Rural Transit and Fare	Payment Survey		
	-	s' attitudes about public transit, transit nsit fare payment methods before the	
This survey is 25 questions long, entered to receive an incentive.	and at the end you will be asked if	you want to provide your email to be	
Are you 18 years old or older?		(Please cross one)	
Yes	○ No		
Which of the following public to	ansit providers have you used mo	ost in the last year? (Please cross one)	
<ul><li>City of Morris Transit</li><li>Tri-Cap Transit Connection</li><li>Prairie Five Rides</li><li>Transit Alternatives (Produ The Otter Express)</li></ul>	None of the above		
<b>Transit Questions</b>			
Before the COVID-19 pandemic (dial-a-ride) service?	c, how often did you typically use	e demand-responsive public transit (Please cross one)	
O Not at all	C Less than one day a week	1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
During the COVID-19 pandemic demand-responsive public tran		able, how often did you typically use (Please cross one)	
O Not at all	C Less than one day a week	1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
How often do you currently use one)	e demand-responsive public transi	it (dial-a-ride) service? (Please cross	
O Not at all	C Less than one day a week	1-2 days a week	







If COVID-19 is no lon (dial-a-ride) service?		now often would	you like to us	e demand-res <sub>l</sub>	ponsive public transit (Please cross one)
O Not at all		$\bigcirc$ Less than one	day a week	1-2 day	s a week
3-4 days a week		5 or more day	s a week		
In general, how sati	sfied are you	with the safety	and cleanline	ess of transit <b>v</b>	vehicles in regards to (Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	ı ()	Somewhat satisfied	Extremely satisfied
Overall, do you think in increasing your us			eneral service	eimprovement	ts are more important (Please cross one)
Ocovid-19 safety m	neasures	Service improv	vements	○ No diffe	erence
How do you currentl	y pay for your	transit fare?			(Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the transi	t O Punch transit v	card on board the vehicle
Monthly pass fo rides	or unlimited	Free rides th service	rough a socia	I	
In general, how satis	sfied are you w	ith how you pay	your fare?		(Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_		Somewhat satisfied	<ul><li>Extremely satisfied</li></ul>
mobile app) instead	of paper ones driver or fare	(such as cash, to	okens, or tick	ets) to reduce	(such as a tap card or contact between the it method affect your (Please cross one)
Makes me much	less likely to us	e public transit	O Makes me	slightly less like	ly to use public transit
O Does not affect m	ny decision		Makes me transit	e slightly more	likely to use public
Makes me much r	more likely to us	se public transit			
	ace, reducing t	he need to consu			edule, and book their would a trip planning (Please cross one)
Makes me much	less likely to us	e public transit	O Makes me	slightly less like	ly to use public transit
O Does not affect m	ny decision		Makes me	e slightly more	likely to use public
Makes me much r	more likely to us	se public transit			



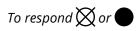
**Fare Payment Questions** 





Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called	"smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't hav	e a cell phone
How concerned are you about run	ning out of monthly data on your	phone?	(Please cross one)
O Very concerned (use data for new Somewhat concerned (use data Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when	possible)
How do you typically access the in	ternet?		Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	Work internet  No access to the internet	Library/ ot	her public hotspots
Which of the following do you hav	e access to?		Select all that apply.
Savings Account Credit Card  How comfortable are you with shaccount information with the train payment?		Debit Card PayPal, Ve some other service	nmo, Cash App, or er mobile payment
Using your credit/debit card on a v	vebsite one time without allowing th website to store	ie O O O	00
Storing your credit/debit c	ard in a website for regular paymen	ts O O O	00
Storing your credit/debit card in	a smartphone application for regular paymen		00
Giving your credit/debit card info	rmation over the phone to the trans agen		00







_			y not be accepted pay for your fare		it vehicles. If this (Please cross one)
Credit/Debit	ansit office for a co t at a transit office to t payment through be able to use the	for a contactless for a smartphone ap		bile payment)	
Socio-Demogra	phic Questions				
What is your ag	e?				(Please cross one)
18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+
What zip code d	lo you live in?			Write	the five-digit number.
Do you have a c	lisability or illnes	s that affects you	 ır ability to travel	in the region?	(Please cross one)
○ Yes			○ No		
What best desc	ribes your race or	ethnicity?			Select all that apply.
Black or Afri	dian or Alaskan Na ican American aiian or Other Pacif race		Asian Hispanic White		
What is your ge	nder?				(Please cross one)
Woman	<b>○</b> Ma	n	O Non-binary	Ot	her
Completion					
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)					
Yes			○ No		
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.					
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.					







Rural Transit and Fare	Payment Survey		
, , ,	,	s' attitudes about public transit, transit nsit fare payment methods before the	
This survey is 25 questions long, entered to receive an incentive.	and at the end you will be asked if	you want to provide your email to be	
Are you 18 years old or older?		(Please cross one)	
Yes	○ No		
Which of the following public t	ransit providers have you used m	ost in the last year? (Please cross one)	
<ul> <li>City of Morris Transit</li> <li>Tri-Cap Transit Connection</li> <li>Prairie Five Rides</li> <li>Transit Alternatives (Produthe Otter Express)</li> </ul>	United Community Transit Central Community Transit (CCT) None of the above		
<b>Transit Questions</b>			
Before the COVID-19 pandemic (dial-a-ride) service?	c, how often did you typically us	e demand-responsive public transit (Please cross one)	
O Not at all	O Less than one day a week	1-2 days a week	
3-4 days a week	○ 5 or more days a week	Not Applicable (ie, did not live in the service area)	
During the COVID-19 pandemic demand-responsive public tran		able, how often did you typically use (Please cross one)	
O Not at all	O Less than one day a week	1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
How often do you currently use one)	e demand-responsive public trans	sit (dial-a-ride) service? (Please cross	
O Not at all	Cless than one day a week	1-2 days a week	

