

# Support and Mailinglists

FileSender uses three mailinglists and a ticketing system:

- [Announcements](mailto:filesender-announce@filesender.org): filesender-announce@filesender.org
- [Support and development discussion](mailto:filesender-dev@filesender.org): filesender-dev@filesender.org
- [Bugs](#): report bugs via the ticketing system
- [Auto-alerts](mailto:filesender-alerts@filesender.org): Automatic alerts of SVN commits and bug tickets: filesender-alerts@filesender.org

## Announcements

The FileSender project uses a mailinglist to announce new releases and important news:

filesender-announce@filesender.org

To subscribe send an email to [sympa@filesender.org](mailto:sympa@filesender.org) with '*subscribe filesender-announce*' in the subject or the body of the mail. Alternatively you can go to the [Sympa mailinglist server web interface](#) and subscribe yourself there.

[The mailinglist archive can be found here](#)

## Support and development discussion

The FileSender project uses one mailinglist to coordinate the development and provide support to the user community:

filesender-dev@filesender.org

To subscribe send an email to [sympa@filesender.org](mailto:sympa@filesender.org) with '*subscribe filesender-dev*' in the subject or the body of the mail. Alternatively you can go to the [Sympa mailinglist server web interface](#) and subscribe yourself there.

Non-subscribers can also send emails to the list - note that those emails are moderated by one of three list-owners, so it can take a little while before your email gets through.

[The mailinglist archive can be found here](#)

## Bugs

Please report bugs on the filesender-dev@filesender.org mailinglist.

- [View existing bug reports](#)

## Auto-alerts

Assembla generates alerts for creation of and changes in bug tickets (create/change), SVN commits and uploads of files to the project space. These alerts are normally sent to Assembla accounts, if you do not have an assembla account you can get them through this mailinglist:

filesender-alerts@filesender.org

To subscribe send an email to *sympa@filesender.org* with '*subscribe filesender-alerts*' in the subject or the body of the mail. Alternatively you can go to the [Sympa mailinglist server web interface](#) and subscribe yourself there.

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