

ISHA DAYAL

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Status in Canada- Open work permit

Goal

I have more than **six years** of experience as an **SAP consultant** with a strong and diverse profile. My expertise is primarily in the areas of SAP TM (Transportation Management), SAP SD, SAP FIORI, S4 HANA and SAP GTS. I would be delighted to work in an organization that offers a challenging role and fosters career growth.

Skills

SAP TM	SAP SD	SOFT SKILLS
<ul style="list-style-type: none">• Order management	Pricing procedures, Output Determination	<ul style="list-style-type: none">• Diligent
<ul style="list-style-type: none">• Planning	IDocs, Copy Control, Order till Billing	<ul style="list-style-type: none">• Quick learner
<ul style="list-style-type: none">• Tendering	SAP GTS	<ul style="list-style-type: none">• Team player
<ul style="list-style-type: none">• Charge Management		<ul style="list-style-type: none">• Agile
<ul style="list-style-type: none">• Dispute and Settlement	HP Service Center HP Quality Center	Good communication skills.
<ul style="list-style-type: none">• Text Determination	Service Now	
<ul style="list-style-type: none">• Rev-Trac	Autosys Tool	

Work Experience

Designation: Senior Consultant
Organization: Westernacher Consulting Pvt. Ltd
Location: Bangalore

09/2020 to 05/2022

Project: SAP TM Implementation and Roll out
Roles and responsibilities

1. Worked on creating Freight order and Booking types based on the requirement and Blueprint sessions.
2. Did the ECC to TM system integration for OTR/DTR creation.

3. Have created FU/FO Selection and Planning profiles.
4. Created rate tables, calculation sheets and Freight Agreements under Charge Management.
5. Have a good understanding of master data like Transportation zone, Resources, Locations.
6. Good understanding of Tendering processes.
7. Worked on Carrier Invoicing process, carrier disputes and Carrier collaboration portal like Elemica.
8. have also worked on Service Orders and Freight settlement documents.
9. Worked on conditions like OTR/DTR determination, PORG Determination, Partner Determination, time window etc.
10. Expertise in Text determination to get the texts flow from Sales order till Service Orders.
11. Creation of new Purchase Orgs and Purchase Groups in TM.
12. Took ownership for the Sprint retrospectives, SIT sessions and also conducted Training sessions for the system users.
13. Managed and supervised change control process for whole team using Rev-Trac application.
14. Knowledge of xml monitor and various inbound and outbound Xmls.

Designation: Associate Consultant

09/2018 to 09/2020

Organization: Infosys Pvt. Ltd

Location: Bangalore

Project: SAP S4 HANA TM Implementation

Roles and responsibilities:

1. Worked on configuration of Freight Order and Booking management.
2. Configuration of Charge Management.
3. Collaborated with technical team to work on client requirements for many forms.
4. Taken complete responsibility of all the OSS raised to SAP and work closely to resolve them.
5. Worked with technical team to build custom programs for master data uploads like Transportation Rates, Resources, and Transportation zones. I took the responsibility for the final upload in production system.
6. Responsible for preparing test scripts for HP ALM which is run during SIT, and which has a detailed description of various scenarios.
7. Conduct SIT with clients by running end to end scenarios in SAP.
8. Conducted end user training for several custom Tcode, form and report development.
9. Worked on Uruguay specific Remito Tcode build.

Designation: Application Development Analyst

08/2015 to 09/2018

Organization: Accenture Pvt. Ltd.

Location: Bangalore

Project: SAP SD (Sales and Distribution)

Roles and responsibilities:

1. I have expertise in *pricing procedures, G/L account determination, route determination, output determination, item category determination, different order types, intercompany sales flow, copy control, consignment process, licenses, and payment terms*. I also have a firm grip on *customer and material master data*.
2. I have expertise in IDOC and EDI process. I have implemented end-to-end EDI connections for new partners, fixed erroneous IDOCs and created new IDOC from existing IDOC. I have also worked on mapping documents for different interfaces by updating them as per the requirement.
3. I managed clients and the SD team for change management. For example, I collated the required configuration changes in the SAP ECC system to be done by different team members (including me) based in different locations and submit a detailed analysis of the change and impact due to the change to the clients.

4. I have ample knowledge of **SAP GTS (Global Trade Services)** system, mainly the customs and the compliance management. I have fixed many issues related to ECC documents getting blocked in GTS.
5. I have knowledge on the **Legal Regulation and Numbering Scheme of SAP GTS**. I have created a new Legal Regulation and Numbering Scheme configuration for the European Union market.
6. Through hands-on experience, I have acquired extensive knowledge on the **Autosys** tool. Autosys is used for executing and monitoring jobs in SAP.
7. I have also **contributed towards innovation** by identifying a scope for automating background check for missing configurations (using DEFVAL). Due to missing header text or missing config for partner profiles, the output triggered in the document were failing, leading to more number of tickets. After the automation, the inflow of tickets reduced significantly.
8. In S/4 HANA for Simple Logistics, I have knowledge of Business partner, output determination, delta changes in pricing, rebates and ATP checks.

Academics

Degree	Year of Achieving	Institution	Grades
Bachelor of Technology <i>Dept. of Computer Science</i>	2015	Kalinga Institute of Industrial Technology (KIIT), Bhubaneswar, India	8.35 / 10
CBSE XII	2011	Kendriya Vidyalaya, Mughalsarai, India	87.6 %
CBSE X	2009	Kendriya Vidyalaya, Mughalsarai, India	91.2 %