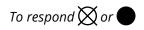






					·
If COVID-19 is no lon (dial-a-ride) service?		now often would	you like to us	se demand-res	ponsive public transit (Please cross one)
O Not at all		O Less than one	day a week	○ 1-2 day	rs a week
3-4 days a week		5 or more day	s a week		
In general, how sati	isfied are you	with the safety	and cleanlin	ess of transit	vehicles in regards to (Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	ı C	Somewhat satisfied	Extremely satisfied
Overall, do you think in increasing your us		-	eneral servic	e improvemen	ts are more important (Please cross one)
OCovid-19 safety m	neasures	Service improv	vements	O No diff	erence
How do you currentl	ly pay for your	transit fare?			(Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the trans	sit O Punch transit	card on board the vehicle
Monthly pass for rides	or unlimited	Free rides the service	rough a soci	al	
In general, how satis	sfied are you w	vith how you pay	your fare?		(Please cross one)
<ul><li>Extremely dissatisfied</li></ul>	Somewhat dissatisfied	_	ı	Somewhat satisfied	Extremely satisfied
mobile app) instead	of paper ones driver or fare	(such as cash, to	okens, or tick	kets) to reduce	(such as a tap card or e contact between the nt method affect your (Please cross one)
Makes me much	less likely to us	e public transit	O Makes me	e slightly less like	ely to use public transit
O Does not affect m	ny decision		Makes m transit	e slightly more	e likely to use public
Makes me much r	more likely to us	se public transit			
	ace, reducing t	he need to consu			nedule, and book their would a trip planning (Please cross one)
Makes me much	less likely to us	e public transit	Makes me	e slightly less like	ely to use public transit
O Does not affect m	ny decision		Makes m transit	e slightly more	e likely to use public
Makes me much r	more likely to us	se public transit			
Fare Payment Ques	tions				

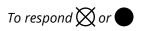






Cell phones that use the internet your phone a smartphone?	and install new applications (a	pps) are called "smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't have a cell phone
How concerned are you about run	nning out of monthly data on you	r phone? (Please cross one)
O Very concerned (use data for no Somewhat concerned (use data of Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected requently, for all purposes)	to internet when possible)
How do you typically access the ir	nternet?	Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	☐ Work internet ☐ No access to the internet	Library/ other public hotspots
Which of the following do you hav	re access to?	Select all that apply.
Savings Account Credit Card  How comfortable are you with sh account information with the trapayment?		Debit Card  PayPal, Venmo, Cash App, or some other mobile payment service  re  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Value of the payment service  payPal, Venmo, Venmo, Venmo, Ven
Using your credit/debit card on a	website one time without allowing website to stor	the OOOO
Storing your credit/debit o	ard in a website for regular payme	nts () () () ()
Storing your credit/debit card in	a smartphone application for regu payme	
Giving your credit/debit card info	ormation over the phone to the trai age	, , , , , , , , , ,







_			y not be accepted pay for your fare		it vehicles. If this (Please cross one)
Credit/Debit	ansit office for a co t at a transit office to t payment through be able to use the	for a contactless for a smartphone ap		bile payment)	
Socio-Demogra	phic Questions				
What is your ag	e?				(Please cross one)
18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+
What zip code d	lo you live in?			Write	the five-digit number.
Do you have a c	lisability or illnes	s that affects you	 ır ability to travel	in the region?	(Please cross one)
○ Yes			○ No		
What best desc	ribes your race or	ethnicity?			Select all that apply.
Black or Afri	dian or Alaskan Na ican American aiian or Other Pacif race		Asian Hispanic White		
What is your ge	nder?				(Please cross one)
Woman	<b>○</b> Ma	n	O Non-binary	Ot	her
Completion					
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)					
Yes			○ No		
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.					
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.					







Rural Transit and Fare F	ayment Survey		
, , ,	,	tans' attitudes about public transit, transit transit fare payment methods before the	
This survey is 25 questions long, an entered to receive an incentive.	nd at the end you will be asked	d if you want to provide your email to be	
Are you 18 years old or older?		(Please cross one)	
Yes	○ No		
Which of the following public tra	nsit providers have you used	most in the last year? (Please cross one)	
<ul> <li>City of Morris Transit</li> <li>Tri-Cap Transit Connection</li> <li>Prairie Five Rides</li> <li>Transit Alternatives (Product The Otter Express)</li> </ul>	None of the above		
<b>Transit Questions</b>			
Before the COVID-19 pandemic, (dial-a-ride) service?	how often did you typically	use demand-responsive public transit (Please cross one)	
O Not at all	O Less than one day a week	〈 1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
During the COVID-19 pandemic be demand-responsive public transi	_	vailable, how often did you typically use (Please cross one)	
O Not at all	O Less than one day a week	< ○ 1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
How often do you currently use of one)	lemand-responsive public tra	ansit (dial-a-ride) service? (Please cross	
O Not at all	O Less than one day a week	〈 ○ 1-2 days a week	







					·
If COVID-19 is no lon (dial-a-ride) service?		now often would	you like to us	se demand-res	ponsive public transit (Please cross one)
O Not at all		O Less than one	day a week	○ 1-2 day	rs a week
3-4 days a week		5 or more day	s a week		
In general, how sati	isfied are you	with the safety	and cleanlin	ess of transit	vehicles in regards to (Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	ı C	Somewhat satisfied	Extremely satisfied
Overall, do you think in increasing your us		-	eneral servic	e improvemen	ts are more important (Please cross one)
OCovid-19 safety m	neasures	Service improv	vements	O No diff	erence
How do you currentl	ly pay for your	transit fare?			(Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the trans	sit O Punch transit	card on board the vehicle
Monthly pass for rides	or unlimited	Free rides the service	rough a soci	al	
In general, how satis	sfied are you w	vith how you pay	your fare?		(Please cross one)
<ul><li>Extremely dissatisfied</li></ul>	Somewhat dissatisfied	_	ı	Somewhat satisfied	Extremely satisfied
mobile app) instead	of paper ones driver or fare	(such as cash, to	okens, or tick	kets) to reduce	(such as a tap card or e contact between the nt method affect your (Please cross one)
Makes me much	less likely to us	e public transit	O Makes me	e slightly less like	ely to use public transit
O Does not affect m	ny decision		Makes m transit	e slightly more	e likely to use public
Makes me much r	more likely to us	se public transit			
	ace, reducing t	he need to consu			nedule, and book their would a trip planning (Please cross one)
Makes me much	less likely to us	e public transit	Makes me	e slightly less like	ely to use public transit
O Does not affect m	ny decision		Makes m transit	e slightly more	e likely to use public
Makes me much r	more likely to us	se public transit			
Fare Payment Ques	tions				



