



Content management and website  
hosting for government

[govcms.gov.au](https://govcms.gov.au)

# How it works

Get a better understanding of govCMS, step by step.

## 1 Choose an offering

### SaaS

SaaS (Software as a Service) is a managed offering, removing the burden of managing your own software, licensing and infrastructure. Your agency can just concentrate on core business requirements.

or

### PaaS

PaaS (Platform as a Service) is a self-managed offering in a dedicated cloud environment, which gives you the freedom of high level customisation.

## 2 Apply to join

If your agency is ready to sign up for govCMS, you'll need to provide some basic information to inform our discussions with you and to help identify the right pricing plan.

SaaS pricing plans are based on expected monthly page views. PaaS pricing depends on individual agency requirements.

Once pricing plans are agreed, agencies signing up for govCMS will enter into a Memorandum of Understanding.

## 3 Create my site

You will need additional services to create and maintain your new website, and to migrate existing content. You can use your in-house expertise or your own provider, or we can create a professional services package for you.

Example packages include assisted lift and shift, discovery workshop and redesign.

# Features

Comes loaded with features especially designed for government websites.



## Open

govCMS is Built on Drupal Open Source Software, so any new functionality developed for one agency can be shared across all govCMS websites.



## Secure

It is proactively tested and maintained to meet government standards and fend off threats to agency websites.



## Compliant

govCMS core functions and features (distribution) are WCAG AA compliant, following best practice service design based on the Digital Services Standard.



## Adaptable

Rest assure that govCMS will provide a responsive and adaptable solution without any effort on your part. Your govCMS website will work well on any device.



## Easy signup

Sign a Memorandum of Understanding with the Department of Finance to commence work on your agency website.



## Reliable

Built with load balancing capabilities and disaster recovery to ensure high availability of agency websites, our platform has an up time of 99.95%.



## Community

Join the discussion, get access to features developed by other agencies and tap into the growing experience of the govCMS community.



## Support

Help options include community discussion and customer support. Contact the govCMS team for general help, or sign in to log a technical issue.



## Options

No in-house expertise? No problem...we have scaled packages and extras available to help you create or move your site and get the services you need. No two sites need look alike.

# Pricing

These SaaS plans offer agencies the freedom to migrate one or multiple websites to the govCMS platform.

<div>5k page views / month</div> <div>Micro</div> <div>\$5,500 /year</div> <div><div>+</div></div> <div>(Optional) Additional sites \$1,000 / year, per site capped at \$3,000</div> <div><div>+</div></div> <div>Setup fee \$750 per site</div>	<div>15k page views / month</div> <div>Mini</div> <div>\$10,500 /year</div> <div><div>+</div></div> <div>(Optional) Additional sites \$3,000 / year, per site capped at \$9,000</div> <div><div>+</div></div> <div>Setup fee \$2,500 per site</div>	<div>125k page views / month</div> <div>Small</div> <div>\$26,000 /year</div> <div><div>+</div></div> <div>(Optional) Additional sites \$6,000 / year, per site capped at \$18,000</div> <div><div>+</div></div> <div>Setup fee \$2,500 per site</div>
<div>600k page views / month</div> <div>Medium</div> <div>\$56,000 /year</div> <div><div>+</div></div> <div>(Optional) Additional sites \$6,000 / year, per site capped at \$30,000</div> <div><div>+</div></div> <div>Setup fee \$2,500 per site</div>	<div>2m page views / month</div> <div>Large</div> <div>\$140,000 /year</div> <div><div>+</div></div> <div>(Optional) Additional sites \$15,000 / year, per site capped at \$75,000</div> <div><div>+</div></div> <div>Setup fee \$2,500 per site</div>	<div>Custom</div> <div>After something larger or PaaS pricing?</div> <div>Contact us to get a customised quote.</div>

# What's included?

SaaS comes loaded with features especially designed for government websites.



Website hosting



Patching and testing



Disaster recovery



Support



Layer of protection



99.95% uptime SLA



IRAP assessment



NAA level archiving

## You may also need

- assisted lift and shift if you're migrating content
- discovery workshop – to identify business and technical requirements
- full or partial redesign – including development and implementation

It remains the responsibility of each agency to ensure value for money when using these services. Treat this like any other procurement and follow your agency's rules and processes.



### In-house team

You can use your own in-house team, the team from within Department of Finance, or a team from an agency of your choice.



### Procure a provider

Choose your own provide, with Drupal experience. SaaS sites must be built on the govCMS distribution and be hosted in the shared environment.



### Professional services

We can create a services package for you, using our contracted provider and partners. Contact the govCMS team for more help.

# So what now?

Visit [govcms.gov.au](http://govcms.gov.au) for more details  
and to apply for a website.



@ausgovcms #govcms



[govcmscommunity.discoursehosting.net](http://govcmscommunity.discoursehosting.net)



[govcms.gov.au](http://govcms.gov.au)

## Trusted by



many more