EthiCheck.AI: Keeping Conversational AI Chats Ethical

Team : WatchDogs

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Approach

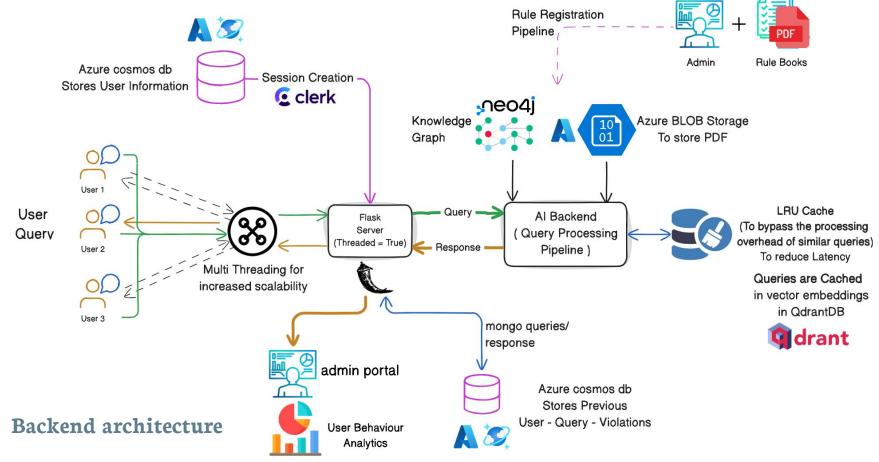
- Usage of MS Azure CosmosDB for storing user info and violations
- Implementation of **multithreading** in Flask for increased scalability
- Integration of LRU cache to bypass the processing overhead for similar queries, thereby reducing latency
- Development of LLM-powered Rule keyword extractor for creating Rule Knowledge graph (KG) from PDFs uploaded by admin for complex RAG. It can be seen as an alternative of expensive fine-tuning.
- Azure Blob storage to store Admin's Rule PDFs and neo4j to store the KG.
- **Semantic router** to retrieve relevant **subgraphs** based on user queries/GPT responses, followed by a **query pipeline** to identify violations (if any).
- User authentication using Clerk integrated with Azure CosmosDB.
- Deployment of entire solution on Vercel (frontend) and
 Pythonanywhere (backend) and MS Azure (database and storage)

Features

- Periodically updated Rule **Knowledge graph**, whenever admin uploads new PDFs
- Display of rule violations and reasons levels on admin dashboard
- Assignment of Risk score based on number of violations and its risk levels
- User behaviour pattern analysis : Category wise Rule Violation Count per day/week
- MS Azure integration performed utilizing Cosmos DB containers and Blob storage

