

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
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What is your gender? (Please cross one)

Woman Man Non-binary Other

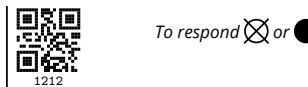
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To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



RSJU 0003

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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Socio-Demographic Questions

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



RSJU 0003

1215

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RSJU 0004



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Fare Payment Questions



To respond or

1216



RSJU 0001



To respond or

1216



RSJU 0002

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To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

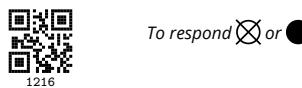
- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1217

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

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- Yes No

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1218

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1220

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

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 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
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What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1221

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

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Transit Questions

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or

1224



RSJU 0001



To respond or

1224



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

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Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or

1225



RSJU 0001



To respond or

1225



RSJU 0002

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To respond or



1225

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Socio-Demographic Questions

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- 18-24 25-34 35-44 45-54 55-64 65+

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Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

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How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1226

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



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 I would not be able to use the bus

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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How do you typically access the internet?

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Select all that apply.

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Which of the following do you have access to?

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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1228

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

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Completion

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Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



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Fare Payment Questions



To respond or



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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



To respond or



Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
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 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
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 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

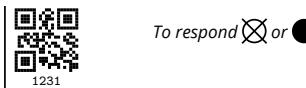
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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

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Fare Payment Questions



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 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

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What is your gender? (Please cross one)

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Transit Questions

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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

- Home internet Work internet
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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



RSJU 0003

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Socio-Demographic Questions

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Fare Payment Questions



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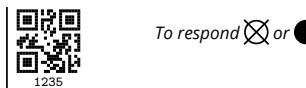
Completion

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Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
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 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

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Yes No

What best describes your race or ethnicity? Select all that apply.

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 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Slightly Uncomfortable
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To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Fare Payment Questions



To respond or



To respond or



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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1241

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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To respond or

RSJU 0004

1241

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
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 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

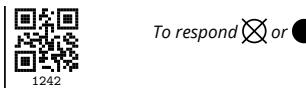
Completion

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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Socio-Demographic Questions

What is your age? (Please cross one)

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Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

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 3-4 days a week 5 or more days a week

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- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

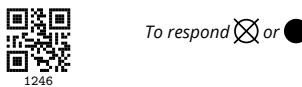
- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1248

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

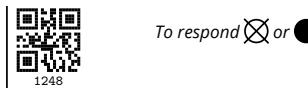
- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

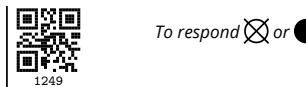
Completion

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Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

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Which of the following public transit providers have you used most in the last year? (Please cross one)

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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1250



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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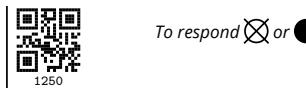
- Yes No

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RSJU 0004



To respond or

1250

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
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 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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Transit Questions

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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How do you typically access the internet?

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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Completely Uncomfortable
Slightly Uncomfortable
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Don't Know/Not Applicable

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To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



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Socio-Demographic Questions

What is your age? (Please cross one)

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- Yes No

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Which of the following do you have access to?

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Completely Uncomfortable
Slightly Uncomfortable
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Don't Know/Not Applicable

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To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
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 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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Transit Questions

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

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Yes No

What best describes your race or ethnicity? Select all that apply.

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Transit Questions

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 3-4 days a week 5 or more days a week

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or

1257



RSJU 0001



To respond or

1257



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

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Select all that apply.

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Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
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How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

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To respond or



RSJU 0003

1258

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
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What is your age? (Please cross one)

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- Yes No

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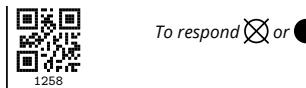
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RSJU 0004



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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or

1260



RSJU 0003

To respond or

1260



RSJU 0004

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

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Transit Questions

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

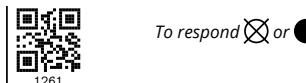
- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



To respond or



Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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To respond or



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Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

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Which of the following do you have access to?

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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

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 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

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Transit Questions

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

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- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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How do you typically access the internet?

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 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



To respond or



Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1267

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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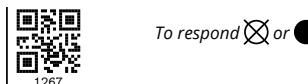
Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

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Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1269

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

RSJU 0004

1269

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

Home internet Work internet
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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1271



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

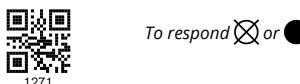
Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

1271

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

- Debit Card
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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

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Are you 18 years old or older? (Please cross one)

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Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1273

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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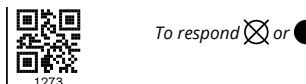
Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1274

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

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RSJU 0004

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

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Yes No

What best describes your race or ethnicity? Select all that apply.

