MyGov*Net
KKR-CIDB
MONTHLY SLG REPORT
MARCH 2019

GITN Sdn. Berhad

"The monthly service management report has been prepared for customer subscribed to MyGov*Net services. It is intended to cover the service performance including network availability, utilization and helpdesk reports for each Ministry or Agency. The contents of the reports is subject to change from time to time depending on the need."

MyGov*Net
KKR-CIDB
March 2019

1. EXECUTIVE SUMMARY

1.1 KKR-CIDB Secured Wide Area Network consists of 20 sites with 20 number of circuits including 3 managed switch service for consolidation building. Details list of sites circuit as below:

Table 1: List of Circuit

Bandwidth (Kbps)	No of Circuit
2,000	12
6,000	6
7,000	1
20,000	1

1.2 The overall Service Availability for March is 100.0%. There are 20 circuits had achieved the SLG and 0 circuits not achieved. The details of summary as below:

Table 2: List of SLG (Secured Wide Area Network)

SLG (%)	Meet SLG	Not Meet SLG	Total Circuit
99.9	1	0	1
99.7	16	0	16
99.3	3	0	3

1.3 Based on SAMS network monitoring, there are 13 circuits achieved 100.0% Circuit Availability and 7 circuits not achieved 100.0% Circuit Availability.

1.4 There are 13 circuits with circuits utilization exceeded 85% based on 95th percentile threshold. The threshold is based on maximum value data and need to be considered for upgrading. The details is in Table 12.

1.5 For the month of March 2019, there are 2 Tickets Report (TR) with Closed Status. The list of summary Ticket Category as below:

Table 3: List of Ticket Category

Category	No. of Tickets
APCR	1
VACR	1

Table 4: List of Detail Closure Code

Closure Code	No. of Tickets
CABLE_Cut	1
LAN RELATED PROBLEM_Firewall	1

2. AVAILABILITY SUMMARY

2.1 There are 2 types of availability generated in this report:

a) Service Availability

Service Availability is defined as the percentage of time service are available to the Customer during the course of a month. Service Availability is calculated based on fault reported by customer in accordance with the following formula:

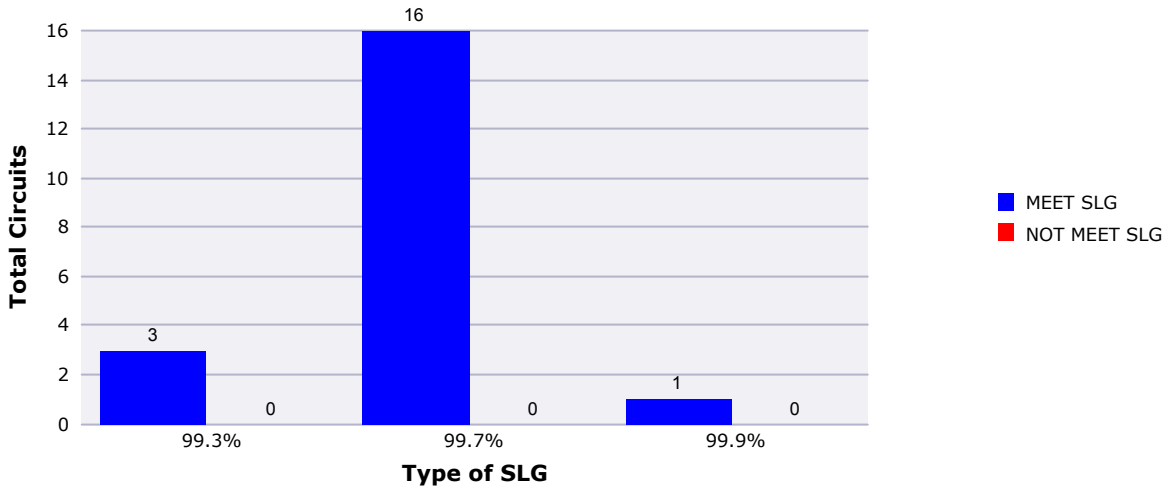
Service Availability for Month = ((T - D) x 100)/ T
Where:
T is the total number of minutes in the Month; and
D is Downtime.
Downtime means any interruption to availability of service which includes due to GSB, Telco, Customer and Others.

b) Site Avalaibility
Site Availability is defined as the percentage of actual Site or Circuit Uptime during the course of a month. Site Availability is calculated based on SNMP polling by SAMS system (example 5 minutes interval) in accordance with the following formula:

Site Availability for Month = ((T - F) x 100)/ T
Where:
T is the total number of SNMP polling requests in the Month; and
F is the total number of SNMP polling failed request.
Failed request means device does not response to SNMP queries after a configurable time-out period.

2.2 The summary of SLG Achievement based on type of SLG.

Figure 1: Summary of SLG Achievement



2.3 The list of circuits achieved SLG as below:

Table 6: Circuits Achieved Service Availability SLG

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Service Avail (%)

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Service Avail (%)
1	CIDB Miri	2,000	IPME	99.7	100
2	CIDB Negeri Kedah	2,000	IPLL	99.7	100
3	CIDB Negeri Melaka	2,000	IPLL	99.7	100
4	CIDB Negeri Pahang	2,000	IPME	99.7	100
5	CIDB Negeri Pulau Pinang	2,000	IPLL	99.7	100
6	CIDB Negeri Terengganu	2,000	IPLL	99.7	100
7	CIDB Tawau	2,000	IPLL	99.7	100
8	Ibu Pejabat CIDB	20,000	IPME	99.9	100
9	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu	2,000	IPME	99.7	100
10	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	IPME	99.7	100
11	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur	6,000	IPME	99.7	100
12	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	IPME	99.7	100
13	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	MSS 1-10 Ports	99.3	100
14	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	MSS 1-10 Ports	99.3	100
15	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis	2,000	IPME	99.7	100
16	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Sabah (KWSP KK) (Konso)	2,000	MSS 1-10 Ports	99.3	100
17	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak	6,000	IPME	99.7	100
18	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor	6,000	IPME	99.7	100
19	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan	6,000	IPME	99.7	100
20	Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia	6,000	IPME	99.7	100

2.4 There is 0 circuits not achieved SLG as below:

Table 7: Circuits Not Achieved Service Availability SLG

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Service Avail (%)	Remarks

* There is no data for circuits not achieved SLG for this month.

2.5 The list of circuits achieved 100% Circuit Availability based on SAMS Network Monitoring as below:

Table 8: Circuits Achieved 100% Circuit Availability

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Circuit Avail (%)
1	CIDB Negeri Melaka	2,000	IPLL	99.7	100.0
2	CIDB Negeri Terengganu	2,000	IPLL	99.7	100.0
3	CIDB Tawau	2,000	IPLL	99.7	100.0
4	Ibu Pejabat CIDB	20,000	IPME	99.9	100.0
5	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu	2,000	IPME	99.7	100.0
6	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	IPME	99.7	100.0
7	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur	6,000	IPME	99.7	100.0
8	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	IPME	99.7	100.0
9	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis	2,000	IPME	99.7	100.0
10	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Sabah (KWSP KK) (Konso)	2,000	MSS 1-10 Ports	99.3	100.0
11	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak	6,000	IPME	99.7	100.0
12	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan	6,000	IPME	99.7	100.0
13	Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia	6,000	IPME	99.7	100.0

2.6 There are 7 circuits not achieved 100% Circuit Availability based on SAMS Network Monitoring.

Table 9: Circuits Not Achieved 100% Circuit Availability

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Circuit Avail (%)	Remarks
1	CIDB Miri	2,000	IPME	99.7	99.9	
2	CIDB Negeri Kedah	2,000	IPLL	99.7	99.8	
3	CIDB Negeri Pahang	2,000	IPME	99.7	99.9	Counter-based
4	CIDB Negeri Pulau Pinang	2,000	IPLL	99.7	99.6	
5	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	MSS 1-10 Ports	99.3	99.0	

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Circuit Avail (%)	Remarks
6	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	MSS 1-10 Ports	99.3	98.6	
7	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor	6,000	IPME	99.7	99.3	

2.7 KKR-CIDB did not subscribed Optional Services.

3. SUMMARY OF UTILIZATION REPORT

3.1 The 85% threshold is chosen as indicator for network congestion. Any incoming and outgoing traffic that goes beyond the threshold is considered as high network utilization and therefore should be considered for upgrading.

3.2 There are 13 circuits that exceeded 85% threshold utilization based on maximum value data. The list of circuits is as per Table 12 below.

Table 12: List of Sites Exceeded 85% Threshold Utilization

No	Circuit Name	Speed (Kbps)	Util In (%)	Util In Kbps (Max)	Util Out (%)	Util Out Kbps (Max)
1	CIDB Negeri Kedah	2,000	52.90	1,058	96.55	1,931
2	CIDB Negeri Melaka	2,000	98.80	1,976	81.00	1,620
3	CIDB Negeri Pulau Pinang	2,000	70.77	1,415	95.50	1,910
4	CIDB Negeri Terengganu	2,000	96.49	1,930	94.33	1,887
5	CIDB Tawau	2,000	38.81	776	92.21	1,844
6	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	98.73	1,975	98.73	1,975
7	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	92.62	1,852	94.52	1,890
8	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	98.19	5,891	100.00	6,000
9	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	98.30	6,881	100.00	7,000
10	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis	2,000	98.34	1,967	100.00	2,000
11	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Sabah (KWSP KK) (Konso)	2,000	97.99	1,960	67.52	1,350

No	Circuit Name	Speed (Kbps)	Util In (%)	Util In Kbps (Max)	Util Out (%)	Util Out Kbps (Max)
12	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor	6,000	98.91	5,935	100.00	6,000
13	Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia	6,000	42.78	2,567	90.75	5,445

3.3 There is 0 circuits that under utilize below 5% utilization as below.

Table 13: List Sites Under Utilize Below 5%

No	Circuit Name	Speed (Kbps)	Util In (%)	Util In Kbps (Max)	Util Out (%)	Util Out Kbps (Max)	Remarks

* There is no data for circuits below 5% for this month.

3.4 The total of circuits below 20% Utilization For 3 Consecutive Month is **4.**

Table 11: List of circuits below 20% Utilization for 3 Consecutive Months

No	Circuit Name	Speed (Kbps)	January(%)		February (%)		March (%)		Remarks
			In	Out	In	Out	In	Out	
1	CIDB Tawau	2000	8.85	16.12	8.91	11.31	8.76	16.49	Using Other ISP
2	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu	2000	9.24	2.20	9.38	3.65	8.79	10.72	On Demand (EG Apps)
3	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur	6000	15.85	16.40	9.07	10.58	10.29	12.39	Using Other ISP
4	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan	6000	6.22	15.15	5.87	16.63	9.89	15.89	Using Other ISP

3.5 The list of utilization for all circuits as below:

Table 14: List of Utilization for All Circuits

No	Circuit Name	Speed (Kbps)	Util In (%)	Util In Kbps (Max)	Util Out (%)	Util Out Kbps (Max)
1	CIDB Miri	2,000	29.87	597	45.79	916
2	CIDB Negeri Kedah	2,000	52.90	1,058	96.55	1,931
3	CIDB Negeri Melaka	2,000	98.80	1,976	81.00	1,620
4	CIDB Negeri Pahang	2,000	55.09	1,102	52.75	1,055
5	CIDB Negeri Pulau Pinang	2,000	70.77	1,415	95.50	1,910
6	CIDB Negeri Terengganu	2,000	96.49	1,930	94.33	1,887
7	CIDB Tawau	2,000	38.81	776	92.21	1,844
8	Ibu Pejabat CIDB	20,000	77.50	15,501	77.98	15,596
9	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu	2,000	42.90	858	60.00	1,200
10	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	98.73	1,975	98.73	1,975
11	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur	6,000	37.75	2,265	36.27	2,176
12	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	92.62	1,852	94.52	1,890
13	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	98.19	5,891	100.00	6,000
14	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	98.30	6,881	100.00	7,000
15	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis	2,000	98.34	1,967	100.00	2,000
16	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Sabah (KWSP KK) (Konso)	2,000	97.99	1,960	67.52	1,350
17	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak	6,000	65.46	3,927	55.37	3,322
18	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor	6,000	98.91	5,935	100.00	6,000
19	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan	6,000	54.22	3,253	44.17	2,650
20	Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia	6,000	42.78	2,567	90.75	5,445

3.6 Recommendation for upgrading circuits exceed threshold based on 95th percentile for 3 consecutive months:

No	Circuit Name	Speed (Kbps)	January %	February %	March %
1	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	93.85	88.89	88.90

No	Circuit Name	Speed (Kbps)	January %	February %	March %
2	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	94.77	95.08	97.25
3	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	95.42	91.27	95.64