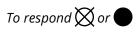






Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called	"smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't hav	e a cell phone
How concerned are you about run	ning out of monthly data on your	phone?	(Please cross one)
O Very concerned (use data for new Somewhat concerned (use data Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when	possible)
How do you typically access the in	ternet?		Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	Work internet  No access to the internet	Library/ ot	her public hotspots
Which of the following do you hav	e access to?		Select all that apply.
Savings Account Credit Card  How comfortable are you with shaccount information with the train payment?		Debit Card PayPal, Ve some other service	nmo, Cash App, or er mobile payment
Using your credit/debit card on a v	vebsite one time without allowing th website to store	ie O O O	00
Storing your credit/debit c	ard in a website for regular paymen	ts O O O	00
Storing your credit/debit card in	a smartphone application for regular paymen		00
Giving your credit/debit card info	rmation over the phone to the trans agen		00







_			y not be accepted pay for your fare		it vehicles. If this (Please cross one)
Credit/Debit	ansit office for a co t at a transit office to t payment through be able to use the	for a contactless for a smartphone ap		bile payment)	
Socio-Demogra	phic Questions				
What is your ag	e?				(Please cross one)
18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+
What zip code d	lo you live in?			Write	the five-digit number.
Do you have a c	lisability or illnes	s that affects you	 ır ability to travel	in the region?	(Please cross one)
○ Yes			○ No		
What best desc	ribes your race or	ethnicity?			Select all that apply.
Black or Afri	dian or Alaskan Na ican American aiian or Other Pacif race		Asian Hispanic White		
What is your ge	nder?				(Please cross one)
Woman	<b>○</b> Ma	n	O Non-binary	Ot	her
Completion					
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)					
Yes			○ No		
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.					
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.					







Rural Transit and Fare I	Payment Survey				
Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.					
This survey is 25 questions long, a entered to receive an incentive.	nd at the end you will be a	sked if you v	vant to provide your email to be		
Are you 18 years old or older?			(Please cross one)		
○Yes	○ No				
Which of the following public tra	ınsit providers have you ເ	sed most in	the last year? (Please cross one)		
<ul><li>City of Morris Transit</li><li>Tri-Cap Transit Connection</li><li>Prairie Five Rides</li><li>Transit Alternatives (Production The Otter Express)</li></ul>	United Community Transit Central Community Transit (CCT) None of the above uctive Alternatives,				
<b>Transit Questions</b>					
Before the COVID-19 pandemic, (dial-a-ride) service?	how often did you typic	ally use dem	nand-responsive public transit (Please cross one)		
O Not at all	C Less than one day a	veek (	1-2 days a week		
3-4 days a week	5 or more days a wee	ek (	Not Applicable (ie, did not live in the service area)		
During the COVID-19 pandemic b demand-responsive public trans	efore vaccines were wide it (dial-a-ride) service?	y available, l	how often did you typically use (Please cross one)		
O Not at all	C Less than one day a v	veek (	1-2 days a week		
3-4 days a week	5 or more days a wee	ek (	Not Applicable (ie, did not live in the service area)		
How often do you currently use one)	demand-responsive publi	c transit (dia	al-a-ride) service? (Please cross		
O Not at all	C Less than one day a v	veek (	1-2 days a week		

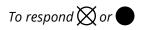






If COVID-19 is no lon (dial-a-ride) service?		now often would	you like to	use demar	-	e public transit Please cross one)
O Not at all		O Less than one	day a week	O 1	-2 days a wee	k
3-4 days a week		5 or more day	s a week			
In general, how sati COVID-19?	sfied are you	with the safety	and cleanl	iness of tra		s in regards to Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	al (	Somewh satisfied	_	Extremely satisfied
Overall, do you think in increasing your us			eneral serv	rice improv		nore important Please cross one)
Ocovid-19 safety m	neasures	Service impro	vements	$\bigcirc$ $\lor$	lo difference	
How do you currentl	y pay for your	transit fare?			(1	Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the tra	_	unch card cransit vehicle	on board the
Monthly pass fo rides	r unlimited	Free rides th service	rough a so	ocial		
In general, how satis	sfied are you w	ith how you pay	your fare?		(1	Please cross one)
<ul><li>Extremely dissatisfied</li></ul>	O Somewhat dissatisfied	_	al (	O Somewh satisfied	_	Extremely satisfied
Contactless fare pay mobile app) instead transit rider and the decision to use publi	of paper ones driver or fare	(such as cash, t	okens, or ti	ickets) to r	educe contac ayment meth	t between the
Makes me much	less likely to us	e public transit	○ Makes r	ne slightly le	ess likely to us	e public transit
O Does not affect m	ny decision		Makes transit	me slightly	more likely	to use public
Makes me much r	more likely to us	se public transit				
A trip planning tool is transit trip in one pla tool affect your decis	ace, reducing t	he need to consu			. How would	
Makes me much	less likely to us	e public transit	○ Makes r	me slightly le	ess likely to us	e public transit
O Does not affect m	ny decision		Makes transit	me slightly	more likely	to use public
Makes me much r	more likely to us	se public transit				
Fare Payment Ques	tions					







Cell phones that use the internet your phone a smartphone?	and install new applications (a	pps) are called "smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't have a cell phone
How concerned are you about run	nning out of monthly data on you	r phone? (Please cross one)
O Very concerned (use data for no Somewhat concerned (use data of Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected requently, for all purposes)	to internet when possible)
How do you typically access the ir	nternet?	Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	☐ Work internet ☐ No access to the internet	Library/ other public hotspots
Which of the following do you hav	re access to?	Select all that apply.
Savings Account Credit Card  How comfortable are you with sh account information with the trapayment?		Debit Card  PayPal, Venmo, Cash App, or some other mobile payment service  re  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Value of the payment service  payPal, Venmo, Venmo, Venmo, Ven
Using your credit/debit card on a	website one time without allowing website to stor	the OOOO
Storing your credit/debit o	ard in a website for regular payme	nts () () () ()
Storing your credit/debit card in	a smartphone application for regu payme	
Giving your credit/debit card info	ormation over the phone to the trai age	, , , , , , , , , ,







Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)						
<ul> <li>Cash at a transit office for a contactless fare card</li> <li>Credit/Debit at a transit office for a contactless fare card</li> <li>Credit/Debit payment through a smartphone app or computer (mobile payment)</li> <li>I would not be able to use the bus</li> </ul>						
Socio-Demogra	phic Questions					
What is your ag	e?				(Please cross one)	
18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+	
What zip code d	lo you live in?			Write	the five-digit number.	
Do you have a c	lisability or illnes	s that affects you	 ır ability to travel	in the region?	(Please cross one)	
○ Yes			○ No			
What best desc	ribes your race or	ethnicity?			Select all that apply.	
Black or Afri	dian or Alaskan Na ican American aiian or Other Pacif race		Asian Hispanic White			
What is your ge	nder?				(Please cross one)	
Woman	◯ Ma	n	O Non-binary	Ot	her	
Completion						
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)						
Yes			○ No			
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.						
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.						







Rural Transit and Fare F	ayment Survey					
, , ,	Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.					
This survey is 25 questions long, an entered to receive an incentive.	nd at the end you will be asked	d if you want to provide your email to be				
Are you 18 years old or older?		(Please cross one)				
Yes	○ No					
Which of the following public tra	nsit providers have you used	most in the last year? (Please cross one)				
<ul> <li>City of Morris Transit</li> <li>Tri-Cap Transit Connection</li> <li>Prairie Five Rides</li> <li>Transit Alternatives (Product The Otter Express)</li> </ul>	None of the above					
<b>Transit Questions</b>						
Before the COVID-19 pandemic, (dial-a-ride) service?	how often did you typically	use demand-responsive public transit (Please cross one)				
O Not at all	O Less than one day a week	〈 1-2 days a week				
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)				
During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)						
O Not at all	O Less than one day a week	< ○ 1-2 days a week				
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)				
How often do you currently use of one)	lemand-responsive public tra	ansit (dial-a-ride) service? (Please cross				
O Not at all	O Less than one day a week	〈 ○ 1-2 days a week				



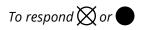
To respond  $\bigotimes$  or lacktriangle





If COVID-19 is no lon (dial-a-ride) service?		now often would	you like to	use demar	-	e public transit Please cross one)
O Not at all		O Less than one	day a week	O 1	-2 days a wee	k
3-4 days a week		5 or more day	s a week			
In general, how sati COVID-19?	sfied are you	with the safety	and cleanl	iness of tra		s in regards to Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	al (	Somewh satisfied	_	Extremely satisfied
Overall, do you think in increasing your us			eneral serv	rice improv		nore important Please cross one)
Ocovid-19 safety m	neasures	Service impro	vements	$\bigcirc$ $\lor$	lo difference	
How do you currentl	y pay for your	transit fare?			(1	Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the tra	_	unch card cransit vehicle	on board the
Monthly pass fo rides	r unlimited	Free rides th service	rough a so	ocial		
In general, how satis	sfied are you w	ith how you pay	your fare?		(1	Please cross one)
<ul><li>Extremely dissatisfied</li></ul>	O Somewhat dissatisfied	_	al (	O Somewh satisfied	_	Extremely satisfied
Contactless fare pay mobile app) instead transit rider and the decision to use publi	of paper ones driver or fare	(such as cash, t	okens, or ti	ickets) to r	educe contac ayment meth	t between the
Makes me much	less likely to us	e public transit	○ Makes r	ne slightly le	ess likely to us	e public transit
O Does not affect m	ny decision		Makes transit	me slightly	more likely	to use public
Makes me much r	more likely to us	se public transit				
A trip planning tool is transit trip in one pla tool affect your decis	ace, reducing t	he need to consu			. How would	
Makes me much	less likely to us	e public transit	○ Makes r	me slightly le	ess likely to us	e public transit
O Does not affect m	ny decision		Makes transit	me slightly	more likely	to use public
Makes me much r	more likely to us	se public transit				
Fare Payment Ques	tions					







Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called	"smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't hav	e a cell phone
How concerned are you about run	ning out of monthly data on your	phone?	(Please cross one)
O Very concerned (use data for new Somewhat concerned (use data Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when	possible)
How do you typically access the in	ternet?		Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	Work internet  No access to the internet	Library/ ot	her public hotspots
Which of the following do you hav	e access to?		Select all that apply.
Savings Account Credit Card  How comfortable are you with shaccount information with the train payment?		Debit Card PayPal, Ve some other service	nmo, Cash App, or er mobile payment
Using your credit/debit card on a v	vebsite one time without allowing th website to store	ie O O O	00
Storing your credit/debit c	ard in a website for regular paymen	ts O O O	00
Storing your credit/debit card in	a smartphone application for regular paymen		00
Giving your credit/debit card info	rmation over the phone to the trans agen		00







Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)						
<ul> <li>Cash at a transit office for a contactless fare card</li> <li>Credit/Debit at a transit office for a contactless fare card</li> <li>Credit/Debit payment through a smartphone app or computer (mobile payment)</li> <li>I would not be able to use the bus</li> </ul>						
Socio-Demogra	phic Questions					
What is your ag	e?				(Please cross one)	
18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+	
What zip code d	lo you live in?			Write	the five-digit number.	
Do you have a c	lisability or illnes	s that affects you	 ır ability to travel	in the region?	(Please cross one)	
○ Yes			○ No			
What best desc	ribes your race or	ethnicity?			Select all that apply.	
Black or Afri	dian or Alaskan Na ican American aiian or Other Pacif race		Asian Hispanic White			
What is your ge	nder?				(Please cross one)	
Woman	◯ Ma	n	O Non-binary	Ot	her	
Completion						
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)						
Yes			○ No			
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.						
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.						







