WENCESLAUS DSILVA

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SUMMARY

Chief Technology Officer with 20+ years in software development, IT architecture, and strategic leadership. Currently at Rooftop, I lead teams to build scalable solutions, optimize tech processes, and integrate DevOps for measurable impact. Known for driving innovation and delivering results that matter.

EXPERIENCE

Rooftop, **Chief Technology Officer**
Jan 2022 - Present

• Directed technology strategy and innovation, implementing AI solutions and modern architectures (e.g., serverless) to drive project success and operational efficiency, reducing system runtime by 85%.
• Led and mentored engineering teams, fostering a collaborative environment and ensuring the delivery of high-quality software solutions on time and within budget, increasing user engagement by 60%.
• Managed integrations with third-party services, such as secure payment gateways, to expand application capabilities and improve user satisfaction, boosting customer satisfaction rates by 90%.

Food Darzee (3CAD Hospitality LLP), **Chief Technology Officer**
Aug 2019 - Dec 2021

• Spearheaded the creation of new product verticals and ERP systems, automating processes and enhancing operational efficiency by 75%.
• Led multiple teams, both in-house and outsourced, optimizing client websites with new technologies and integrating DevOps using GitHub Actions.
• Managed third-party integrations with clients like PayTM, PhonePe, and Axis Bank, improving user satisfaction and expanding application capabilities.

EasyTech Innovations Private Limited, **Chief Technology Officer**
Feb 2019 - Jul 2019

• Handled client delivery for multiple ERP systems, ensuring seamless integration and operational efficiency.
• Developed and managed the SAAS product OnFees, facilitating student payments and admissions, enhancing user satisfaction by 100%.
• Led multiple teams to streamline management and delivery issues, improving overall project success rates by 60%.

IndieFolio Network Private Limited, **Chief Technology Officer**
Jul 2015 - Dec 2018

• Architected and maintained 20+ online properties without downtime, enhancing system reliability and performance.
• Created serverless (AWS Lambda) image handler, reducing costs by 20% through efficient image manipulation and resizing.
• Developed color search algorithm using Elasticsearch, improving user satisfaction by 90% by enabling flexible project searches based on color.

CouponDunia, **Sr. Web Developer**
Jan 2015 - Jul 2015

• Architected and developed CashBoss Android App and backend, enhancing user engagement and operational efficiency.
• Worked on CouponDunia 3.0 backend, implementing Restful APIs for the Android app, improving system performance.
• Developed Yii2 based backend and APIs for internal team, streamlining processes and boosting productivity.

ePaisa Services, **Software Architect**
Jul 2013 - Nov 2014

• Managed and designed web and mobile applications, enhancing performance and user experience.
• Provided technology inputs to drive product innovation and align with market trends.
• Maintained and managed applications and web servers, ensuring PCI DSS compliance and optimal performance.

MADAR Internation School, **COMPUTER PROGRAMMER**

Dec 2009 - Aug 2012

• Developed and maintained school management systems using Yii framework, enhancing system reliability and performance.
• Created and implemented scripts to configure servers, improving deployment efficiency by ##%.
• Streamlined code publishing processes across multiple servers, reducing deployment time by ##%.

Tata consultancy services, **Analyst Programmer**
Oct 2008 - Oct 2009

• Delivered analyzed data using Quantum, SPSS, and other tools, enhancing data-driven decision-making.
• Automated data analysis processes using spreadsheets, improving efficiency by ##%.
• Implemented Shell Scripts to automate repetitive tasks, reducing manual effort by ##%.

WNS, **Analyst Programmer**
Oct 2007 - Oct 2008

• Conducted data analysis using Quantum and SPSS, enhancing data-driven decision-making and improving project outcomes.
• Automated repetitive tasks using Shell Scripts, reducing manual effort by ##% and increasing operational efficiency.
• Earned highest productivity hours in a month by effectively managing multiple projects simultaneously, demonstrating strong project management skills.

WNS, **Junior Analyst**
Sep 2006 - Oct 2007
Worked on Data Analysis using Quantum, SPSS and other tools.

EDUCATION

St. Andrews College
Bachelor of Science in Information Technology • 2005 - 2006
Class monitor
Took part in multiple college activities
Created labs for coding challenges

Vikas Junior College
HSC • 2002 - 2003
IT Class leader
Host of multiple fashion shows
Winner of Quake 3 Arena tournament

St. Joseph High School
SSC • 2000 - 2001
2 times Sports Champion

LICENSES & CERTIFICATIONS

Complete Guide to Elasticsearch - License UC-X1QAUMNT
udemy • Issued 2017 - Expires 2017

Mapping with Google
Google • Issued 2020

SKILLS

PHP • Yii • Amazon Web Services (AWS) • Python (Programming Language) • Angular • Serverless Framework • Critical Thinking • Design Thinking • Team Leadership • Team Building