
Debasish Lenka

Technical Support Engineer

Email Id: debasishlenka@myyahoo.com

Contact: +91-7008378988

Current Address: [Bhubaneswar.](#)

Permanent Address: [Nayagarh](#)



Summary

I am a self-motivated IT Support with 3 years of experience in End User Support ,Active Directory Domain Services , Network Support ,Wireless Network Support ,CCTV Surveillance Support Services & Asset Management .

Roles & Responsibilities

- Desktop Support (Includes Hardware ,Os & Application Support)
- Relation with Clients for handling escalation .
- Managing project reports .
- Managing Active Directory Domain Services
- Managing SLA and clauses as per the project.
- Coordination with OEM and vendors for delivery .
- Follow up with Clients for Payments.
- Coordination with OEM for Solutions regarding project .
- Involve in Pre sales and helping getting new clients.

Work Experience

1. Worked as an IT Executive for Dietary Business Intelligence , Bhubaneswar from July 2025 to till now.
2. Worked as a Backup Desktop Support Engineer for Jindal Thermal Power Plant , Anugul from April 2025 to June 2025.
3. Worked as an IT Support Engineer for BSNL , Bhubaneswar from July 2022 to Nov 2024 under PSNPL.

SKILLS

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|-------------------------------------|------------------------------------|
| • Desktop & Laptop Support | • Active Directory Domain Services |
| • Printers Installation and sharing | • Application Support |
| • Ms Outlook -2010,2013,2019,2022 | • WLAN |
| • L3 & L2 Switching | • Network Passive Components |
| • Maintain IT Inventory | • Microsoft 365 Admin. |
| • WLC Management | • Network Security |
| • AP Configuration | • Routing (OSPF,EIGRP.) |
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ACADEMIC

- Completed B.Sc in Computer Science under Utkal University ,Odisha in the Year 2019 .
 - Completed 10+2 HSC from CHSE Odisha in the year 2016.
 - Completed Matriculation under (10) BSE,Odisha in the year 2014.
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PERSONAL DETAILS:

- Father's Name: Sri Santosh Kumar Lenka
- Mother's Name: Smt Sailabala Lenka
- Permanent Address: Nayagarh ,odisha
- Uan Number: 102031398545
- Date of birth: 20/05/1999
- Nationality: Hindu
- Marital Status: SINGLE
- Hobbies: travelling, Reading novels.
- Languages Known: Hindi, Oriya and English.

DECLARATION:

I do hereby declare that all the statements made in the application are true, complete and correct to best of my knowledge and belief.

Place : Bhubaneswar

Debasish Lenka