Analyzing Events Through the Lens of Social Media

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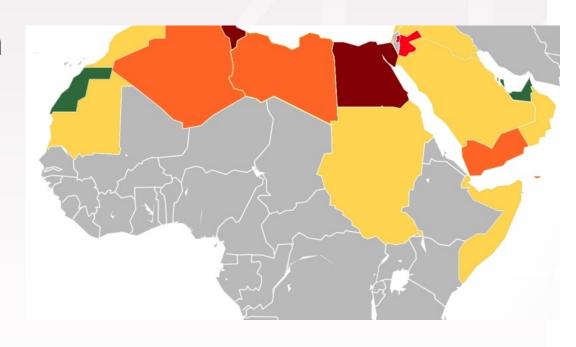
Outline

- Introduction
- Motivation
- Challenges
- Proposed Framework
- Data collection and processing
- Experiments- Results and Analysis
- Looking Ahead



Introduction: Socio-Political Events

- Tunisia Revolution
- Egypt Revolution
- Bahrain Protest
- Libya Revolution
- Morocco Protest
- Algeria Protest
- Yemen Protest
- ..., among others.



Introduction: Economic Events

- Spanish Indignants Movements (Spanish protests, 15-M)
- #Occupy worldwide







Introduction: Disaster-related Events

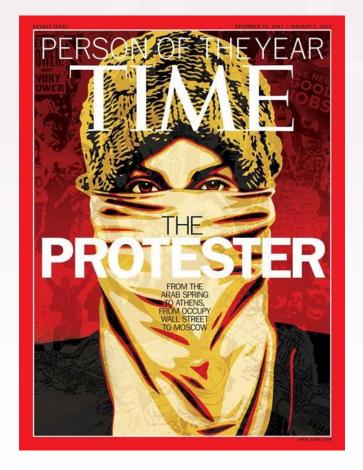
- Japan Earthquake & Tsunami
- Southeast Asia Floods (crocodile alerts)
- Haiti Earthquake





Social Media's Influence





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Social Media's Influence

- Social media played a phenomenal role in organizing these events
- Citizen journalism at its best



Goals of the Research

- We study how social media can be leveraged to analyze
 - Events and their characteristics
 - Coverage differences from mainstream media
 - Socio-demographic, socio-technical behavioral patterns
 - and explore further implications of the research

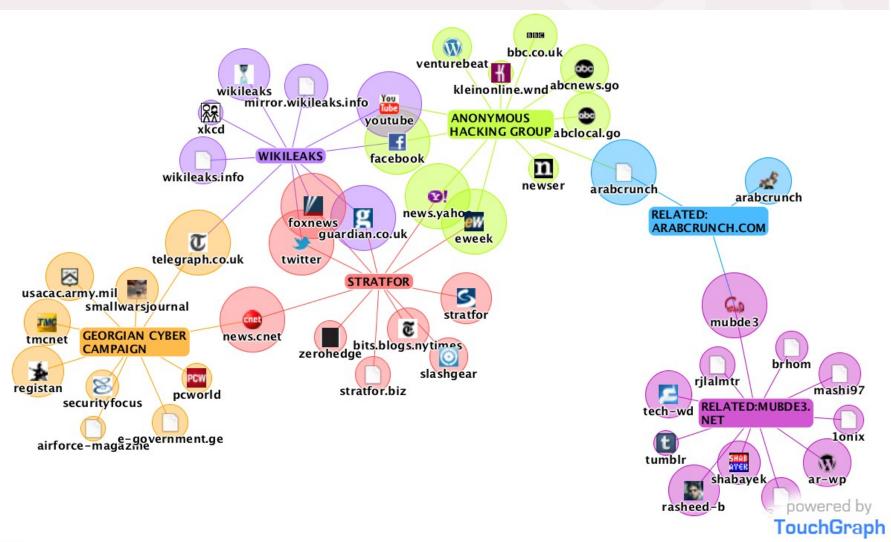


Challenges

- Identifying the right social media sources
- Language barrier
- Colloquial usage, misspellings, sparse links
- Extracting relevant information from the sources
 - Entity extraction and resolution
- Evaluation due to lack of benchmark datasets.