4. HELPDESK SUMMARY

4.1 There are total of 2 Tickets Report (TR) with status closed.

Figure 2: Summary of Tickets Report (TR) by Ticket Category

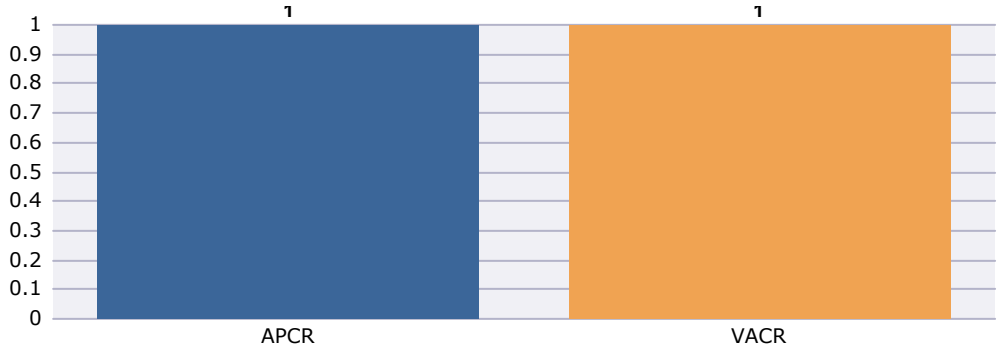
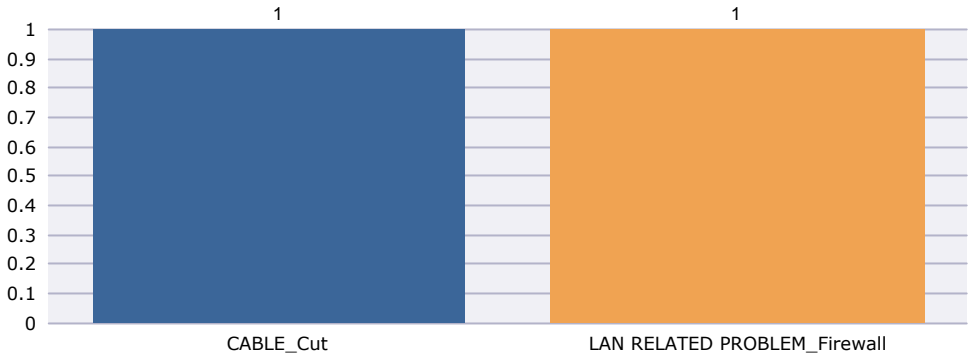


Figure 3: Summary of Tickets Report (TR) by Closure Code



4.2 List of Tickets Report (TR) for March 2019

No	Ticket Category	Ticket No	Site Name	Problem Title	Action Resolution	Fault Category	Technology	Open Date	Closed Date	Outage HH:MM:SS	Hold Time HH:MM:SS	Resolution Time HH:MM:SS
1	APCR	IM212286	CIDB Negeri Kedah	User (Pn. Baiti) reported very slow access internet	Related to User	LAN RELATED PROBLEM_Firewall	IPVPN Over Leased Line	2/28/19 12:51:41	3/03/19 08:35:11	67:43:48	64:30:00	03:13:48
2	VACR	IM213356	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	HQ (En Abu Samah) reported on behalf user unable to access internet En Abu Samah - 0192152474	3rd Party - Accident	CABLE_Cut	Switch	3/12/19 08:20:13	3/12/19 15:36:38	07:16:12	01:43:48	05:32:24

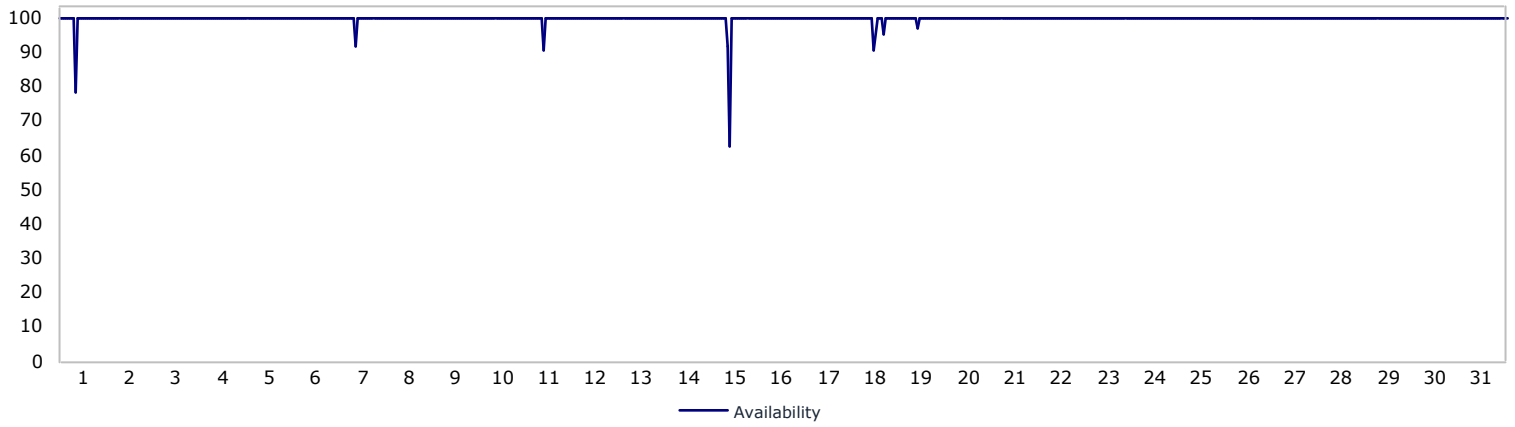
APPENDIX

Availability Graph for March 2019

1 CIDB Miri

Availability : 99.9%

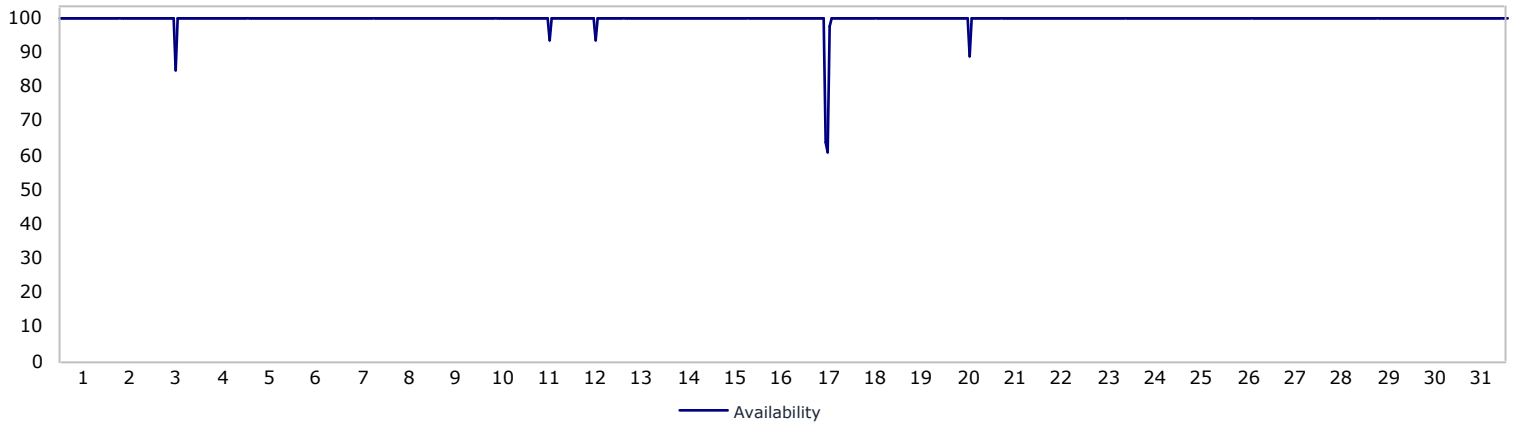
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



2 CIDB Negeri Kedah

Availability : 99.8%

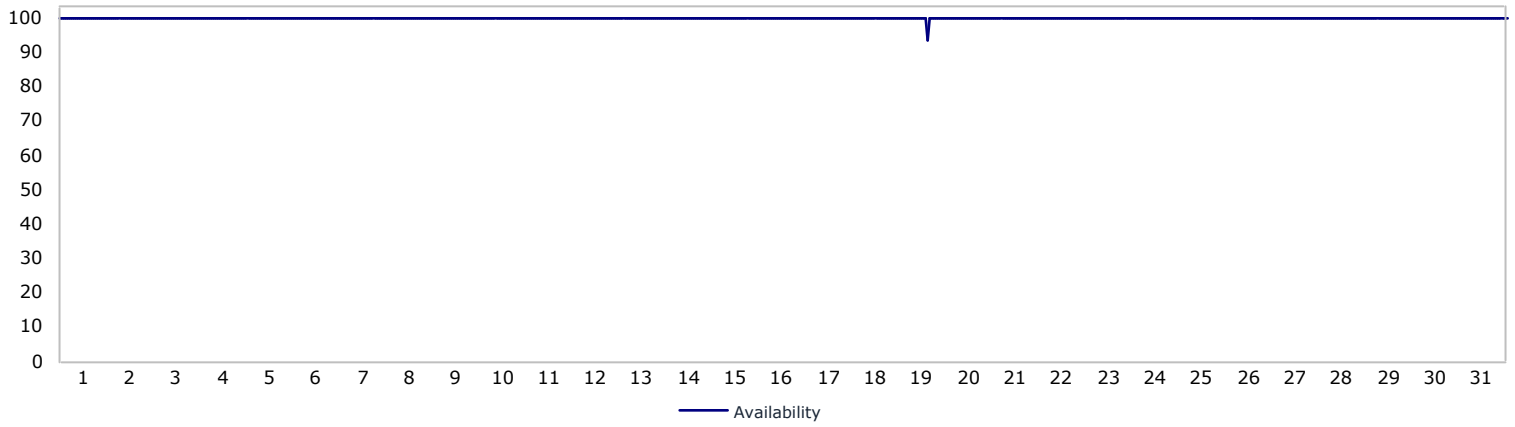
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



3 CIDB Negeri Melaka

Availability : 100.0%

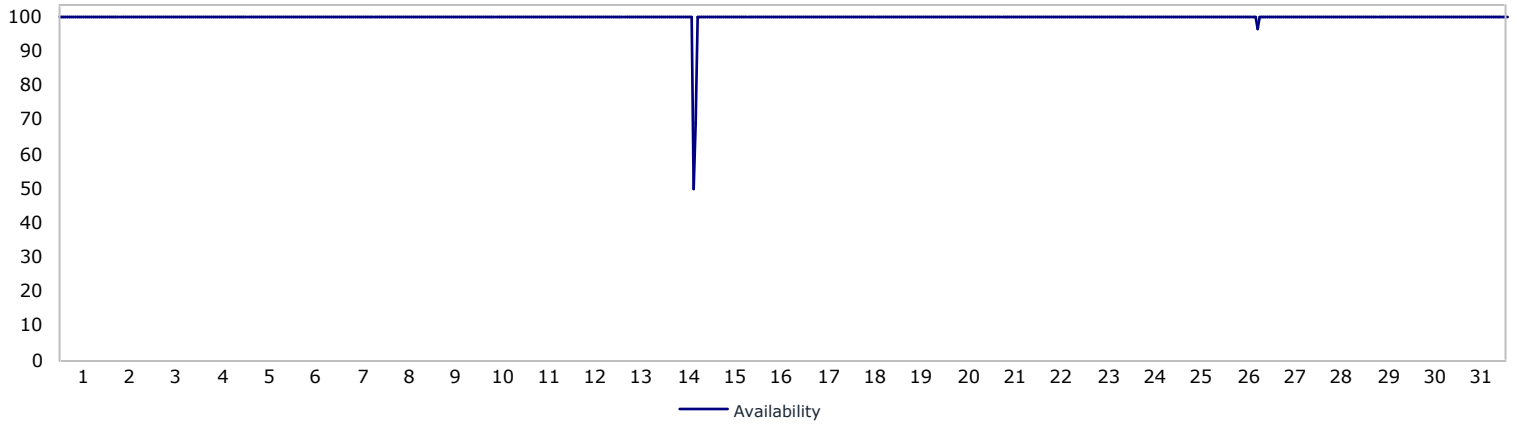
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