Rural Transit and Fare F	ayment Surv	/ey		
Thank you for participating in this s health and safety measures during deployment of new technology.			•	
This survey is 25 questions long, an entered to receive an incentive.	nd at the end you	will be asked if yo	u want to provide your email to be	
Are you 18 years old or older?			(Please cross one)	
Yes		○ No		
Which of the following public tra	nsit providers hav	ve you used most	in the last year? (Please cross one)	
Ocity of Morris Transit		O United Comm	nunity Transit	
Tri-Cap Transit Connection		Central Community Transit (CCT)		
O Prairie Five Rides		O None of the a	above	
<ul><li>Transit Alternatives (Product The Otter Express)</li></ul>	ive Alternatives,			
<b>Transit Questions</b>				
Before the COVID-19 pandemic, (dial-a-ride) service?	how often did yo	u typically use d	lemand-responsive public transi (Please cross one)	
◯ Not at all	C Less than one	e day a week	1-2 days a week	
3-4 days a week	○ 5 or more day	ys a week	Not Applicable (ie, did not live in the service area)	
During the COVID-19 pandemic be demand-responsive public transi		-	le, how often did you typically use (Please cross one)	
O Not at all	C Less than one day a week		1-2 days a week	
3-4 days a week			Not Applicable (ie, did not live in the service area)	
How often do you currently use of one)	lemand-responsiv	e public transit (	dial-a-ride) service? (Please cros.	
O Not at all	C Less than one	e day a week	1-2 days a week	
3-4 days a week	5 or more day	ys a week		





If COVID-19 is no lon (dial-a-ride) service?		now often would	you like to	use demar	-	e public transit Please cross one)
O Not at all		O Less than one	day a week	O 1	-2 days a wee	k
3-4 days a week		5 or more day	s a week			
In general, how sati COVID-19?	sfied are you	with the safety	and cleanl	iness of tra		s in regards to Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	al (	Somewh satisfied	_	Extremely satisfied
Overall, do you think in increasing your us			eneral serv	rice improv		nore important Please cross one)
Ocovid-19 safety m	neasures	Service impro	vements	$\bigcirc$ $\lor$	lo difference	
How do you currentl	y pay for your	transit fare?			(1	Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the tra	_	unch card cransit vehicle	on board the
Monthly pass fo rides	r unlimited	Free rides th service	rough a so	ocial		
In general, how satis	sfied are you w	ith how you pay	your fare?		(1	Please cross one)
<ul><li>Extremely dissatisfied</li></ul>	O Somewhat dissatisfied	_	al (	O Somewh satisfied	_	Extremely satisfied
Contactless fare pay mobile app) instead transit rider and the decision to use publi	of paper ones driver or fare	(such as cash, t	okens, or ti	ickets) to r	educe contac ayment meth	t between the
Makes me much	less likely to us	e public transit	○ Makes r	ne slightly le	ess likely to us	e public transit
O Does not affect m	ny decision		Makes transit	me slightly	more likely	to use public
Makes me much r	more likely to us	se public transit				
A trip planning tool is transit trip in one pla tool affect your decis	ace, reducing t	he need to consu			. How would	
Makes me much	less likely to us	e public transit	○ Makes r	me slightly le	ess likely to us	e public transit
O Does not affect m	ny decision		Makes transit	me slightly	more likely	to use public
Makes me much r	more likely to us	se public transit				
Fare Payment Ques	tions					







Cell phones that use the internet your phone a smartphone?	: and install new applications (ap	ops) are called "smartphones". Is (Please cross one)
Yes, it is a smartphone	O No, it is not a smartphone	O I don't have a cell phone
How concerned are you about run	nning out of monthly data on you	r phone? (Please cross one)
O Very concerned (use data for new Somewhat concerned (use data O Not very concerned (use data from Not Applicable (I do not use data f	sparingly, prefer to be connected t equently, for all purposes)	o internet when possible)
How do you typically access the ir	nternet?	Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	☐ Work internet ☐ No access to the internet	Library/ other public hotspots
Which of the following do you hav	re access to?	Select all that apply.
Savings Account Credit Card  How comfortable are you with sh account information with the trapayment?		Debit Card  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPayPayPayPayPayPayPayPayPayPayPayPayP
Using your credit/debit card on a	website one time without allowing t website to store	he ooo
Storing your credit/debit of	ard in a website for regular paymer	nts O O O O
Storing your credit/debit card in	a smartphone application for regu paymer	
Giving your credit/debit card info	ormation over the phone to the tran ager	, , , , , , , , , , , , , , , , , , , ,







Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)						
<ul> <li>Cash at a transit office for a contactless fare card</li> <li>Credit/Debit at a transit office for a contactless fare card</li> <li>Credit/Debit payment through a smartphone app or computer (mobile payment)</li> <li>I would not be able to use the bus</li> </ul>						
Socio-Demogra	phic Questions					
What is your ag	e?				(Please cross one)	
18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+	
What zip code d	lo you live in?			Write	the five-digit number.	
Do you have a c	lisability or illnes	s that affects you	 ır ability to travel	in the region?	(Please cross one)	
○ Yes			○ No			
What best desc	ribes your race or	ethnicity?			Select all that apply.	
Black or Afri	dian or Alaskan Na ican American aiian or Other Pacif race		Asian Hispanic White			
What is your ge	nder?				(Please cross one)	
Woman	◯ Ma	n	O Non-binary	Ot	her	
Completion						
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)						
Yes			○ No			
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.						
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.						







Rural Transit and Fare	Payment Survey		
	-	s' attitudes about public transit, transit nsit fare payment methods before the	
This survey is 25 questions long, entered to receive an incentive.	and at the end you will be asked if	you want to provide your email to be	
Are you 18 years old or older?		(Please cross one)	
Yes	○ No		
Which of the following public to	ansit providers have you used mo	ost in the last year? (Please cross one)	
<ul><li>City of Morris Transit</li><li>Tri-Cap Transit Connection</li><li>Prairie Five Rides</li><li>Transit Alternatives (Produ The Otter Express)</li></ul>	Rides Onnection Ocentral Community Transit (CCT)  None of the above ernatives (Productive Alternatives,		
<b>Transit Questions</b>			
Before the COVID-19 pandemic (dial-a-ride) service?	c, how often did you typically use	e demand-responsive public transit (Please cross one)	
O Not at all	C Less than one day a week	1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
During the COVID-19 pandemic demand-responsive public tran		able, how often did you typically use (Please cross one)	
O Not at all	C Less than one day a week	1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
How often do you currently use one)	e demand-responsive public transi	it (dial-a-ride) service? (Please cross	
O Not at all	C Less than one day a week	1-2 days a week	