Challenges



Proposed Methodology

Identifying the right social media sources

Specificity (k) of a source 'S' for an event 'E'

$$IG(E,S) = H(E) - H(E \mid S)$$

$$= \sum_{e \in E} p(e) \log \left(\frac{1}{p(e)} \right) - \sum_{e \in E, s \in S} p(e, s) \log \left(\frac{p(s)}{p(e, s)} \right)$$

Proposed Methodology

Identifying the right social media sources

Closeness (τ) of a term/entity 'e' to a source 'E'

$$\tau = P(e, E) = P(E)P(e \mid E)$$

$$P(e \mid E) = efiEf = ef(e, E) * iEf(e)$$

Creating Event dictionaries

Construction of Event Dictionaries

- Reference point to construct event vocabulary
- Independent of the sources
- Globalvoicesonline.org
- Extract entities from global voices online source
- Use closeness measure to order the entities based on relevance to the event
 - Event-specific dictionary
 - Event category-specific dictionary

Egyptian revolution specific dictionary	Tahrir Square, Egyptian government, Gigi Ibrahim, Alexandria, Wael Abbas,
Libyan revolution specific dictionary	Tripoli, Muammar Al Gaddafi, North Atlantic Treaty Organization, Chad, United Kingdom,
Tunisian revolution specific dictionary	Tunisian government, Lin Ben Mhenni, Samir Feriani, Kasbah Square, RCD,
Socio-political (global) event dictionary	Twitter, Iranian Government, Tear gas devices, Facebook, Big Social network,



Top 5 entities in the event specific and Event category-specific dictionaries

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Data collection

- Collected using Google Blog Search
- From blogspot.com

Event	Query Term	Number of Blogs	Dates
Egyptian Revolution	"egyptian revolution" OR "egypt protest"	579	25 th January, 2011 – 7 th December, 2011
Libyan Revolution	"libyan revolution" OR "libya protest"	600	15 th February, 2011 – 7 th December, 2011
Tunisian Revolution	"tunisian revolution" OR "tunisia protest"	484	17 th December, 2010 – 7 th December, 2011



