

Scenarios for FileSender User Experience Review 2012

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Notes: all actions described for an “Authenticated Monash University HDR student” (except in scenarios 1 - 3) are to be undertaken after logging on to the FileSender installation; most scenarios can be conducted on Windows, Mac OSX or Linux, however specific browsers have been specified for some scenarios which in turn affect choice of operating system; HDR student = Higher Degree by Research student; GB = Gigabytes.

Functional area(s)	Use Cases (High level)	Test Scenarios	Data Required / Setups
1. Flash Player browser plugin prompt	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR Student does not have the required Flash Player browser plugin installed and logs onto the service. 	Any recent browser, with Flash Player browser plugin disabled (if installed). Note: install / re-enable plugin and restart browser after this step.
2. Javascript settings prompt	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR Student does not have the required javascript settings enabled in their browser and attempts to log onto the service. 	Any recent browser, with Javascript disabled. Note: enable / re-enable Javascript browser settings after this step.
3. No prompts for Flash Player browser plugin or Javascript browser settings	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR Student has installed / enabled the required Flash Player browser plugin and enabled Javascript in their browser and logs onto the service. 	(Install and) enable Flash Player browser plugin, enable Javascript browser settings and restart browser before logging on.
4. Authenticated file upload <u>under</u> 2 GB, single recipient, no subject or message, default expiry date	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR student wants to share a large file <u>under</u> 2 GB with a supervisor at Monash University. The student leaves the optional subject and message fields blank and the expiry date as the default. 	<u>TestUpload.txt</u> ; any recent browser.

Functional area(s)	Use Cases (High level)	Test Scenarios	Data Required / Setups
5. Resend email for previously uploaded file <u>under</u> 2GB	Authenticated Monash University HDR student	<ul style="list-style-type: none"> A supervisor at Monash University has deleted or cannot locate the original email containing the link to download a file <u>under</u> 2 GB (which has not yet expired or been manually deleted) shared with them by their HDR student. The student regenerates the original email. 	Any recent browser.
6. Download uploaded file <u>under</u> 2 GB	Supervisor at Monash University	<ul style="list-style-type: none"> A supervisor at Monash University wants to download a large file <u>under</u> 2 GB (which has not yet expired or been manually deleted) shared with them by their HDR student. 	Any recent browser.
7. Download uploaded file <u>under</u> 2 GB directly from the service	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR student is at a remote location and needs to access a file <u>under</u> 2 GB (which has not yet expired or been manually deleted) they shared with their supervisor at Monash University. The student has deleted or cannot locate the original email containing the link to download the file. The student downloads the file directly from the service. 	Any recent browser.
8. Add new recipient to previously uploaded file <u>under</u> 2 GB	Authenticated Monash University HDR student	<ul style="list-style-type: none"> Another research collaborator also requires access to a file <u>under</u> 2 GB which an HDR student has already shared with their supervisor at Monash University (and which has not yet expired or been manually deleted). The student adds the collaborator as an additional recipient. 	Any recent browser.

Functional area(s)	Use Cases (High level)	Test Scenarios	Data Required / Setups
9. Authenticated file upload attempt <u>over</u> 2 GB, using a browser which <u>does not</u> support (all) HTML5 features	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR student wants to share a large file <u>over</u> 2 GB with both a supervisor at Monash University and an external supervisor at an international institution. The student is <u>not</u> using a browser that supports (all) HTML5 features. 	<u>3G-random.dat</u> ; Internet Explorer or Firefox 3.6.x.
10. Authenticated file upload <u>over</u> 2 GB using a browser which <u>does</u> support (all) HTML5 features; two recipients, custom subject & message, custom expiry date, pause during upload.	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR student wants to share a large file <u>over</u> 2 GB with both a supervisor at Monash University and an external supervisor at an international institution. The student gets interrupted and cancels the upload midway, then tries again (resumes) the upload a few minutes later. On both occasions the student enters a custom subject and message and an expiry date ten days hence. 	<u>3G-random.dat</u> ; Firefox 4 (or higher) or Google Chrome.
11. Download uploaded file <u>over</u> 2 GB	Supervisors at both Monash University and an international institution	<ul style="list-style-type: none"> Guest supervisors, at both Monash University and an international institution, want to download a file <u>over</u> 2 GB shared with both of them by their HDR student. 	Any recent browser.
12. Delete previously uploaded file <u>over</u> 2 GB	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR student's supervisors, at Monash University and an international institution, have both downloaded a file <u>over</u> 2 GB which the student shared with them. The student deletes the file as it is no longer required. 	Any recent browser.

Functional area(s)	Use Cases (High level)	Test Scenarios	Data Required / Setups
13. Attempt to access a deleted file <u>over</u> 2 GB	Guest external supervisor at an international institution	<ul style="list-style-type: none"> A Guest external supervisor has misplaced a file <u>over</u> 2 GB shared with them by their HDR student, which the supervisor previously downloaded and the student has subsequently manually deleted. The supervisor tries to download the file again. 	Any recent browser.
14. Issue a Voucher	Authenticated Monash University HDR student	<ul style="list-style-type: none"> A Guest external supervisor at an international institution wants to share a large file <u>under</u> 2 GB with their HDR student. The student issues the supervisor with a Voucher. 	Any recent browser.
15. Upload file <u>under</u> 2 GB using Voucher	Guest external supervisor at an international institution	<ul style="list-style-type: none"> A Guest external supervisor at an international institution wants to share a file <u>under</u> 2 GB with their HDR student using a Voucher the student issued to the supervisor. 	<u>TestVoucher.txt</u> ; any recent browser.
16. Download file <u>under</u> 2 GB uploaded using Voucher	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR student wants to download a file <u>under</u> 2 GB which has been shared with them by an external supervisor at an international institution using a Voucher the student issued to the supervisor. 	Any recent browser.
17. Attempt to re-use an already used Voucher	Guest external supervisor at an international institution	<ul style="list-style-type: none"> A Guest external supervisor at an international institution tries to access a Voucher they have already used, which had been issued to them by their HDR student. 	Any recent browser.

Functional area(s)	Use Cases (High level)	Test Scenarios	Data Required / Setups
18. Issue a second Voucher	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR student issues a second Voucher to an external supervisor at an international institution, in case the supervisor needs to share another large file with the student in the near future. 	Any recent browser.
19. Delete Voucher	Authenticated Monash University HDR student	<ul style="list-style-type: none"> A Guest external supervisor at an international institution advises their HDR student that they do not expect to need to share another file with the student in the near future. The student deletes the second Voucher as it is no longer required. 	Any recent browser.
20. Attempt to access a deleted Voucher	Guest external supervisor at an international institution	<ul style="list-style-type: none"> A Guest external supervisor attempts to access a second Voucher issued to them by their HDR student, after it has been manually deleted by the student. 	Any recent browser.
21. Log off	Authenticated Monash University HDR student	<ul style="list-style-type: none"> An HDR student logs off from the service. 	Any recent browser.

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