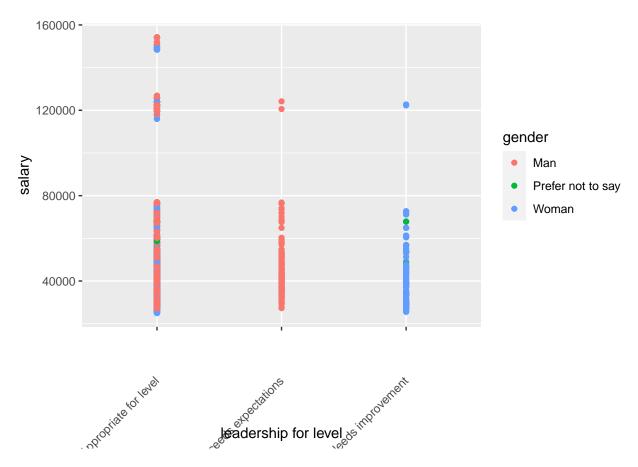


Figure 9: Salary Difference in Gender Across Leadership for Level

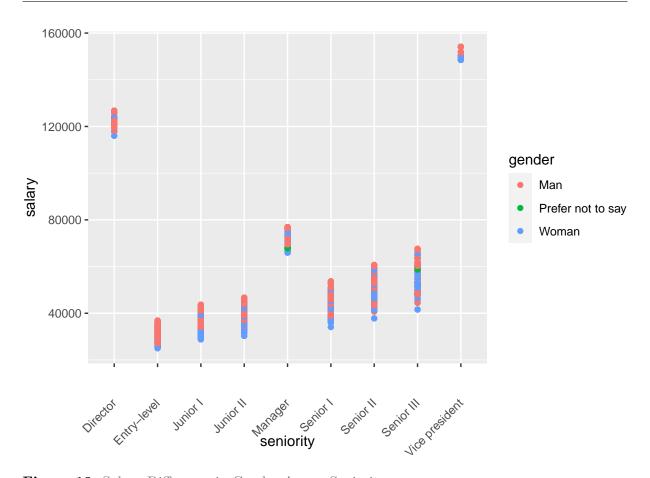


Figure 10: Salary Difference in Gender Across Seniority

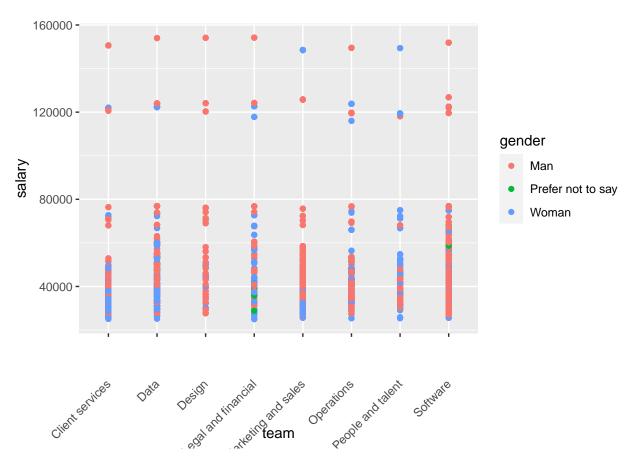


Figure 11: Salary Difference in Gender Across Teams

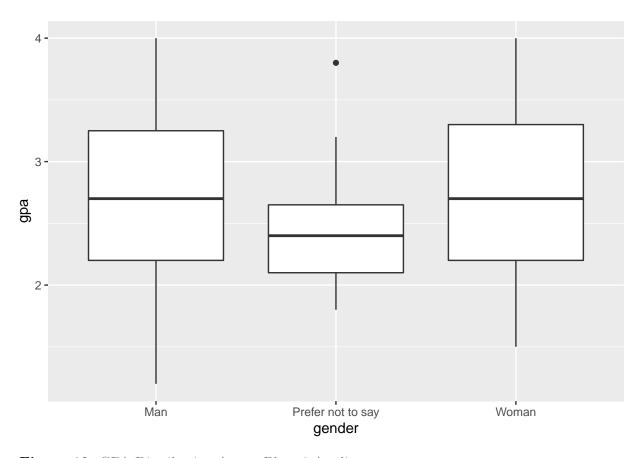


Figure 12: GPA Distribution Across Phase1 Applicants

