1. Product & Technology Operations

- AI integration across 85% of Creative Cloud applications

- 99.98% system uptime

- 22% improvement in AI processing efficiency

2. Infrastructure & Cloud

- Reduced cloud costs by 7%

- Migrated 60% of workloads to optimized infrastructure

- Improved system response time by 18%

3. Workforce & HR Metrics

- Total Employees: 31,500

- 8% workforce growth in AI engineering

- 92% employee retention rate

- 40% leadership roles held by women & underrepresented groups

4. Customer Operations

- Net Revenue Retention: 115%

- Enterprise onboarding time reduced by 20%

- Customer satisfaction score: 4.6/5

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5. Efficiency & Cost Control

- Operating expense ratio improved from 64% to 61%

- Automation savings: $220 Million annually

- Supply chain optimization reduced vendor costs by 5%