



MyGov*Net KKR-CIDB MONTHLY SLG REPORT DECEMBER 2018

GITN Sdn. Berhad "The monthly service management report has been prepared for customer subscribed to MyGov*Net services. It is intended to cover the service performance including network availability, utilization and helpdesk reports for each Ministry or Agency. The contents of the reports is subject to change from time to time depending on the need."

MyGov*Net
KKR-CIDB
December 2018

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1. EXECUTIVE SUMMARY

- 1.1 KKR-CIDB Secured Wide Area Network consists of 20 sites with 20 number of circuits including 2 managed switch service for consolidation building. Details list of sites circuit as below:

Table 1: List of Circuit

Bandwidth (Kbps)	No of Circuit
2,000	12
6,000	6
7,000	1
20,000	1

- 1.2 The overall Service Availability for December is 100.0%. There are 20 circuits had achieved the SLG and 0 circuits not achieved. The details of summary as below:

Table 2: List of SLG (Secured Wide Area Network)

SLG (%)	Meet SLG	Not Meet SLG	Total Circuit
99.9	1	0	1
99.7	17	0	17
99.3	2	0	2

- 1.3 Based on SAMS network monitoring, there are 14 circuits achieved 100.0% Circuit Availability and 6 circuits not achieved 100.0% Circuit Availability.
- 1.4 There are 12 circuits with circuits utilization exceeded 85% based on 95th percentile threshold. The threshold is based on maximum value data and need to be considered for upgrading. The details is in Table 12.
- 1.5 For the month of December 2018, there is 1 Tickets Report (TR) with Closed Status. The list of summary Ticket Category as below:

Table 3: List of Ticket Category

Category	No. of Tickets
CR	1

Table 4: List of Detail Closure Code

Closure Code	No. of Tickets
USER EQUIPMENT POWER OFF	1

2. AVAILABILITY SUMMARY

2.1 There are 2 types of availability generated in this report:

a) Service Availability

Service Availability is defined as the percentage of time service are available to the Customer during the course of a month. Service Availability is calculated based on fault reported by customer in accordance with the following formula:

Service Availability for Month = ((T - D) x 100)/ T

Where:

T is the total number of minutes in the Month; and

D is Downtime.

Downtime means any interruption to availability of service which includes due to GSB, Telco, Customer and Others.

b) Site Availaibility

Site Availability is defined as the percentage of actual Site or Circuit Uptime during the course of a month. Site Availability is calculated based on SNMP polling by SAMS system (example 5 minutes interval) in accordance with the following formula:

Site Availability for Month = ((T - F) x 100)/ T

Where:

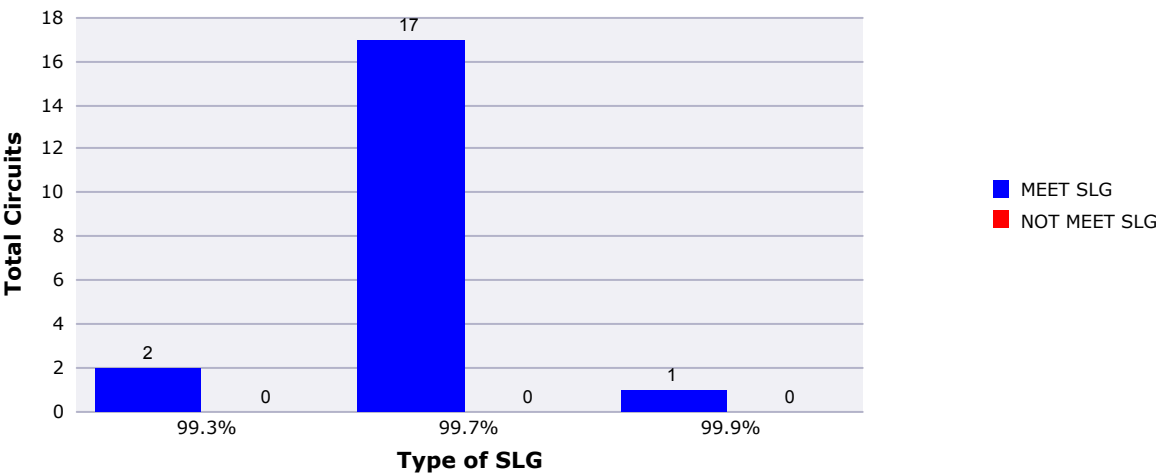
T is the total number of SNMP polling requests in the Month; and

F is the total number of SNMP polling failed request.

Failed request means device does not response to SNMP queries after a configurable time-out period.

2.2 The summary of SLG Achievement based on type of SLG.

Figure 1: Summary of SLG Achievement



2.3 The list of circuits achieved SLG as below:

Table 6: Circuits Achieved Service Availability SLG

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Service Avail (%)
1	CIDB Miri	2,000	IPME	99.7	100
2	CIDB Negeri Kedah	2,000	IPLL	99.7	100
3	CIDB Negeri Melaka	2,000	IPLL	99.7	100
4	CIDB Negeri Pahang	2,000	IPME	99.7	100
5	CIDB Negeri Pulau Pinang	2,000	IPLL	99.7	100
6	CIDB Negeri Sabah	2,000	IPME	99.7	100
7	CIDB Negeri Terengganu	2,000	IPLL	99.7	100
8	CIDB Tawau	2,000	IPLL	99.7	100
9	Ibu Pejabat CIDB	20,000	IPME	99.9	100
10	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu	2,000	IPME	99.7	100
11	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	IPME	99.7	100
12	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur	6,000	IPME	99.7	100
13	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	IPME	99.7	100
14	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	MSS 1-10 Ports	99.3	100
15	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	MSS 1-10 Ports	99.3	100
16	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis	2,000	IPME	99.7	100
17	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak	6,000	IPME	99.7	100
18	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor	6,000	IPME	99.7	100
19	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan	6,000	IPME	99.7	100
20	Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia	6,000	IPME	99.7	100

2.4 There is 0 circuits not achieved SLG as below:

Table 7: Circuits Not Achieved Service Availability SLG

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Service Avail (%)	Remarks
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* There is no data for circuits not achieved SLG for this month.

2.5 The list of circuits achieved 100% Circuit Availability based on SAMS Network Monitoring as below:

Table 8: Circuits Achieved 100% Circuit Availability

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Circuit Avail (%)
1	CIDB Negeri Kedah	2,000	IPLL	99.7	100.0
2	CIDB Negeri Melaka	2,000	IPLL	99.7	100.0
3	CIDB Negeri Pahang	2,000	IPME	99.7	100.0
4	CIDB Negeri Pulau Pinang	2,000	IPLL	99.7	100.0
5	CIDB Negeri Terengganu	2,000	IPLL	99.7	100.0
6	Ibu Pejabat CIDB	20,000	IPME	99.9	100.0
7	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	IPME	99.7	100.0
8	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur	6,000	IPME	99.7	100.0
9	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	IPME	99.7	100.0
10	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	MSS 1-10 Ports	99.3	100.0
11	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	MSS 1-10 Ports	99.3	100.0
12	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak	6,000	IPME	99.7	100.0
13	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan	6,000	IPME	99.7	100.0
14	Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia	6,000	IPME	99.7	100.0

- 2.6 There are 6 circuits not achieved 100% Circuit Availability based on SAMS Network Monitoring.

Table 9: Circuits Not Achieved 100% Circuit Availability

No	Circuit Name	Speed (Kbps)	Technology	SLG (%)	Circuit Avail (%)	Remarks
1	CIDB Miri	2,000	IPME	99.7	99.9	
2	CIDB Negeri Sabah	2,000	IPME	99.7	86.6	
3	CIDB Tawau	2,000	IPLL	99.7	99.9	
4	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu	2,000	IPME	99.7	98.1	
5	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis	2,000	IPME	99.7	99.9	
6	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor	6,000	IPME	99.7	99.7	

- 2.7 KKR-CIDB did not subscribed Optional Services.

3. SUMMARY OF UTILIZATION REPORT

- 3.1 The 85% threshold is chosen as indicator for network congestion. Any incoming and outgoing traffic that goes beyond the threshold is considered as high network utilization and therefore should be considered for upgrading.
- 3.2 There are 12 circuits that exceeded 85% threshold utilization based on maximum value data. The list of circuits is as per Table 12 below.

Table 12: List of Sites Exceeded 85% Threshold Utilization

No	Circuit Name	Speed (Kbps)	Util In (%)	Util In Kbps (Max)	Util Out (%)	Util Out Kbps (Max)
1	CIDB Miri	2,000	86.81	1,736	57.73	1,155
2	CIDB Negeri Kedah	2,000	96.89	1,938	89.95	1,799
3	CIDB Negeri Melaka	2,000	95.39	1,908	84.33	1,687
4	CIDB Negeri Pahang	2,000	89.65	1,793	52.45	1,049
5	CIDB Negeri Pulau Pinang	2,000	52.03	1,041	95.66	1,913
6	Ibu Pejabat CIDB	20,000	92.95	18,590	70.53	14,107
7	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	98.77	1,975	99.56	1,991
8	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	94.47	1,889	94.77	1,895
9	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	98.18	5,891	100.00	6,000
10	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	98.25	6,878	96.05	6,724
11	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis	2,000	86.88	1,738	62.75	1,255
12	Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia	6,000	99.46	5,967	90.15	5,409

3.3 There is 0 circuits that under utilize below 5% utilization as below.

Table 13: List Sites Under Utilize Below 5%

No	Circuit Name	Speed (Kbps)	Util In (%)	Util In Kbps (Max)	Util Out (%)	Util Out Kbps (Max)	Remarks
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* There is no data for circuits below 5% for this month.

3.4 The list of utilization for all circuits as below:

Table 14: List of Utilization for All Circuits

No	Circuit Name	Speed (Kbps)	Util In (%)	Util In Kbps (Max)	Util Out (%)	Util Out Kbps (Max)
1	CIDB Miri	2,000	86.81	1,736	57.73	1,155
2	CIDB Negeri Kedah	2,000	96.89	1,938	89.95	1,799
3	CIDB Negeri Melaka	2,000	95.39	1,908	84.33	1,687
4	CIDB Negeri Pahang	2,000	89.65	1,793	52.45	1,049
5	CIDB Negeri Pulau Pinang	2,000	52.03	1,041	95.66	1,913
6	CIDB Negeri Sabah	2,000	51.06	1,021	48.95	979
7	CIDB Negeri Terengganu	2,000	71.91	1,438	70.88	1,418
8	CIDB Tawau	2,000	55.84	1,117	80.77	1,615
9	Ibu Pejabat CIDB	20,000	92.95	18,590	70.53	14,107
10	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu	2,000	27.66	553	35.40	708
11	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	98.77	1,975	99.56	1,991
12	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur	6,000	52.80	3,168	50.18	3,011
13	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor	2,000	94.47	1,889	94.77	1,895
14	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Kelantan (PKINK KB) (Konso)	6,000	98.18	5,891	100.00	6,000
15	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)	7,000	98.25	6,878	96.05	6,724
16	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis	2,000	86.88	1,738	62.75	1,255
17	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak	6,000	39.99	2,399	35.72	2,143
18	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor	6,000	57.62	3,457	50.96	3,058
19	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan	6,000	31.27	1,876	50.18	3,011
20	Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia	6,000	99.46	5,967	90.15	5,409

3.5 Recommendation for upgrading circuits exceed threshold based on 95th percentile for 3 consecutive months:

No	Circuit Name	Speed (Kbps)	October %	November %	December %
1	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan	2,000	89.16	86.52	87.44
2	Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)	6,000	93.75	94.58	97.09

