

MODULE *Agent*

EXTENDS *FiniteSets*, *Naturals*, *Sequences*, *TLC*

CONSTANTS

Emails

Set of incoming *Emails*

VARIABLES

Archived,
Arrived,
Completed,
RemoteOutbox,
Parsed,
Abandoned

Set of archived *Emails*

Queue of incoming *Emails*

Queue of completion responses

Set of outgoing *Emails*

Set of parsed *Emails*

Set of failed *Emails*

$vars \triangleq \langle Abandoned, Archived, Arrived, Completed, Parsed, RemoteOutbox \rangle$
 $EmailsInQueue \triangleq Abandoned \cup Archived \cup Arrived \cup Completed \cup Parsed$

$TypeOK \triangleq$
 $\wedge Abandoned \subseteq Emails$
 $\wedge Archived \subseteq Emails$
 $\wedge Arrived \subseteq Emails$
 $\wedge Completed \subseteq Emails$
 $\wedge Parsed \subseteq Emails$
 $\wedge RemoteOutbox \in Seq(Emails)$

$Range(S) \triangleq \{S[n] : n \in DOMAIN\ S\}$

$Invariants \triangleq$
 $\wedge \forall email \in Completed : email \notin Parsed \Rightarrow email \notin Arrived$

Don't parse e-mails more than once.

 $\wedge \forall email \in Range(RemoteOutbox) : email \notin Completed \Rightarrow email \notin Parsed$

Don't complete e-mails more than once.

 $\wedge \forall email \in Abandoned : email \notin Arrived \cup Completed \cup Parsed$

Abandoned e-mails not to appear anywhere else, as *Abandoned* is a general queue state separate from e-mail processing state.

 $\wedge \forall email \in Archived : email \notin Arrived \cup Completed \cup Parsed$

Same with archived emails.

 $\wedge Len(RemoteOutbox) = Cardinality(Range(RemoteOutbox))$

Don't send e-mails more than once.

$ReceiveEmailOK(email) \triangleq$

Enqueues an *Email* from *Inbox* to *Arrived*.

 $\wedge Arrived' = Arrived \cup \{email\}$
 $\wedge UNCHANGED \langle Abandoned, Archived, Completed, Parsed, RemoteOutbox \rangle$

$ReceiveEmailError(email) \triangleq$

Fails reading an *email* from *Inbox*. Logs it, marks it and moves it to *RemoteArchived* folder. Support engineer can move the *email* back to *Inbox* after addressing the issue.

 $\wedge Abandoned' = Abandoned \cup \{email\}$

$$\begin{array}{l}
\wedge \text{UNCHANGED } \langle \text{Archived}, \text{Arrived}, \text{Completed}, \text{Parsed}, \text{RemoteOutbox} \rangle \\
\text{ReceiveEmail} \triangleq \wedge \exists \text{email} \in \text{Emails} \setminus \text{EmailsInQueue} : \\
\quad \vee \text{ReceiveEmailOK}(\text{email}) \\
\quad \vee \text{ReceiveEmailError}(\text{email}) \\
\hline
\text{ParseEmail1OK}(\text{email}) \triangleq \\
\quad \text{The first step of parsing an e-mail response stores the parsed content in the queue.} \\
\quad \wedge \text{email} \notin \text{Parsed} \\
\quad \wedge \text{Parsed}' = \text{Parsed} \cup \{\text{email}\} \\
\quad \wedge \text{UNCHANGED } \langle \text{Abandoned}, \text{Archived}, \text{Arrived}, \text{Completed}, \text{RemoteOutbox} \rangle \\
\text{ParseEmail2OK}(\text{email}) \triangleq \\
\quad \text{The second step of parsing removes the e-mail response from the queue only after the parsing} \\
\quad \text{is successful. This ensures we don't lose any e-mails in case of a failure.} \\
\quad \wedge \text{email} \in \text{Parsed} \\
\quad \wedge \text{Arrived}' = \text{Arrived} \setminus \{\text{email}\} \\
\quad \wedge \text{UNCHANGED } \langle \text{Abandoned}, \text{Archived}, \text{Completed}, \text{Parsed}, \text{RemoteOutbox} \rangle \\
\text{ParseEmailOK}(\text{email}) \triangleq \\
\quad \text{Parses an } \text{email}. \text{ The sub-operations occur over distributed settings and may fail. Each} \\
\quad \text{sub-operation is atomic, and their order of execution is important.} \\
\quad \vee \text{ParseEmail1OK}(\text{email}) \\
\quad \vee \text{ParseEmail2OK}(\text{email}) \\
\text{ParseEmail1Error}(\text{email}) \triangleq \\
\quad \text{Fails parsing an } \text{email}. \\
\quad \wedge \text{email} \notin \text{Parsed} \\
\quad \wedge \text{Abandoned}' = \text{Abandoned} \cup \{\text{email}\} \\
\quad \wedge \text{Arrived}' = \text{Arrived} \setminus \{\text{email}\} \\
\quad \wedge \text{UNCHANGED } \langle \text{Archived}, \text{Completed}, \text{Parsed}, \text{RemoteOutbox} \rangle \\
\text{ParseEmail} \triangleq \\
\quad \exists \text{email} \in \text{Arrived} \setminus \text{Abandoned} : \\
\quad \quad \vee \text{ParseEmailOK}(\text{email}) \\
\quad \quad \vee \text{ParseEmail1Error}(\text{email}) \\
\hline
\text{CompleteMessage1OK}(\text{email}) \triangleq \\
\quad \wedge \text{email} \notin \text{Completed} \\
\quad \wedge \text{Completed}' = \text{Completed} \cup \{\text{email}\} \\
\quad \wedge \text{UNCHANGED } \langle \text{Abandoned}, \text{Archived}, \text{Arrived}, \text{Parsed}, \text{RemoteOutbox} \rangle \\
\text{CompleteMessage2OK}(\text{email}) \triangleq \\
\quad \wedge \text{email} \in \text{Completed} \\
\quad \wedge \text{Parsed}' = \text{Parsed} \setminus \{\text{email}\} \\
\quad \wedge \text{UNCHANGED } \langle \text{Abandoned}, \text{Archived}, \text{Arrived}, \text{Completed}, \text{RemoteOutbox} \rangle
\end{array}$$

