

Damir Džeko Antić

Information Security Consultant

Damir is an experienced IT generalist (18+ years) whose skills cover many technical areas, with expert-level knowledge in certain domains, such as Information Security and Cybersecurity, combined with Agile principles.

He excels in Subject Matter Expert (SME) type of role, where business drives the need for complexity and state of the art solutions. Happy to take on Customer-facing engagements, including occasional cross-border travel. Takes pride in being able to bring corporate culture from his past working experiences to his new working environment, making this experience available to his peer colleagues, in form of team cooperation, mentorship and coaching. Also, a keen learner and early adopter to novel approaches and methods to hit goals more efficiently.

The most recent role of Senior Technical Consultant at Entrust Datacard for the EMEA region, allowed him to leverage extensive skills and experience in the digital trust domains (PKI, MFA and IAM), has facilitated further enhancement of non-technical skills (e.g. fluency in communication, presentation) which are a must for explaining complex technologies to unfamiliar audiences, across cultural and language barriers, gaining Customers' recognition as a Trusted Advisor.

Work Experience

(covering 10 most recent years)

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| 2022 | Principal Services Engineer at Infobip, Zagreb <ul style="list-style-type: none">- Creation of frameworks for Professional Services add-ons augmenting base functionality of company's SaaS offerings (A2P messaging and Contact Center as a service), targeting highly customized, high value integrations using cloud computing and data science technologies (e.g. Python)- Assisting on complex projects from prospecting to delivery, working in cross functional teams and combining technical expertise, knowledge sharing and mentoring |
| 2020 | Senior Systems Integrator at Entrust Datacard, Dubai <ul style="list-style-type: none">- Professional Services on-site project delivery, incl. new deployments, challenging migration/upgrades in critical business environments (e.g. banks and government), working closely with stakeholders to resolve blocker issues, manage expectations, under pressure, progress reporting, coordinating on-site work as lead integrator, troubleshooting- Assisting with architecting and sizing of Customer Solutions, related to items listed on Statement of Work, providing inputs on technical prerequisites and other success factors, assisting with Projects Workshops, RFC (Request for Changes) documents, producing documentation deliverables incl. solution-specific As-Built documents incl. technical drawings (e.g. HLD), Operational and Maintenance procedure documents- Deployment of third party "Entrust Ready" products including:<ul style="list-style-type: none">o Hardware Security Modules (nCipher, Gemalto/SafeNet, Utimaco)o PKI Time-Stamp and Online Certificate Status, Document Signing Solutionso Smart-card / USB Tokens / Credential Management Systems |
| 2019 | Technical Sales Consultant at Entrust Datacard, Dubai <ul style="list-style-type: none">- Analyzing customer's business needs and mapping them to solutions from Company's products and services portfolio |

- Responding to RFP/RFI 's, solution architecting for customer projects ranging from traditional X.509 PKI, National ID, Certificate Management, Enterprise and Consumer Authentication, Information Protection and Fraud Detection projects within Europe, Middle East and Africa
 - Client communication including presentations, PoC (Proof-of-Concept) deployments, demos, channel partner enablement and other pre-sales engagements
 - Extensive travel, in particular Saudi Arabia, Qatar, Egypt, Nigeria, Ghana, South Africa
- 2015** IT Security Consultant at **Recro-Net Middle East, Dubai** (web: RNTrust.ae)
- Deployment and support of SafeNet/OpenTrust (now: IDnomic) based PKI solutions in regional banks and airlines (UAE)
- 2013** Systems Integrator at **Siemens Convergence Creators, Zagreb** (web: ATOS.net)
- Deployment and support PS in OTT-TV (Over-the-Top TV) ecosystem, deployed in the GCC (KSA)
 - Deployment, performance metrics, troubleshooting and support in IMS ecosystem and 3G/LTE core network components (e.g. PCRF subsystem)
- 2011** Solution Developer at **Croatian Health Insurance Fund, Zagreb** (web: HZZO.hr)
- Planning and building small-scale customer-oriented IT solutions (e.g. system for collection of information related to Ethical Advertising in Health Services)

Technical Skills

- ◇ Good overall knowledge of IT building blocks and design patterns: networking/web, computing server nodes, desktop/mobile clients, databases, cryptography, virtualization/container technologies
- ◇ Cloud computing platforms such as Amazon AWS (EC2, S3, ...) and Microsoft Azure, containers (Docker/OCI and LXC/LXD), container orchestration (Kubernetes)
- ◇ Traditional on-premise IT technology, operating systems (Linux and Windows Server), virtualization platforms (VMware, Hyper-V, Qemu/KVM), high-availability/redundancy, storage systems
- ◇ Various hardware security modules (HSM) and Smart Cards, MFA/OTP tokens etc. as physical security elements acting as Digital Trust enablers, within I&AM and e-business landscapes
- ◇ Scripting/programming computer languages Python, Perl, PHP, PowerShell, JavaScript, Go Lang.
- ◇ Data structures, databases (SQL/noSQL), directories (AD/LDAP), electronic signatures

Professional Courses and certifications

- 2021 Udemy courses: Python, JavaScript, Postman API Testing
- 2020 IBM Enterprise Design Thinking Practitioner & Interpersonal skills course
Amazon Web Services (AWS) – Solutions Architect - Associate (SAA-C02)
Amazon Web Services (AWS) – Certified Cloud Practitioner (CLF-C01)
- 2019 nCipher Hardware Security Module course - nShield Certified System Engineer (nCSE)
- 2017 SANS Information Security awareness and Ethical conduct courses for employees
- 2015 Entrust Datacard e-Passport deployment and integration course
Entrust Datacard comprehensive courses: MFA (Multi-factor authentication) and SSO
- 2014 (Single sign-on), Security Manager PKI (Public Key Infrastructure) comprehensive course
- 2013 ISO 27001 ISMS: Lead Auditor course and certification
- 2011 Cryptographic HSM (Hardware Security Modules) training: SafeNet/Gemalto Luna systems
ISACA CISA self-training and certification (held CISA certification, non-practicing)

Formal Education

- 1999** | Faculty of Electrical Engineering and Computing, Zagreb University, Croatia
- **Bachelor of Science / Master of Engineering (mag.ing./M.Sc.Eng.) in Computer Science**
(an academic degree following 9 semester study)