4 CIDB Negeri Pahang

Availability : 99.9%

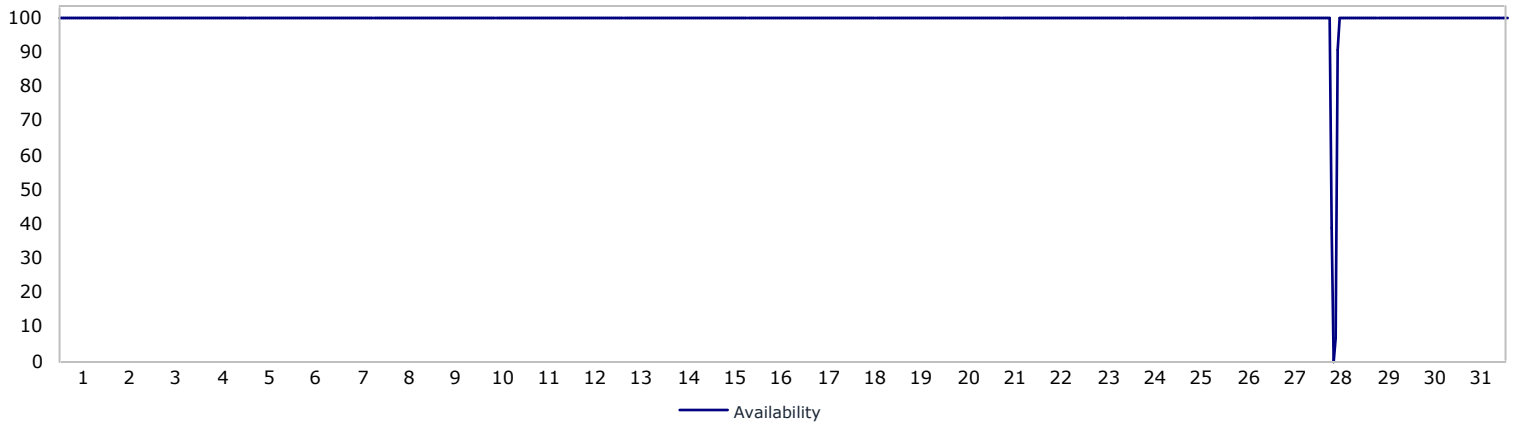
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



5 CIDB Negeri Pulau Pinang

Availability : 99.6%

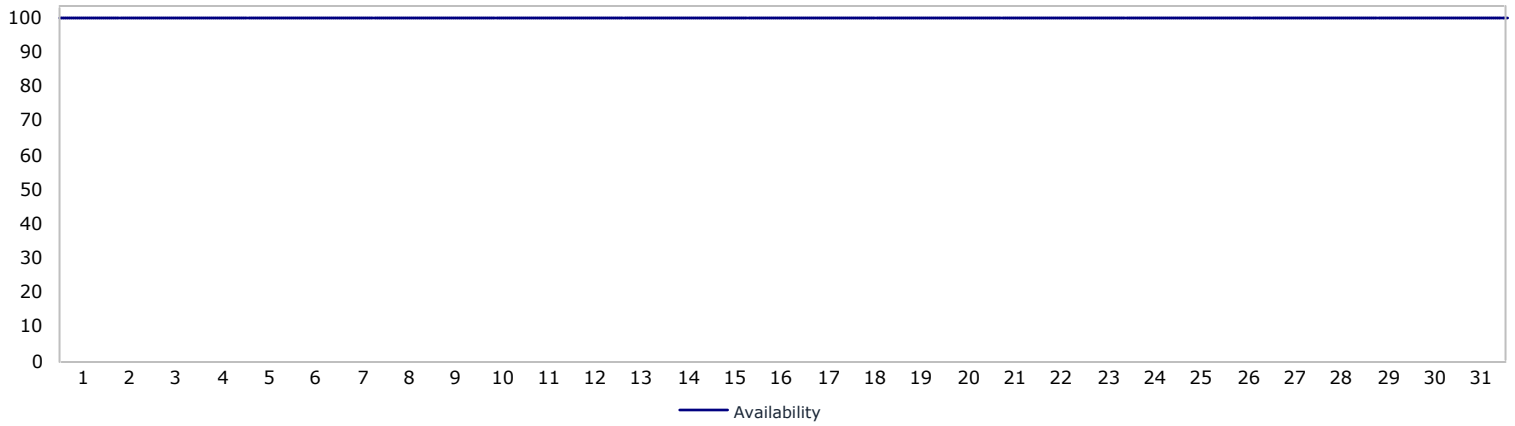
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



6 CIDB Negeri Terengganu

Availability : 100.0%

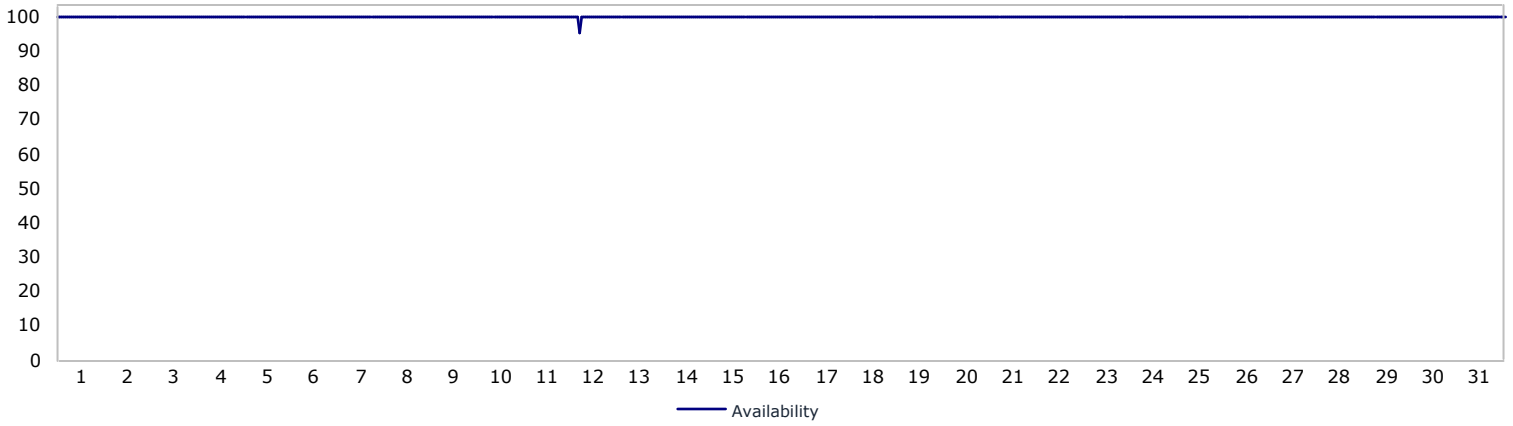
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



7 CIDB Tawau

Availability : 100.0%

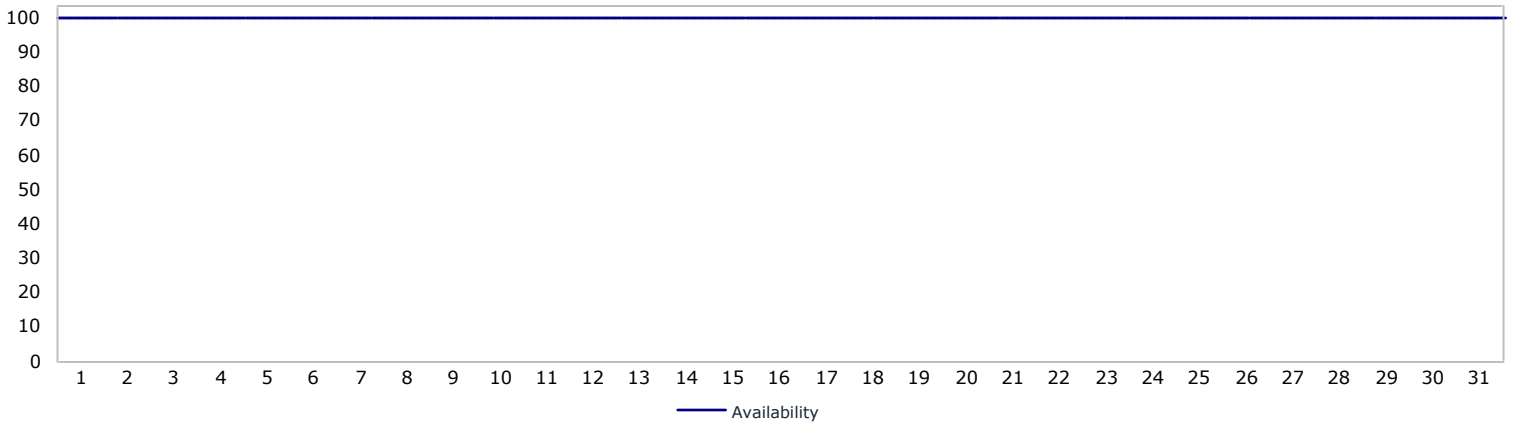
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



8 Ibu Pejabat CIDB

Availability : 100.0%

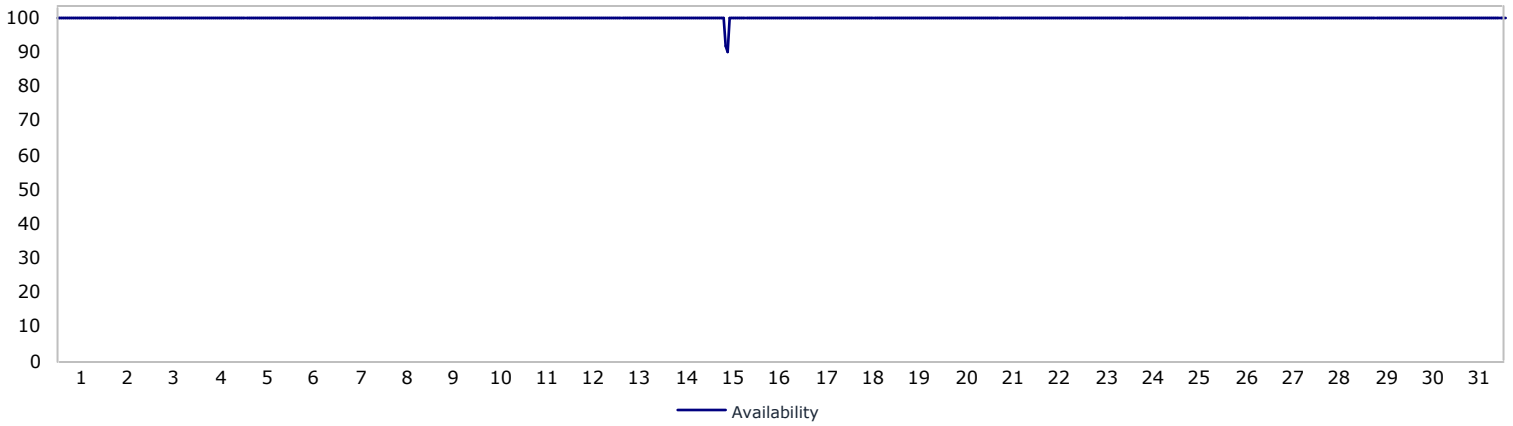
Technology : IPME , Speed : 20,000 Kbps , SLG : 99.9%



9 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu

Availability : 100.0%

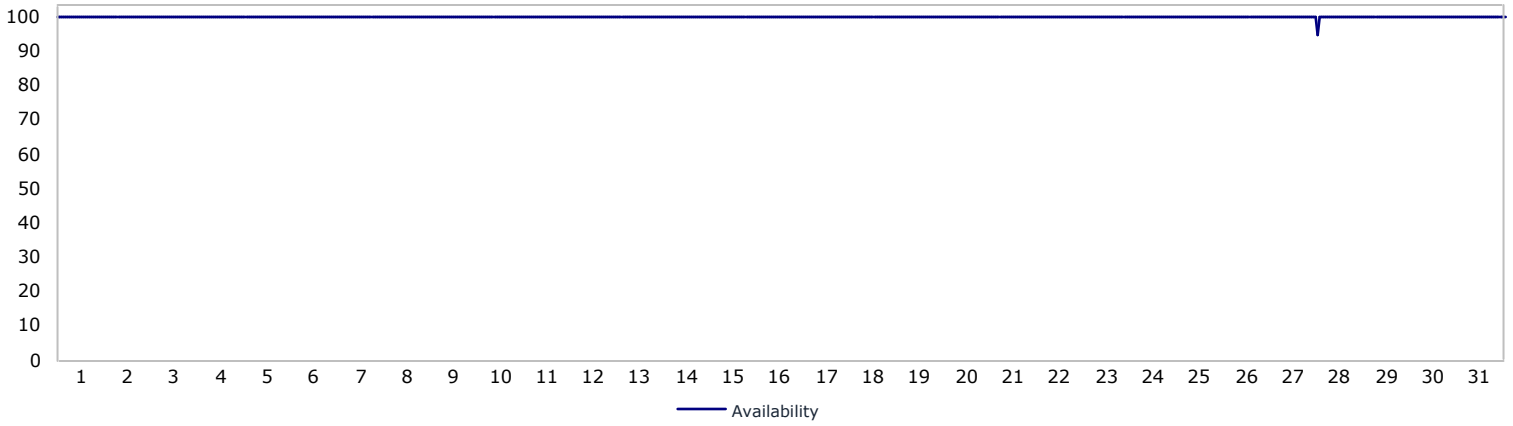
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