Data Description

Blogger specific

URL

Work information

Gender

Blogs followed

Blogs owned

Blog specific

URL

Blogging tags

Blog post

URL

Timestamp

Text

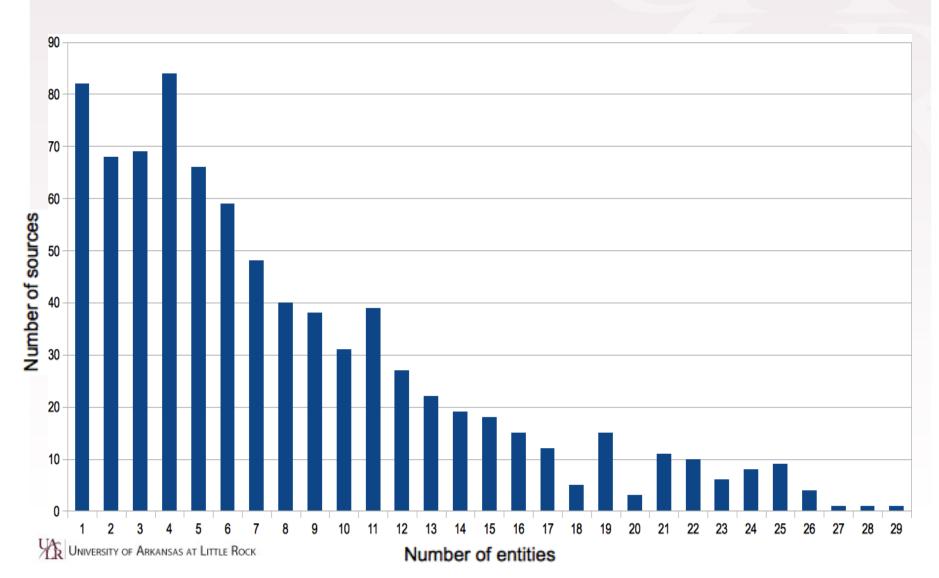
Outlinks

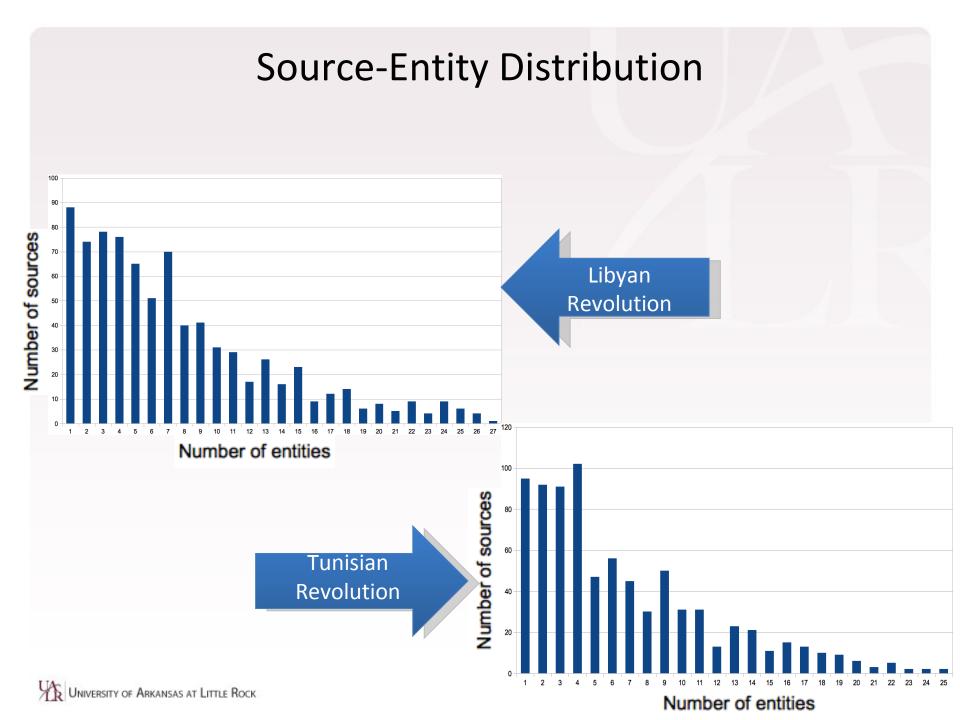
Topic Category

Language

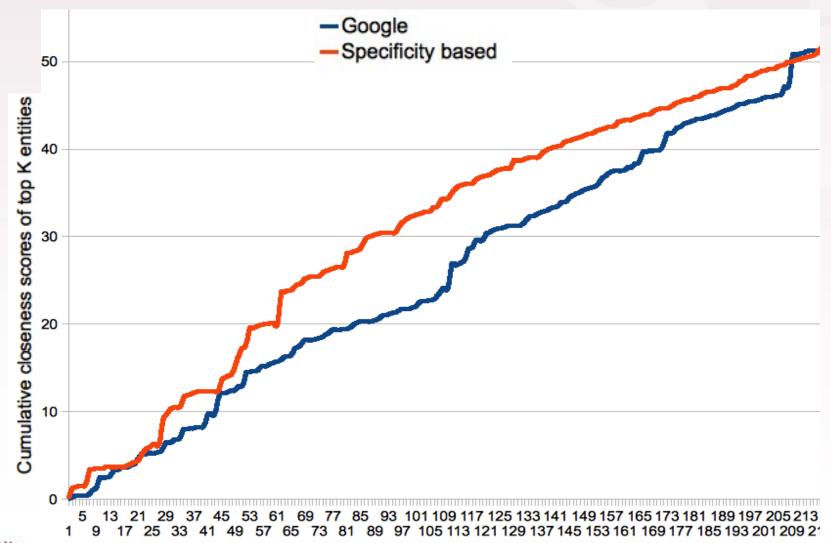


Source-Entity Distribution: Egyptian Revolution

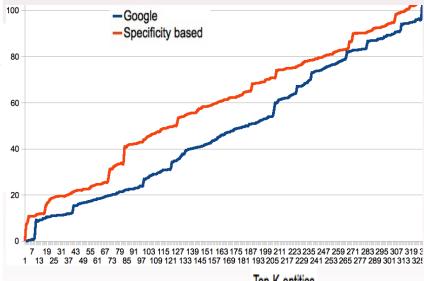




Validation - Egyptian revolution



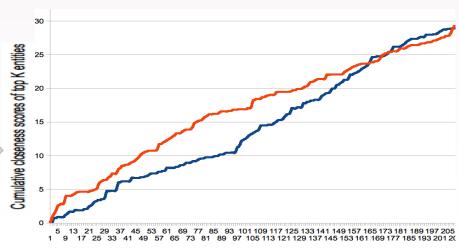
Validation



Libyan Revolution

Top K entities

Tunisian Revolution



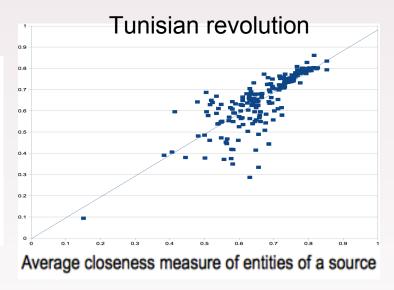
Cumulative closeness scores of top K entities

