PROMOTING POSTIVE MEDIA REGARDING AIRLINE SAFETY

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CURRENT MEDIA

Flight safety concerns are circulating in the media.

Fact Check Team: Experts worry flying could become more dangerous due to technology lag, climate change

LEADERSHIP · AIR TRAVEL

Near misses, aborted takeoffs, and 'runway incursions': A glaring rise dangerous airline incidents undermine an image of safety





These are valid sentiments, yet the industry continues to move in the right direction.

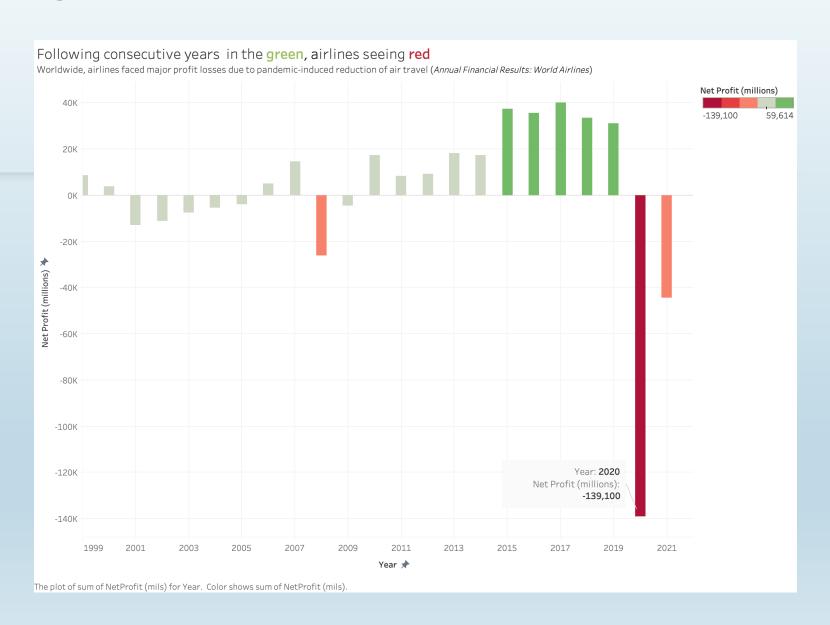
Multidisciplinary consortium creates the next generation of innovation and talent for aircraft safety

Clockwise: <u>ABC News</u>, Fortune, Clemson News

WHY WE'RE CONCERNED

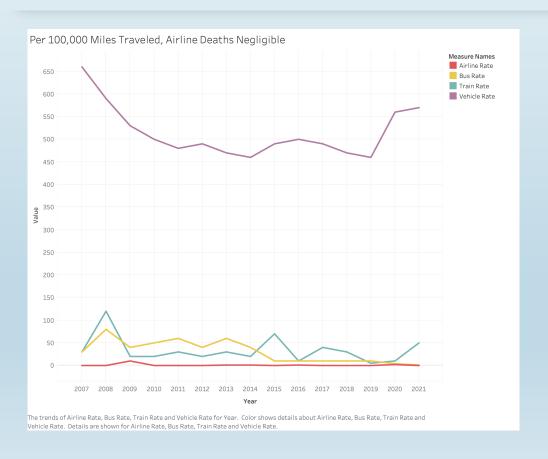
Rebounding financially presents an ongoing struggle.

At a time when airlines are collectively struggling financially, emphasis on the safety of flying is tantamount.

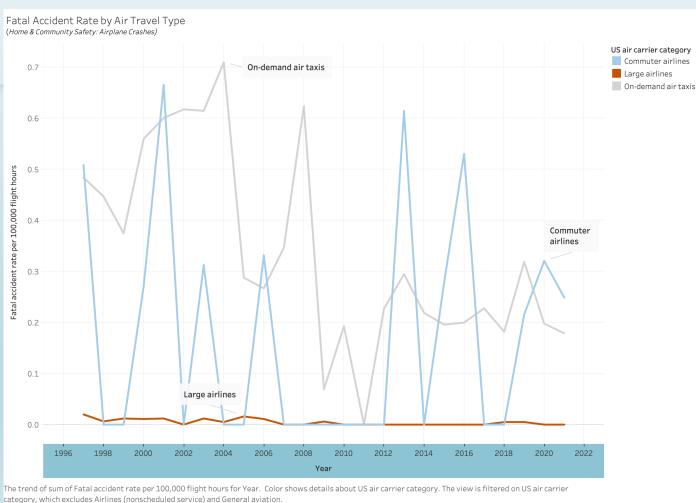


THE FACTS

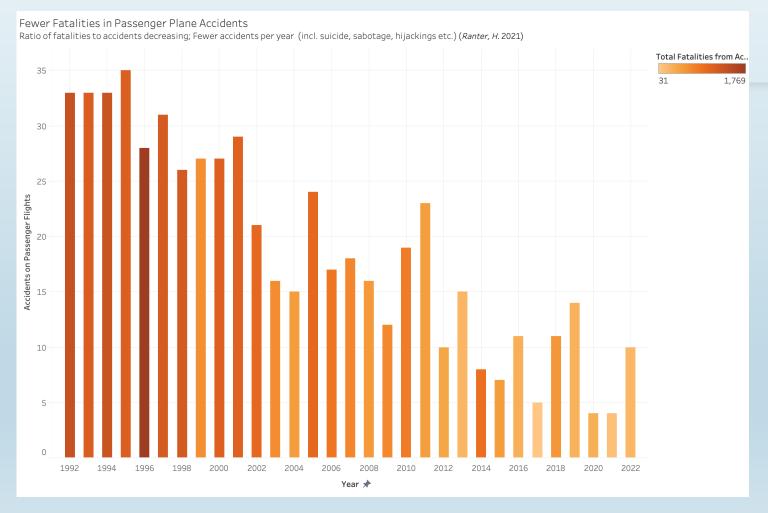
As with any transportation method, there are inherent risks, but flying has the least risk of injury and death.

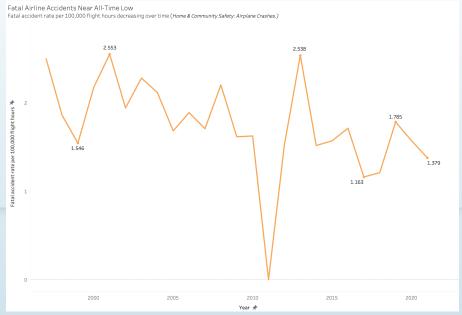


Major airlines, like us, are the safest providers of air travel.



FURTHER ANALYSIS





We are indeed seeing safer flights, but accidents do occur.

The outliers in the data are from major airline incidents, predominantly experienced outside of the United States

HOW WE MEASURE UP

We are assured that our airline is performing satisfactorily, but our approach should not be biased – it should hold the standard of reassuring the public about **all** air travel.

Out of top US airlines, Southwest performs best in safety Comparison of incidents per km flown demonstrates reasonable incident occurences (FiveThirtyEight. 2023) Airline 6B Available Seat KM Flown/Week 5B Airline: Southwest Airlines 4B Avail Seat Km Per Week: 3.28B Incidents '00-14: 8 3B 2B 1B All Nippon Airways Thai Airways TAM Air Canada apan Airlines Korean Air

COMMUNICATION STRATEGY



Be forthright and transparent



Verify and align data for marketing



Demonstrate intentional awareness



Collaborate with other airlines



Promote industrywide safety



CONCLUSION

Flying is safer than any time in history, the data supports that, but we still must demonstrate our commitment to safety, transparency, and collective action being taken to mitigate risks.

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