4. HELPDESK SUMMARY

4.1 There total of 1 Tickets Report (TR) with status closed.

Figure 2: Summary of Tickets Report (TR) by Ticket Category

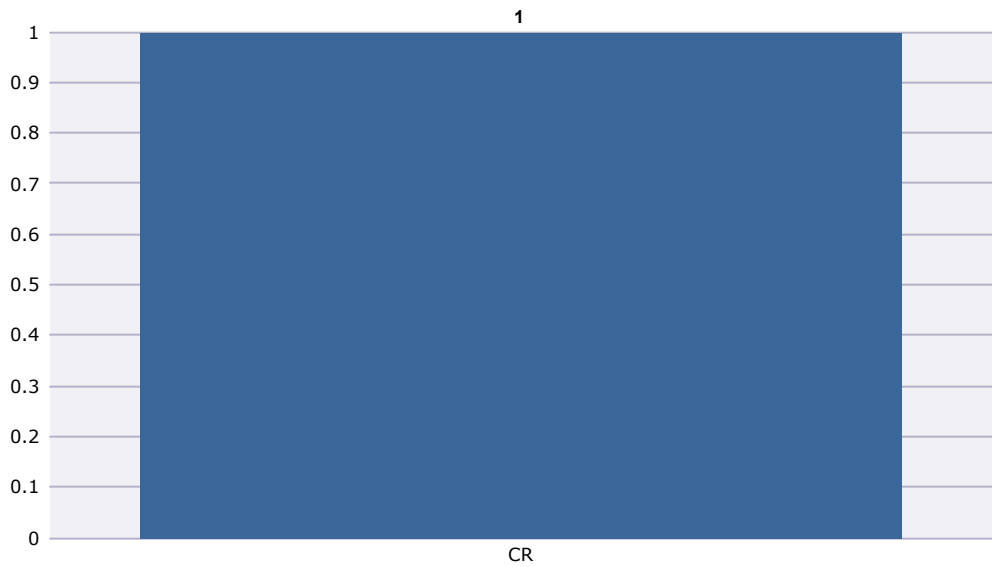
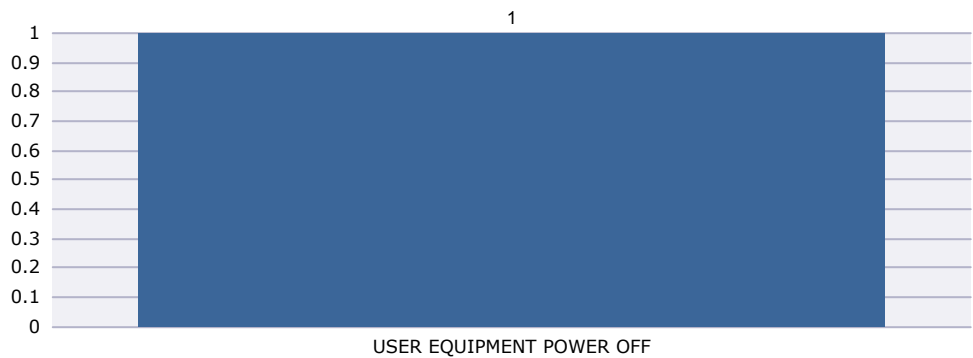


Figure 3: Summary of Tickets Report (TR) by Closure Code



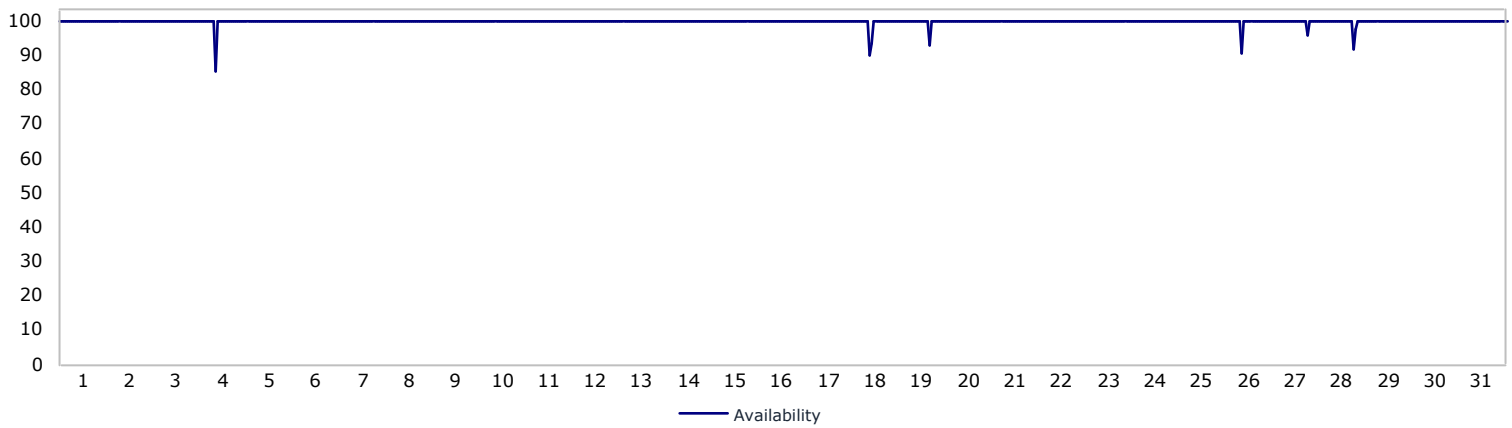
4.2 List of Tickets Report (TR) for December 2018

No	Ticket Category	Ticket No	Site Name	Problem Title	Action Resolution	Fault Category	Technology	Open Date	Closed Date	Outage HH:MM:SS	Hold Time HH:MM:SS	Resolution Time HH:MM:SS
1	CR	IM203220	Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu	En Shamsul reported on behalf user cannot access internet 0340477199/0173993972	3rd Party - Accident	USER EQUIPMENT POWER OFF	IPVPN Over Metro-E	12/03/18 08:28:43	12/03/18 09:44:50	01:16:12	00:00:00	01:16:12

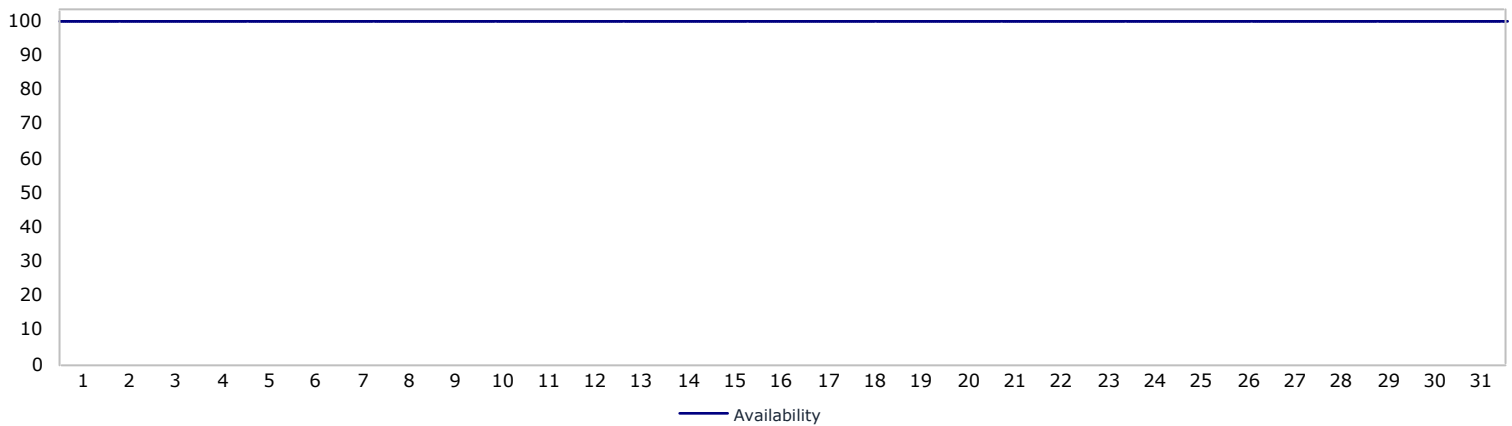
APPENDIX

Availability Graph for December 2018

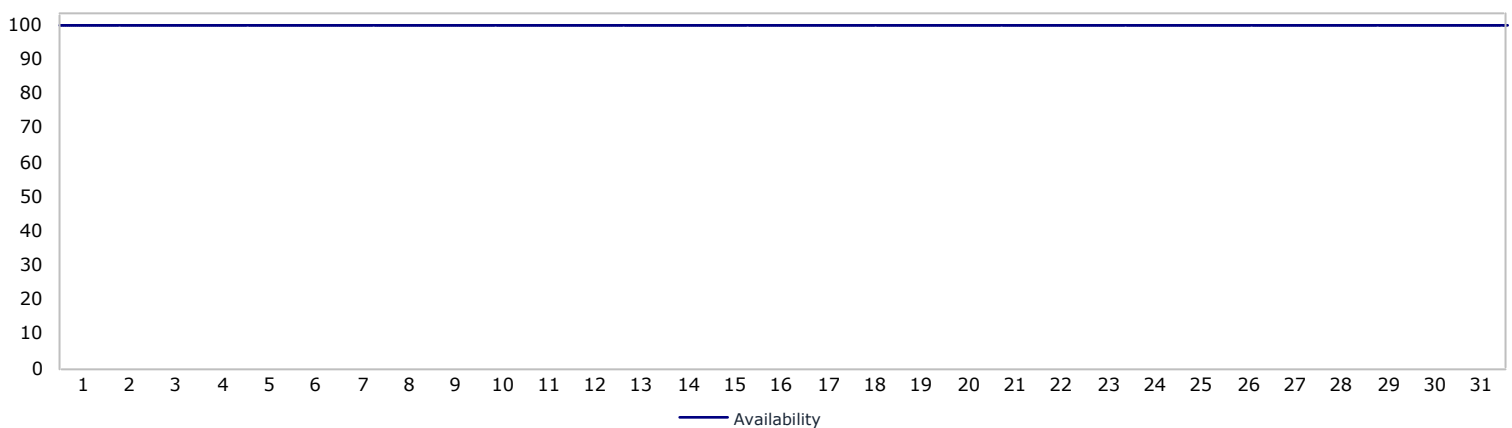
1 CIDB Miri

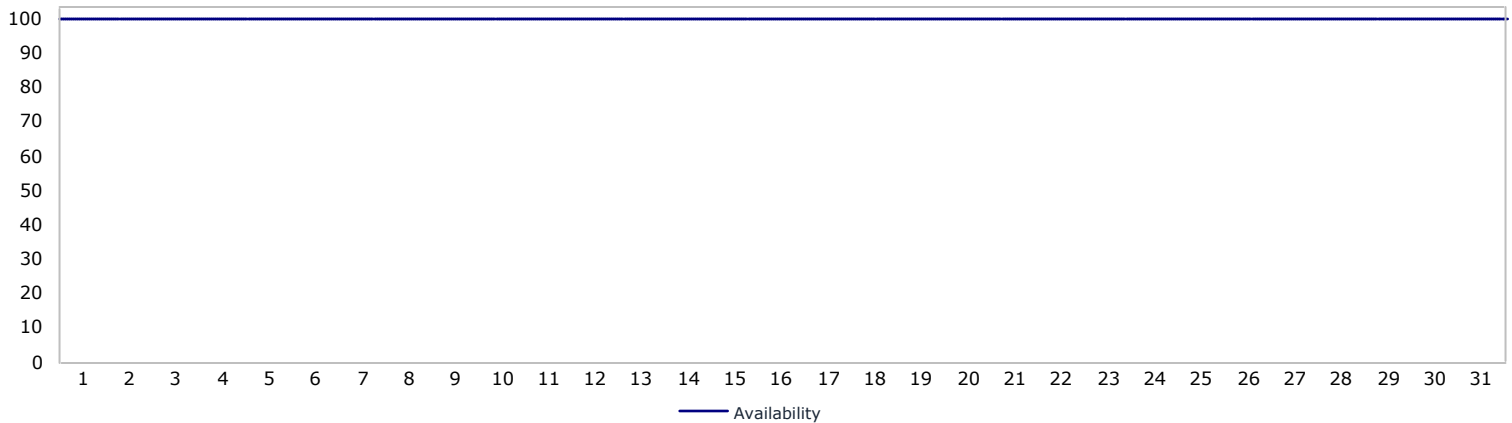
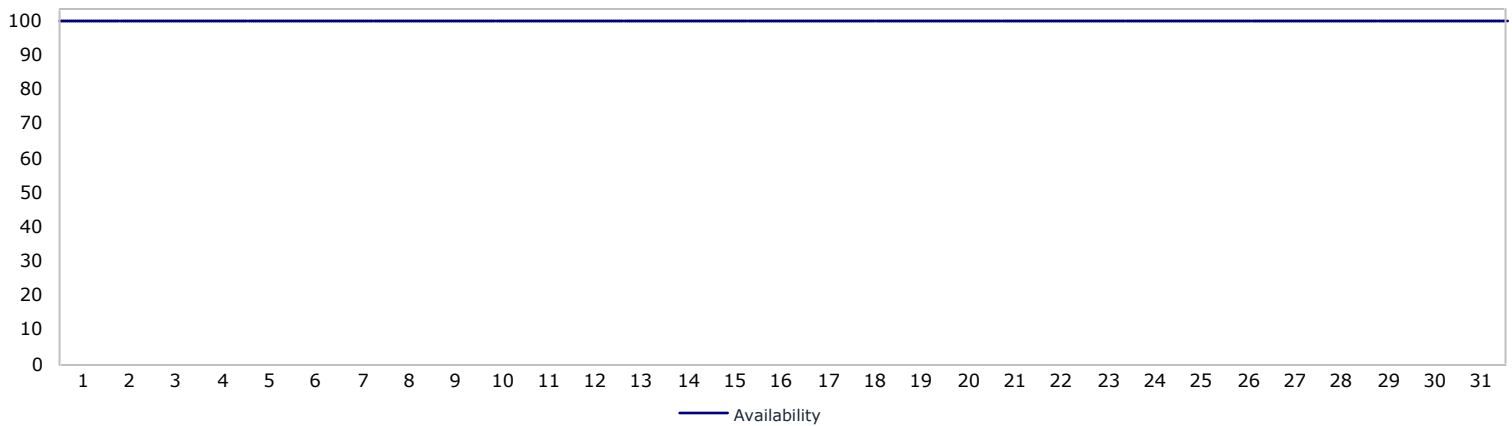
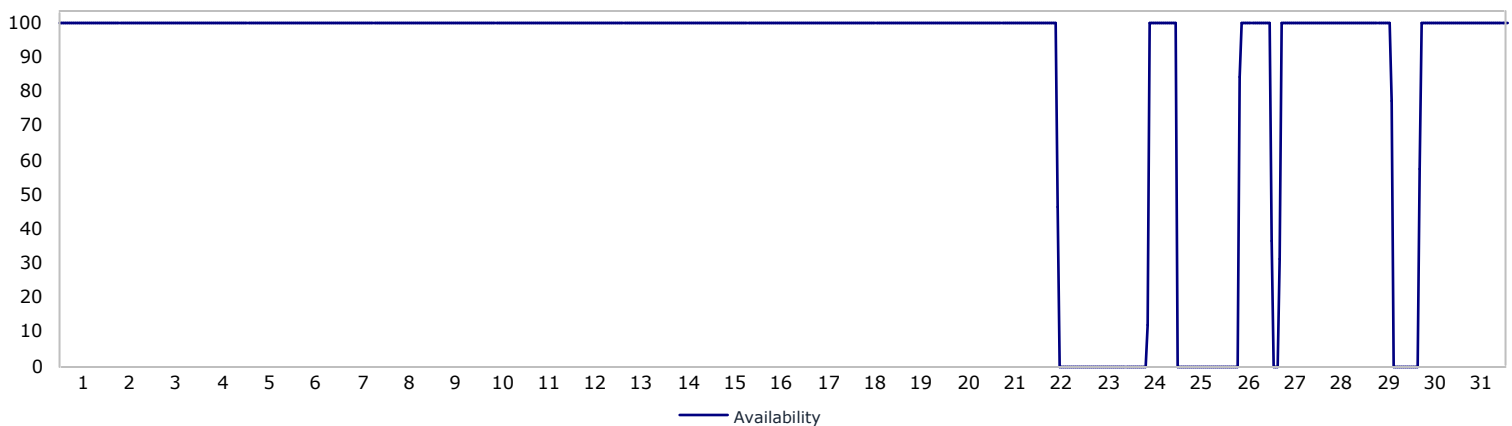
Availability : 99.9%*Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%*

