**Dean Andrejevic**

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**Personal statement**

I am an incredibly enthusiastic worker with a very good work ethic. I am willing to learn to make myself more valuable and to stay ahead of the game. I always want to better myself to become the best possible employee I can be. I became self-sufficient in a system at Vodafone that was notoriously difficult to use and confusing. At Gemco I read manuals to learn about everything I can about a certain piece of equipment. I have taken on all the training I have been offered, from CP7 to TE. I am reliable with very few sickness' and have organization skills. I am confident in assisting others and talking people through issues. I have developed my troubleshooting skills and can identify issues quickly and efficiently. I am willing to travel and am also flexible with my hours. I am very passionate about IT and systems and is ultimately what I would like to end up doing. I like to keep up with all the latest tech and am interested in learning about how systems work and function. I am currently training myself for a CCNA certification and once completed I hope to move on to do CompTIA+ Network, Cloud and Security.

**Work Experience**

**Field Service Engineer, Gemco**

*03/2019 - Present*

Responsibilities & Achievements

My job is to service and maintain vehicle lifts, jacking beams, tyre machines and balancers and many more pieces of garage equipment. I also do CP7 inspections and TE inspections. I manage my own time and organize my jobs.

**Install Engineer, Liftmaster LTD***11/2017 - 02/2019*Responsibilities & AchievementsI installed and maintained Bendpak vehicle lifts. I also installed ATT and launch lifts. While I was at Liftmaster I obtained my towing license so I could take bigger lifts

**Assistant Store Manager, Vodafone***12/2014 - 09/2017*Responsibilities & AchievementsI initially worked as a retail assistant at the store, which included helping customers with problems with their mobile phones, tablets and various other pieces of tech. I also helped with account problems. As I progressed on to be assistant manager, I helped the manager run the store day to day. this included cashing up, running stock checks, managing schedules and liaising with my regional manager.

**Runner, Black Hangar Studios***11/2013 - 11/2017*Responsibilities & AchievementsI worked there part time as a runner for everything in a media production. Whether that be getting hard drives for our chief editor or helping behind the camera. I also carried out tasks like improvements for the studio such as painting our huge green screen or getting the hangar prepared for a shoot. Normally I was based at the studio, knebworth or Abbey Road Studios where we do music shoots. I also help look after the clients we work with. This can be anyone from the Nissan crew to Sir Bob Geldof from the boomtown rats. It was so vast, one day I was looking after the head of the BBC philharmonic orchestra and the next I was looking after Jeremy Clarkson, James May and Richard Hammond for the Amazon show, The Grand Tour. I had a massive responsibility at the studio and I try to get up there as much as I possibly can. I have recently taken up the task of doing deliverables for the studio.

**Customer Service Advisor, Sainsburys***02/2013 - 12/2014*Responsibilities & AchievementsI worked on tills and the kiosk. I also helped keep the tills tidy and clean for the customers using them. I helped with customer enquiries also, whether that be fetching a pint of milk or advising on a product.

**Qualifications**

**Alton College**

*2012 - 2014*

A-Levels:

● Creative Media Production Level 3 - A

**Amery Hill School**

*2008 - 2012*

GCSEs:

● English Literature - C  
 ● English - C  
 ● Maths Methods - D  
 ● Maths Applications - C  
 ● Design and Technology - C  
 ● Geography - C  
 ● BTEC Science - B  
 ● National I.T level 2 Diploma - B