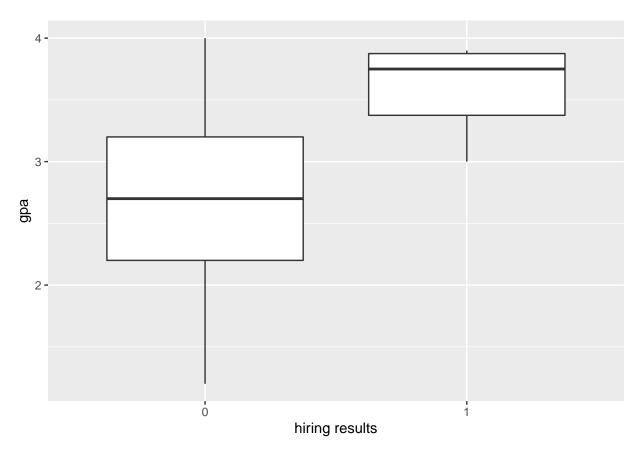


Figure 13: GPA Distribtion Across Hiring Results

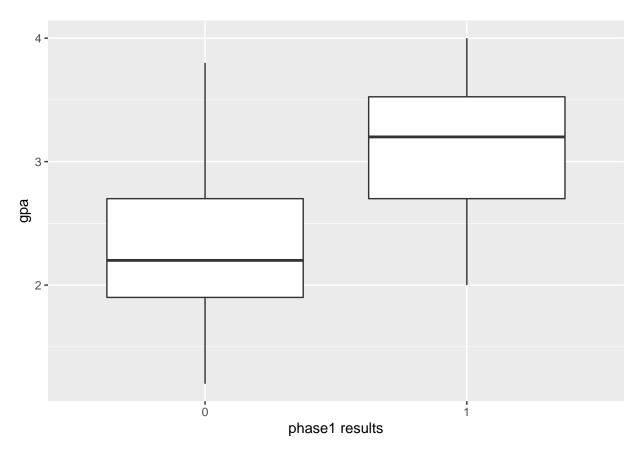


Figure 14: GPA Distribution Across Phase1 Results

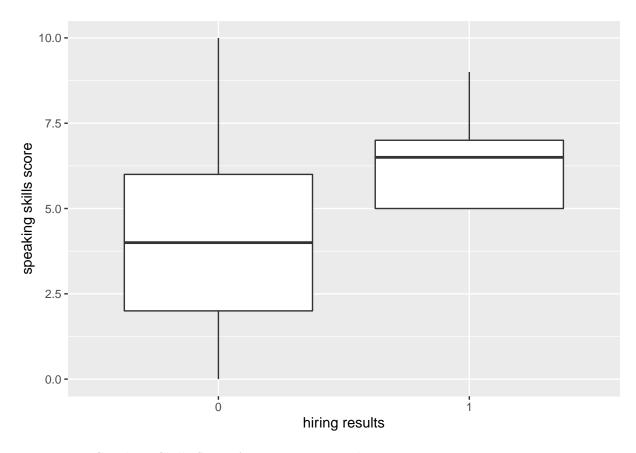


Figure 15: Speaking Skills Score Across Hiring Results

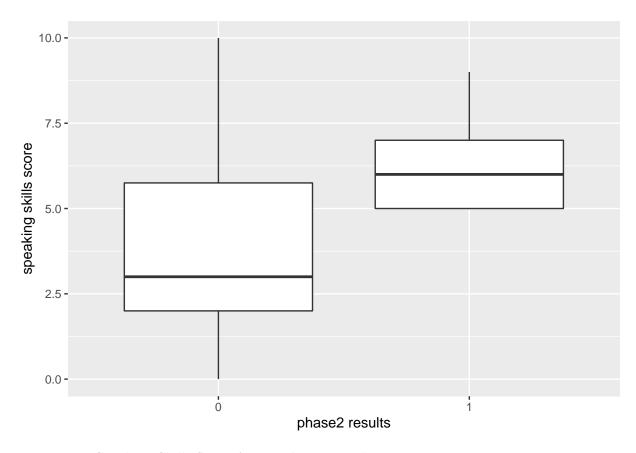
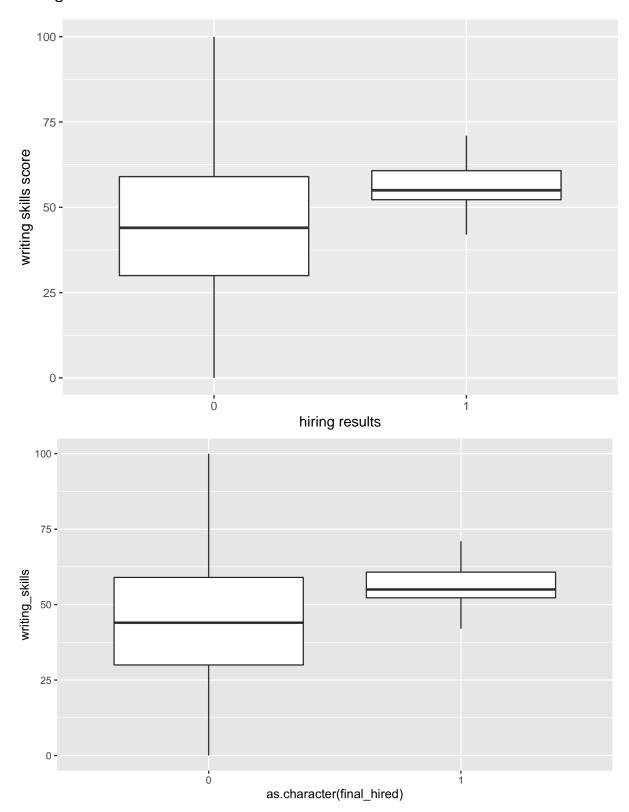
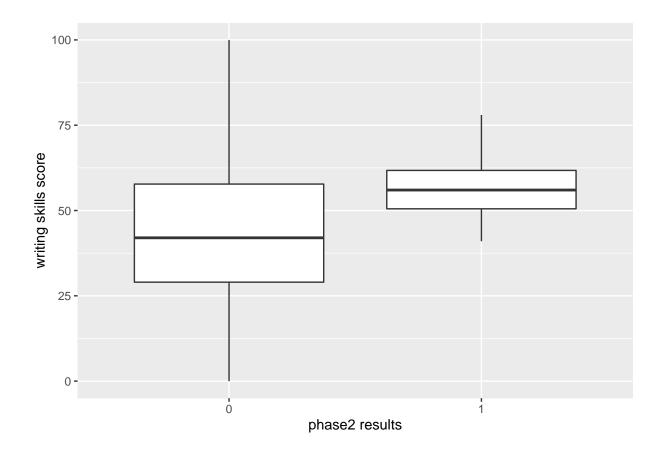