10 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan

Availability : 100.0%

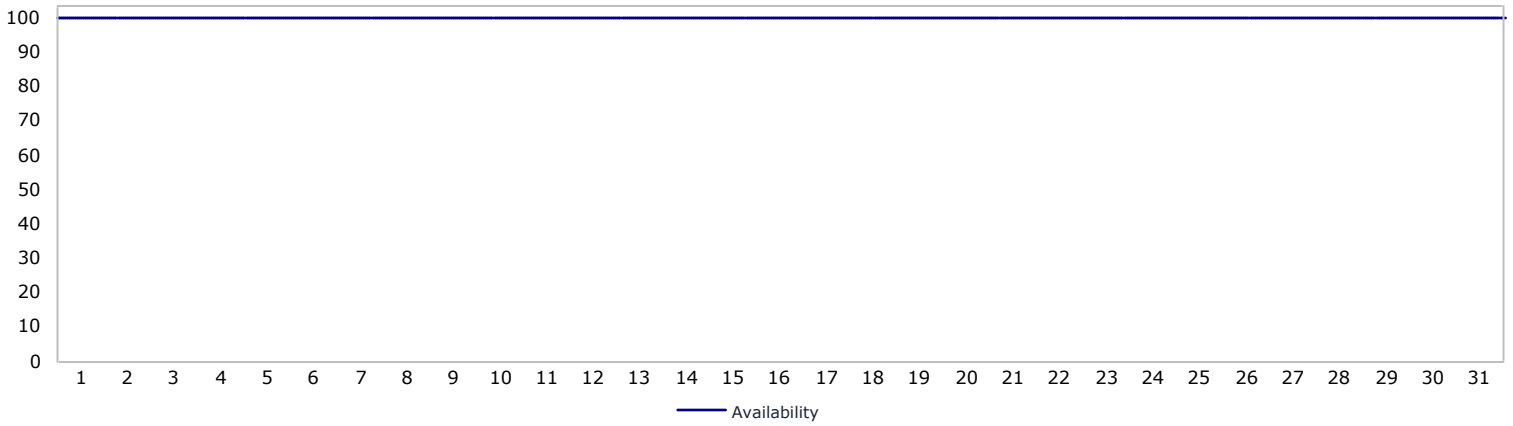
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



11 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur

Availability : 100.0%

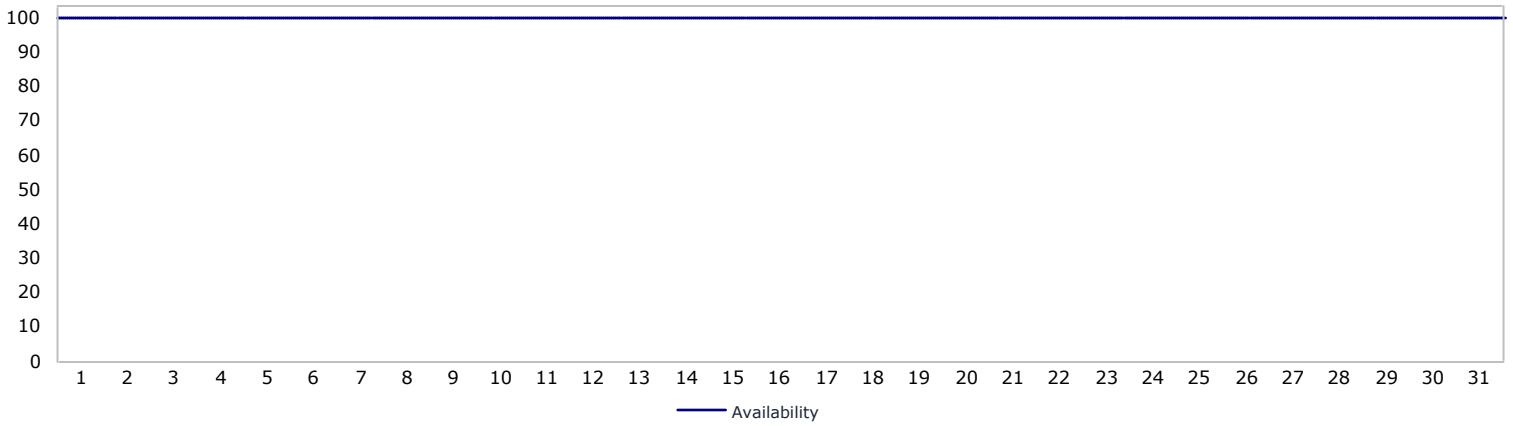
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



12 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor

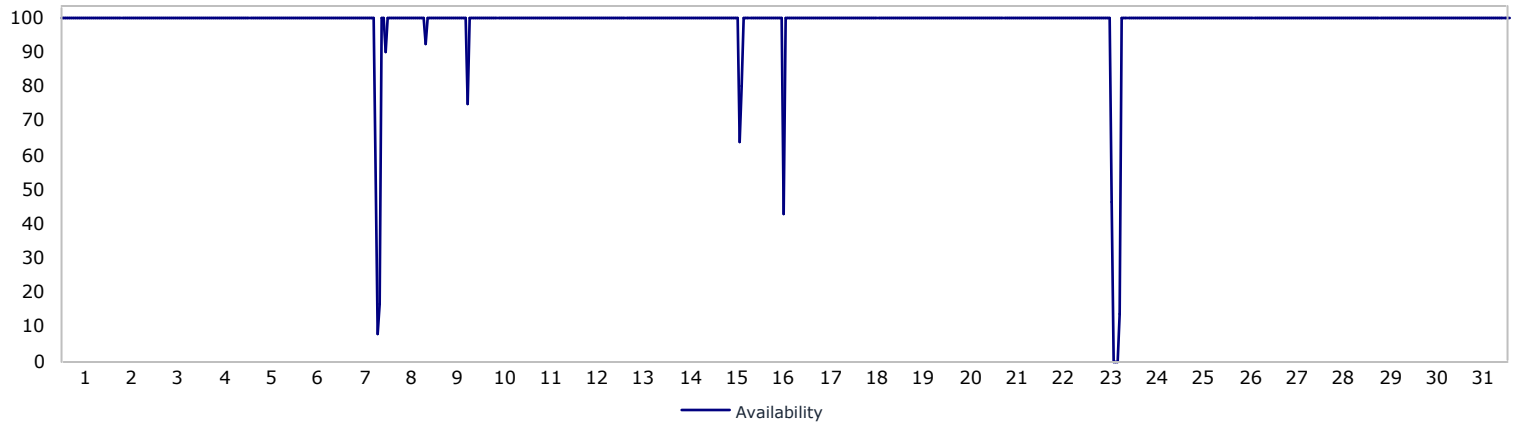
Availability : 100.0%

Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



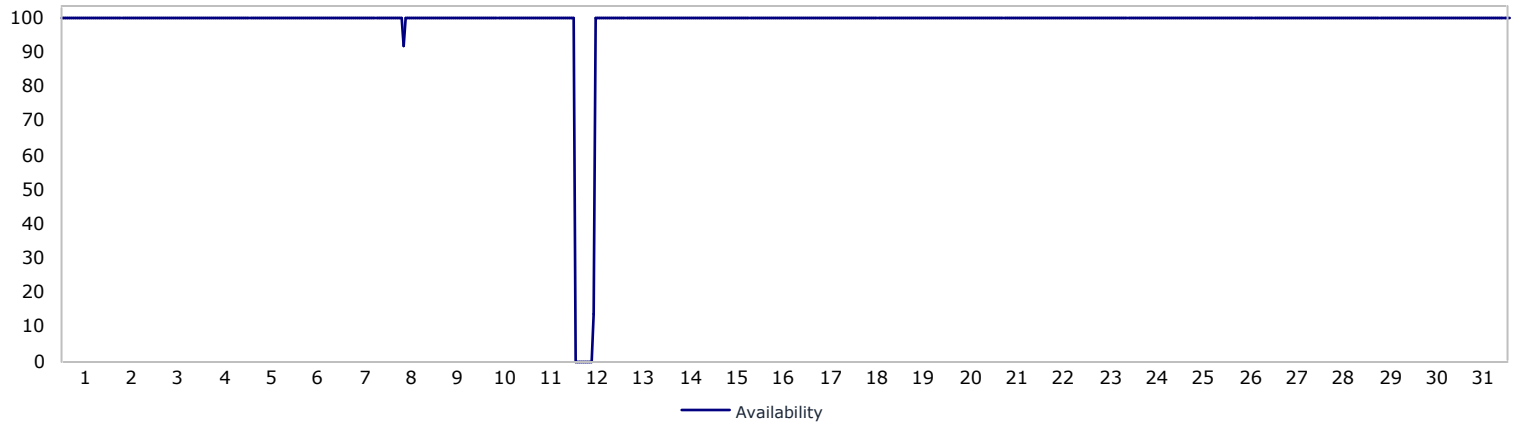
13 Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso) **Availability : 99.0%**

Technology : MSS 1-10 Ports , Speed : 6,000 Kbps , SLG : 99.3%



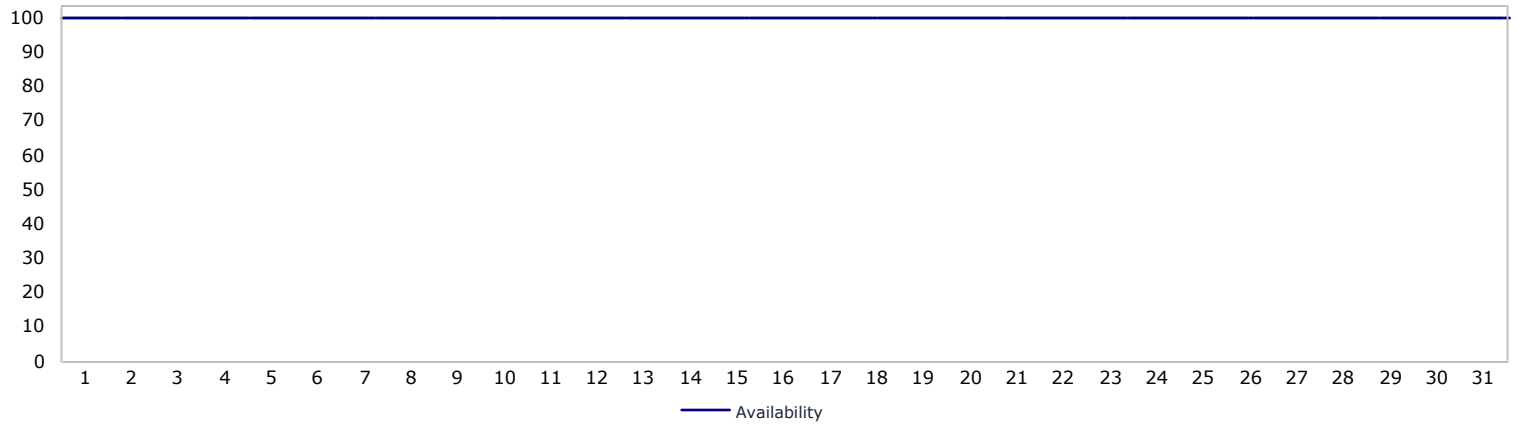
14 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso) **Availability : 98.6%**

Technology : MSS 1-10 Ports , Speed : 7,000 Kbps , SLG : 99.3%



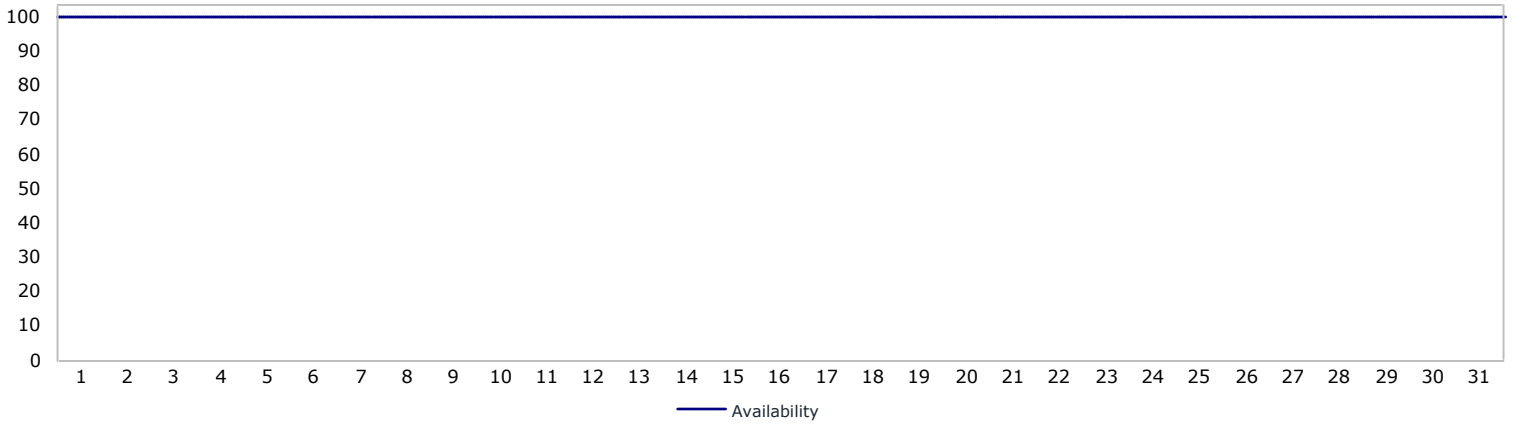
15 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis **Availability : 100.0%**

Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



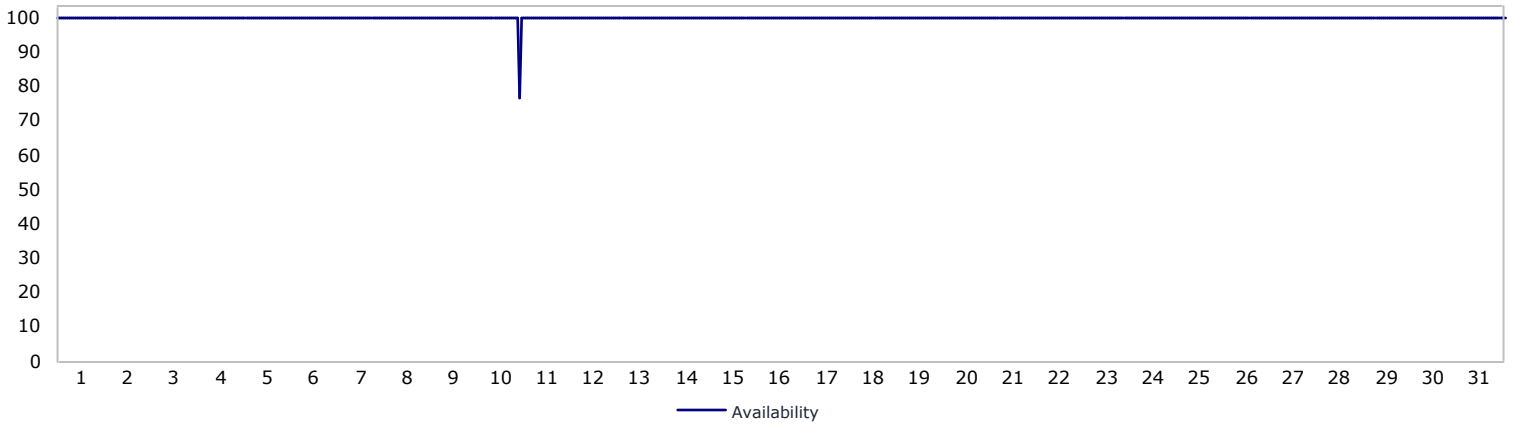
16 Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Sabah (KWSP KK) (Konso) **Availability : 100.0%**

Technology : MSS 1-10 Ports , Speed : 2,000 Kbps , SLG : 99.3%



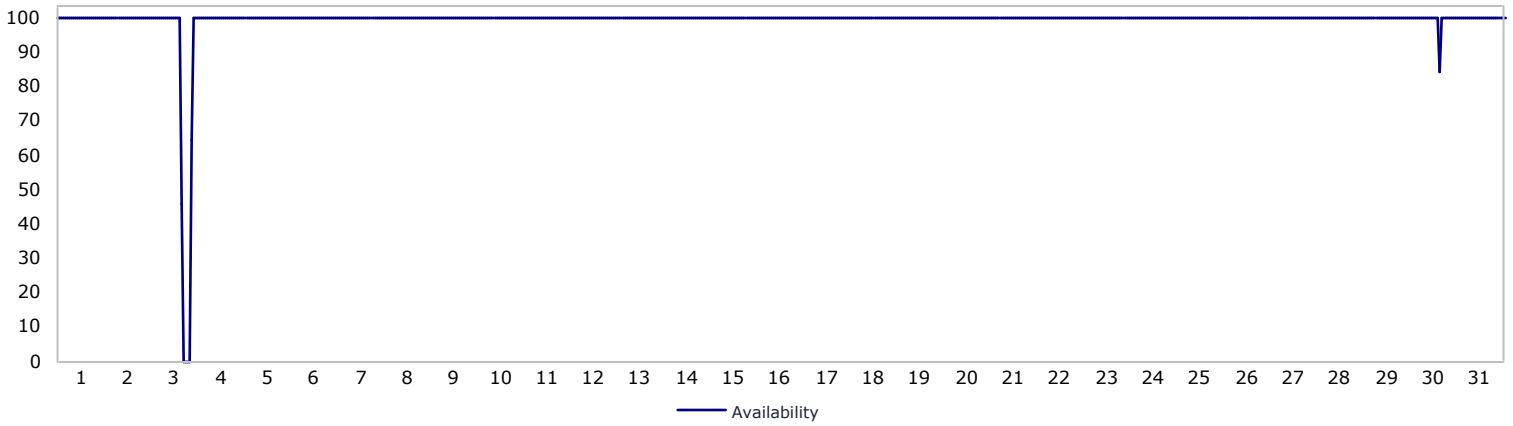
17 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak **Availability : 100.0%**

Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



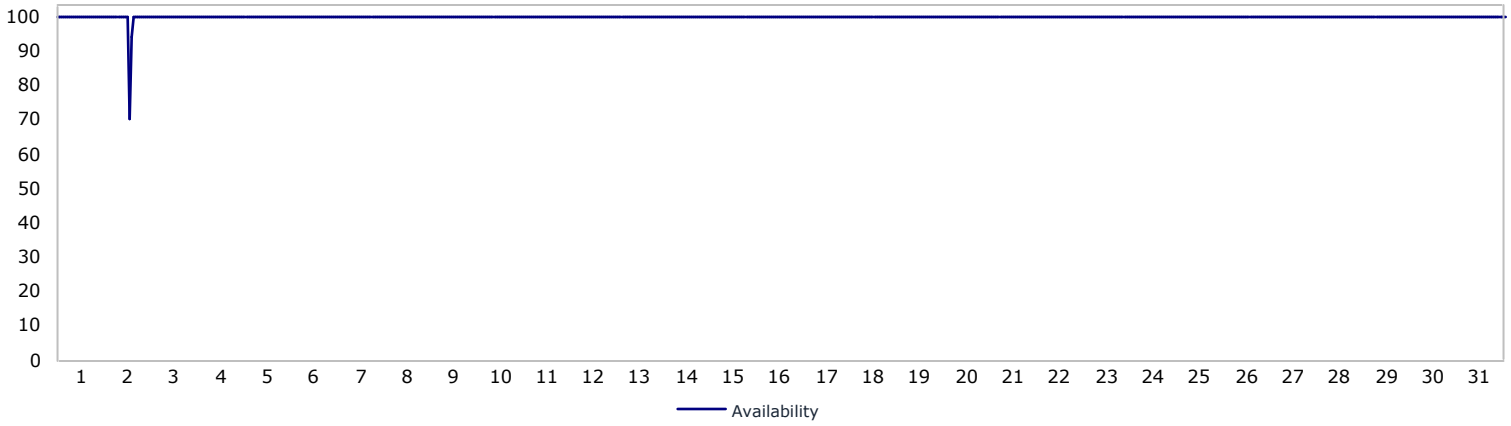
18 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor **Availability : 99.3%**

Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



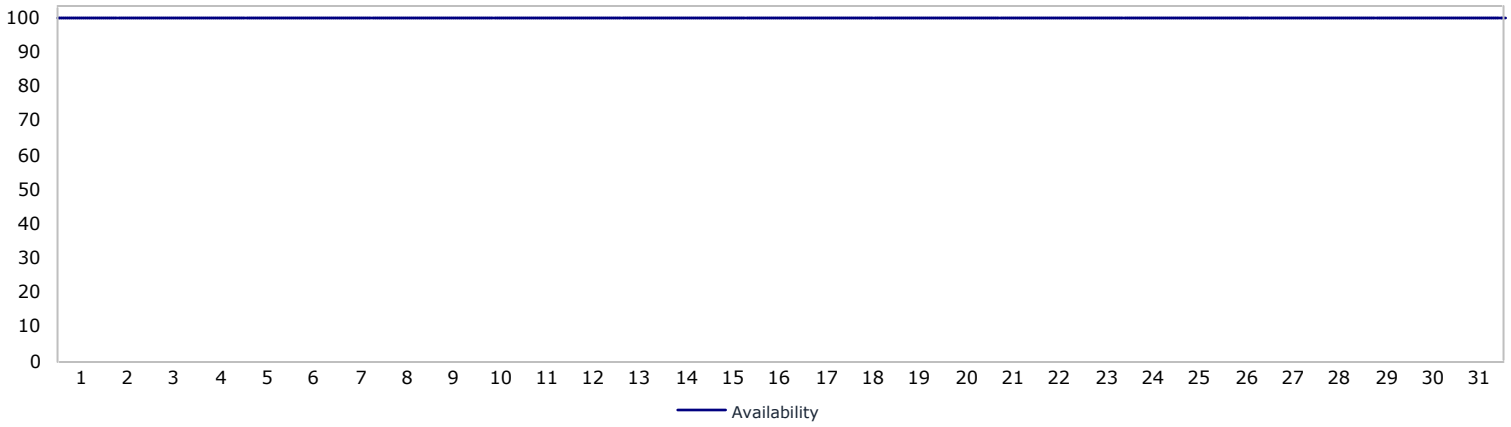
19 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan **Availability : 100.0%**

Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



20 Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia **Availability : 100.0%**

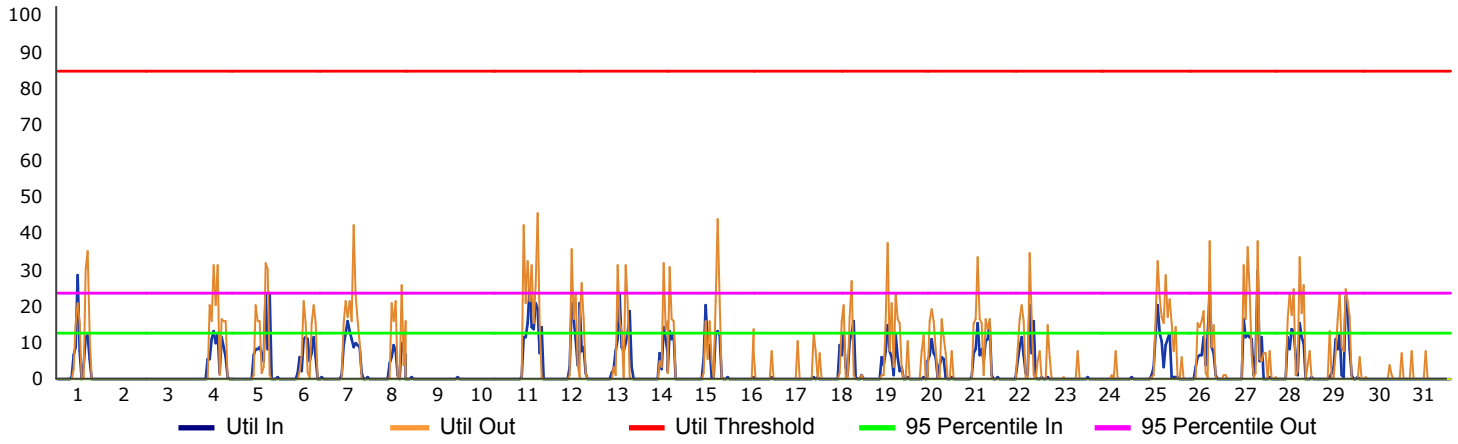
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



Utilization Graph for March 2019

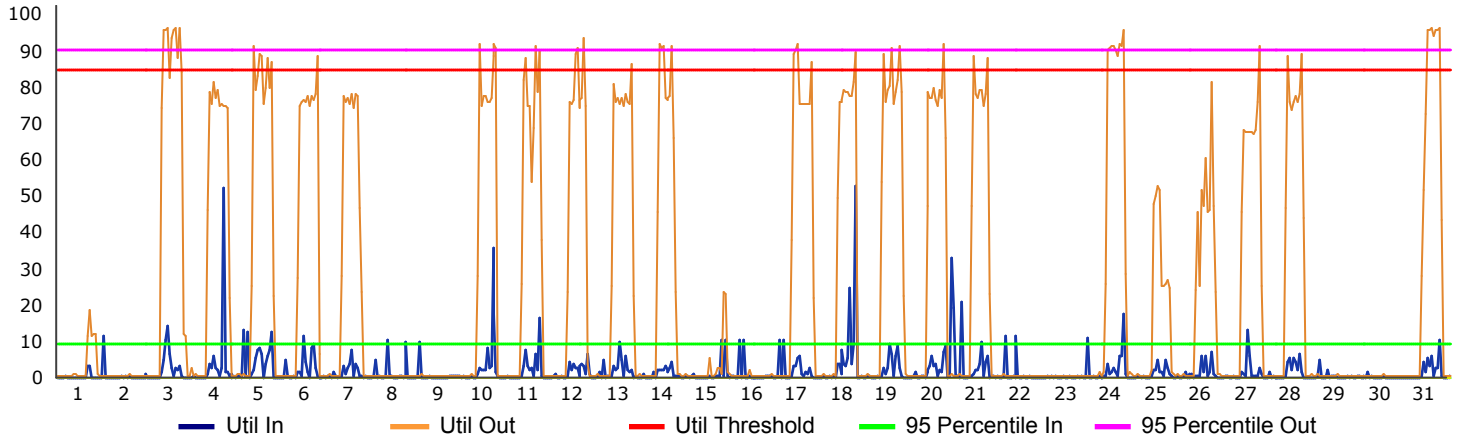
1 CIDB Miri

Max In : 29.87% | **95 Percentile In: 13.04%**
Max Out : 45.79% | **95 Percentile Out: 23.72%**
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



