

MODULE *Agent*

EXTENDS *TLC*

CONSTANTS

*Emails*

Set of incoming *Emails*

VARIABLES

*Arrived*,  
*Completed*,  
*Outbox*,  
*Parsed*,  
*Abandoned*

Queue of incoming *Emails*

Queue of completion responses

Set of outgoing *Emails*

Set of parsed *Emails*

Set of failed *Emails*

$vars \triangleq \langle Abandoned, Arrived, Completed, Outbox, Parsed \rangle$   
 $EmailsInQueue \triangleq Abandoned \cup Arrived \cup Completed \cup Parsed$

$TypeOK \triangleq$   
 $\wedge Abandoned \subseteq Emails$   
 $\wedge Arrived \subseteq Emails$   
 $\wedge Completed \subseteq Emails$   
 $\wedge Outbox \subseteq Emails$   
 $\wedge Parsed \subseteq Emails$

$Invariants \triangleq$   

Don't parse e-mails more than once.

 $\wedge \forall email \in Completed : email \notin Parsed \Rightarrow email \notin Arrived$   

Abandoned e-mails not to appear anywhere else, as *Abandoned* is a general queue state separate from e-mail processing state.

 $\wedge \forall email \in Abandoned : email \notin Arrived \cup Completed \cup Parsed$

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$ReceiveEmailOK(email) \triangleq$   

Enqueues an *Email* from *Inbox* to *Arrived*.

 $\wedge Arrived' = Arrived \cup \{email\}$   
 $\wedge UNCHANGED \langle Abandoned, Completed, Outbox, Parsed \rangle$

$ReceiveEmailError(email) \triangleq$   

Fails reading an *email* from *Inbox*. Logs it, marks it and moves it to *RemoteArchived* folder. Support engineer can move the *email* back to *Inbox* after addressing the issue.

 $\wedge Abandoned' = Abandoned \cup \{email\}$   
 $\wedge UNCHANGED \langle Arrived, Completed, Outbox, Parsed \rangle$

$ReceiveEmail \triangleq \wedge \exists email \in Emails \setminus EmailsInQueue :$   
 $\vee ReceiveEmailOK(email)$   
 $\vee ReceiveEmailError(email)$

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$ParseEmail1OK(email) \triangleq$   

The first step of parsing an e-mail response stores the parsed content in the queue.

 $\wedge email \notin Parsed$   
 $\wedge Parsed' = Parsed \cup \{email\}$   
 $\wedge UNCHANGED \langle Abandoned, Arrived, Completed, Outbox \rangle$

$ParseEmail2OK(email) \triangleq$

The second step of parsing removes the e-mail response from the queue only after the parsing is successful. This ensures we don't lose any e-mails in case of a failure.

$\wedge email \in Parsed$   
 $\wedge Arrived' = Arrived \setminus \{email\}$   
 $\wedge UNCHANGED \langle Abandoned, Completed, Outbox, Parsed \rangle$

$ParseEmailOK(email) \triangleq$

Parses an *email*. The sub-operations occur over distributed settings and may fail. Each sub-operation is atomic, and their order of execution is important.

$\vee ParseEmail1OK(email)$   
 $\vee ParseEmail2OK(email)$

$ParseEmail1Error(email) \triangleq$

Fails parsing an *email*.

$\wedge email \notin Parsed$   
 $\wedge Abandoned' = Abandoned \cup \{email\}$   
 $\wedge Arrived' = Arrived \setminus \{email\}$   
 $\wedge UNCHANGED \langle Completed, Outbox, Parsed \rangle$

$ParseEmail \triangleq$

$\exists email \in Arrived \setminus Abandoned :$   
 $\vee ParseEmailOK(email)$   
 $\vee ParseEmail1Error(email)$

$CompleteMessage1OK(email) \triangleq$

$\wedge email \notin Completed$   
 $\wedge Completed' = Completed \cup \{email\}$   
 $\wedge UNCHANGED \langle Abandoned, Arrived, Outbox, Parsed \rangle$

$CompleteMessage2OK(email) \triangleq$

$\wedge email \in Completed$   
 $\wedge Parsed' = Parsed \setminus \{email\}$   
 $\wedge UNCHANGED \langle Abandoned, Arrived, Completed, Outbox \rangle$

$CompleteMessageOK(email) \triangleq$

$\vee CompleteMessage1OK(email)$   
 $\vee CompleteMessage2OK(email)$

$CompleteMessage1Error(email) \triangleq$

$\wedge email \notin Completed$   
 $\wedge Abandoned' = Abandoned \cup \{email\}$   
 $\wedge Parsed' = Parsed \setminus \{email\}$   
 $\wedge UNCHANGED \langle Arrived, Completed, Outbox \rangle$

$CompleteMessage \triangleq$

$\exists email \in Parsed \setminus (Arrived \cup Abandoned) :$

$\begin{aligned} & \vee \text{CompleteMessageOK}(\text{email}) \\ & \vee \text{CompleteMessage1Error}(\text{email}) \end{aligned}$
<hr/> $\begin{aligned} \text{AllEmailsCompletedOrUndeliverable} & \triangleq \\ & \wedge \text{Completed} \cup \text{Abandoned} = \text{Emails} \\ & \wedge \text{Parsed} \setminus \text{Abandoned} = \{\} \\ & \wedge \text{UNCHANGED } \text{vars} \end{aligned}$
$\begin{aligned} \text{Init} & \triangleq \wedge \text{Abandoned} = \{\} \\ & \wedge \text{Arrived} = \{\} \\ & \wedge \text{Completed} = \{\} \\ & \wedge \text{Outbox} = \{\} \\ & \wedge \text{Parsed} = \{\} \end{aligned}$
$\begin{aligned} \text{Next} & \triangleq \vee \text{ReceiveEmail} \\ & \vee \text{ParseEmail} \\ & \vee \text{CompleteMessage} \\ & \vee \text{AllEmailsCompletedOrUndeliverable} \end{aligned}$
$\text{Spec} \triangleq \text{Init} \wedge \Box[\text{Next}]_{\text{vars}} \wedge \text{WF}_{\text{vars}}(\text{Next})$
<hr/> <div>Temporal properties for verification</div> $\text{NoLostEmails} \triangleq$ <div>No e-mails should be lost. This is a safety property.</div> $\begin{aligned} & \forall \text{email} \in \text{Emails} : \\ & \Box(\text{email} \in \text{EmailsInQueue} \Rightarrow \Diamond\Box(\text{email} \in \text{Abandoned} \cup \text{Completed})) \end{aligned}$
<hr/> <div>THEOREM <math>\text{Spec} \Rightarrow \Box \text{TypeOK}</math></div> <div>THEOREM <math>\text{Spec} \Rightarrow \Box \text{Invariants}</math></div> <div>THEOREM <math>\text{Spec} \Rightarrow \text{NoLostEmails}</math></div> <hr/>
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