Figure 16: Speaking Skills Score Across Phase2 Results

## Writing Skills VS if hired





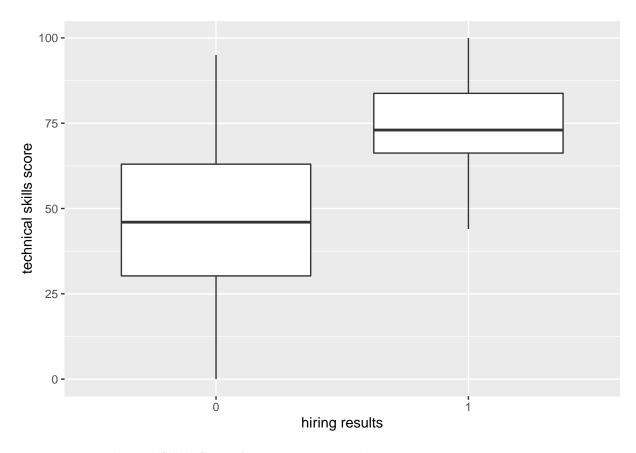
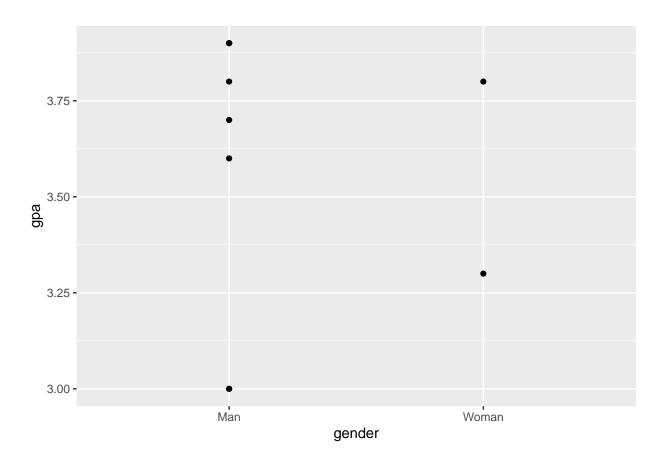
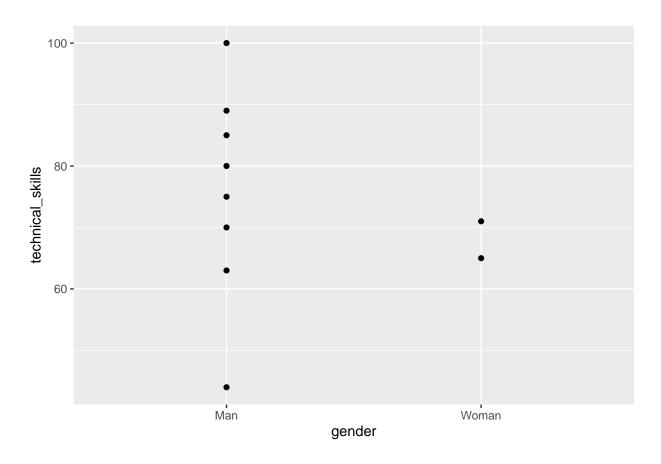
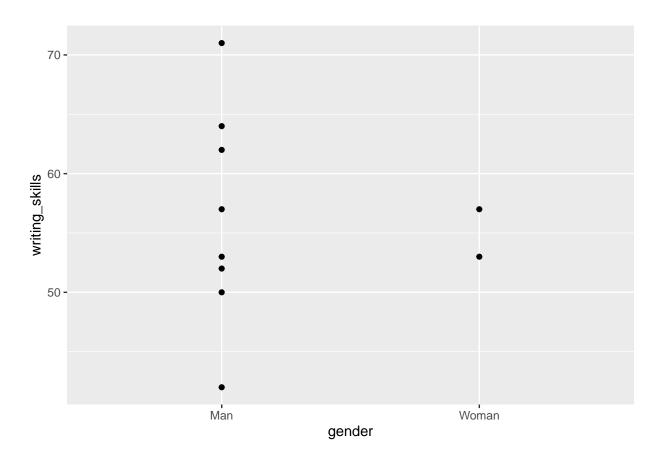
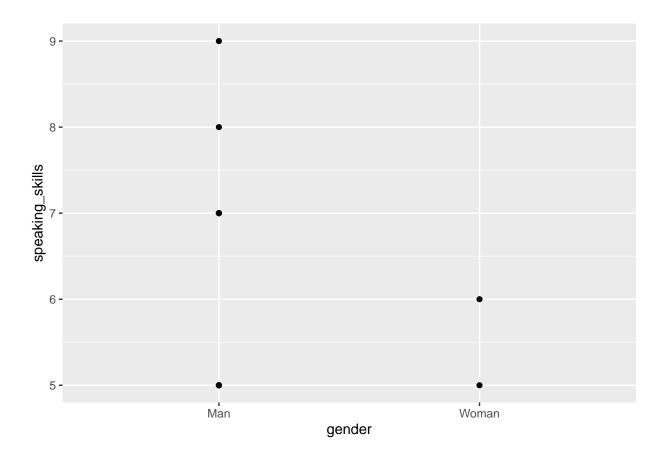


Figure 17: Technical Skills Score Across Hiring Results









### Discussion

In this section you will summarize your findings across all the research questions and discuss the strengths and limitations of your work. It doesn't have to be long, but keep in mind that often people will just skim the intro and the discussion of a document like this, so make sure it is useful as a semi-standalone section (doesn't have to be completely standalone like the executive summary).

### Strengths and limitations

• Dataset size tooooo small!! especially the final hired data and the phase 3 data (22 observations)

#### **Consultant information**

#### Consultant profiles

Rain Wu. Rain is a senior consultant with DataOverFlow. She specializes in data visualization. Rain earned her Bachelor of Science, Specialist in Statistics Methods and Practice, from the University of Toronto in 2022. Before joining DataOverFlow, Rain has 3 year of working experience as a data engineer at Aviva in Markham, Toronto.

**Tina Wang**. Tina is a junior consultant with DataOverFlow. She specializes in reproducible analysis. Tina earned her Bachelor of Science, Majoring in Computer Science and Statistics from the University of Toronto in 2022. Tina earned her master degree in financial insurance from the University of Toronto in 2024.

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#### Code of ethical conduct

- We respect and protect confidential data obtained from, or relating to, clients and third parties, as well as personal data and information about about employees from Data Over Flow. We only share information when there is a business purpose, and then do so in accordance with applicable laws and professional standards.
- We take proactive measures to safeguard our archives, computers and other data-storage devices containing confidential information or personal data. We promptly report any loss, damage or inapproprite disclosure of confidential information or personal data.
- We use social media and technology in a responsible way and respect everyone we work
  with. We obtain, develop and protect intellectual capital in an appropriate manner. We
  respect the restrictions on its use and reproduction.