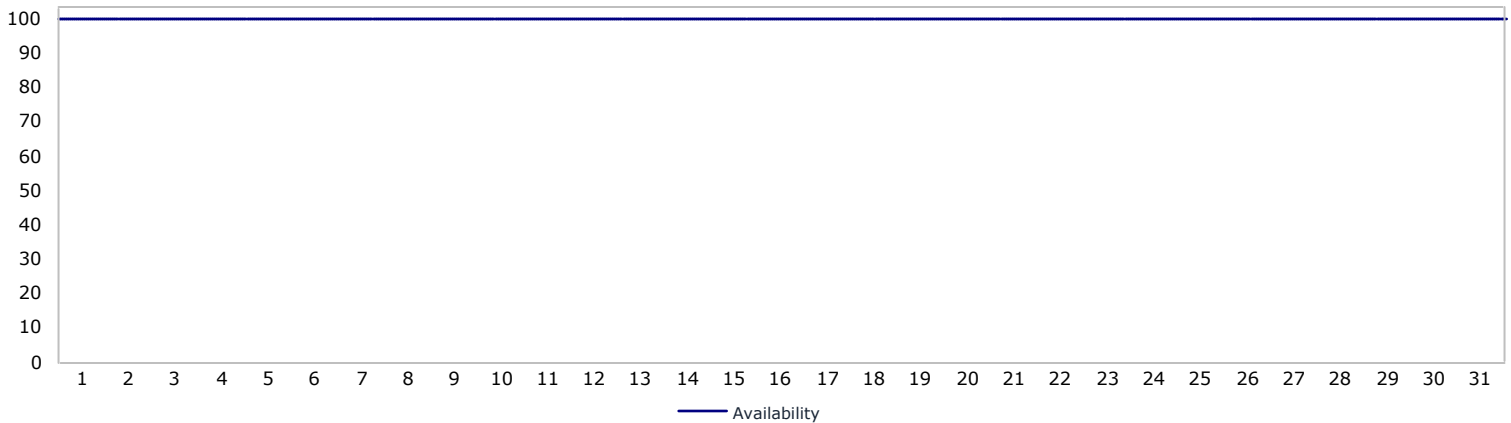
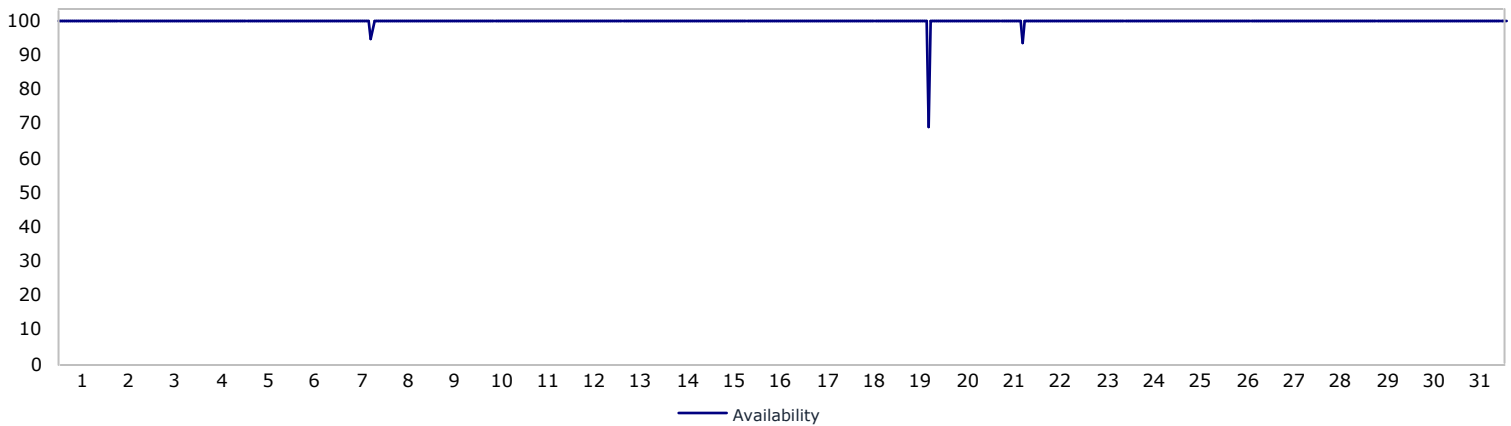
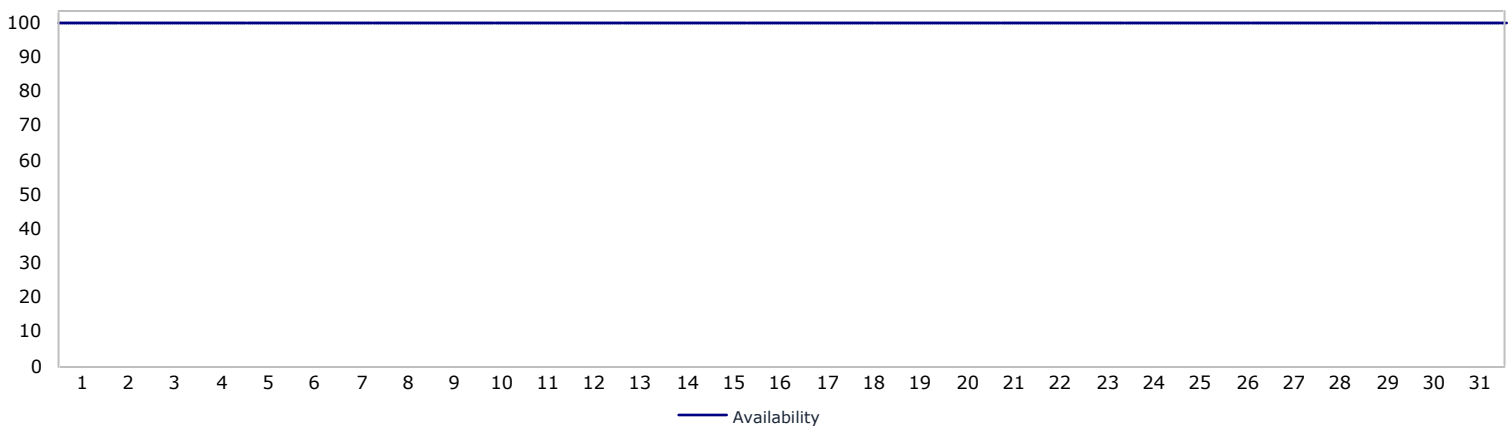
2 CIDB Negeri Kedah

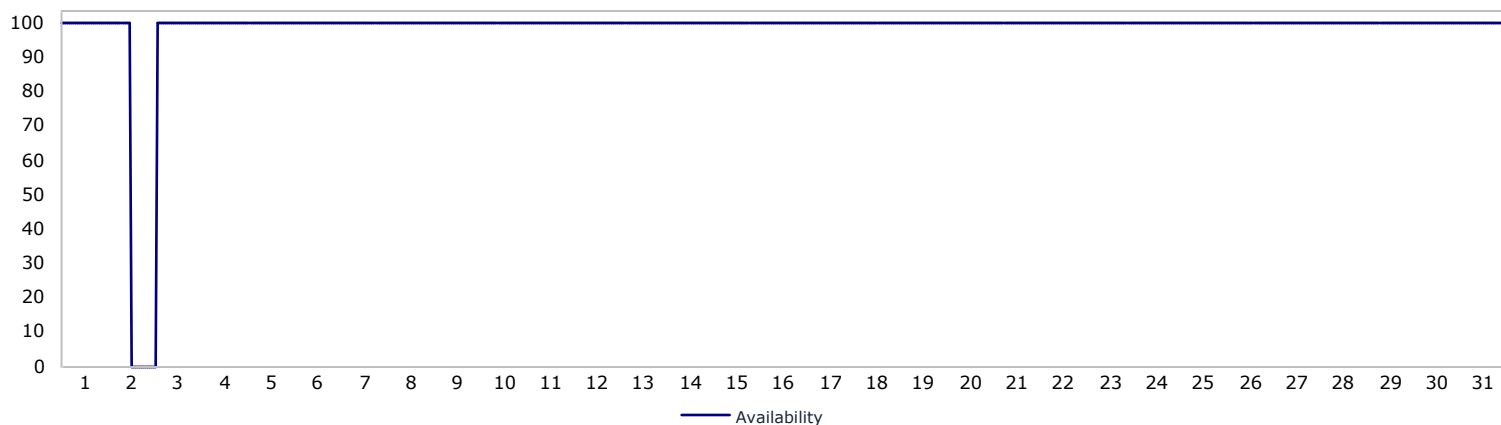
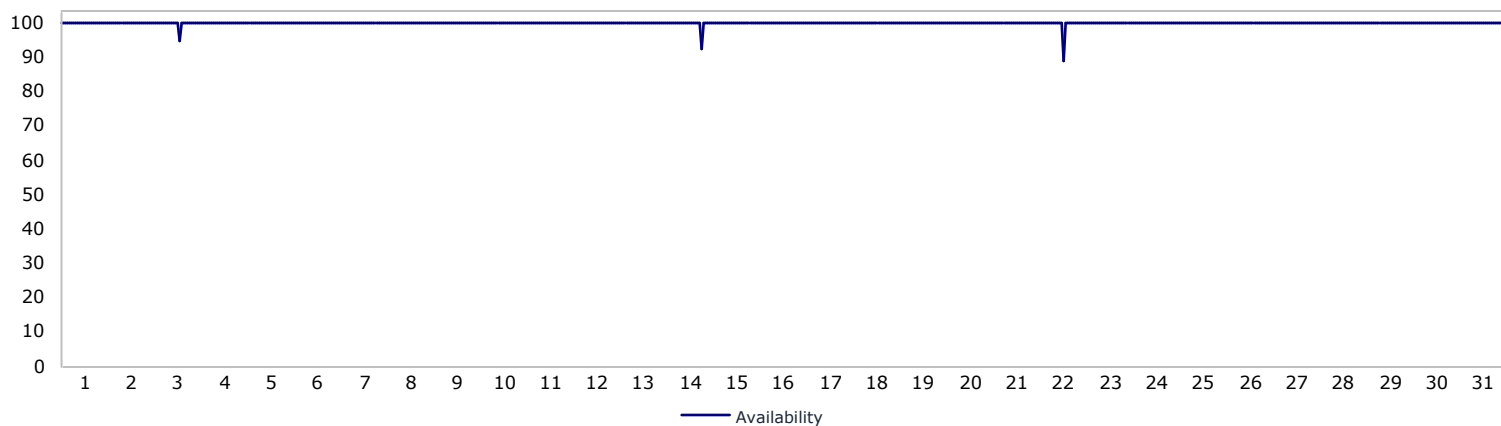
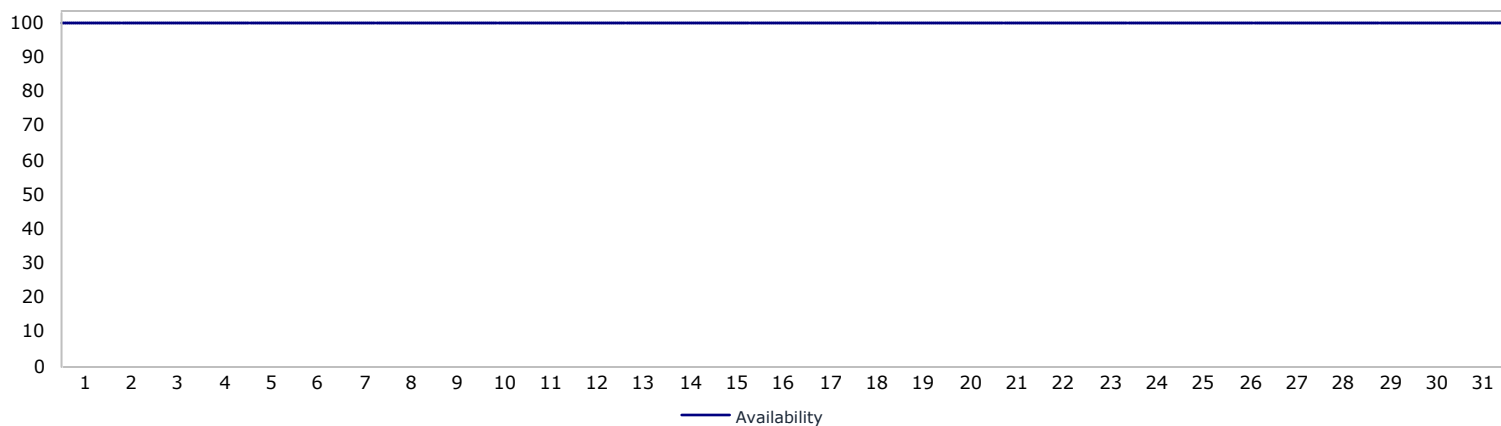
Availability : 100.0%*Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%*