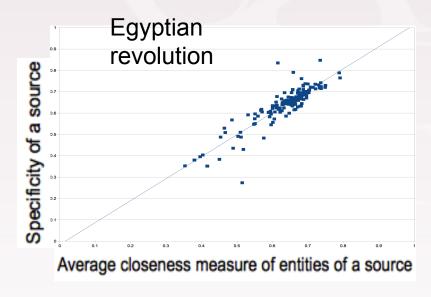
Rank Comparison

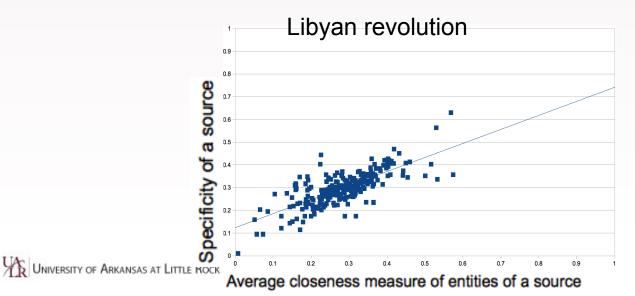
Blog Post URL	Specificity based Ranking	Google Search Engine Ranking
http://chinamatters.blogspot.com/2011/03/counterpunch-on- egyptian-revolution.html	1	59
http://happyarabnewsservice.blogspot.com/2011/02/orange-county- womans-role-in-egyptian.html	2	286
http://travel-and-immigration101.blogspot.com/2011/03/travel-news-egypt-tourism-revival.html	3	400
http://travel-and-immigration101.blogspot.com/2011/03/travel-news-egypt-tourism-revival.html	4	277
http://geniusofinsanityworld.blogspot.com/2011/02/egyptian-revolution-vs-iraqi-regime.html	5	55
http://jewssansfrontieres.blogspot.com/2011/03/egyptian-revolution- and-palestine.html	6	202
http://uprootedpalestinians.blogspot.com/2011/01/live-from- egyptian-revolution.html	7	6
http://mespectator.blogspot.com/2011/10/egyptian-revolution-between-citizens.html	8	9
http://yourheartsontheleft.blogspot.com/2011/06/egyptian-revolution-phase-one.html	9	313
http://sohabayoumi.blogspot.com/2011/02/egyptian-revolution- tuesday-february-1.html	10	374



