

ISAC PREPARES YOU TO BE A KNOWLEDGE WORKER



ICT Skills Assessment & Certification



Since its introduction in 1999, ICT Skills Assessment and Certification (ISAC) has proven to be an effective tool to measure the level of ICT literacy and skills amongst the Malaysian civil service personnel. ISAC allows civil service personnel to demonstrate their readiness for the latest technology advancement. ISAC also develops the competencies of these personnel that enable them to achieve and sustain high performance and ultimately to stay relevant to their organisations.

To meet the growing demand for ISAC certification from Government agencies, ISAC has undergone a radical transformation in 2009. New online registration, rescheduling and cancellation facilities with integrated email reminders are made available to simplify ISAC processes. Simulation technology is also incorporated to expedite and eliminate human intervention in the grading of the assessment.



Objective of ISAC

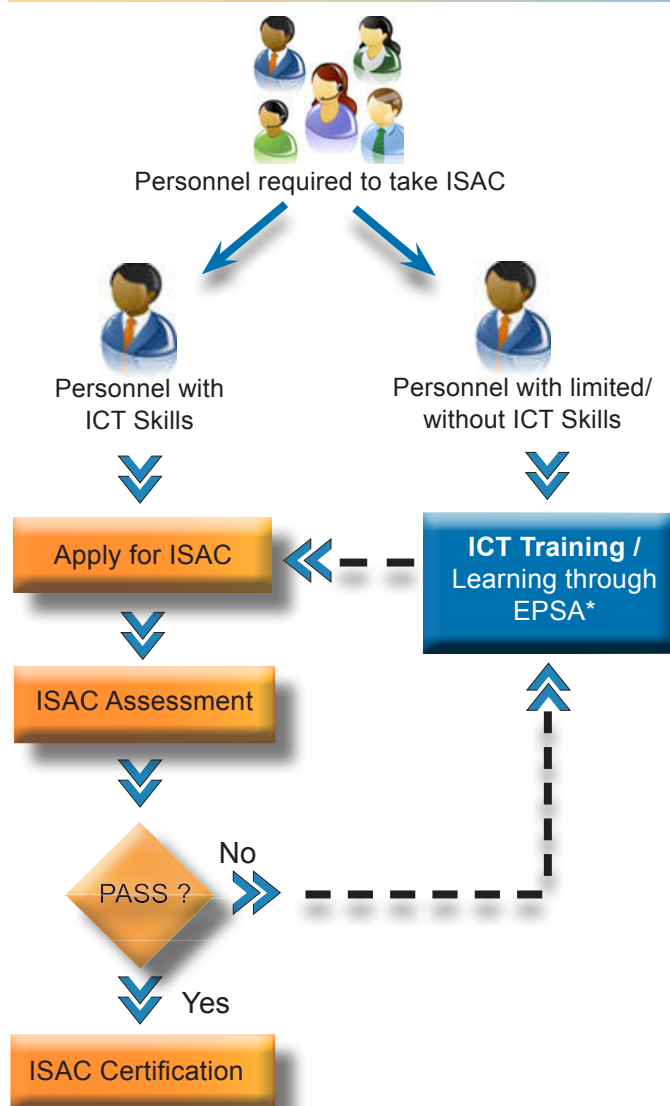
In a global economy that is driven by an ever expanding array of digital systems and devices, assessing the ICT knowledge and skills of the civil service personnel is the primary focus of ISAC. The objective of ISAC is to evaluate civil service personnel in the following levels of knowledge and skills:

- Foundation and advanced ICT knowledge
- Foundation and advanced ICT skills in the area of communication and productivity tools

Benefits of ISAC

- Improves ICT skills level of personnel in the public sector
- Improves daily work efficiency and enhances productivity through ICT
- Enhances continuous professional development of civil service personnel
- Provides proof of ICT literacy and skills of civil service personnel
- Creates innovative knowledge personnel

ISAC Certification Flow



* Public Sector e-Learning (EPSA)

ISAC Assessment Covers

Part 1 - Theoretical assessment of general ICT and computing knowledge on:

- Multimedia Super Corridor (MSC)
- Electronic Government
- Concepts of ICT
- ICT Security
- Office Productivity Tools
- Internet
- Electronic Mail

Part 2 - Practical ICT Skills assessment on:

- Internet
- Word Processing
- Presentation Tools
- Electronic Mail

ISAC Authorised Centres

ISAC assessments are conducted at the following centres:

- **INTAN MAIN CAMPUS, Bukit Kiara**
- **INTENGAH**
INTAN, Central Regional Campus, Jalan Ilmu
- **INTURA**
INTAN, Northern Regional Campus, Sungai Petani
- **IKWAS**
INTAN, Southern Regional Campus, Kluang
- **INTIM**
INTAN, Eastern Regional Campus, Kemaman
- **INTAN SABAH**
- **INTAN SARAWAK**
- **APPOINTED GOVERNMENT AGENCIES**

How To Apply

1. Access INTAN's website: www.intanbk.intan.my.
2. Click on the ISAC icon and proceed by following the instructions on the screen.

For more information, contact us at:

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