					·
If COVID-19 is no lon (dial-a-ride) service?		now often would	you like to us	se demand-res	ponsive public transit (Please cross one)
O Not at all		O Less than one	day a week	○ 1-2 day	rs a week
3-4 days a week		5 or more day	s a week		
In general, how sati	isfied are you	with the safety	and cleanlin	ess of transit	vehicles in regards to (Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	ı C	Somewhat satisfied	Extremely satisfied
Overall, do you think in increasing your us		-	eneral servic	e improvemen	ts are more important (Please cross one)
OCovid-19 safety m	neasures	Service improv	vements	O No diff	erence
How do you currentl	ly pay for your	transit fare?			(Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the trans	sit O Punch transit	card on board the vehicle
Monthly pass for rides	or unlimited	Free rides the service	rough a soci	al	
In general, how satis	sfied are you w	vith how you pay	your fare?		(Please cross one)
<ul><li>Extremely dissatisfied</li></ul>	Somewhat dissatisfied	_	ı	Somewhat satisfied	Extremely satisfied
mobile app) instead	of paper ones driver or fare	(such as cash, to	okens, or tick	kets) to reduce	(such as a tap card or e contact between the nt method affect your (Please cross one)
Makes me much	less likely to us	e public transit	O Makes me	e slightly less like	ely to use public transit
O Does not affect m	ny decision		Makes m transit	e slightly more	e likely to use public
Makes me much r	more likely to us	se public transit			
	ace, reducing t	he need to consu			nedule, and book their would a trip planning (Please cross one)
Makes me much	less likely to us	e public transit	Makes me	e slightly less like	ely to use public transit
O Does not affect m	ny decision		Makes m transit	e slightly more	e likely to use public
Makes me much r	more likely to us	se public transit			
Fare Payment Ques	tions				

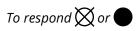






Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called "smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't have a cell phone
How concerned are you about run	ning out of monthly data on your	phone? (Please cross one)
O Very concerned (use data for new Somewhat concerned (use data O Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when possible)
How do you typically access the in	ternet?	Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	☐ Work internet ☐ No access to the internet	Library/ other public hotspots
Which of the following do you hav	e access to?	Select all that apply.
Savings Account Credit Card  How comfortable are you with shaccount information with the trappayment?	_	Debit Card  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Cash App, or some other mobile payment service  PayPal, Venmo, Ven
Using your credit/debit card on a v	website one time without allowing th website to store	ne it
Storing your credit/debit c	ard in a website for regular paymen	0 0 0 0
Storing your credit/debit card in	a smartphone application for regular	
Giving your credit/debit card info	rmation over the phone to the trans agen	







_	Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)					
<ul> <li>Cash at a transit office for a contactless fare card</li> <li>Credit/Debit at a transit office for a contactless fare card</li> <li>Credit/Debit payment through a smartphone app or computer (mobile payment)</li> <li>I would not be able to use the bus</li> </ul>						
Socio-Demogra	phic Questions					
What is your ag	e?				(Please cross one)	
18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+	
What zip code d	lo you live in?			Write	the five-digit number.	
Do you have a c	lisability or illnes	s that affects you	 ır ability to travel	in the region?	(Please cross one)	
○ Yes			○ No			
What best desc	ribes your race or	ethnicity?			Select all that apply.	
Black or Afri	dian or Alaskan Na ican American aiian or Other Pacif race		Asian Hispanic White			
What is your ge	nder?				(Please cross one)	
Woman	◯ Ma	n	O Non-binary	Ot	her	
Completion						
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)						
Yes			○ No			
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.						
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.						







Rural Transit and Fare	Payment Survey					
, , ,	Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.					
This survey is 25 questions long, a entered to receive an incentive.	and at the end you will be asked if	you want to provide your email to be				
Are you 18 years old or older?		(Please cross one)				
○Yes	○ No					
Which of the following public tra	ansit providers have you used mo	ost in the last year? (Please cross one)				
<ul><li>City of Morris Transit</li><li>Tri-Cap Transit Connection</li><li>Prairie Five Rides</li><li>Transit Alternatives (Production The Otter Express)</li></ul>	None of the above					
Transit Questions						
Before the COVID-19 pandemic, (dial-a-ride) service?	, how often did you typically use	e demand-responsive public transit (Please cross one)				
O Not at all	O Less than one day a week	1-2 days a week				
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)				
During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)						
O Not at all	O Less than one day a week	1-2 days a week				
3-4 days a week	○ 5 or more days a week ○ Not Applicable (ie, did not live in the service area)					
How often do you currently use one)	demand-responsive public trans	it (dial-a-ride) service? (Please cross				
O Not at all	O Less than one day a week	1-2 days a week				







If COVID-19 is no lon (dial-a-ride) service?		now often would	you like to	use demar	-	e public transit Please cross one)
O Not at all		O Less than one	day a week	O 1	-2 days a wee	k
3-4 days a week		5 or more day	s a week			
In general, how sati COVID-19?	sfied are you	with the safety	and cleanl	iness of tra		s in regards to Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	al (	Somewh satisfied	_	Extremely satisfied
Overall, do you think in increasing your us			eneral serv	rice improv		nore important Please cross one)
Ocovid-19 safety m	neasures	Service impro	vements	$\bigcirc$ $\lor$	lo difference	
How do you currentl	y pay for your	transit fare?			(1	Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the tra	_	unch card cransit vehicle	on board the
Monthly pass fo rides	r unlimited	Free rides th service	rough a so	ocial		
In general, how satis	sfied are you w	ith how you pay	your fare?		(1	Please cross one)
<ul><li>Extremely dissatisfied</li></ul>	O Somewhat dissatisfied	_	al (	O Somewh satisfied	_	Extremely satisfied
Contactless fare pay mobile app) instead transit rider and the decision to use publi	of paper ones driver or fare	(such as cash, t	okens, or ti	ickets) to r	educe contac ayment meth	t between the
Makes me much	less likely to us	e public transit	○ Makes r	ne slightly le	ess likely to us	e public transit
O Does not affect m	ny decision		Makes transit	me slightly	more likely	to use public
Makes me much r	more likely to us	se public transit				
A trip planning tool is transit trip in one pla tool affect your decis	ace, reducing t	he need to consu			. How would	
Makes me much	less likely to us	e public transit	○ Makes r	me slightly le	ess likely to us	e public transit
O Does not affect m	ny decision		Makes transit	me slightly	more likely	to use public
Makes me much r	more likely to us	se public transit				
Fare Payment Ques	tions					

