

Script per user testing – ENGLISH VERSION

Hello, <participant's name>.

My name is <facilitator's name> and today we are here to test the website, not you!

Before starting, please fill in this document to give us permission to record the test session for research purposes.

<consent form>

Before beginning the activity, we ask you to complete this short questionnaire.

<pre-test questionnaire>

During the test, we will ask you to think out loud while using the prototype. This means saying what you are looking at, what you are trying to do, and what goes through your mind while performing the actions.

There are no right or wrong answers, and we are not evaluating you, but the prototype. If something feels unclear, confusing, or different from what you expected, please say it freely.

If at any point you stop speaking, we will simply remind you to keep sharing your thoughts.

Before starting, we will show you a short video (about one minute) explaining what thinking out loud means during the test.

[Demonstrate Thinking Aloud by Showing Users a Video - NN/G](#)

[START recording]

TASK 1

You have just arrived at university and would like to have a point of reference to talk to. Use StrandU to find your buddy.

<user performs task>

<post-task questions>

TASK 2

After a few days, you realize that the assigned buddy is not very compatible with your interests or communication style. Use StrandU to change your buddy.

<user performs task>

<post-task questions>

TASK 3

You would like to take part in an outdoor activity to meet new people. Use StrandU to find an outdoor event you might be interested in.

<user performs task>

<post-task questions>

TASK 4

You would like to participate in an activity to meet new people. Use StrandU to join the available event.

<user performs task>

<post-task questions>

TASK 5

You want to know which activities are available in Milan this weekend. Use StrandU's AI assistant to obtain this information.

<user performs task>

<post-task questions>

TASK 6

You have just moved to Milan and are looking for information about where to live. Use StrandU to find information about accommodation in the Città Studi area.

<user performs task>

<post-task questions>

TASK 7

You would like to meet people with interests similar to yours. Use StrandU to find a compatible profile.

<user performs task>

<post-task questions>

TASK 8

You are browsing the suggested profiles on StrandU and find one that seems interesting. Use the app to contact this person.

<user performs task>

<post-task questions>

[STOP recording]

<post-test questionnaire>

Thank you very much for your time and for sharing your impressions. Your feedback has been extremely helpful.