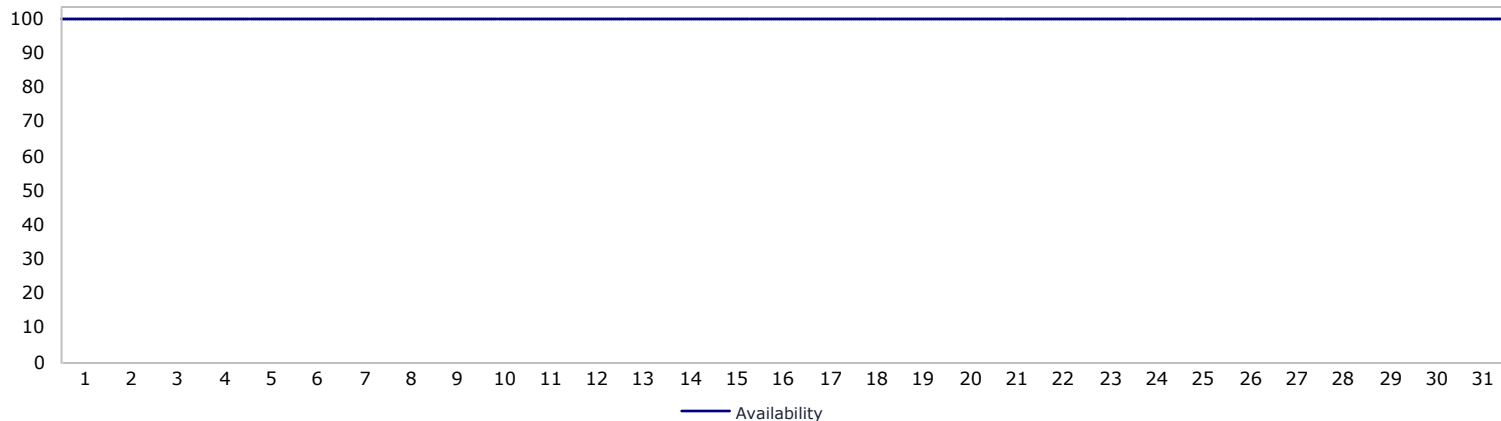
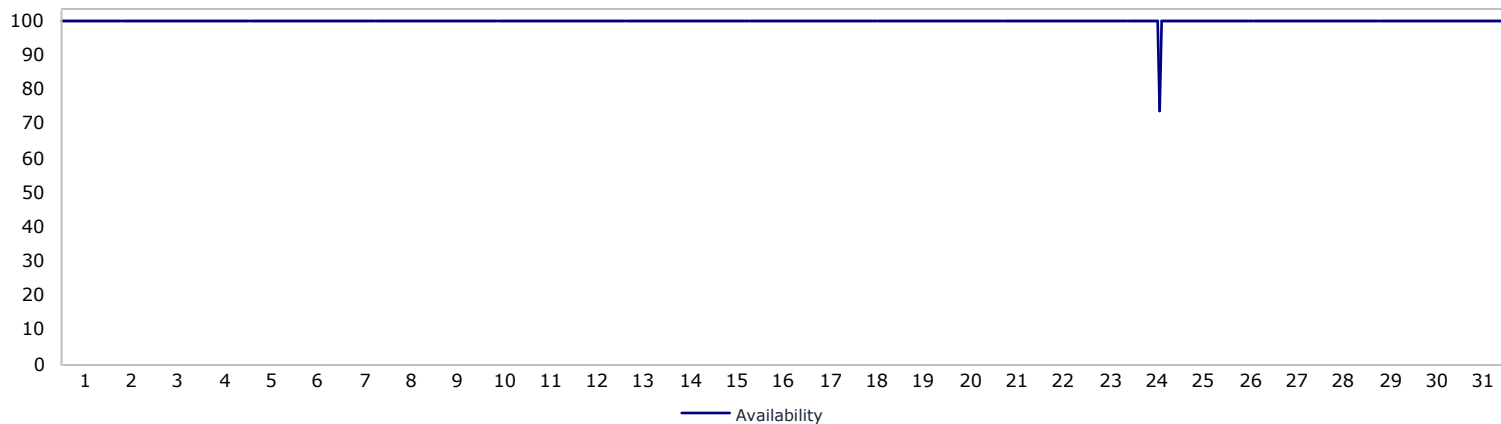
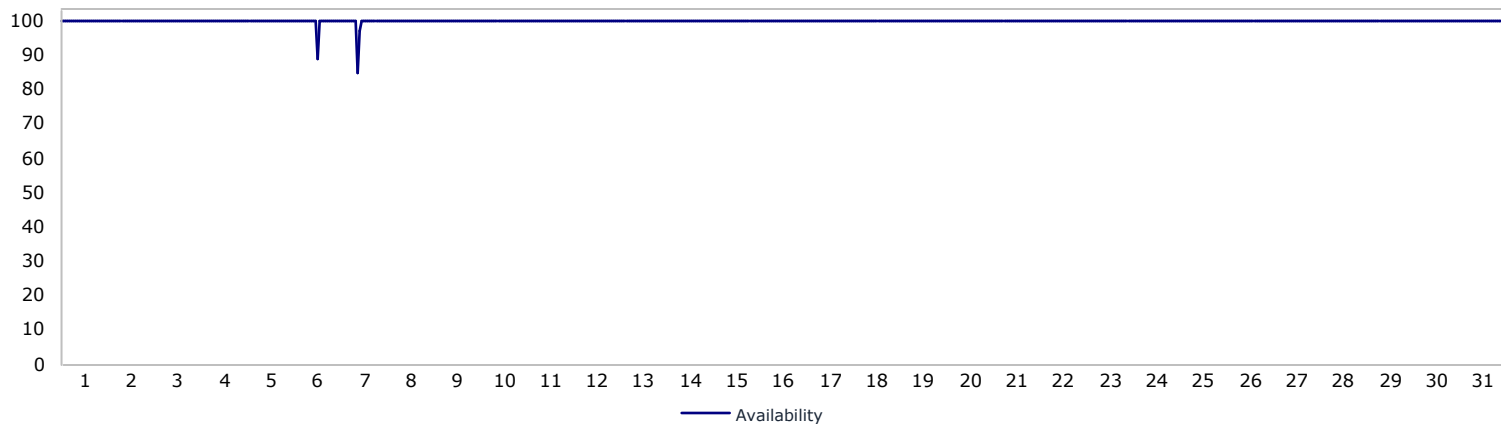
3 CIDB Negeri Melaka

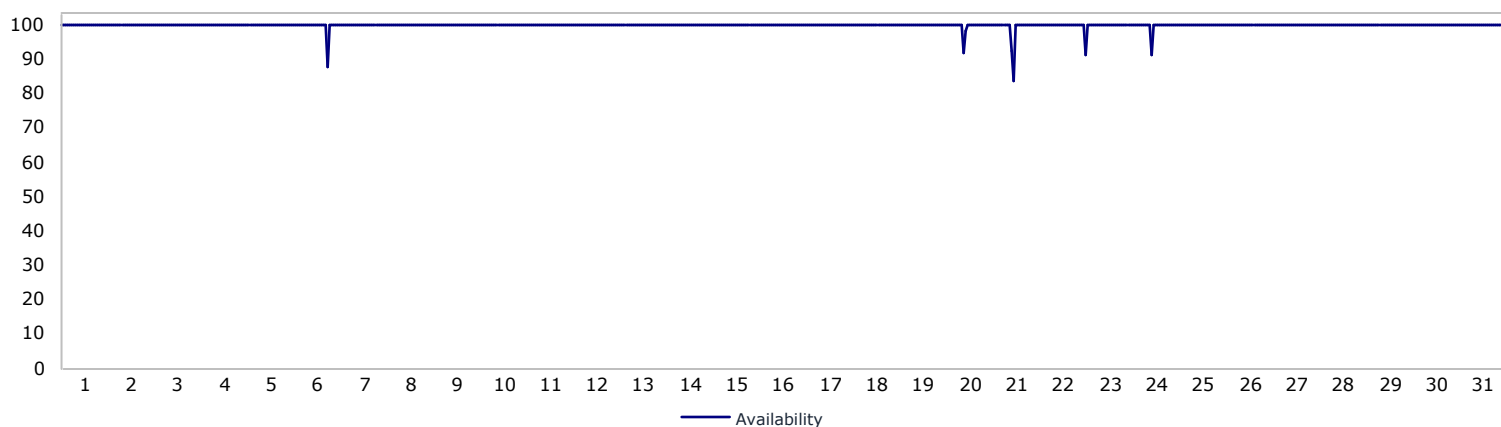
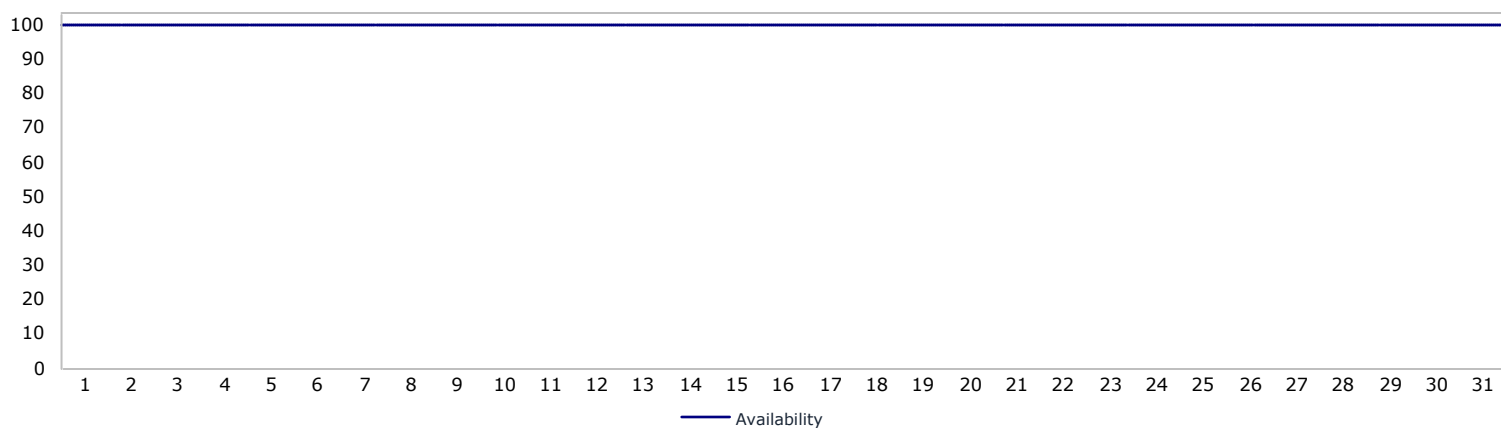
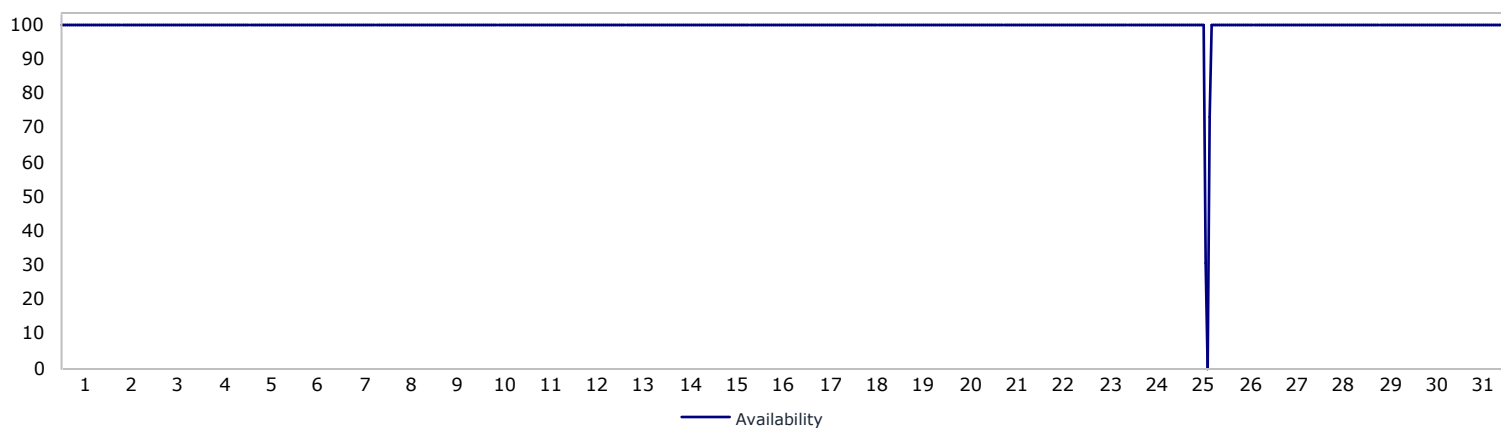
Availability : 100.0%*Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%*