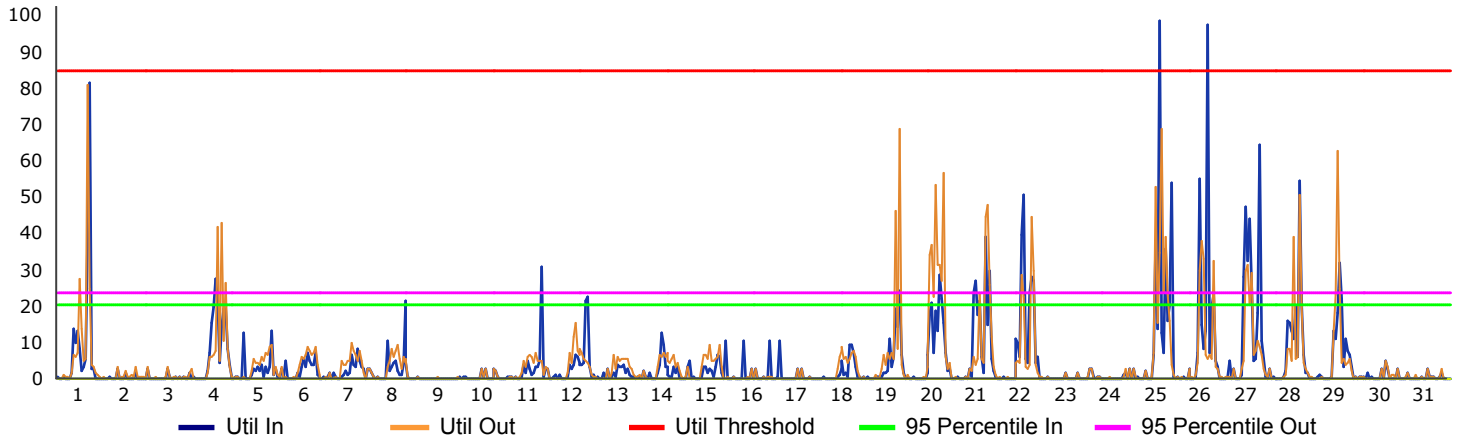
2 CIDB Negeri Kedah

Max In : 52.90% | **95 Percentile In: 9.73%**
Max Out : 96.55% | **95 Percentile Out: 90.47%**
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



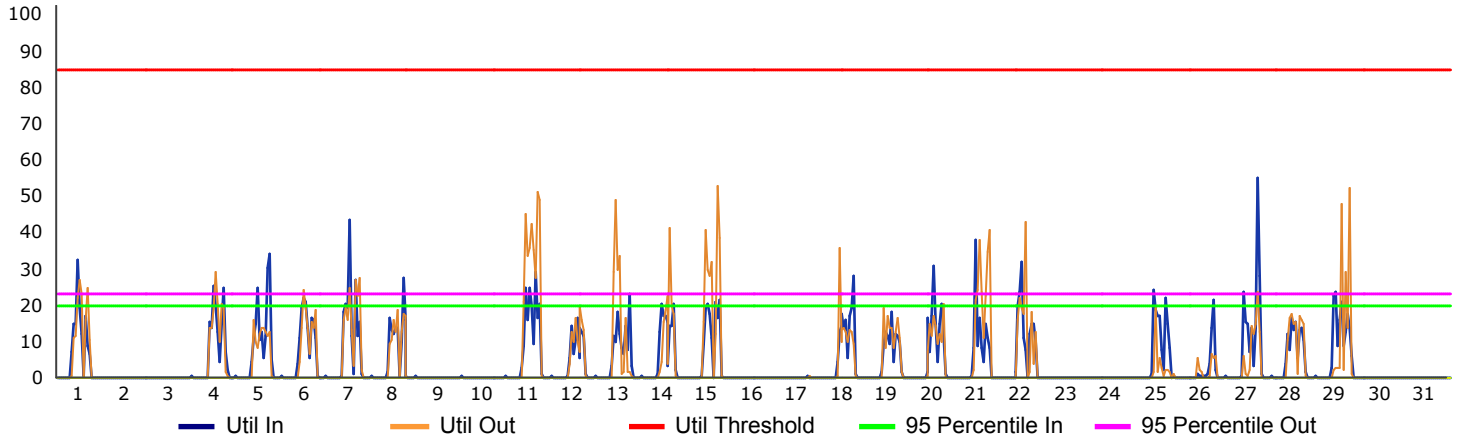
3 CIDB Negeri Melaka

Max In : 98.80% | **95 Percentile In: 20.69%**
Max Out : 81.00% | **95 Percentile Out: 23.64%**
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



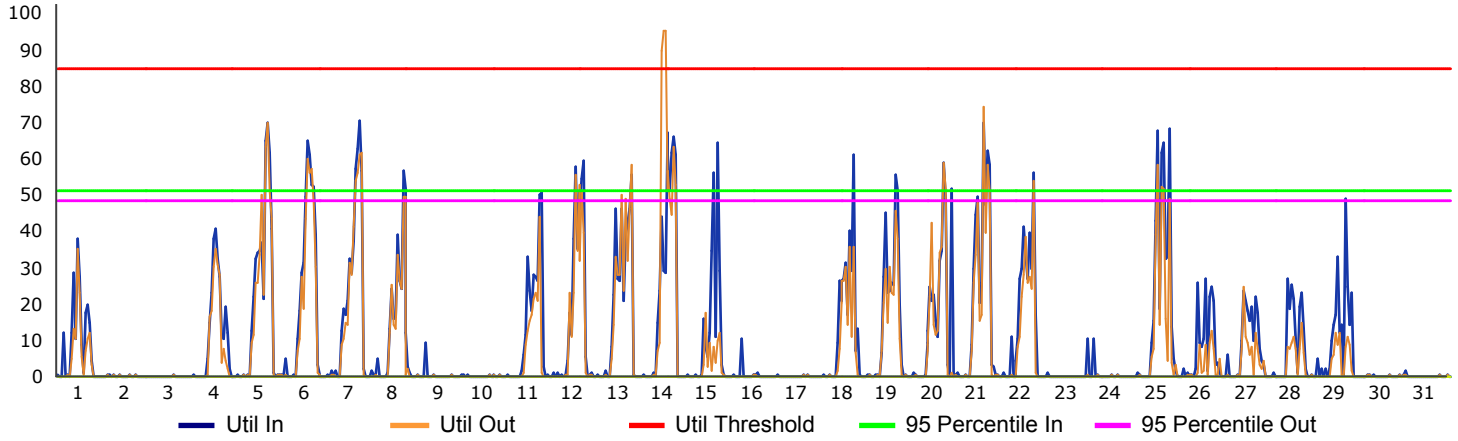
4 CIDB Negeri Pahang

Max In : 55.09% | **95 Percentile In: 20.06%**
Max Out : 52.75% | **95 Percentile Out: 23.08%**
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



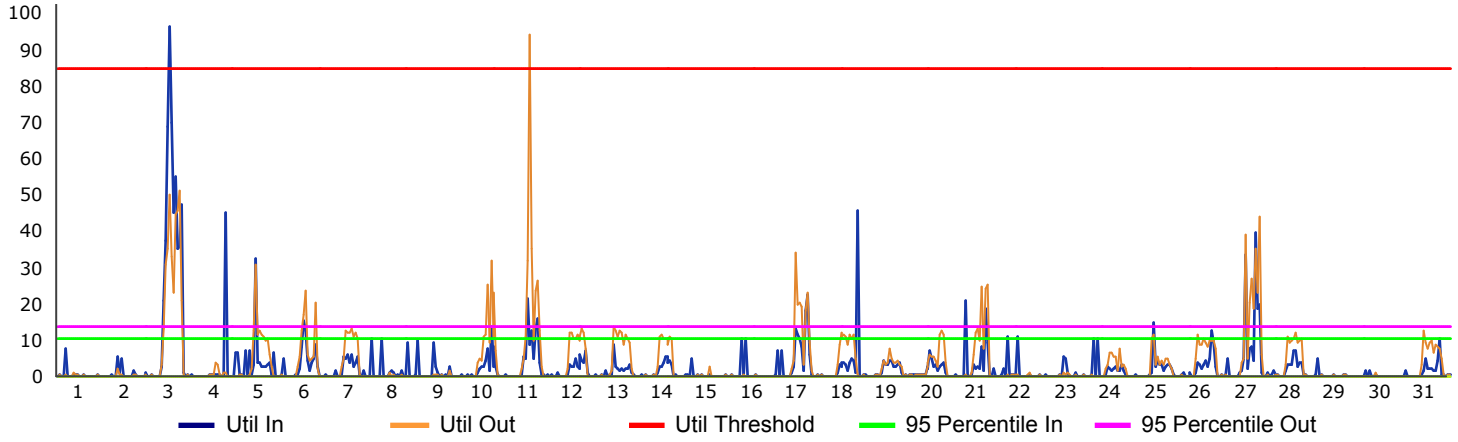
5 CIDB Negeri Pulau Pinang

Max In : 70.77% | **95 Percentile In: 51.53%**
Max Out : 95.50% | **95 Percentile Out: 48.30%**
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



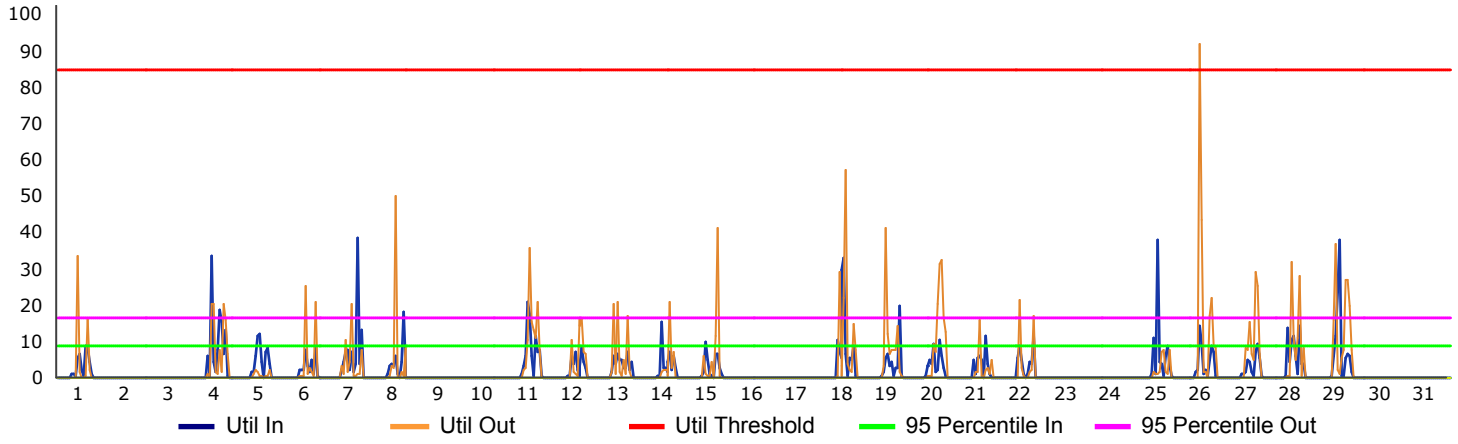
6 CIDB Negeri Terengganu

Max In : 96.49% | **95 Percentile In: 10.66%**
Max Out : 94.33% | **95 Percentile Out: 13.77%**
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



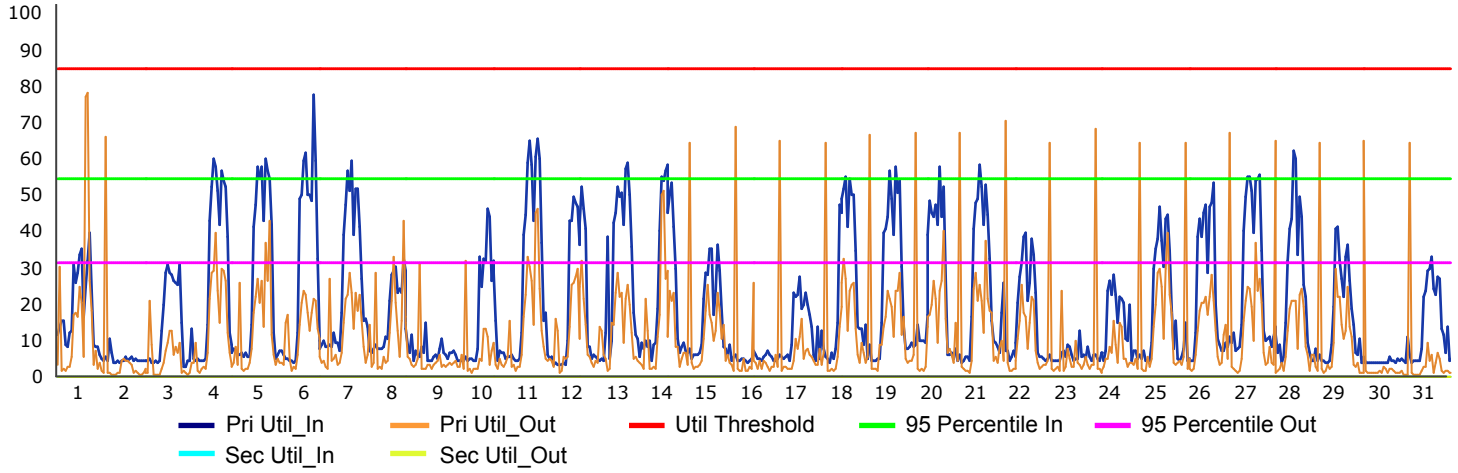
7 CIDB Tawau

Max In : 38.81% | **95 Percentile In: 8.76%**
Max Out : 92.21% | **95 Percentile Out: 16.49%**
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