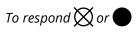






Cell phones that use the internet your phone a smartphone?	and install new applications (a	pps) are called "smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't have a cell phone
How concerned are you about run	nning out of monthly data on you	r phone? (Please cross one)
O Very concerned (use data for no Somewhat concerned (use data of Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected requently, for all purposes)	to internet when possible)
How do you typically access the ir	nternet?	Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	☐ Work internet ☐ No access to the internet	Library/ other public hotspots
Which of the following do you hav	re access to?	Select all that apply.
Savings Account Credit Card  How comfortable are you with sh account information with the trapayment?		Debit Card  PayPal, Venmo, Cash App, or some other mobile payment service  re  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Cash App, or some other mobile payment service  payPal, Venmo, Value of the payment service  payPal, Venmo, Venmo, Venmo, Ven
Using your credit/debit card on a	website one time without allowing website to stor	the OOOO
Storing your credit/debit o	ard in a website for regular payme	nts () () () ()
Storing your credit/debit card in	a smartphone application for regu payme	
Giving your credit/debit card info	ormation over the phone to the trai age	, , , , , , , , , ,







_		e where cash may rimarily prefer to	•		sit vehicles. If this (Please cross one)
Credit/Debit a	at a transit office payment through	ontactless fare card for a contactless fa n a smartphone app bus	are card	bile payment)	
Socio-Demograp	hic Questions				
What is your age	?				(Please cross one)
O 18-24	25-34	35-44	<b>45-54</b>	O 55-64	O 65+
What zip code do	you live in?			Write	the five-digit number.
Do you have a dis	sability or illnes	ss that affects you	r ability to travel	in the region?	(Please cross one)
○ Yes			○ No		
Black or Africa	ian or Alaskan N an American ian or Other Paci	ative	Asian Hispanic White		Select all that apply.
What is your gen	der?				(Please cross one)
<b>○</b> Woman	○ Ma	an	O Non-binary	Ot	her
Completion					
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)					
Yes			○ No		
be connected to	your responses	on the earlier sec	tions of this surve	ey.	our email will not
		on related to this p		contacted by C	our research team







Rural Transit and Fare	Payment Survey		
	-	s' attitudes about public transit, transit nsit fare payment methods before the	
This survey is 25 questions long, entered to receive an incentive.	and at the end you will be asked if	you want to provide your email to be	
Are you 18 years old or older?		(Please cross one)	
Yes	○ No		
Which of the following public to	ansit providers have you used mo	ost in the last year? (Please cross one)	
<ul><li>City of Morris Transit</li><li>Tri-Cap Transit Connection</li><li>Prairie Five Rides</li><li>Transit Alternatives (Produ The Otter Express)</li></ul>	Rides Onnection Ocentral Community Transit (CCT)  None of the above ernatives (Productive Alternatives,		
<b>Transit Questions</b>			
Before the COVID-19 pandemic (dial-a-ride) service?	c, how often did you typically use	e demand-responsive public transit (Please cross one)	
O Not at all	C Less than one day a week	1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
During the COVID-19 pandemic demand-responsive public tran		able, how often did you typically use (Please cross one)	
O Not at all	C Less than one day a week	1-2 days a week	
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)	
How often do you currently use one)	e demand-responsive public transi	it (dial-a-ride) service? (Please cross	
O Not at all	C Less than one day a week	1-2 days a week	







If COVID-19 is no lon (dial-a-ride) service?	ger a threat, h	now often would	you like to	use der	nand-res <sub>ا</sub>	•	ublic tra	
O Not at all		O Less than one	day a week	(	) 1-2 day	s a week		
3-4 days a week		5 or more day	s a week					
In general, how sati COVID-19?	sfied are you	with the safety	and cleanl	liness of	transit v		n regard	
Extremely dissatisfied	O Somewhat dissatisfied	_	I	Some satis	ewhat fied	_	tremely tisfied	
Overall, do you think in increasing your us		-	eneral serv	vice imp	rovement		re impor ase cross	
Ocovid-19 safety m	neasures	Service improv	vements	(	No diffe	erence		
How do you currentl	y pay for your	transit fare?				(Ple	ase cross	one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the tra	nsit (	Punch transit v	card on vehicle	board	the
Monthly pass for rides	or unlimited	Free rides the service	rough a sc	ocial				
In general, how satis	sfied are you w	ith how you pay	your fare?			(Ple	ase cross	one)
Extremely dissatisfied	Somewhat dissatisfied	_	I	Some satis	ewhat fied	_	tremely tisfied	
Contactless fare pay mobile app) instead transit rider and the decision to use publi	of paper ones driver or fare	(such as cash, to	okens, or t	ickets) t	o reduce	contact l it method	between	n the your
Makes me much	less likely to us	e public transit	Makes i	me slight	ly less like	ly to use p	ublic tra	nsit
O Does not affect m	ny decision		Makes transit	me slig	htly more	likely to	use pu	blic
Makes me much r	more likely to us	se public transit						
A trip planning tool is transit trip in one pla tool affect your decis	ace, reducing t	he need to consu		•	•	would a 1		ning
Makes me much	less likely to us	e public transit	Makes i	me slight	ly less like	ly to use p	ublic tra	nsit
O Does not affect m	ny decision		Makes transit	me slig	htly more	likely to	use pu	blic
Makes me much r	more likely to us	se public transit						
Fare Payment Ques	tions							









Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called	"smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't hav	e a cell phone
How concerned are you about run	ning out of monthly data on your	phone?	(Please cross one)
O Very concerned (use data for new Somewhat concerned (use data Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when	possible)
How do you typically access the in	ternet?		Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	Work internet  No access to the internet	Library/ ot	her public hotspots
Which of the following do you hav	e access to?		Select all that apply.
Savings Account Credit Card  How comfortable are you with shaccount information with the train payment?		Debit Card PayPal, Ve some other service	nmo, Cash App, or er mobile payment
Using your credit/debit card on a v	vebsite one time without allowing th website to store	ie O O O	00
Storing your credit/debit c	ard in a website for regular paymen	ts O O O	00
Storing your credit/debit card in	a smartphone application for regular paymen		00
Giving your credit/debit card info	rmation over the phone to the trans agen		00