$$CompleteMessageOK(email) \triangleq$$

$$\vee CompleteMessage1OK(email) \\ \vee CompleteMessage2OK(email)$$

$$CompleteMessage1Error(email) \triangleq$$

$$\wedge email \notin Completed \\ \wedge Abandoned' = Abandoned \cup \{email\} \\ \wedge Parsed' = Parsed \setminus \{email\} \\ \wedge UNCHANGED \langle Archived, Arrived, Completed, RemoteOutbox \rangle$$

$$CompleteMessage \triangleq$$

$$\exists email \in Parsed \setminus (Arrived \cup Abandoned) : \\ \vee CompleteMessageOK(email) \\ \vee CompleteMessage1Error(email)$$

$$SendOutCompletion1OK(email) \triangleq$$

Sends out a completion response e-mail.

$$\wedge email \notin Range(RemoteOutbox) \quad \text{We haven't already sent this e-mail} \\ \wedge RemoteOutbox' = Append(RemoteOutbox, email) \\ \wedge UNCHANGED \langle Abandoned, Archived, Arrived, Completed, Parsed \rangle$$

$$SendOutCompletion2OK(email) \triangleq$$

Marks an *email* as sent.

$$\wedge email \in Range(RemoteOutbox) \quad \text{Previous step to send this e-mail succeeded.} \\ \wedge Archived' = Archived \cup \{email\} \\ \wedge Completed' = Completed \setminus \{email\} \\ \wedge UNCHANGED \langle Abandoned, Arrived, Parsed, RemoteOutbox \rangle$$

$$SendOutCompletion1Error(email) \triangleq$$

Fails sending the e-mail.

$$\wedge email \notin Range(RemoteOutbox) \quad \text{We haven't already sent this e-mail} \\ \wedge Abandoned' = Abandoned \cup \{email\} \\ \wedge Completed' = Completed \setminus \{email\} \\ \wedge UNCHANGED \langle Archived, Arrived, Parsed, RemoteOutbox \rangle$$

$$SendOutCompletion \triangleq$$

$$\exists email \in Completed \setminus (Abandoned \cup Parsed) : \\ \vee SendOutCompletion1OK(email) \\ \vee SendOutCompletion2OK(email) \\ \vee SendOutCompletion1Error(email)$$

$$AllDone \triangleq$$

All done and system comes to equilibrium.

$$\wedge Archived \cup Abandoned = Emails \\ \wedge Parsed \setminus Abandoned = \{\}$$

$\wedge \text{UNCHANGED } vars$
 $Init \triangleq \wedge Abandoned = \{\}$
 $\wedge Archived = \{\}$
 $\wedge Arrived = \{\}$
 $\wedge Completed = \{\}$
 $\wedge Parsed = \{\}$
 $\wedge RemoteOutbox = \langle \rangle$
 $Next \triangleq \vee ReceiveEmail$
 $\vee ParseEmail$
 $\vee CompleteMessage$
 $\vee SendOutCompletion$
 $\vee AllDone$
 $Spec \triangleq Init \wedge \Box[Next]_{vars} \wedge WF_{vars}(Next)$

Temporal properties for verification

$NoLostEmails \triangleq$
 No e-mails should be lost. This is a safety property.
 $\forall email \in Emails :$
 $\Box(email \in EmailsInQueue \Rightarrow \Diamond \Box(email \in Abandoned \cup Range(RemoteOutbox)))$

THEOREM $Spec \Rightarrow \Box TypeOK$
 THEOREM $Spec \Rightarrow \Box Invariants$
 THEOREM $Spec \Rightarrow NoLostEmails$

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