

Survey for international students

This survey aims to explore the experience of international students within Italian universities. It only takes a few minutes, but it is of great help to us in our research. Thank you for your time!

** Indica una domanda obbligatoria*

General questions

1. How old are you? *

2. What's your gender? *

Contrassegna solo un ovale.

☐ Male

☐ Female

☐ Prefer not to say

3. Where are you from? *

4. What degree program are you currently enrolled in? *

Contrassegna solo un ovale.

☐ Bachelor's degree

☐ Master's degree

☐ PhD

5. What is your field of study? *

6. How long have you been in Milan? *

Contrassegna solo un ovale.

- ☐ less than 1 month
- ☐ 1-3 months
- ☐ 4-6 months
- ☐ more than 6 months

7. How has the experience been so far? *

Contrassegna solo un ovale.

- ☐ Very bad
- ☐ Bad
- ☐ Neutral/okay
- ☐ Good
- ☐ Very good

8. How long will you stay in Milan for your Erasmus in total? *

Contrassegna solo un ovale.

- ☐ 1 semester
- ☐ 2 semesters
- ☐ Altro:

9. What were the main difficulties you faced upon your arrival? *

Seleziona tutte le voci applicabili.

- ☐ Housing
- ☐ Getting around the city
- ☐ Public transportation
- ☐ Language barrier
- ☐ Making friends and social life
- ☐ Understanding university services
- ☐ Altro: _____

10. How long did it take you to settle in? *

Contrassegna solo un ovale.

- ☐ Less than a week
- ☐ 1-2 weeks
- ☐ 3-4 weeks
- ☐ 1-2 months
- ☐ More than 2 months
- ☐ I'm still working on it

11. What helped you the most in settling in?

Seleziona tutte le voci applicabili.

- ☐ Relationships with university classmates
- ☐ Participating in events organized by university associations
- ☐ Participating in events in the city
- ☐ Relationships with roommates/neighbors
- ☐ Support from professors
- ☐ Altro: _____

12. Did you feel supported by the university upon your arrival? *

Contrassegna solo un ovale.

- ☐ Not at all
- ☐ A little
- ☐ Quite a bit
- ☐ Very much

13. Were you paired with a local Buddy? (a buddy is a local student who supports an Erasmus student) *

Contrassegna solo un ovale.

- ☐ Yes *Passa alla domanda 14.*
- ☐ No *Passa alla domanda 20.*

Questions for those who have been helped by a buddy

14. How satisfied are you of your experience? *

Contrassegna solo un ovale.

- ☐ Not at all
- ☐ A little
- ☐ Neutral/okay
- ☐ More than okay
- ☐ A lot

15. In what areas did you receive support from local students? *

Seleziona tutte le voci applicabili.

- ☐ Practical information (transport, shopping, bureaucracy)
- ☐ Social activities (going out, events, groups)
- ☐ Language exchange
- ☐ Academic/university support
- ☐ Discovering the culture and the city
- ☐ Altro: _____

16. What kind of activities did you do with other students? *

Seleziona tutte le voci applicabili.

- ☐ Cultural visits
- ☐ Sports
- ☐ International evenings and parties
- ☐ Dinners and international cooking
- ☐ Sustainable activities (train trips, cycling, markets,etc)
- ☐ Altro: _____

17. How often did you participate in these activities? *

Contrassegna solo un ovale.

- ☐ once a month
- ☐ 2-3 times a month
- ☐ once a week
- ☐ more than once a week

18. Would you prefer the service to be provided through *

Contrassegna solo un ovale.

- ☐ WhatsApp/Telegram
- ☐ Email
- ☐ Dedicated platform/app
- ☐ Altro: _____

19. Would you prefer... *

Contrassegna solo un ovale.

- ☐ A one-to-one relationship with a buddy
- ☐ Small groups
- ☐ I have no preference

Passa alla domanda 27.

Questions for those who have not received help from a buddy

20. Would it have been helpful for you to have a local student as a mentor? *

Contrassegna solo un ovale.

- ☐ Yes, very much *Passa alla domanda 22.*
- ☐ Maybe *Passa alla domanda 22.*
- ☐ I don't know *Passa alla domanda 22.*
- ☐ No *Passa alla domanda 21.*

Questions for those who have not been helped by a buddy and are not interested

21. Why not?

Passa alla domanda 27.

Questions for those who have not been helped by a buddy but would be interested

22. In what areas would you like support from local students? *

Seleziona tutte le voci applicabili.

- ☐ Practical information (transport, shopping, bureaucracy)
- ☐ Social activities (going out, events, groups)
- ☐ Language exchange
- ☐ Academic/university support
- ☐ Discovering the culture and the city
- ☐ Altro: _____

23. What kind of activities would you be interested in doing with other students? *

Seleziona tutte le voci applicabili.

- ☐ Cultural visits
- ☐ Sports
- ☐ International evenings and parties
- ☐ Dinners and international cooking
- ☐ Sustainable activities (train trips, cycling, markets,etc)
- ☐ Altro: _____

24. How would you prefer the service to be organized? *

Contrassegna solo un ovale.

- ☐ A dedicated app
- ☐ A WhatsApp/Telegram group
- ☐ A portal on the university website
- ☐ Altro: _____

25. How often would you be willing to participate in these activities? *

Contrassegna solo un ovale.

- ☐ once a month
- ☐ 2-3 times a month
- ☐ once a week
- ☐ more than once a week

26. Would you prefer... *

Contrassegna solo un ovale.

- ☐ A one-to-one relationship with a buddy
- ☐ Small groups
- ☐ I have no preference

Conclusions

27. If you could improve just one aspect of your Erasmus experience, what would it be?

28. Would you like to be contacted for a more in-depth interview? *

Contrassegna solo un ovale.

☐ Yes

☐ Maybe

☐ No

29. If so, feel free to leave your email here!

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