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Support and Mailinglists

Version 13, last updated by meijer at 2013-04-09

FileSender uses three mailinglists and a ticketing system:

- Announcements: filesender-announce@filesender.org
- Support and development discussion: filesender-dev@filesender.org

- Bugs: report bugs via the ticketing system
- Auto-alerts: Automatic alerts of SVN commits and bug tickets: filesender-alerts@filesender.org

Announcements

The FileSender project uses a mailinglist to announce new releases and important news:

```
filesender-announce@filesender.org
```

To subscribe send an email to *sympa@filesender.org* with *'subscribe filesender-announce'* in the subject or the body of the mail. Alternatively you can go to the Sympa mailinglist server web interface and subscribe yourself there.

The mailinglist archive can be found here

Support and development discussion

The FileSender project uses one mailinglist to coordinate the development and provide support to the user community:

```
filesender-dev@filesender.org
```

To subscribe send an email to *sympa@filesender.org* with *'subscribe filesender-dev'* in the subject or the body of the mail. Alternatively you can go to the Sympa mailinglist server web interface and subscribe yourself there.

Non-subscribers can also send emails to the list - note that those emails are moderated by one of three list-owners, so it can take a little while before your email gets through.

The mailinglist archive can be found here

Bugs

Please report bugs on the filesender-dev@filesender.org mailinglist.

- View existing bug reports

Auto-alerts

Assembla generates alerts for creation of and changes in bug tickets (create/change), SVN commits and uploads of files to the project space. These alerts are normally sent to Assembla accounts, if you do not have an assembla account you can get them through this mailinglist:

```
filesender-alerts@filesender.org
```

To subscribe send an email to *sympa@filesender.org* with *'subscribe filesender-alerts'* in the subject or the body of the mail. Alternatively you can go to the Sympa mailinglist server web interface and subscribe yourself there.

The mailinglist archive can be found here

Comments are disabled for this space. In order to enable comments, Messages tool must be added to project. You can add Messages tool from Tools section on the Admin tab.