



Design Air, Inc.
P.O. Box 8109
Moreno Valley, CA 92552

Phone: (951) 369-0943
Fax: (951) 369-9714
hvac@designair.co
www.designair.co

Lic # 803433

Invoice I25508

Terms: Due on receipt

Service Address:

Billing Address:

Gloria Fuentes
12420 Mount Vernon
#11-B
Grand Terrace Ca 92313

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12420 Mount Vernon
#11-B
Grand Terrace Ca 92313

Work Order #: 5071

Completion Date: 9/5/2020

Task: Repair

Description of Work Performed

Item	Description	Quantity	Price	Amount
VIP 1 Year Agreement	Benefits of this membership: Includes: 2 Tune-ups Never pay a diagnosis fee 10% discount on repairs Maintain your manufacture warranties Priority Scheduling Fully Transferable Multi year/unit discount Free Washable filter (as needed) Keeps your home as comfortable as it was originally designed Improves efficiency and reduces your energy bills by keeping the equipment running at optimum efficiency Extends the life of your equipment Reduces costly repairs by diagnosing issues before they cause major problems Maintenance visits never expire *Please see the back of your signed maintenance agreement for all terms and conditions*	1	\$186.00	\$186.00



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Item	Description	Quantity	Price	Amount
VIP Maintenance - A/C	Washed down condenser Washed and inspect outdoor coil Checked refrigerant pressures Checked amp draws Oiled outdoor motor as needed Checked temperature splits Checked and tightened all electrical inside of the condenser Checked belt Checked proper operation of the condenser and its parts Filter - replaced with washable filter *This is the first maintenance under this new agreement. The second should be completed for the Heater in the Fall of 2020. Customer should renew membership for a/c in Spring of 2021.	1	\$0.00	\$0.00
Capacitor (1 year warranty)	Replaced swollen capacitor	1	\$250.00	\$250.00
New Fuse	Replaced fuse	1	\$25.00	\$25.00
VIP Discount	*VIP Discount Applied* -\$25 for Fuse -\$25 for new capacitor	1	-\$50.00	-\$50.00



Total: \$411.00

Payments: \$411.00

Balance Due: \$0.00

Payment Information

Date	Method	Auth #	Amount
9/5/2020	Check	4044	\$411.00

PAYMENT POLICY: Any payment that is not received within 30 days of the work stated will be subject to late fees of (10% of the total) and will be incurred every 30 days from date of invoice until invoice and fees are paid in full, unless otherwise stated on the invoice. If payment is not paid in full within 30 days of service, this invoice will be sent to collections for non-payment, customer will be responsible for any and all fees incurred from collections including but not limited to collection agency fees, court fees, and attorney fees along with payment for invoice and all late fees incurred for late payment.

ALL RETURNED CHECKS WILL BE SUBJECT TO AN ADDITIONAL \$25 CHARGE.



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Acceptance

I accept the services performed by Design Air, Inc.
and agree that they are completed to my satisfaction.

A handwritten signature in black ink, appearing to read "Gloria Fuentes", is written above a horizontal line.

Gloria Fuentes

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION

PAYMENT POLICY: Any payment that is not received within 10 days of the work stated will be subject to late fees (10% of total) and will be incurred every 30 days from date of invoice until invoice and fees are paid in full. If payment is not paid in full within 10 days of service, this invoice will be sent to collections for non-payment, customer will be responsible for any and all fees incurred from collections including but not limited to collection agency fees, court fees, and attorney fees along with payment for invoice and all late fees incurred for late payment. All returned checks will be subject to an additional \$25 charge.

MECHANIC 'S LIEN WARNING: If Design Air, Inc. or its subsidiaries are not paid in full for labor, services, equipment or materials provided upon completion of work performed, a lien will be placed on your property and a pre-lien notice will be provided within 30 days. Foreclosure of the lien may lead to loss of all or part of your property. Unpaid subcontractors, suppliers, and laborers who helped to improve your property may record mechanics' liens and sue you in court to foreclose the lien. If a court finds the lien is valid, you could be forced to pay twice or have a court officer sell your property to pay the lien. Liens can also affect your credit.

IMPORTANT WARRANTY INFORMATION: All materials, parts and equipment have manufacturer warranties. All labor performed by Design Air, Inc. is warranted for 1 year or as otherwise indicated in writing. Design Air, Inc. makes no other warranty, expressed or implied, and its agents or technicians are not authorized to make any such warranties on behalf of Design Air, Inc. For new equipment installations, if your equipment fails to run properly within the first year of installation, we will repair it at no cost to you. If at any time, an unlicensed person and/or a separate company/contractor performs any type of service to your new equipment including maintenance, it will void our labor warranty even if installation is under 1 year. For us to ensure that your equipment is serviced and maintained properly it must be maintained and serviced by our company only.

EXTENDED LABOR WARRANTY WITH MAINTENANCE AGREEMENT: You have the option to extend your labor warranty up to 10 years, with a Platinum subscription to our VIP maintenance program. The warranty will only extend to the length of time that a valid Platinum membership is held. If at any time your membership lapses from late or non-payment, your extended warranty will expire at that time. If at any time your system is maintained or serviced by anyone who is not from Design Air, Inc., our original labor warranty & extended warranty will be void even if under 1 year and with a maintenance subscription, your extended warranty membership will be replaced with a non-warranty membership.