4 CIDB Negeri Pahang**Availability : 100.0%***Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%***5 CIDB Negeri Pulau Pinang****Availability : 100.0%***Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%***6 CIDB Negeri Sabah****Availability : 86.6%***Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%*

7 CIDB Negeri Terengganu**Availability : 100.0%***Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%***8 CIDB Tawau****Availability : 99.9%***Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%***9 Ibu Pejabat CIDB****Availability : 100.0%***Technology : IPME , Speed : 20,000 Kbps , SLG : 99.9%*

10 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu**Availability : 98.1%***Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%***11 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan****Availability : 100.0%***Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%***12 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur****Availability : 100.0%***Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%*

13 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor**Availability : 100.0%***Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%***14 Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)****Availability : 100.0%***Technology : MSS 1-10 Ports , Speed : 6,000 Kbps , SLG : 99.3%***15 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)****Availability : 100.0%***Technology : MSS 1-10 Ports , Speed : 7,000 Kbps , SLG : 99.3%*

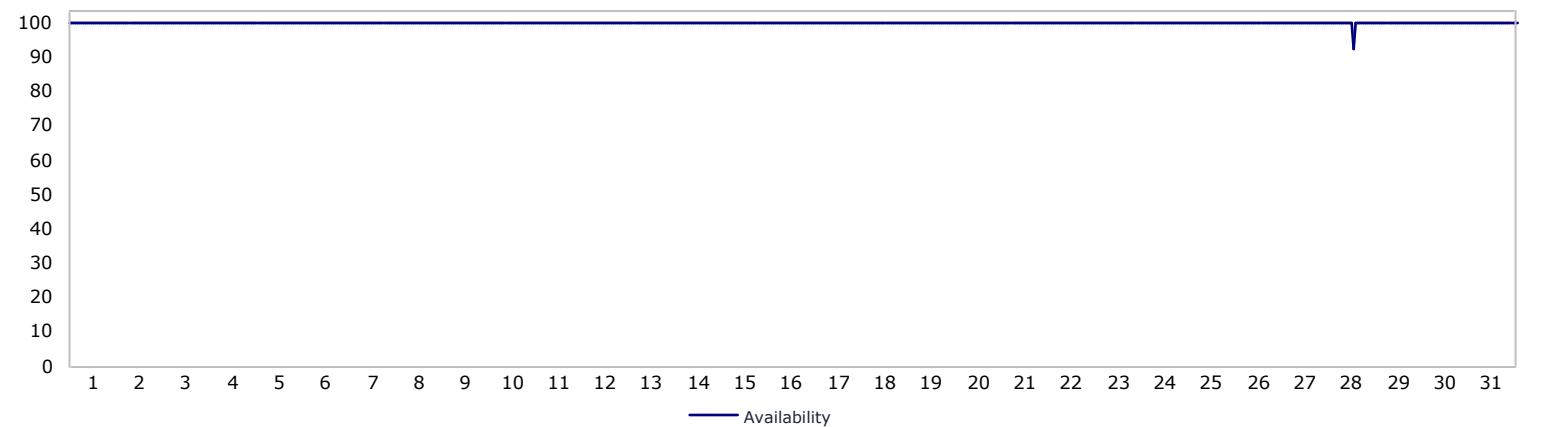
16 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis**Availability : 99.9%***Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%***17 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak****Availability : 100.0%***Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%***18 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor****Availability : 99.7%***Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%*

19

Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan

Availability : 100.0%

Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%

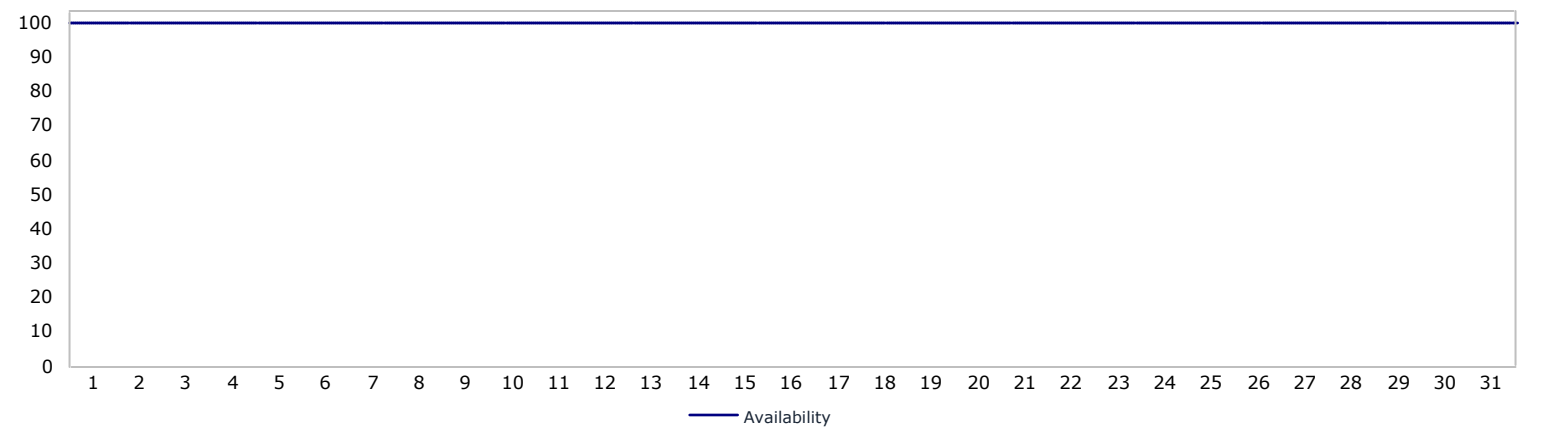


20

Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia

Availability : 100.0%

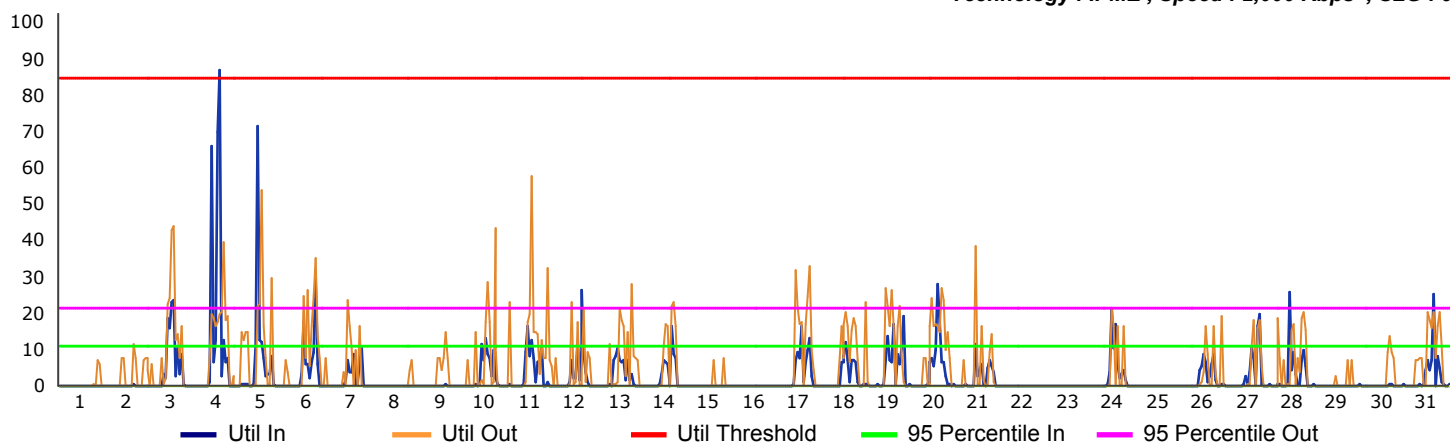
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%



Utilization Graph for December 2018

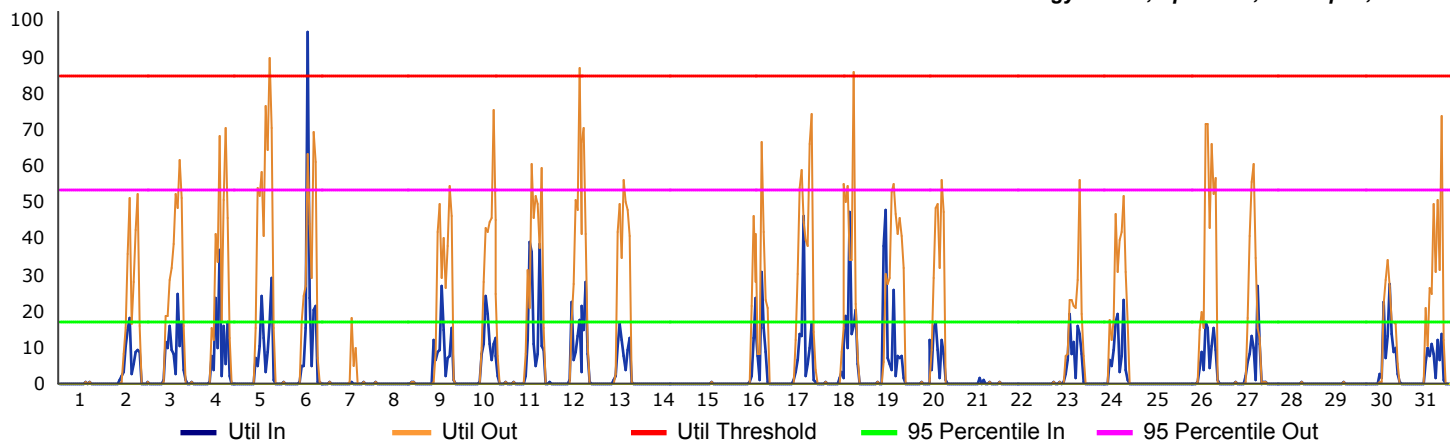
1 CIDB Miri

Max In : 86.81% | 95 Percentile In: 11.15%
Max Out : 57.73% | 95 Percentile Out: 21.43%
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%



