CURRICULUM VITAE

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PERSONAL PROFILE

Over 3 years of experience in a client oriented environment has helped me in developing my skills as an excellent communicator with a lot of interpersonal skills. Having passed the CCNA, I am proficient in the use of IT Software Systems and Fundamentals while I possess good knowledge of computer hardware and Cloud Architecture. My problem solving skill is getting better still and I am able to manage projects in a constantly changing environment. I am now seeking an opportunity in the dynamic IT Industry where I can acquire new skills while I build on my past and recently acquired skills.

SKILLS

- Confident user of the Windows and Linux operating systems
- Proficient user of Microsoft Office suite and LibreOffice suite
- System backup and basic security
- Network protocols / Technology – OSPF, EIGRP, IS-IS, BGP, MPLS, EoMPLS, Q in Q
- Syslog monitoring, Nagios, RANCID
- RT Ticketing System, Netflow
- Cloud computing, Cloud Architecture
- Tableau, NodeXL
- Troubleshooting skills
- Proficiency in Scripting and Web development(CSS, HTML)
- Database schemas and SQL queries to an intermediate level using Oracle
- Excellent verbal and written communicator with telesales skills
- Excellent reception and organisational skills
- Teachable and attentive to details

EDUCATION

- Institute of Technology Tallaght, Dublin 24. September 2015- to-date
  - BSc Information Technology Management
- Institute of Technology Tallaght, Dublin 24. September 2015- May 2016
  - Higher Certificate in Science in Computing in IT – FETAC Level 6 (2nd Year)

  Modules studied include: Information Security(B+); Object Oriented Analysis & Design(B); Management Science(A); Networking 2(A); Project (B); Software Development(B); Web Design & Development(B); Discrete Mathematics(A); Database Design & Programming(c); Networking 1(A); Software Quality Assessment & Testing (B); Software Development 3(B-). GPA 3.56
- Institute of Technology Blanchardstown, Dublin15. September 2014 – May 2015

  CCNA - 100% score
  Modules studied include:
  Introduction to Networks, Routing and Switching Essentials, Scaling Networks, Connecting Networks.
- College of Computer Training Dublin (CCT), 2013 – 2014

  Higher Certificate in Science in Computing in IT – FETAC Level 6

EMPLOYMENT

January 2017 – August 2017 – Student Network Engineer (Internship)
HEAnet Ltd. Dublin

- Establishing the networking environment via designing system configuration, directing system installation, defining system standards.

- Maximizing network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimization.
- Securing network systems by establishing and enforcing policies, and defining and monitoring access.
- Maximizing network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimization;

July 2015 to September 2015 - IT Analyst (Internship)
Wi-Line / VoiceCo Networks, Bray Co. Wicklow
Duties included
- Analyzing, detection, identification and correction advice on technical problems and deficiencies.
- Monitoring and collection of data on system performance.
- Implementation of backup and recovery procedures.
- Determination of proper installation parameters for software and hardware, for smooth integration, transition and efficiency
- Any other duty assigned to me.

October 2012 to June 2013 - Booking Assistant (Internship)
Oscar Travel &Tours Bureau Ltd.
Duties included:
- Helping clients select best travel plans according to their need

- Quoting holidays and converting these to bookings.
- Offering face to face and telephone advice to customers.

- Giving travel information to customers on phone

- Arranging flights, insurance and accommodation
- Using a booking system to secure holidays

Achievements
- AWS Technical Essential Day Training
- 2nd Year Project - Bridal Wear Hire System using Play Framework, Java, Scala, HTML and CSS.
- 3rd Year Project - Emulation of end-to-end MPLS on the Dublin fibre optic ring of the HEAnet network using EVE-NG.
- Blogging site with link - http://networkingforbeginners.weebly.com/
- Github - https://github.com/debbyor
- Using a the booking system Amadeus to book and secure holidays

ADDITIONAL INFORMATION
- Full Drivers Licence with own transport

PERSONAL INTEREST
- New Technology: Juniper, YouTube channel - Cisco
- Community work with underprivileged children, Knockalisheen Women Group, Art, Craft, Baking.

References available on request