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Ticket Status Guide



Version 4, last updated by [wendy_mason](#) at 2013-04-10

Each ticket is allocated a status. Below is a guide to the revised set of ticket status options and how the core development team is currently applying them:

Open tickets

- New** - not being attended to yet (triage not yet begun or incomplete) (default for new tickets)
- Accepted** - accepted as needs to be / will be looked at in the near future (triaged); needs to be looked at again (for tickets previously marked as "Test" deemed *not* fixed yet, or for bugs which were previously marked as "Fixed" but have since recurred / resurfaced)
- In Progress** - actively being worked on now
- QTest** - should now be fixed and so ready for code to be merged into qtest branch for unit / initial testing
- Test** - code has been merged into relevant (qtest or release) branch and so ready for (unit / initial or release) testing
- Deferred** - not currently being worked on; might be addressed sometime but not in the short to medium term; candidate for re-allocation to another milestone / release

Closed tickets

- Fixed** - (tested and) deemed to be fixed
- Invalid** - was not a valid ticket in the first place or has been invalidated / duplicated by another ticket
- Won't fix** - will not be / does not need to be fixed, for one or more of a variety of reasons

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