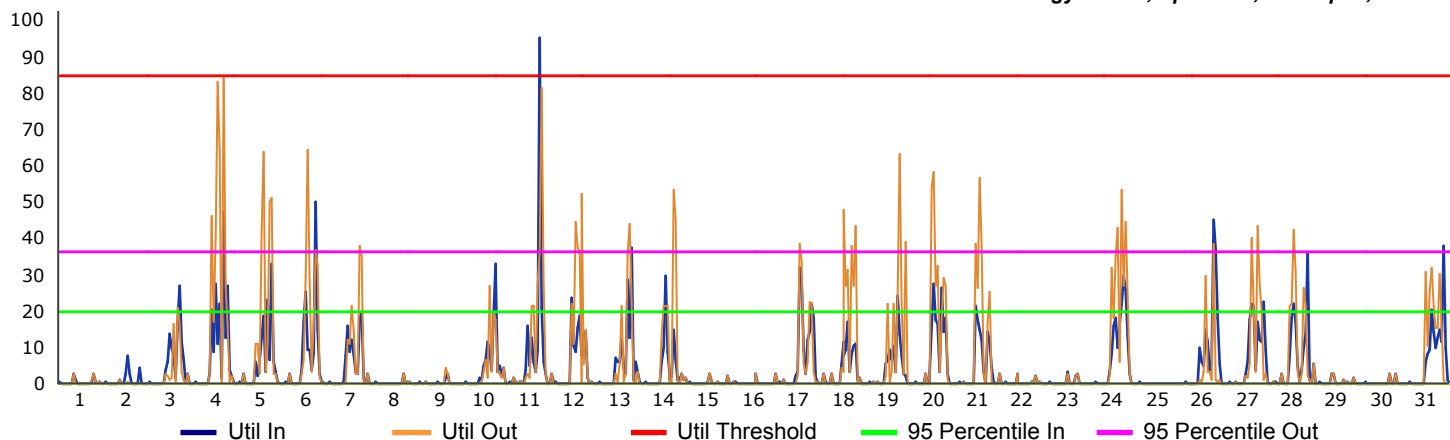
2 CIDB Negeri Kedah

Max In : 96.89% | 95 Percentile In: 17.16%
Max Out : 89.95% | 95 Percentile Out: 53.69%
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%



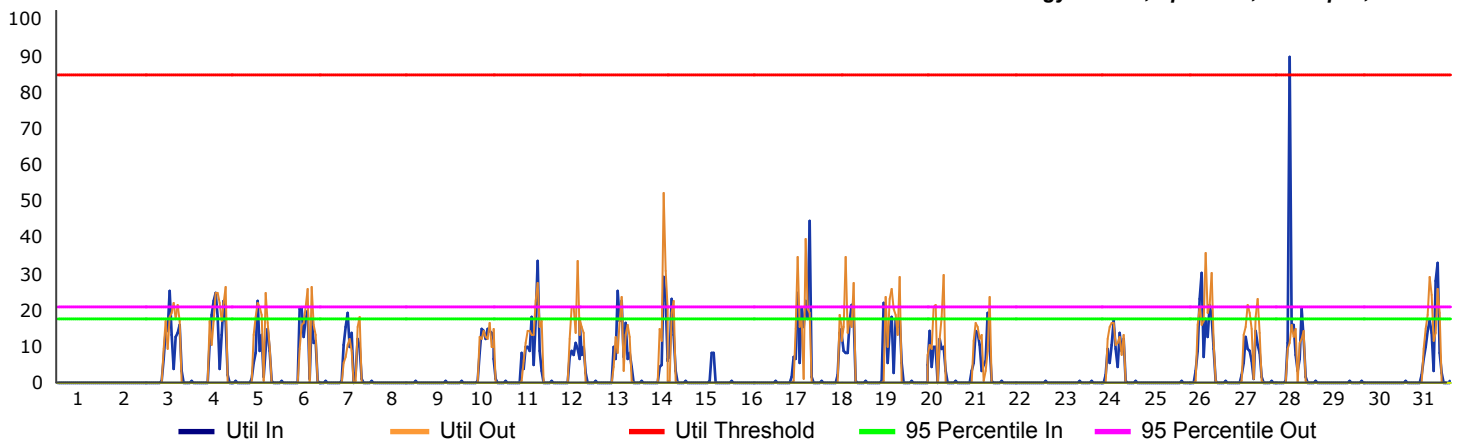
3 CIDB Negeri Melaka

Max In : 95.39% | 95 Percentile In: 19.89%
Max Out : 84.33% | 95 Percentile Out: 36.39%
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%

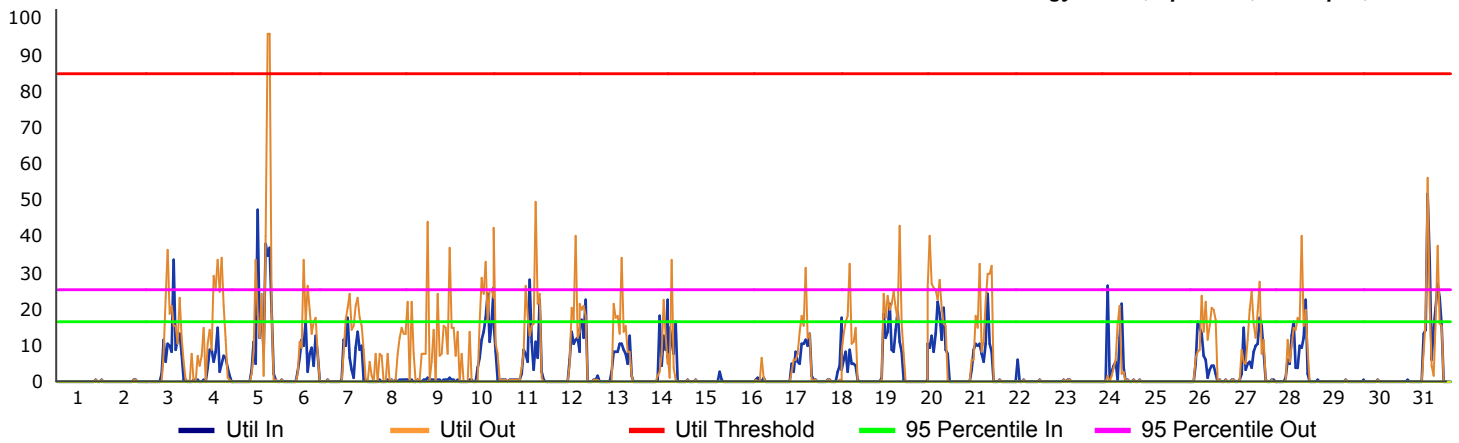


4 CIDB Negeri Pahang

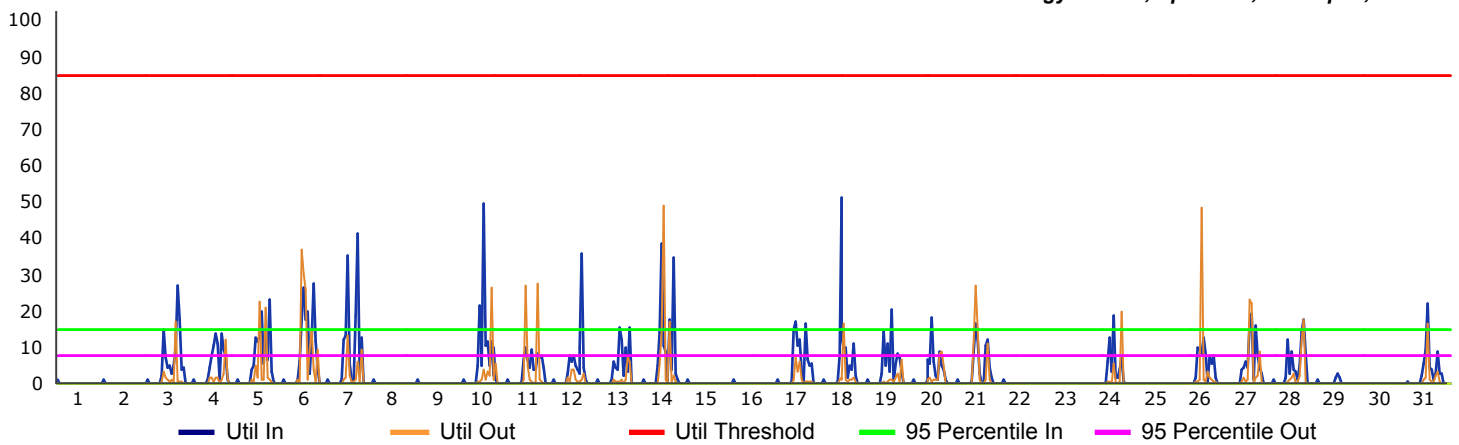
Max In : 89.65% | 95 Percentile In: 17.64%
Max Out : 52.45% | 95 Percentile Out: 21.28%
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%

**5 CIDB Negeri Pulau Pinang**

Max In : 52.03% | 95 Percentile In: 16.69%
Max Out : 95.66% | 95 Percentile Out: 25.55%
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%

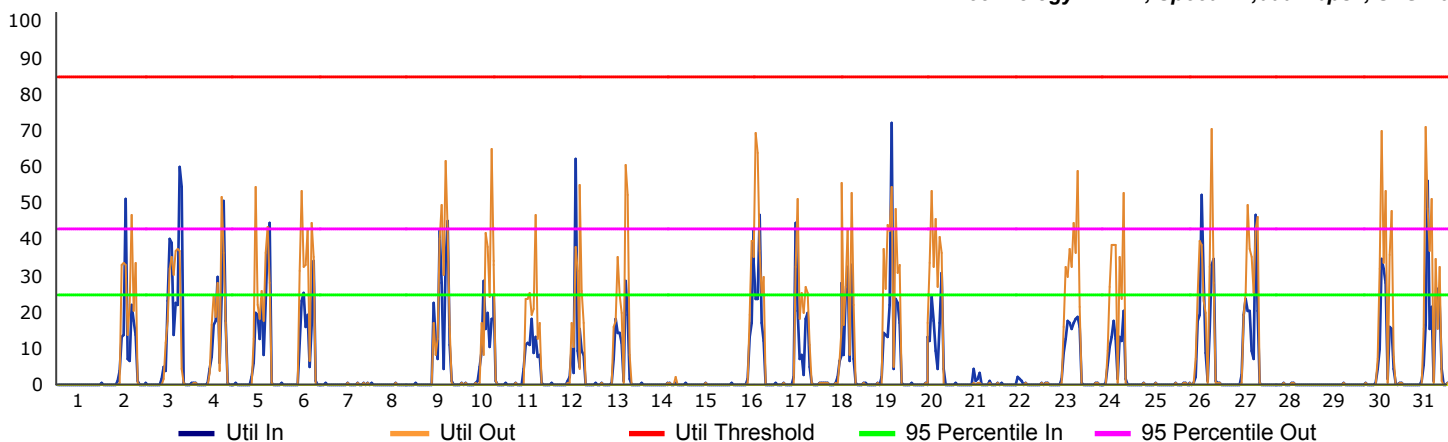
**6 CIDB Negeri Sabah**

Max In : 51.06% | 95 Percentile In: 15.18%
Max Out : 48.95% | 95 Percentile Out: 7.87%
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%