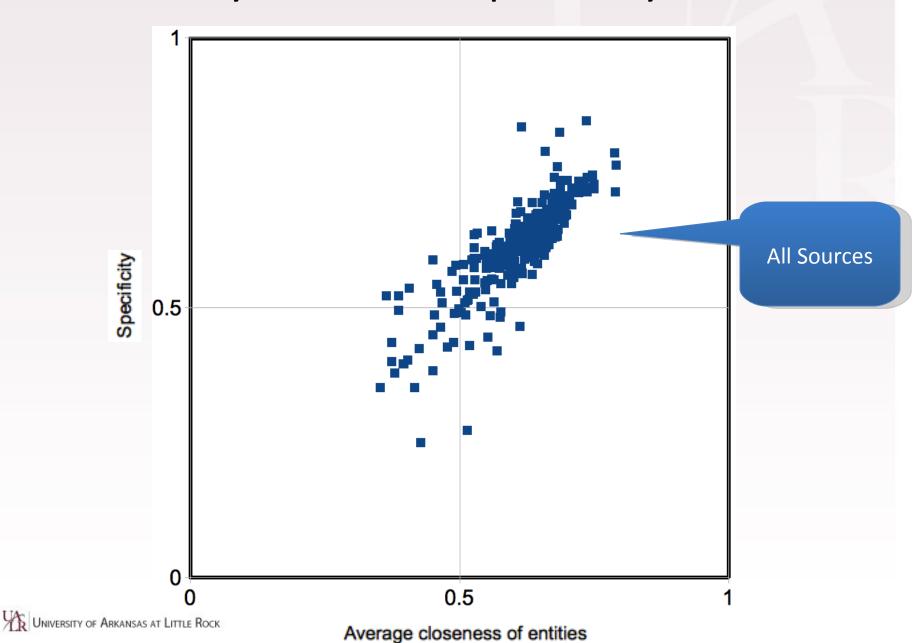
Scatter plots



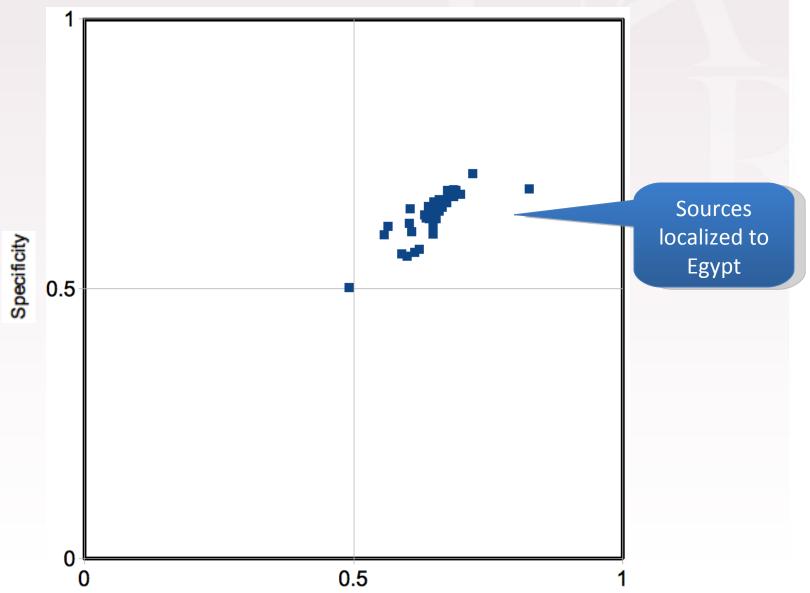




Further Analysis: Source Specificity vs. Location



Further Analysis: Source Specificity vs. Location



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Average closeness of entities

Conclusions

- Relevance of social media in various events
- Methodology to analyze events via social media
- Associated challenges
- Proposed measures to identify specific sources with respect to atomic information units/entities
- Evaluation framework
- Popular sources may not be specific
- Localized sources tend to be more specific
- Expand the dataset, include more and various types of events
- Use as apparatus to analyze social movements, collective actions, marketing research, etc.



Thank You

Observation

- Socio-demographic
 - Location
 - Age
 - Gender
 - Profession (occupation, industry)
 - etc.
- Socio-technical
 - Links
 - Devices
 - Other social media profiles
- Network of bloggers from the extracted data



Specificity

$$\kappa = IG(E_i, S_k) = H(E_i) - H(E_i, S_k)$$

$$\kappa = -H(E_i, S_k) = \sum_{i=1}^{i=n} f_i \tau_i / \sum_{i=1}^{i=n} f_i$$



Blog Post Url	Our Ranking	Google Search Engine Ranking
http://egyptianchronicles.blogspot.com/2011/0 8/libyan-revolution-mermaid-is-liberated.html	1	13
<pre>http://myblog- angeln.blogspot.com/2011/02/citys- old-market-square-taken-over-by.html</pre>	2	329
http://shadowlight9.blogspot.com/2011 /10/revolution-and-democracy-xv- libyan 23.html	3	9
http://libyanconflict.blogspot.com/20 11/03/were-libyan-rebels-in-zawiyah- defeated.html	4	194
http://egyptianchronicles.blogspot.com/2011/0 8/libyan-revolution-they-are-just-like.html	5	24
http://realworldrants.blogspot.com/20 11/03/middle-eastafrican- revolutionprotest 21.html	6	311
http://usahmadawang.blogspot.com/2011 /03/libyas-first-lady-owns-20-tons- of-gold.html	7	364
http://sincerelyours1.blogspot.com/20 11/03/meddling-in-libya.html	8	204
http://redrave.blogspot.com/2011/08/a fter-collapse-of-gaddafi-regime- where.html	9	374
http://simonlaub.blogspot.com/2011/02 /libyan-revolution-february-2011- youtube.html	10	184

Blog Post Url	Our Ranking	Google Search Engine Ranking
http://mideasti.blogspot.com/2011/01/ president-pm-quit-rcd-does-it- mean.html	1	162
http://israelmatzav.blogspot.com/2011/01/surprise-plo-walks-back-support-of.html	2	40
http://boienwitkowski.blogspot.com/20 11/01/part-14.html	3	420
http://machonneuse.blogspot.com/	4	459
http://thetunisianrevolution.blogspot.com/2011/02/situation-is-quite-fluid.html	5	72
http://harakaproject.blogspot.com/201 1/04/force-majeure-how-can-we- curate.html	6	181
http://youchefayla.blogspot.com/2011/10/1789-reloaded.html	7	152
http://rose4hillary.blogspot.com/2011/02/hillary-clintonwheels-up-for-geneva.html	8	440
http://ibloga.blogspot.com/2011/01/qa radawi-hails-tunisian-revolution-	9	99
http://hassanposts.blogspot.com/2011_ 01_01_archive.html	10	174
http://youchefayla.blogspot.com/2011/ 10/1789-reloaded.html http://rose4hillary.blogspot.com/2011 /02/hillary-clintonwheels-up-for- geneva.html http://ibloga.blogspot.com/2011/01/qa radawi-hails-tunisian-revolution- says.html http://hassanposts.blogspot.com/2011_	9	152 440 99