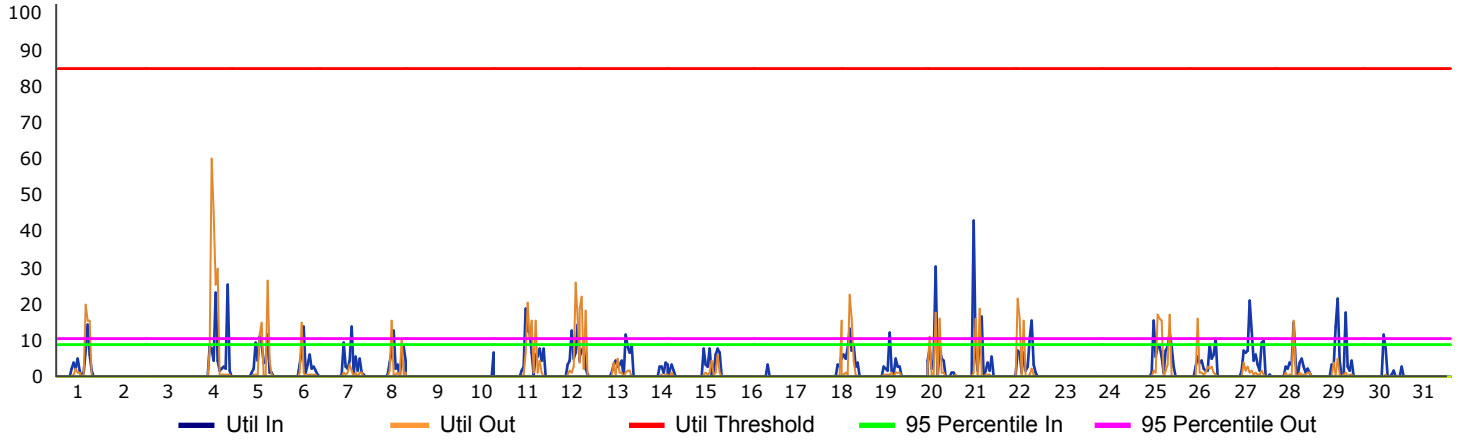
8 Ibu Pejabat CIDB

Max In : 77.50% | **95 Percentile In: 54.30%**
Max Out : 77.98% | **95 Percentile Out: 31.42%**
Technology : IPME , Speed : 20,000 Kbps , SLG : 99.9%



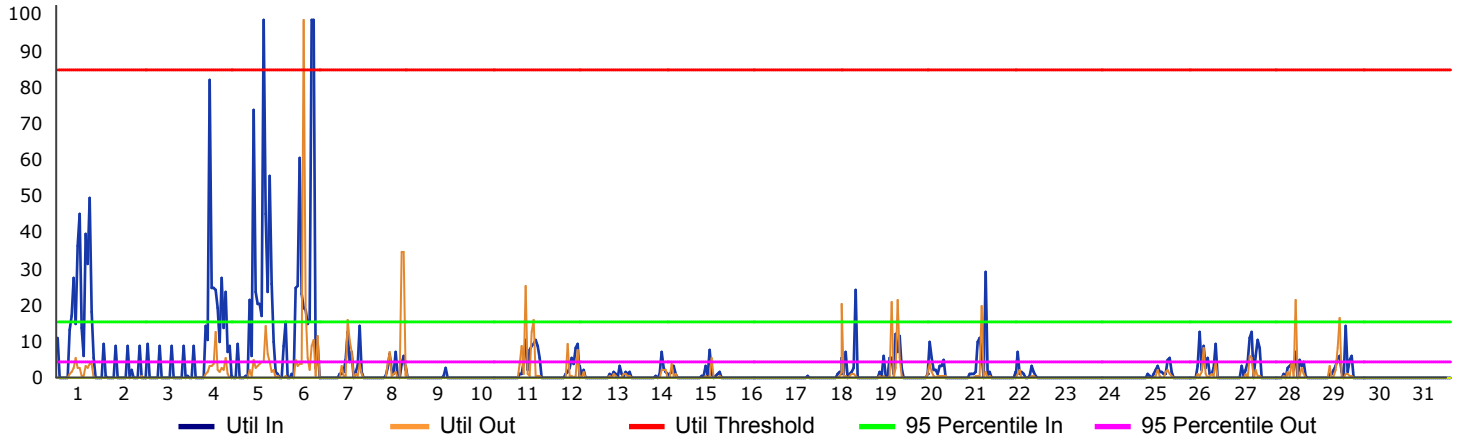
9 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu

Max In : 42.90% | **95 Percentile In: 8.79%**
Max Out : 60.00% | **95 Percentile Out: 10.72%**
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



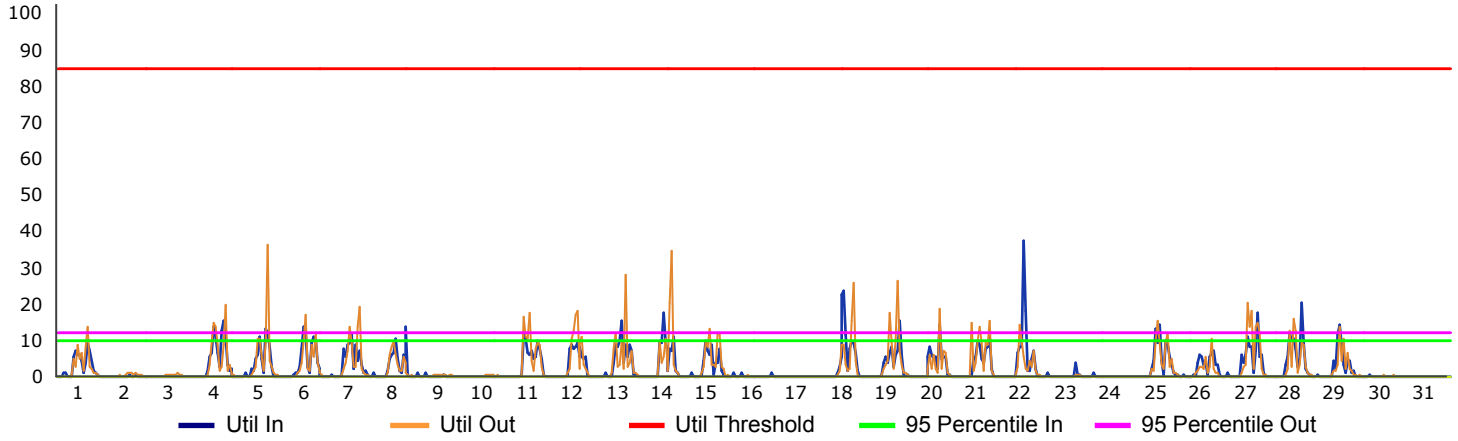
10 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan

Max In : 98.73% | **95 Percentile In: 15.68%**
Max Out : 98.73% | **95 Percentile Out: 4.79%**
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



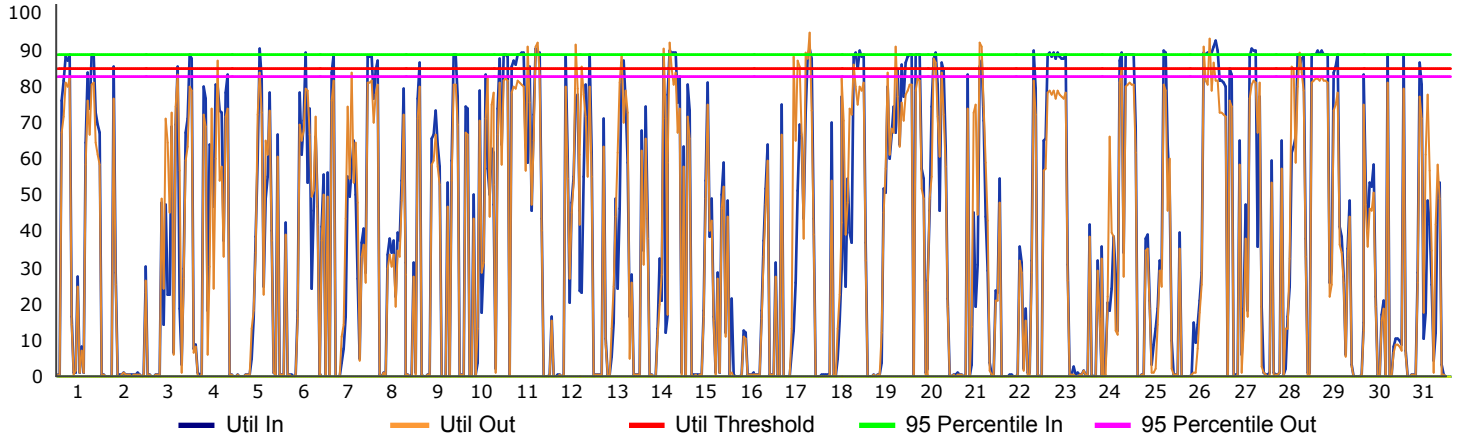
11 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur

Max In : 37.75% | **95 Percentile In: 10.29%**
Max Out : 36.27% | **95 Percentile Out: 12.39%**
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



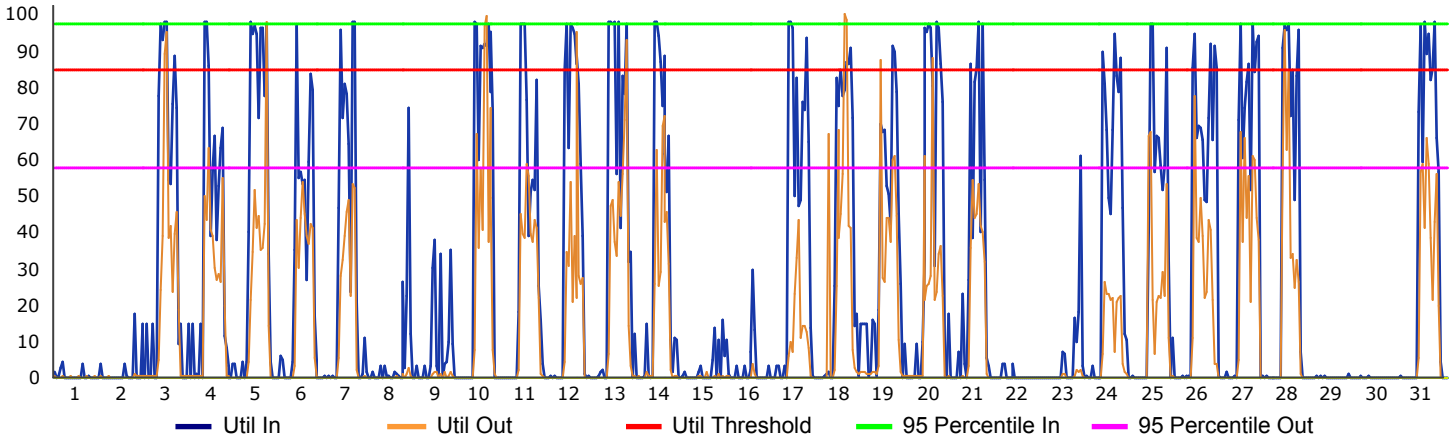
12 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor

Max In : 92.62% | **95 Percentile In: 88.90%**
Max Out : 94.52% | **95 Percentile Out: 82.46%**
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