_	Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)					
<ul> <li>Cash at a transit office for a contactless fare card</li> <li>Credit/Debit at a transit office for a contactless fare card</li> <li>Credit/Debit payment through a smartphone app or computer (mobile payment)</li> <li>I would not be able to use the bus</li> </ul>						
Socio-Demogra	phic Questions					
What is your ag	e?				(Please cross one)	
18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+	
What zip code d	lo you live in?			Write	the five-digit number.	
Do you have a c	lisability or illnes	s that affects you	 ır ability to travel	in the region?	(Please cross one)	
○ Yes			○ No			
What best desc	ribes your race or	ethnicity?			Select all that apply.	
Black or Afri	dian or Alaskan Na ican American aiian or Other Pacif race		Asian Hispanic White			
What is your ge	nder?				(Please cross one)	
Woman	◯ Ma	n	O Non-binary	Ot	her	
Completion						
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)						
Yes			○ No			
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.						
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.						







Rural Transit and Fare	e Payment Survey			
, , ,	, ,	s' attitudes about public transit, transit nsit fare payment methods before the		
This survey is 25 questions long entered to receive an incentive.	, and at the end you will be asked if	you want to provide your email to be		
Are you 18 years old or older?		(Please cross one)		
○ Yes	○ No			
Which of the following public to	transit providers have you used mo	ost in the last year? (Please cross one)		
		mmunity Transit ommunity Transit (CCT) ne above		
<b>Transit Questions</b>				
Before the COVID-19 pandemic (dial-a-ride) service?	ic, how often did you typically use	e demand-responsive public transit (Please cross one)		
O Not at all	O Less than one day a week	1-2 days a week		
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)		
During the COVID-19 pandemic demand-responsive public tra		able, how often did you typically use (Please cross one)		
O Not at all	O Less than one day a week	1-2 days a week		
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)		
How often do you currently us one)	e demand-responsive public transi	it (dial-a-ride) service? (Please cross		
O Not at all	O Less than one day a week	1-2 days a week		

○ 5 or more days a week



3-4 days a week



If COVID-19 is no lon (dial-a-ride) service?		ow often would	you like to u	se demand-res	ponsive public transit (Please cross one)
O Not at all		O Less than one	day a week		rs a week
3-4 days a week		5 or more day	s a week		
In general, how sati	isfied are you	with the safety	and cleanlin	ess of transit	vehicles in regards to (Please cross one)
Extremely dissatisfied	Somewhat dissatisfied	_	ı C	Somewhat satisfied	Extremely satisfied
Overall, do you think COVID-19 safety measures or general service improvements are more important in increasing your use of public transit?  (Please cross one)					
Ocovid-19 safety m	neasures	Service improv	vements	O No diff	erence
How do you currentl	ly pay for your	transit fare?			(Please cross one)
Cash on board vehicle	the transit	OTokens on bovehicle	ard the trans	sit O Punch transit	card on board the vehicle
Monthly pass for rides	or unlimited	Free rides th service	rough a soci	ial	
In general, how satis	sfied are you w	ith how you pay	your fare?		(Please cross one)
<ul><li>Extremely dissatisfied</li></ul>	O Somewhat dissatisfied	_	ı (	Somewhat satisfied	<ul><li>Extremely satisfied</li></ul>
Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit?  (Please cross one)					
Makes me much	less likely to use	e public transit	O Makes me	e slightly less like	ely to use public transit
O Does not affect m	ny decision		Makes m transit	ne slightly more	e likely to use public
Makes me much r	more likely to us	se public transit			
A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit?  (Please cross one)					
Makes me much	less likely to use	e public transit	Makes me	e slightly less like	ely to use public transit
O Does not affect m	ny decision		Makes m transit	ne slightly more	e likely to use public
Makes me much r	more likely to us	se public transit			
Fare Payment Ques	tions				

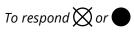






Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called	"smartphones". Is (Please cross one)
Yes, it is a smartphone	No, it is not a smartphone	O I don't hav	e a cell phone
How concerned are you about run	ning out of monthly data on your	phone?	(Please cross one)
O Very concerned (use data for new Somewhat concerned (use data Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when	possible)
How do you typically access the in	ternet?		Select all that apply.
☐ Home internet ☐ Mobile internet/cell phone data	Work internet  No access to the internet	Library/ ot	her public hotspots
Which of the following do you hav	e access to?		Select all that apply.
Savings Account Credit Card  How comfortable are you with shaccount information with the train payment?		Debit Card PayPal, Ve some other service	nmo, Cash App, or er mobile payment  and an
Using your credit/debit card on a v	vebsite one time without allowing th website to store	ie O O O	00
Storing your credit/debit c	ard in a website for regular paymen	ts O O O	00
Storing your credit/debit card in	a smartphone application for regular paymen		00
Giving your credit/debit card info	rmation over the phone to the trans agen		00







Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)						
Credit/Deb	ransit office for a co it at a transit office it payment through the able to use the	for a contactless for a smartphone ap	are card	bile payment)		
Socio-Demogra	aphic Questions					
What is your a	ge?				(Please cross one)	
O 18-24	25-34	35-44	<b>45-54</b>	O 55-64	<b>○</b> 65+	
What zip code	do you live in?			Write	the five-digit number.	
Do you have a	disability or illness	s that affects you	 ır ability to travel	in the region?	(Please cross one)	
Yes			○ No			
What best desc	cribes your race or	ethnicity?			Select all that apply.	
☐ American Indian or Alaskan Native ☐ Black or African American ☐ Native Hawaiian or Other Pacific Islander ☐ Some other race			Asian Hispanic White			
What is your go	ender?				(Please cross one)	
○ Woman	) Woman		O Non-binary	Ot	○ Other	
Completion						
Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward?  (Please cross one)						
Yes			○ No			
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.						
By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.						





