DALE DOBSON

Email: ddobson445@gmail.com Phone: 401.486.8879

LinkedIn: linkedin.com/in/dobsondale Github: @ddobson Portfolio: http://dale-dobson.com

PROFESSIONAL SUMMARY

I am a lifelong learner with a passion for technology. I love the challenge programming provides and satisfaction that comes with creating something new. With a background in QE, I make quality and user experience my priority.

EXPERIENCE

WEB DEVELOPMENT IMMERSIVE

General Assembly / Boston, MA / Jan 2017 - Mar 2017
- Attended an intensive 3-month web development course focused on JavaScript, Node.js, and Ruby on Rails.
- Built and deployed multiple full-stack applications written in JavaScript and Ruby while utilizing industry best practices.
- Collaborated with other developers and maintained code history using Git version control.

QE & SUPPORT MANAGER

Teespring / Providence, RI / August 2016 - Present
- Designed a new QE process to ensure quality as the company transitioned to continuous deployment.
- Managed IS/QE team members.
- Documented complex fulfillment processes and their intersection with Teespring software.

QUALITY ENGINEER

Teespring / Providence, RI / January 2016 - July 2016
- Developed comprehensive test plans ensure feature acceptance and maintain application integrity.
- Tested new features and provided feedback to developers, PMs, and designers.
- Debugged urgent production issues and assisted in the hotfix process.
- Maintained and deployed to multiple development environments.

INTERNAL SUPPORT ENGINEER

Teespring / Providence / March 2014 - July 2016
- Created a robust support and issue escalation framework that served all of Teespring's eight worldwide operational departments.
- Collaborated with Engineering, Product, and operational stakeholders from fulfillment services to business development to effectively communicate and prioritize new issues.
- Wrote and executed scripts to fix and maintain production data in a Ruby on Rails environment.
- Investigated, reproduced, and triaged bugs and production issues ranging from simple to complex.
- Collaborated with end users to write comprehensive user stories and develop new features.
- Supported multiple applications used by customers, employees, and third -party affiliates.

POS INTEGRATION & ECOMMERCE SPECIALIST

TRICOM / Warwick, RI / October 2012 - March 2014
- Managed web servers and hosting services.
- Deployed and supported LightSpeed Point-of-Sale and eCommerce platform.

EDUCATION

BA SOCIOLOGY

University of Rhode Island / Kingston, RI / 2006-2011

WEB DEVELOPMENT IMMERSIVE

General Assembly / Boston, MA / January 2017 - April 2017

SKILLS

JAVASCRIPT / NODE.JS / RUBY ON RAILS / REACT / EXPRESS / GIT / SQL / JQUERY / MONGODB / HEROKU / HTML5 / CSS3 (SASS) / AGILE DEVELOPMENT