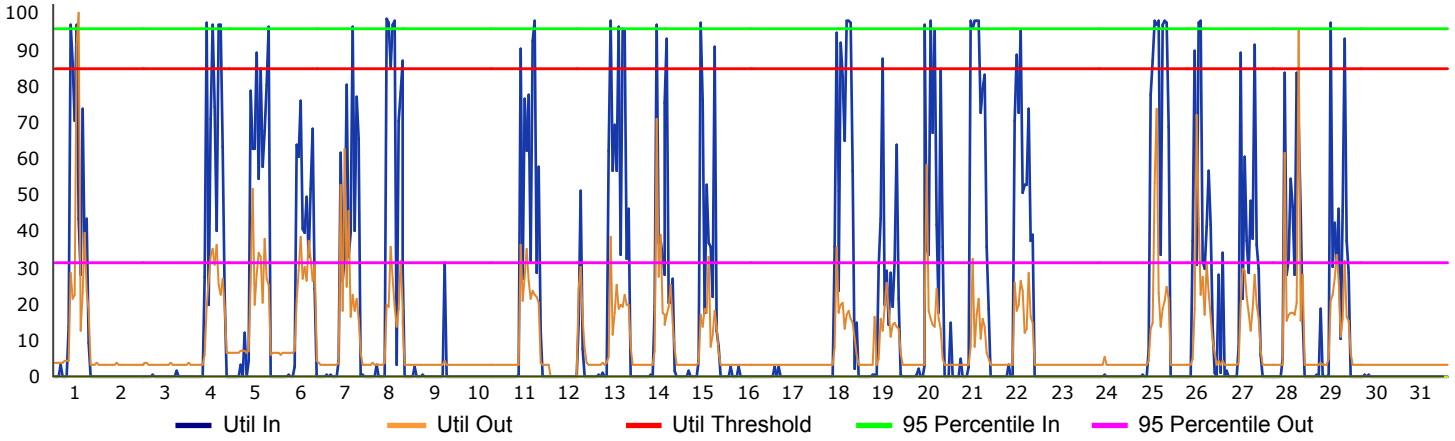
13 **Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)**

Max In : 98.19% | **95 Percentile In: 97.25%**
Max Out : 100.00% | **95 Percentile Out: 57.74%**
Technology : MSS 1-10 Ports , Speed : 6,000 Kbps , SLG : 99.3%



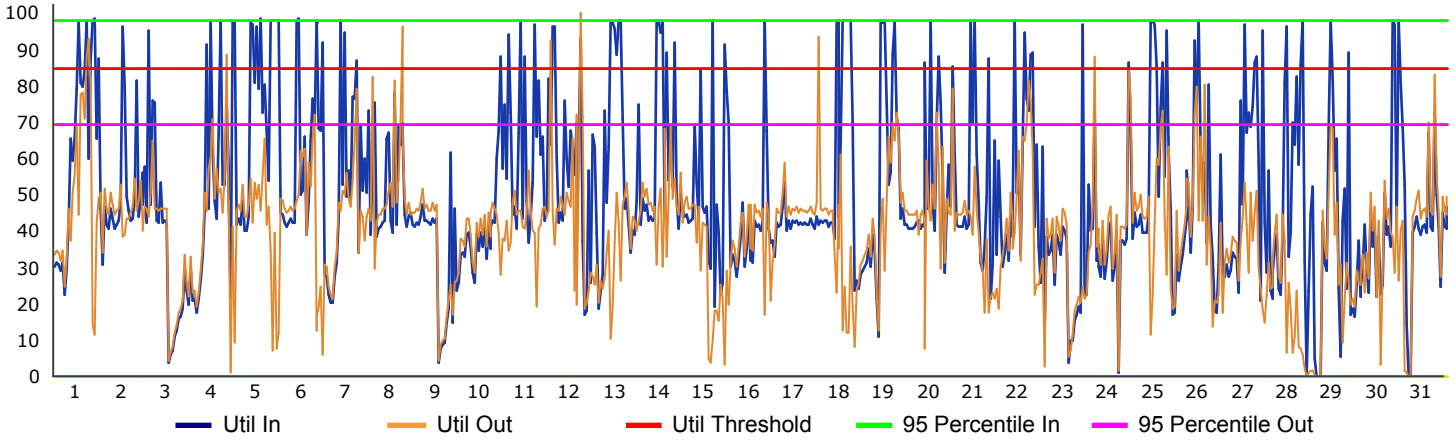
14 **Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)**

Max In : 98.30% | **95 Percentile In: 95.64%**
Max Out : 100.00% | **95 Percentile Out: 31.22%**
Technology : MSS 1-10 Ports , Speed : 7,000 Kbps , SLG : 99.3%



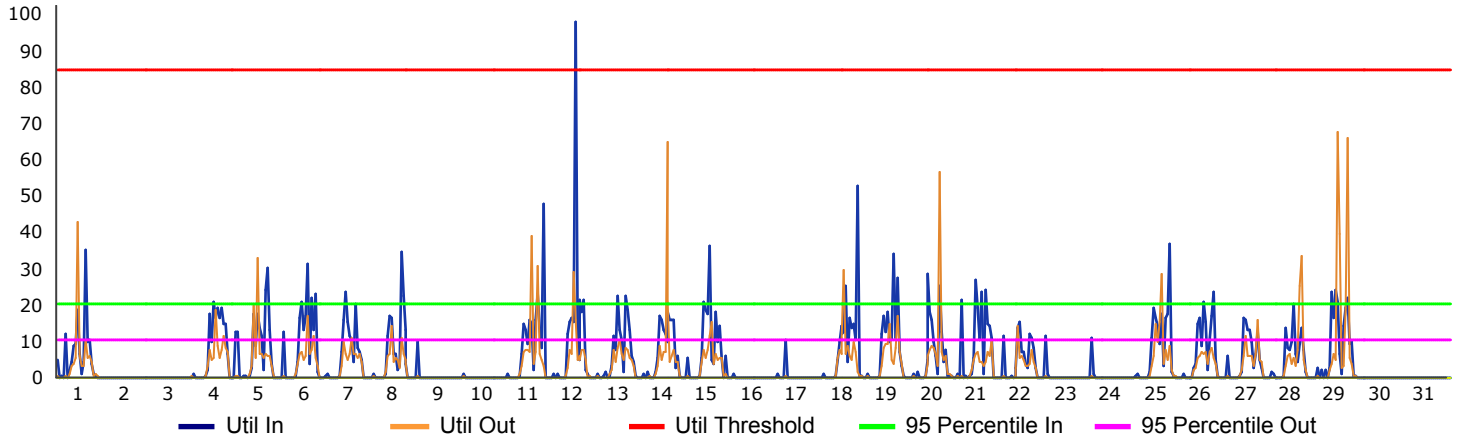
15 **Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis**

Max In : 98.34% | **95 Percentile In: 97.72%**
Max Out : 100.00% | **95 Percentile Out: 69.45%**
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



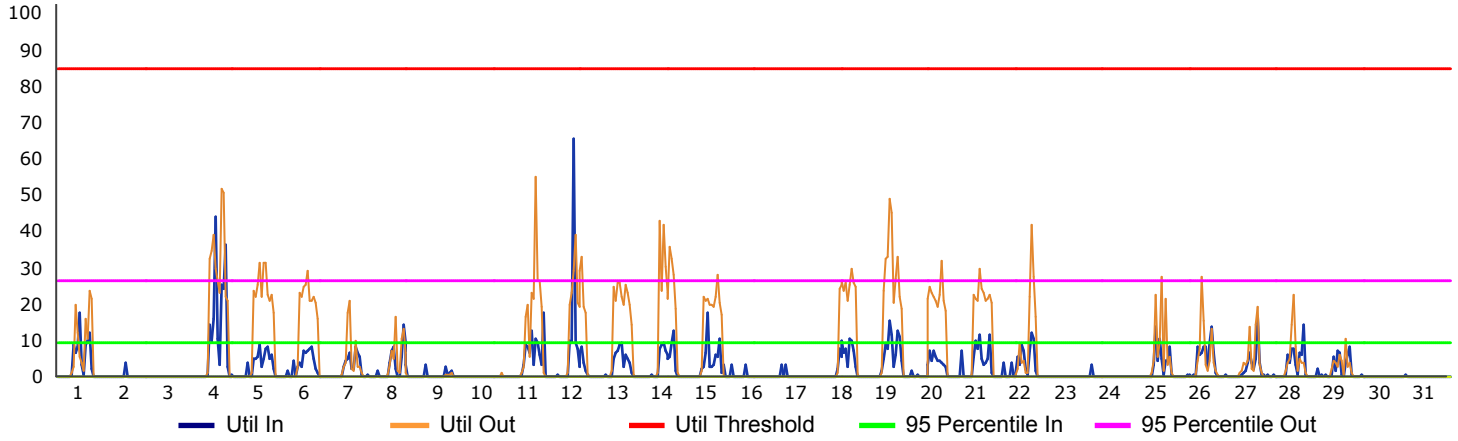
16 Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Sabah (KWSP KK) (Konso)

Max In : 97.99% | **95 Percentile In: 20.52%**
Max Out : 67.52% | **95 Percentile Out: 10.33%**
Technology : MSS 1-10 Ports , Speed : 2,000 Kbps , SLG : 99.3%



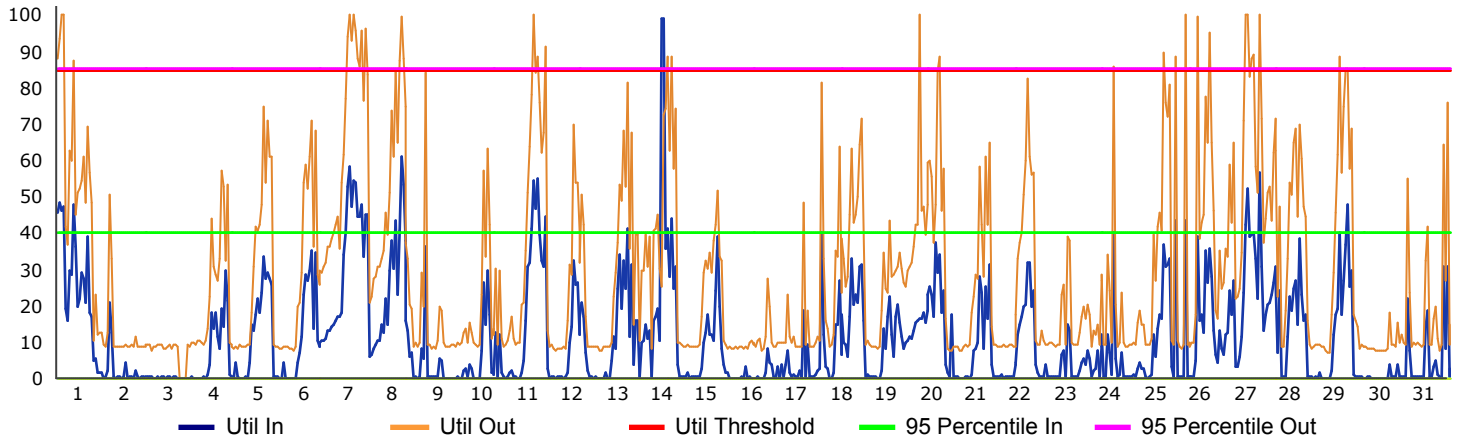
17 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak

Max In : 65.46% | **95 Percentile In: 9.72%**
Max Out : 55.37% | **95 Percentile Out: 26.51%**
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



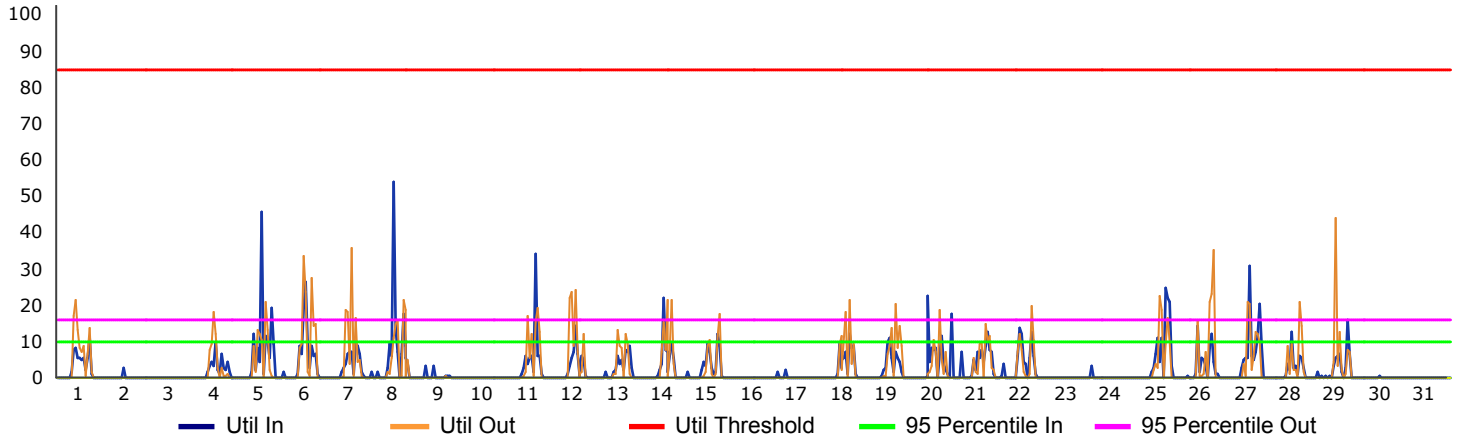
18 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor

Max In : 98.91% | **95 Percentile In: 40.48%**
Max Out : 100.00% | **95 Percentile Out: 85.46%**
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



19 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan

Max In : 54.22% | **95 Percentile In: 9.89%**
Max Out : 44.17% | **95 Percentile Out: 15.89%**
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



20 Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia

Max In : 42.78% | **95 Percentile In: 13.54%**
Max Out : 90.75% | **95 Percentile Out: 55.42%**
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%