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What is your gender? (Please cross one)

Woman Man Non-binary Other

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Transit Questions

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 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001

1276



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

- Home internet Work internet
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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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To respond or



RSJU 0003

1277

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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 PayPal, Venmo, Cash App, or some other mobile payment service

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

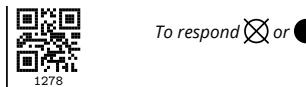
Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1280

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1282

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

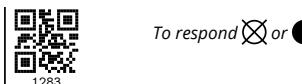
Completion

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Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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How do you typically access the internet?

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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
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Completely Uncomfortable
Slightly Uncomfortable
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Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

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 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

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Transit Questions

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

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To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1286

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
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What is your gender? (Please cross one)

Woman Man Non-binary Other

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1288

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Select all that apply.

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

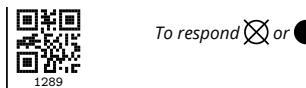
Completion

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Transit Questions

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- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

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Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
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What is your gender? (Please cross one)

Woman Man Non-binary Other

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1292

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

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- Yes No

What best describes your race or ethnicity? Select all that apply.

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Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



To respond or



Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

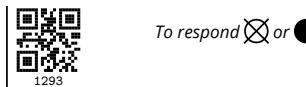
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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
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How do you typically access the internet?

Home internet Work internet
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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
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How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1295

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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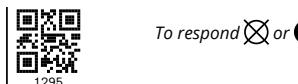
Yes No

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RSJU 0004



To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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To respond or



RSJU 0003

1296

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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18-24 25-34 35-44 45-54 55-64 65+

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Yes No

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
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How do you typically access the internet?

Home internet Work internet
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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
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To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

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Yes No

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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How do you typically access the internet?

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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
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Completely Uncomfortable
Slightly Uncomfortable
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Don't Know/Not Applicable

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To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

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 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

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Transit Questions

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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Select all that apply.

- Library/ other public hotspots

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Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

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Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

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 Some other race

What is your gender? (Please cross one)

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Transit Questions

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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RSJU 0003

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- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



To respond or



Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.



To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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RSJU 0004

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1306

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

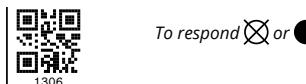
Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.



RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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RSJU 0004

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1308



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

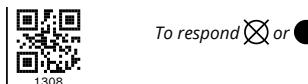
- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

1308

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
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 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1310

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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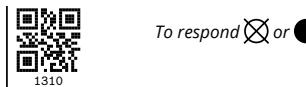
- Yes No

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RSJU 0004



To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

Library/ other public hotspots

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1312

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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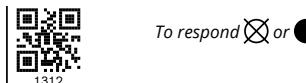
Yes No

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RSJU 0004



To respond or

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Yes No

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

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How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

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- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1314

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

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- Yes No

What best describes your race or ethnicity? Select all that apply.

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

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 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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Transit Questions

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
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How do you typically access the internet?

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
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 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1320

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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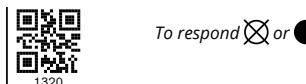
- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1321

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

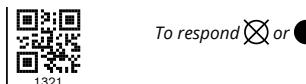
Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
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 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

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Transit Questions

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

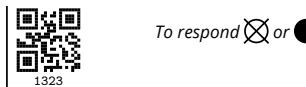
Completion

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- Yes No

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1324

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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- Not at all Less than one day a week 1-2 days a week
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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Giving your credit/debit card information over the phone to the transit agency



To respond or



1325

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

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Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
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Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1326

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

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 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1327

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1328

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



To respond or



Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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Select all that apply.

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Which of the following do you have access to?

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

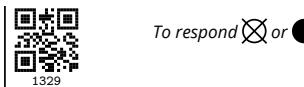
Completion

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- Yes No

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Transit Questions

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
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Fare Payment Questions



To respond or

1332



RSJU 0001



To respond or

1332



RSJU 0002

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To respond or



RSJU 0003



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Socio-Demographic Questions

What is your age? (Please cross one)

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- Yes No

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

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Select all that apply.

Library/ other public hotspots

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Slightly Uncomfortable
Slightly Comfortable
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Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

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Yes No

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 Native Hawaiian or Other Pacific Islander White
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Transit Questions

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



RSJU 0003

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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Yes No

What best describes your race or ethnicity? Select all that apply.

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Woman Man Non-binary Other

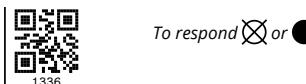
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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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Transit Questions

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Select all that apply.

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Select all that apply.