MANUFACTURER WARRANTY INFORMATION: Your equipment comes with a manufactured warranty. While under your manufacture warranty, if a part within your new equipment stops working, the manufacture will require you to show proper maintenance records showing you have had a professional maintain proper operation of your equipment. If you cannot show these records, the manufacturer may not uphold your warranty. If you are not taking proper care of your equipment, it is not the manufactures' responsibility if your equipment fails. If you are not able to show maintenance records, it is the manufacturers' discretion whether or not they will uphold your warranty. See front of invoice for your equipment warranty details. **7 DAY REPAIR COST REIMBURSEMENT:** If you choose to replace the unit that was just repaired or the entire HVAC system with our company, within 7 days of this repair, we will deduct this repair cost from your total installation cost.

THERE IS NO WARRANTY WITH REFRIGERANT REFILLS.

COMMERCIAL GENERAL LIABILITY & WORKERS' COMPENSATION INSURANCE: Design Air, Inc. carries commercial general liability insurance and workers' compensation insurance for all of its employees at all times. You may contact us at (951) 369-0943 to inquire about our insurance coverage and policy information or to be added as a certificate holder.

MAINTENANCE AND PRICING: Preventative maintenancing ensures proper operation of your air conditioning and heating system before their needed use and is crucial to ensuring the life of your equipment. The equipment we install for you is high quality equipment, but if not properly maintained and cared for, we cannot guaranty your equipment life and functionality. Maintenance agreements are available. Your air conditioner and heater needs to be maintained once a year per unit. Don't let your good investment slip away due to lack of maintenance. Maintenance includes checking of electrical wires and components, checking coil(s), checking pressures, amp draws, temperatures and thermostat functionality, as well as oiling motors and washing of condensers as needed. A proper maintenance should only be performed by a professional with the knowledge and tools needed for a proper maintenance. Do not let a nonprofessional maintenance or service your unit, it is not worth the risk of them damaging your equipment or voiding your warranties. Filters are not included in a regular maintenance. Filters are available for purchase and installation. With every maintenance agreement or when requested, maintenance reminders will be mailed out twice a year. It is your responsibility to call and schedule your maintenance with us. Design Air, Inc. has the right to change any prices not in contract without notice.

CONTRACTORS STATE LICENSE BOARD: CSLB is the state consumer protection agency that licenses and regulates construction contractors. Contact CSLB for information about the licensed contractor you are considering, including information about disclosable complaints, disciplinary actions and civil judgments that are reported to CSLB. Use only licensed contractors. If you file a complaint against a licensed contractor within the legal deadline (usually four years), CSLB has authority to investigate the complaint. If you use an unlicensed contractor, CSLB may not be able to help you resolve your complaint. Your only remedy may be in civil court, and you may be liable for damages arising out of any injuries to the unlicensed contractor or the unlicensed contractor's employees. For more information: visit CSLB's website at www.cslb.ca.gov or call CSLB at 1-800-321-cslb (2752) write to CSLB at P.O. box 26000, Sacramento, ca 95826

OUR REPAIR GUARANTEE: Your home comfort system has just experienced a failure. Please note, although your present HVAC system may have delivered years of reliable performance, all of its components are aging at the same rate and this failure could possibly be followed by additional break downs and questionable reliability. Please understand that in many cases, when one part breaks down it often leads to the breakdown of another part due to the first failure. Our company guarantees all repairs for one year including parts replaced and labor, however, this guarantee does not cover the failure of a separate part or problem. **LIFETIME WORKMANSHIP GUARANTEE:** Here at Design Air, Inc. our installations are backed by a lifetime workmanship guarantee to provide our clients with the proper value they rightfully deserve and should expect. Because of the care and attention to detail that Design Air, Inc. installers provide, we can confidently include this guarantee for all systems we install. This guarantee covers: Metal duct work and filter latches, Duct work installations, Sheet metal straps, clamps, fasteners, hangers, and connectors, Metal venting and chimney liners, PVC venting for ENERGY STAR rated equipment, Condensation drain piping, hangers, and fittings for ENERGY STAR equipment (not including condensate pump itself), Gas piping and shut off valves, High-voltage electrical wiring, conduit, fittings, straps, clamps, and terminal connectors, Low-voltage electrical wiring, wire nuts, straps, ties, and connectors (excluding the thermostat itself), Refrigerant piping & plumbing we install is guaranteed to be leak free, Refrigerant piping & plumbing insulation that we installed, Equipment pads, stands, jacks, and vibration devices. Our guarantee does not include the cost of gaining access to underground or other inaccessible piping. Should you ever have a situation where this guarantee applies, just call our office and we will gladly make it right for you.

YOUR RIGHT TO CANCEL: FOR REPAIRS: You may only cancel service before work has commenced. Once the repair has begun, this contract cannot be canceled. **FOR INSTALLATIONS:** This contract may be canceled within 3 days by giving Design Air, Inc. written notice by mail or e-mail to: P.O. Box 8109 Moreno Valley, Ca 92552 or hvac@designair.co. If contract is canceled by customer, written notice must be given no later than midnight of the third day. All deposits are nonrefundable and will not be refunded after this contract is signed. If canceled after 3 days, customer will be responsible for all equipment & materials purchased, all restocking fees and 10% of this signed contract. Customers waiving heir 3 day right to cancel will be responsible for all of the same fees, if canceling after this contract is signed.