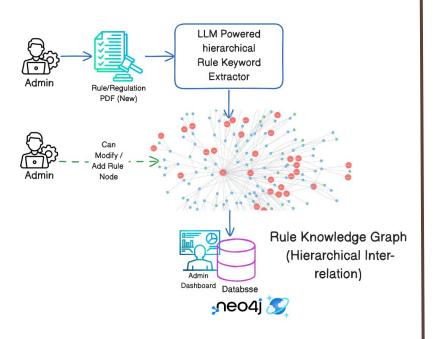


Flask Backend

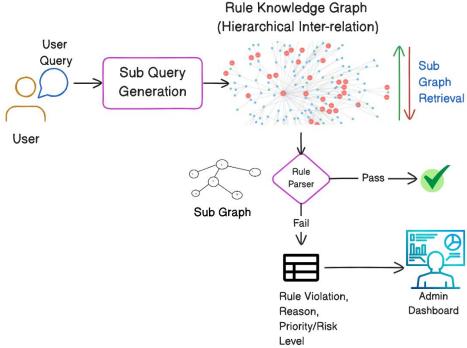


High Level Design Al Backend

Rule Registration Pipeline



Query Processing Pipeline



Rule Registration Pipeline

- The admin sends PDFs containing Rule to the system, which is stored on Azure
 CosmosDB then passed to the Llama Index document reader to extract the text.
- The entire PDF text is decomposed into multiple contexts, which are then further broken down into more atomic components. Utilizing the Llama Index powered agentic reasoning pipeline, we identify and decompose relevant contexts until no additional rules can be extracted.
- 3. Similar rule phrases are grouped to form a **knowledge graph**, delineating the **hierarchical relations** among several rules. This will be further used to parse **complex RAG queries**. Risk levels are assigned for each terminal nodes as mentioned in the pdf document. **Knowledge graph** is stored in **neo4j graph-db**.
- 4. **External knowledge source** also integrated to check rules related to recent topics.
- 5. The admin can also **modify** the AI generated tree structure from Admin dashboard if necessary, by **adding**, **deleting** or **editing** items

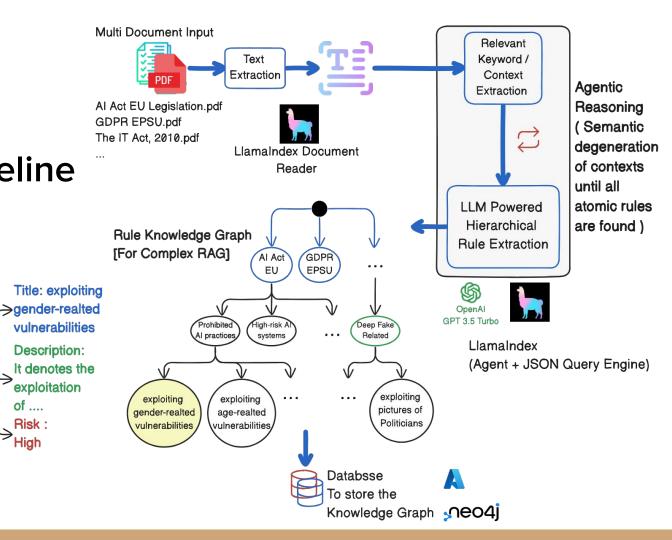
Detailed Rule Registration Pipeline

Rule

Node

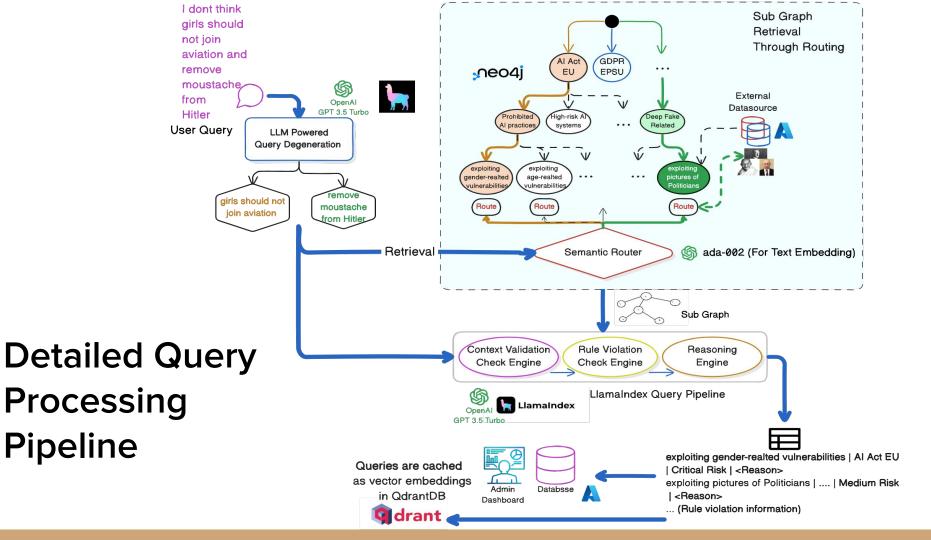
Risk:

High

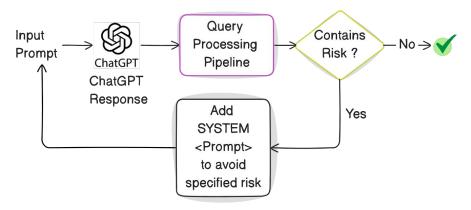


Query Processing Pipeline

- 1. Firstly, user query is degenerated into subqueries using **Llama Index JSON Query Engine**.
- 2. These subqueries are then routed to the existing knowledge graph through a **semantic router**, using **text-embedding-ada-002** for semantic similarity calculation. Subsequently, all relevant paths in the form of **subgraphs** are retrieved.
- 3. The **subqueries** along with the relevant **subgraph** are ingested into a **LlamIndex Query Pipeline** where **three sequential LLM engines** operates:
 - i. **Context Validation Check Engine** validates whether **subqueries** and **subgraph** belong to a same contexts
 - ii. Rule Violation Check Engine then check whether the subqueries violate any rule from subgraph
 - iii. **Reasoning Engine** simultaneously states the **reason** for violation if any for each subquery.
- 4. All possible violations are listed along with calculated risk count. These are stored on MS Azure CosmosDB containers.
- 5. Queries are **cached** as vector embeddings in **Qdrant Vector DB** along with the response to reduce the processing overhead of very similar queries.



Mitigating risky ChatGPT response

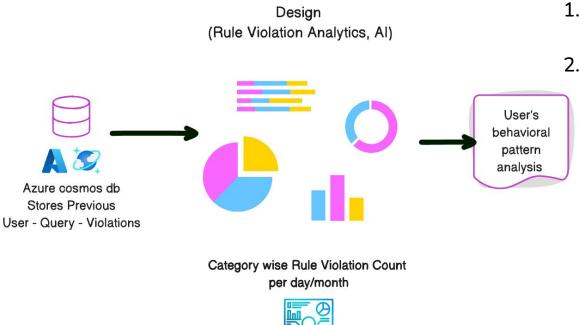


Risk Scoring Algorithm



We assign risk scores to every violation in the form of user query and GPT response. This is based on risk level categorization of the **EU AI act** - **Critical**, **High**, **Medium** & **Minimal**, where each level has a **defined score** and based on the number and nature of violations in the query/response we calculate the **Risk score**. We show risk levels and their categories in the admin analytics panel. **Risk thresholding** is performed on the scores calculated.

Analysis and Visualization



Admin Dashboard

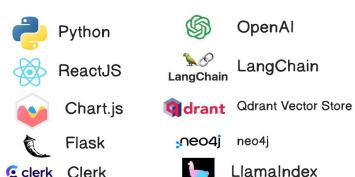
- 1. All violations for each user query are stored in Azure Cosmos DB
 - These data are displayed on Admin Dashboard, in form of charts-
 - a. <u>Line and Bar charts</u>: No. of violations within custom
 time-frame for each risk level
 - b. Stacked Chart: Compare no. of Rule violations per high-level category between 2 dates
 - c. <u>Pie chart</u>: **Compares** % of **violations** and **safe queries**
 - d. <u>User-wise violation analytics</u>:Top5 violations per user

Challenges and Solution



- 1. LLM Hallucination: We mitigate this by using **low temperature LLMs** and in-context RAG based search in our Rule parse tree (Knowledge Graph, KG). As we fragment the query into smaller phrases and then pass it through the router, we can avoid dependency on high-temperature language model (LLM).
- 2. Improving explainability: Parsing user queries and GPT responses using Rule parse tree KG and semantic router makes it explainable both to the admin and end user, as to exactly which violations have occurred and their severity levels.
- Improving scalability: We support multiple users and GPT sessions simultaneously
 using multithreading. Admin has the privilege to add more rule nodes to the KG
 making it more scalable.
- 4. Reducing latency: We have taken several measure like using LRU cache, mitigating the usage of high temperature LLM etc. to reduce the response time and make the entire process real-time, even while handling multiple clients.

Tech Stack

















Blob Storage

Models

- LLM Model: gpt-3.5-turbo-0613 (Temperature 0.0)
- Dense Embedding Model: openai/text-embedding-ada-002



Future Scopes:

- Integration of GPT4 models which can analyze multimodal queries for potential risks.
- To safeguard responses based on publicly available code of conduct beyond the provided rulebooks.

Thank You

Link: https://ethicheck-ai.vercel.app/

Demo video: https://www.youtube.com/watch?v=EKxfSHc3kj4

Code: https://github.com/orgs/knacktohack314/repositories