

# DEAN MARKO

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[My LinkedIn](#)

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**STUDENT FOR ECONOMICS AND MANAGMENT STARTING MY FINAL YEAR, WITH A RECORD OF OUTSTANDING ACHIEVMENT, NATIVE ENGLISH SPEAKER, EXPERIENCE, WITH EXCEL,VBA,PYTHON AND SQL**

## EDUCATION

OCTOBER 2019-CURRENT

**ECONOMICS AND MANAGEMENT SPECIALIZING IN INFORMATION SYSTEMS,**  
RUPPIN ACADEMIC COLLEGE

## ARMY EXPERIENCE

2014– 2017

**ISRAELI DEFENSE FORCE Head of Logistics-Logistics Brigade**

- Received an award for Exceptional Service presented by the Director of the Logistics Brigade.
- In charge of supplies for the Logistics Officers Training Course
- Would Supply Food/Weapons/Cloths/Vehicles during field training
- In charge of around several soldiers who would assist in planning and setting up different events.

## EXPERIENCE

2019 – CURRENT

**CUSTOMER SERVICE REPRESENTATIVE, NESPRESSO**

- Assisted customers with inquiries, issues and concerns by providing relevant information in English and Hebrew
- Provided information on product, shipping and service questions
- Assisted in providing customer satisfaction by providing customers with refunds, giftcards and vouchers

2017– 2019

**SALES REPRESENTATIVE, MEMO GLOBAL/DSNR**

- Maintained sales report and met monthly quotas
- Spoke with clients from all over the world

- Built rapport with customers by offering friendly, knowledgeable, and supportive customer service

**2013–2014**

**SALES REPRESENTATIVE, MEMO GLOBAL/DSNR**

- Maintained sales report and met monthly quotas
- Spoke with clients from all over the world
- Built rapport with customers by offering friendly, knowledgeable, and supportive customer service

**LANGUAGE**

- English-Native
- Hebrew-Advanced