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| **USE CASE** | | Add Customer |
| **Goal in Context** | | Manager to add customer from loyalty card system |
| **Scope & Level** | | Company |
| **Preconditions** | | Customer asks to be Added |
| **Success End Conditions** | | Manager adds the customer |
| **Failed End Conditions** | | Customer is not added |
| **Primary, Secondary, Actors** | | Manager, Customer, Company |
| **Trigger** | | Customer expresses wish to be added to the loyalty card system |
| **DESCRIPTION** | **Step** | **Action** |
|  | **1** | Customer receives email about Loyalty card system |
|  | **2** | Customer wishes to be added |
|  | **3** | Manager receives customers wishes |
|  | **4** | Manager adds as per customers wishes |
| **VARIATIONS** |  | **Branching Action** |
|  | **1** | Customer may wish to be removed from the loyalty card system. |
|  | **2** | Customer may not wish to be added |
| **Priority** | | Top |
| **Performance** | | 5 minutes |
| **Due Date** | | Release 1.0 |