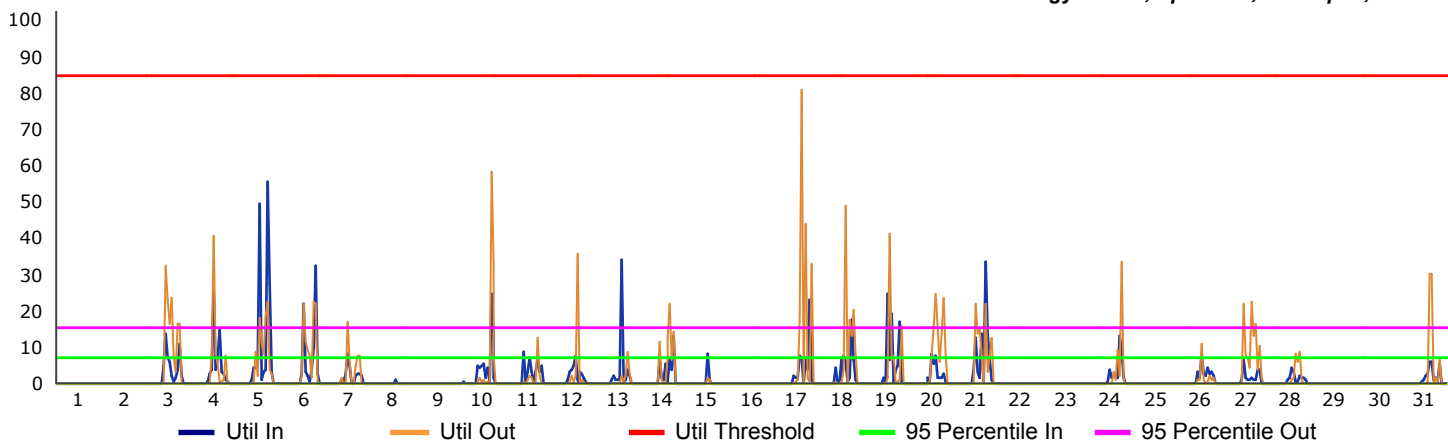


7 CIDB Negeri Terengganu

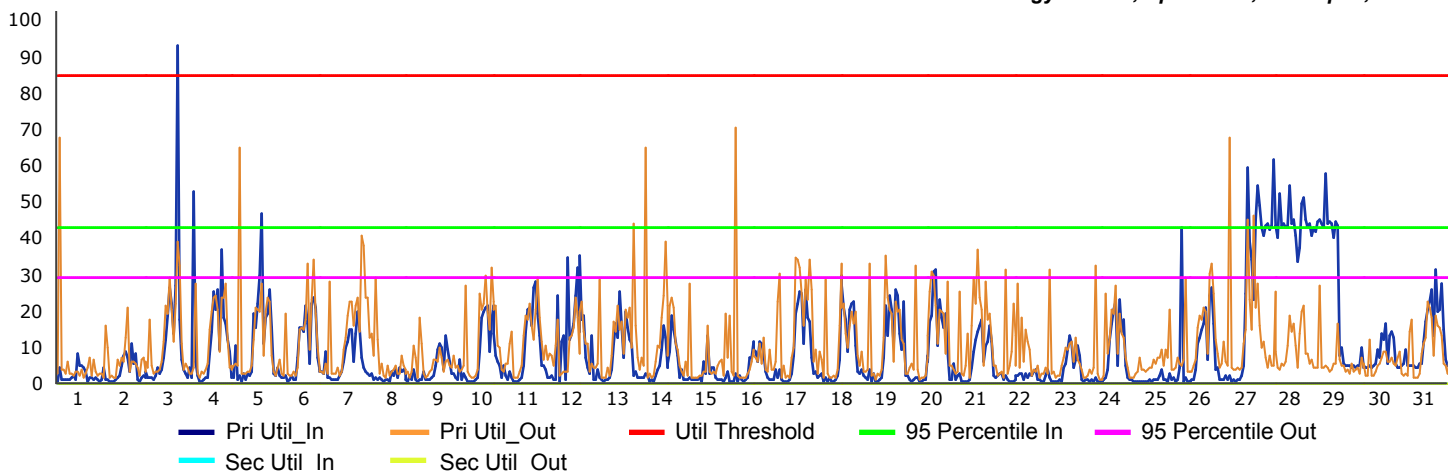
Max In : 71.91% | 95 Percentile In: 25.02%
Max Out : 70.88% | 95 Percentile Out: 42.76%
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%

**8 CIDB Tawau**

Max In : 55.84% | 95 Percentile In: 7.25%
Max Out : 80.77% | 95 Percentile Out: 15.61%
Technology : IPLL , Speed : 2,000 Kbps , SLG : 99.7%

**9 Ibu Pejabat CIDB**

Max In : 92.95% | 95 Percentile In: 42.91%
Max Out : 70.53% | 95 Percentile Out: 29.27%
Technology : IPME , Speed : 20,000 Kbps , SLG : 99.9%

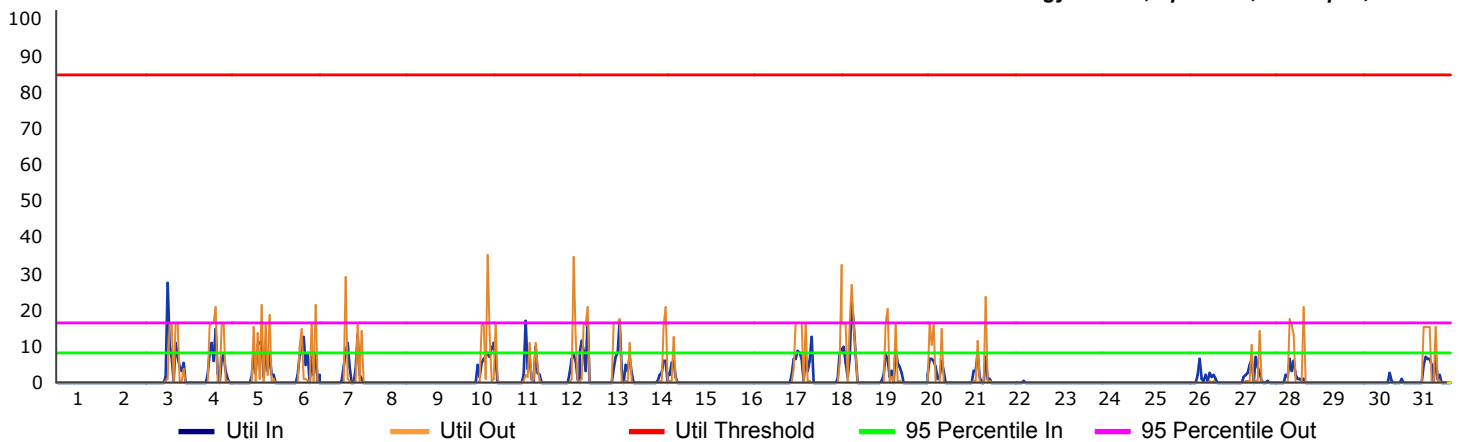


10 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Bintulu

Max In : 27.66% | 95 Percentile In: 8.30%

Max Out : 35.40% | 95 Percentile Out: 16.41%

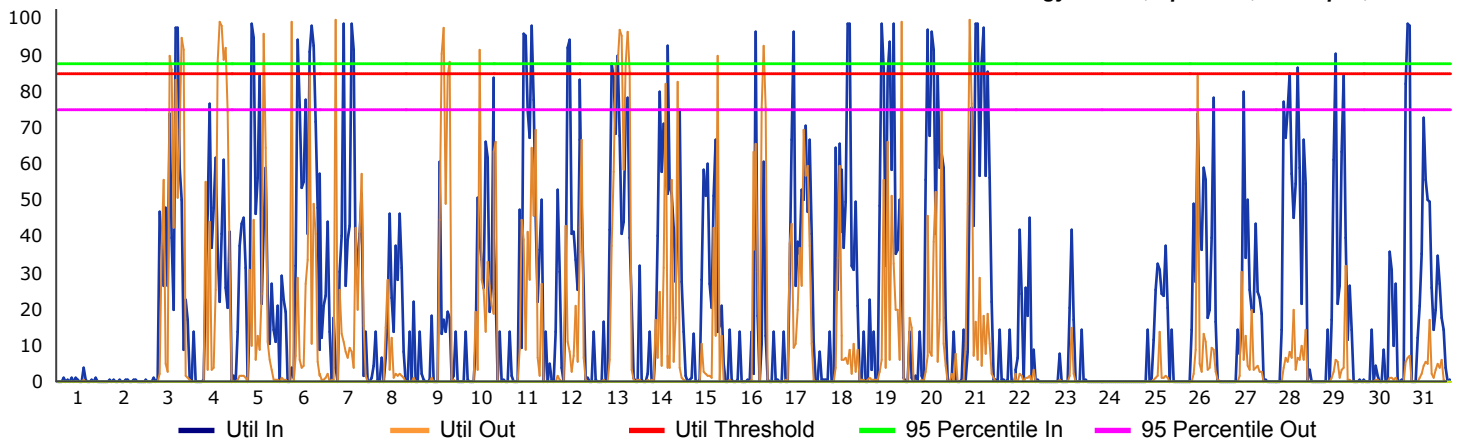
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%

**11 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Cawangan Sandakan**

Max In : 98.77% | 95 Percentile In: 87.44%

Max Out : 99.56% | 95 Percentile Out: 74.89%

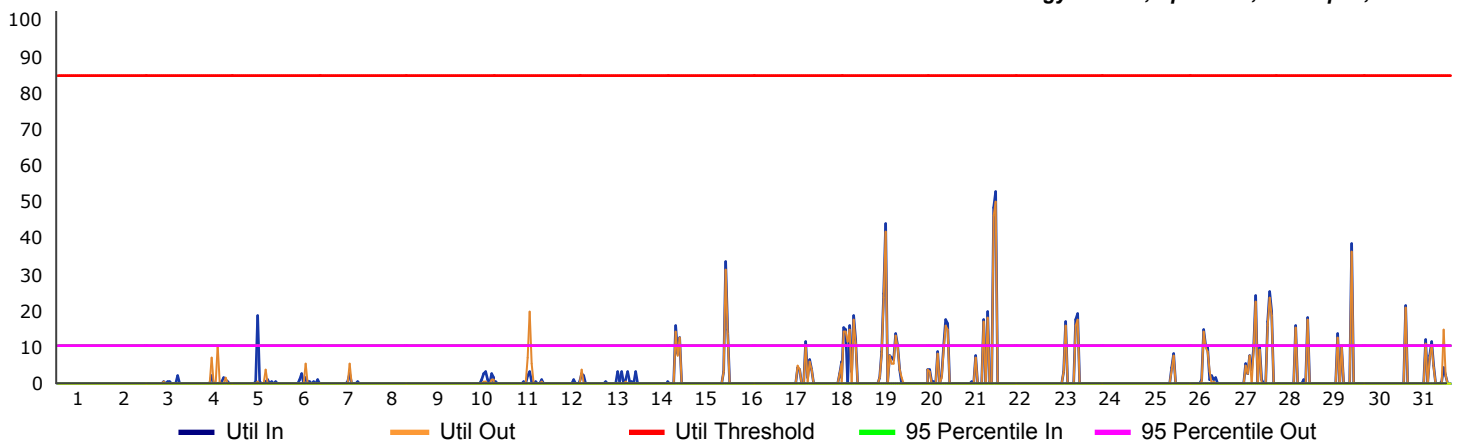
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%

**12 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Kuala Lumpur**

Max In : 52.80% | 95 Percentile In: 10.48%

Max Out : 50.18% | 95 Percentile Out: 10.79%

Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%

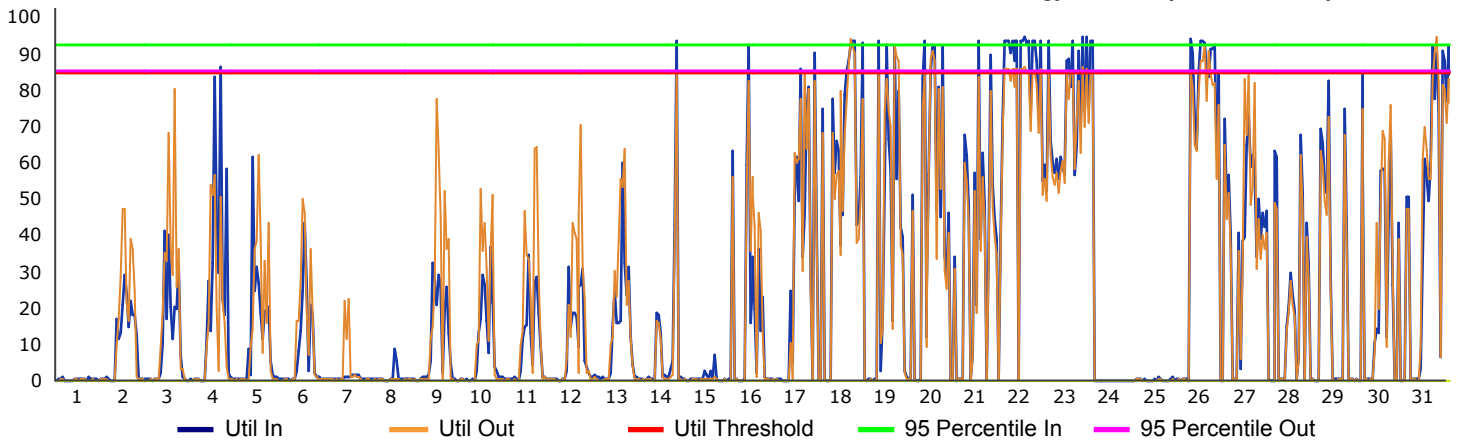


13 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Johor

Max In : 94.47% | 95 Percentile In: 92.44%

Max Out : 94.77% | 95 Percentile Out: 85.25%

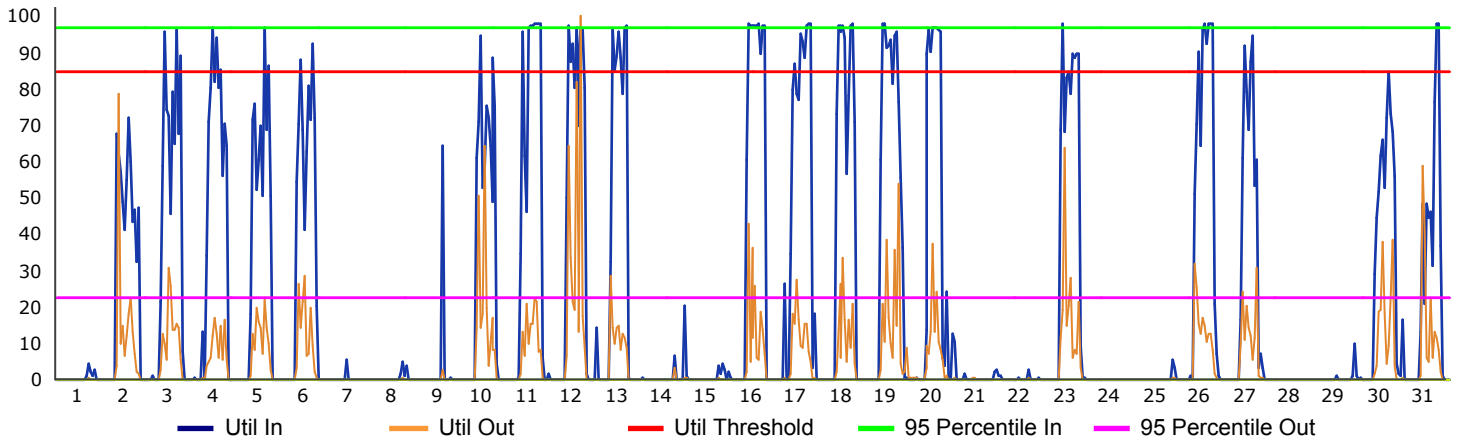
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%

