

IT Fundamentals Guided Notes (ANSWER KEY)

Lesson 3.6.1 - Software Basics

1. What is a platform?

A platform is the hardware on which an OS runs, whether that be mobile, workstation, or web-based

2. How does single-platform software differ from cross-platform software?

Single-platform software is software that meets the requirements for one OS while cross-platform software works across multiple OSs.

3. Identify an issue with cross-platform software.

One concern with cross-platform software is that of compatibility.

4. What type of information does service level agreements provide?

Software usages, expected uptime, and performance details

5. What are some installation methods and file formats used to install Windows applications?

CD/DVD, from downloadable files typically in an .exe or .msi format

6. What are some installation methods and file formats used to install Mac applications?

CD/DVD, from downloadable files typically .zip, .pkg, or .dmg format

7. What are some ways to uninstall applications on Windows? Mac?

Through an uninstall app, the control panel (Windows), or by dragging and dropping the app in the trash (Mac)