# Dean E. Peterson

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#### **Technical Skills**

Object-oriented programming, C#/.NET, Python, Java. Web technologies, HTML, CSS, JavaScript, and git. Application architecture. Windows and Linux OS administration. Microsoft Office add-ins and OpenXML. SQL. TCP/IP networking. Familiarity with system analysis and design process. Basic acquaintance with machine learning. Understanding system context combining developer and administrator experience.

## Soft Skills

Problem solving, troubleshooting, and oral and written communications with diverse technical and business teams, including other developers, system administrators, database administrators, designers, trainers, and support staff.

#### Goal

A software development job where I can mentor and grow in creating technical elegance.

# **EDUCATION**

2020

#### Bachelor of Science in Computer Science, Concordia University, Saint Paul, Minnesota

- Studied Java, software engineering, relational database design, client and server-side web development, HTML, CSS, JavaScript, and MySQL.
- Awarded Outstanding Senior Student in Computer Science.
- 3.97 major GPA.

#### **EXPERIENCE**

2019-Present

#### Software Developer, Ictect, Inc., Burlington, Wisconsin

- Promoted robust, standardized code by developing reusable application modules in C#.
- Designed and coded RESTful API server using ASP.NET and C#.
- Prototyped Word online add-in using HTML5, CSS, and JavaScript.
- Maintained and improved existing C# Word desktop add-in, keeping technical management in the decision making loop.
- Bridged remote work gap across disparate time zones with clear written and oral communications, including technical details and takeaways for decision makers.
- Documented procedures and code with focus on the rationales for implementation decisions.
- Mentored other development staff as needed.

#### 2013-2014

# Primary Linux Administrator, MNsure, Minnesota IT Services

- Created Linux layer underpinning the MNsure application.
- Configured, deployed, & managed 100+ Red Hat Enterprise Linux virtual machines.
- Collaborated with security staff to harden Linux virtual machine template.
- Provided responsive support and troubleshooting under intense pressure in concert with application deployment staff and VMware team.

#### 2004-2013

## System Administrator, Minnesota Department of Human Services

- Remotely maintained 80+ Windows application/database servers as part of a team.
- Implemented a customized Oracle Clusterware solution on Linux.
- Applied developer knowledge to troubleshoot problems involving multiple layers of the technology stack, including app, server OS, VMware, network, Oracle database, and connections to partners.
- Mentored technical coworkers and distilled technical information for non-technical audiences.
- Visualized information by creating widely-used Visio infrastructure diagrams.

#### 1998-2004

## Delphi Developer, Minnesota Department of Human Services

- Developed modules for social work case management system in Object Pascal & Delphi IDE.
- Accessed data in Oracle database using Oracle SQL.
- Clarified and implemented detailed software specifications in close concert with designer.
- Developed and supported interface to legacy COBOL systems for data conversion/exchange.