**14 Lembaga Pembangunan Industri Pembinaan Malaysia (Cidb) Negeri Kelantan (PKINK KB) (Konso)**

Max In : 98.18% | 95 Percentile In: 97.09%

Max Out : 100.00% | 95 Percentile Out: 22.58%

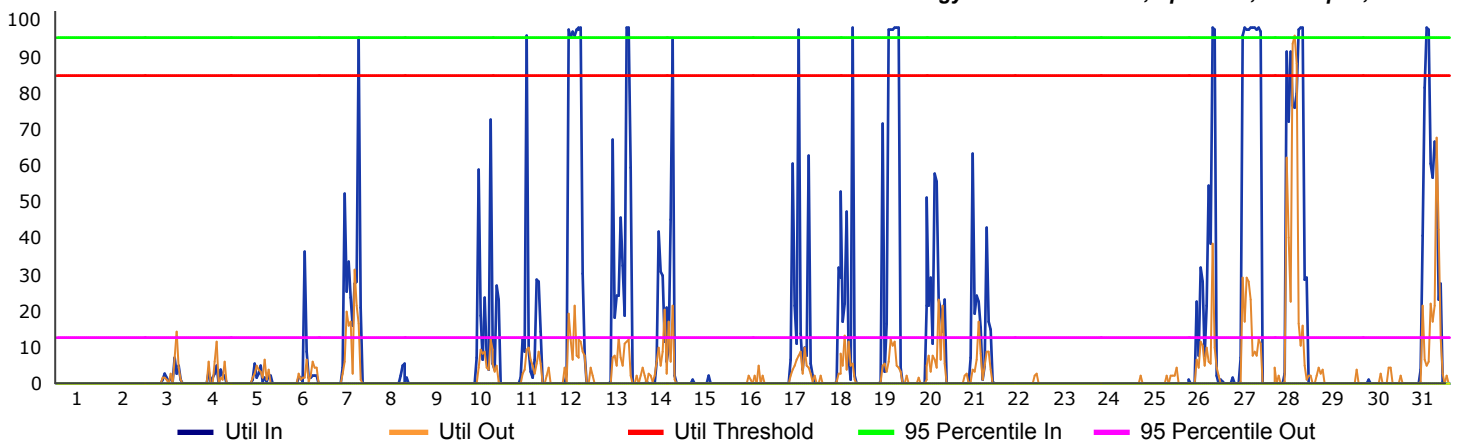
Technology : MSS 1-10 Ports , Speed : 6,000 Kbps , SLG : 99.3%

**15 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perak (KWSP Ipoh) (Konso)**

Max In : 98.25% | 95 Percentile In: 95.44%

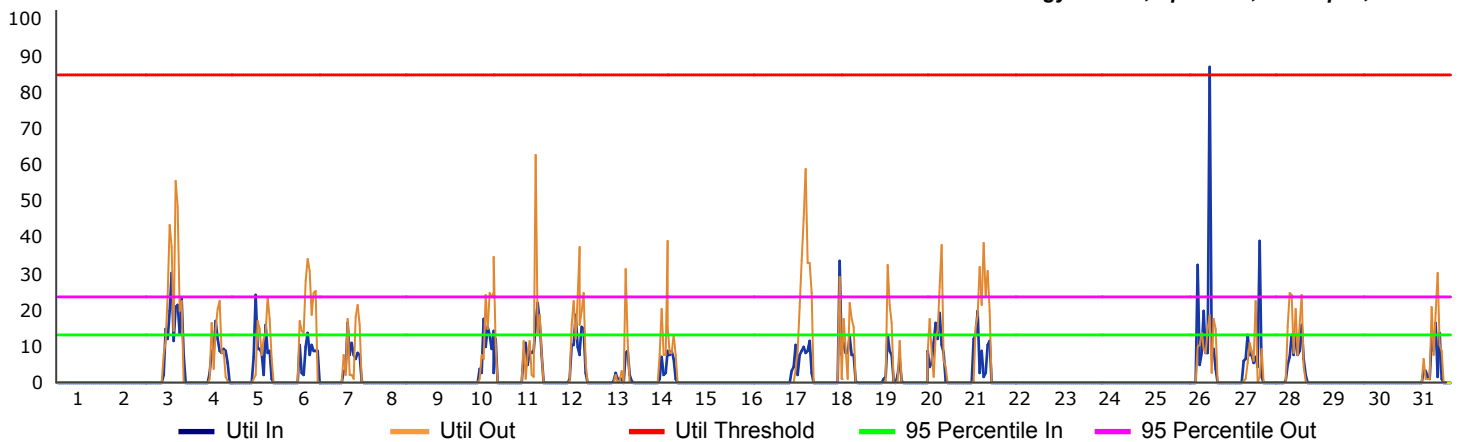
Max Out : 96.05% | 95 Percentile Out: 12.91%

Technology : MSS 1-10 Ports , Speed : 7,000 Kbps , SLG : 99.3%

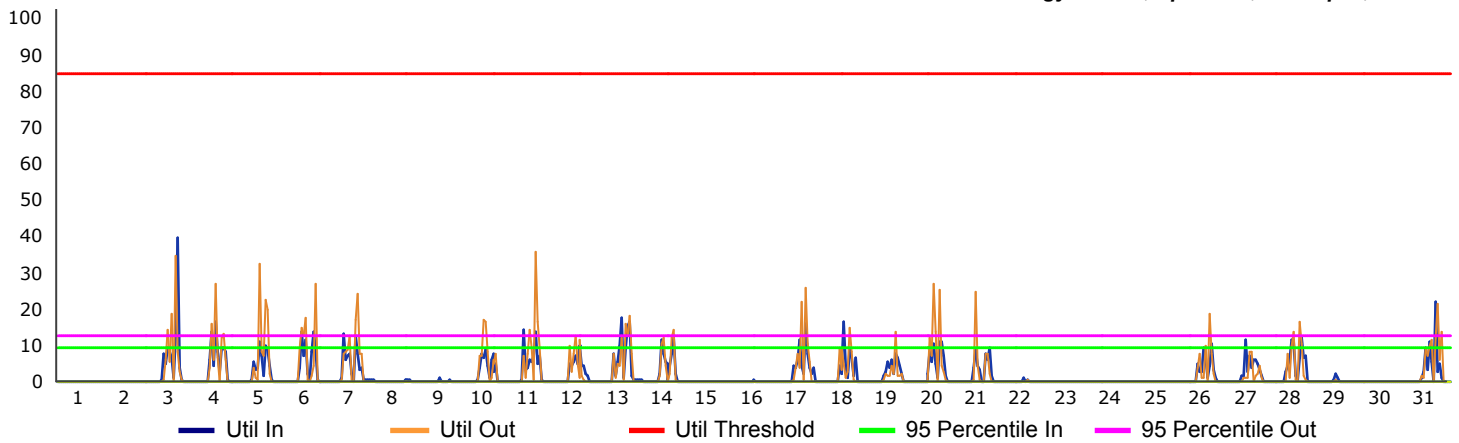


16 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Perlis

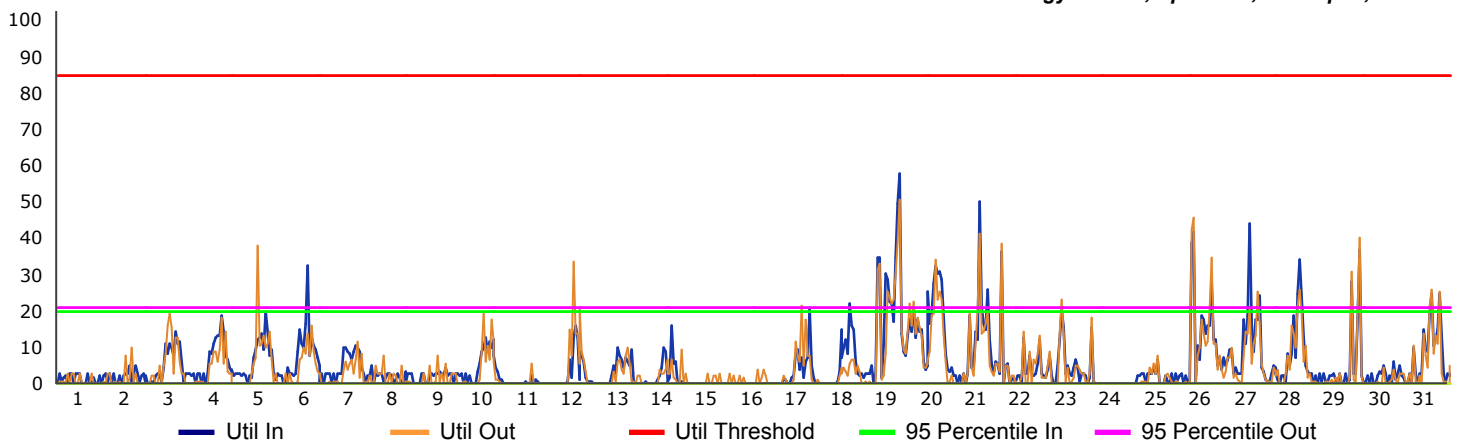
Max In : 86.88% | 95 Percentile In: 13.31%
Max Out : 62.75% | 95 Percentile Out: 24.02%
Technology : IPME , Speed : 2,000 Kbps , SLG : 99.7%

**17 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sarawak**

Max In : 39.99% | 95 Percentile In: 9.25%
Max Out : 35.72% | 95 Percentile Out: 12.97%
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%

**18 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Selangor**

Max In : 57.62% | 95 Percentile In: 19.95%
Max Out : 50.96% | 95 Percentile Out: 20.77%
Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%

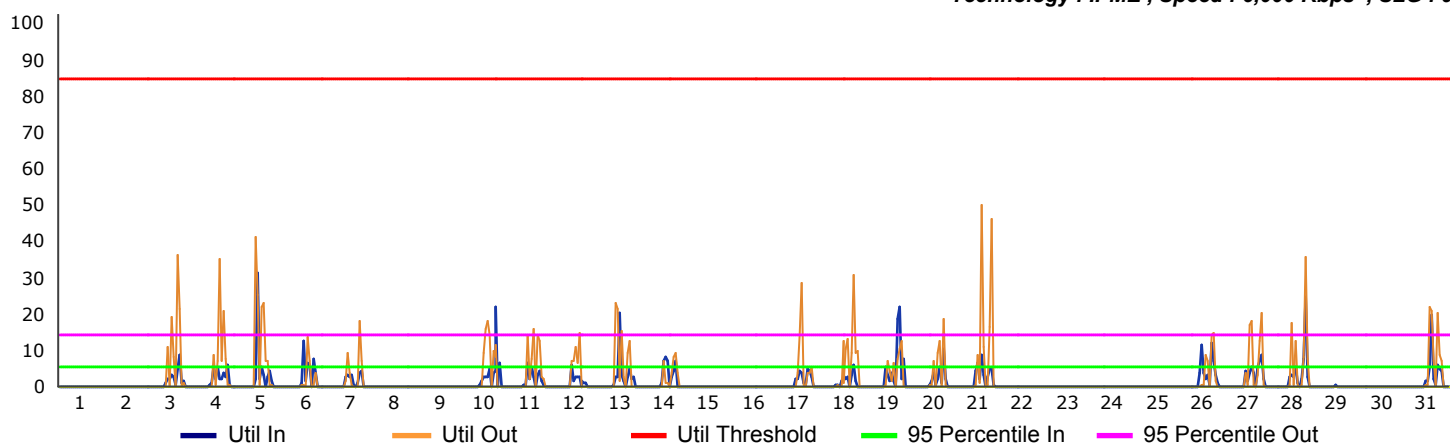


19 Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB) Negeri Sembilan

Max In : 31.27% | 95 Percentile In: 5.62%

Max Out : 50.18% | 95 Percentile Out: 14.52%

Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%

**20 Sektor Teknologi, Lembaga Pembangunan Industri Pembinaan Malaysia**

Max In : 99.46% | 95 Percentile In: 23.81%

Max Out : 90.15% | 95 Percentile Out: 64.16%

Technology : IPME , Speed : 6,000 Kbps , SLG : 99.7%