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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

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 Black or African American Hispanic
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Woman Man Non-binary Other

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- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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RSJU 0003

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1340

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

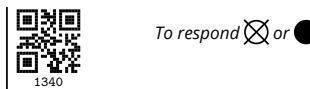
- Yes No

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RSJU 0004



1340

To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
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Select all that apply.

Library/ other public hotspots

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Select all that apply.

Debit Card
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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1341

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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To respond or

RSJU 0004

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



To respond or



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Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1342

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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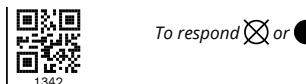
Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1343

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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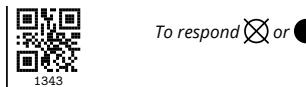
- Yes No

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RSJU 0004



To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Slightly Uncomfortable
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To respond or



RSJU 0003

1344

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
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Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

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What is your gender? (Please cross one)

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Completion

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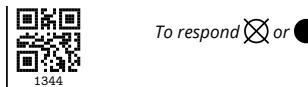
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RSJU 0004



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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1345

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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RSJU 0004

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1346

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

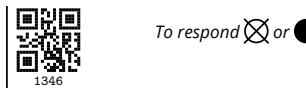
- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1347

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
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How do you typically access the internet?

Home internet Work internet
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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1348

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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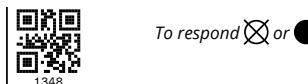
Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1349

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1350

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

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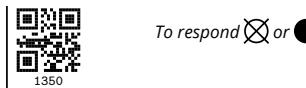
- Yes No

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RSJU 0004



1350

To respond or

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Transit Questions

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Select all that apply.

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Select all that apply.

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Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

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Transit Questions

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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Select all that apply.

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Which of the following do you have access to?

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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
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 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

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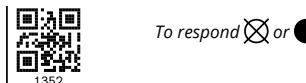
- Yes No

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RSJU 0004



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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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To respond or



RSJU 0003

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Socio-Demographic Questions

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Yes No

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RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1355

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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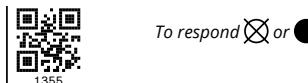
- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1357

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1359

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

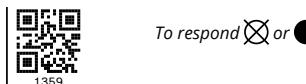
- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1360

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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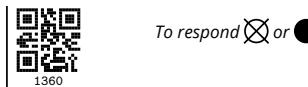
Yes No

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RSJU 0004



1360

To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1361

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1362

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity?

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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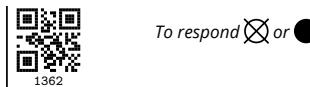
- Yes No

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RSJU 0004



1362

To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

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 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
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 Some other race

What is your gender? (Please cross one)

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Completion

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- Yes No

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To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1365

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1367



RSJU 0003

1367

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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How do you typically access the internet?

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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Slightly Uncomfortable
Slightly Comfortable
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Don't Know/Not Applicable

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Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1369

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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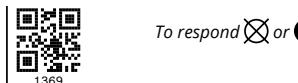
- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1370



RSJU 0003

1370

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

1371

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1371

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

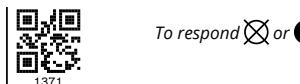
Yes No

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RSJU 0004



To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
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How do you typically access the internet?

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Select all that apply.

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Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1372



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

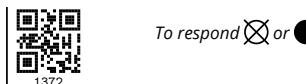
Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

1372

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1373

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

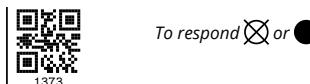
Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1374

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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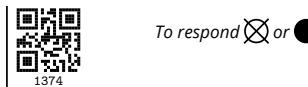
- Yes No

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RSJU 0004



To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

1375

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1375

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

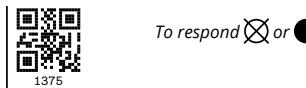
- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

1376

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1376

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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RSJU 0004

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

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Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1378

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
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What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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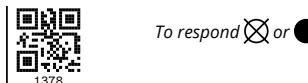
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RSJU 0004



To respond or

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or

1379



RSJU 0003

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What is your age? (Please cross one)

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Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity?

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 Black or African American Hispanic
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 Some other race

What is your gender?

- (Please cross one)
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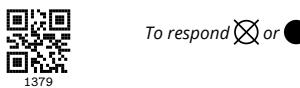
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RSJU 0004



To respond or

1379

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Select all that apply.

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
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Storing your credit/debit card in a website for regular payments

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Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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RSJU 0004

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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To respond or



RSJU 0003

1381

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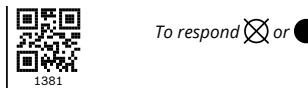
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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1384

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

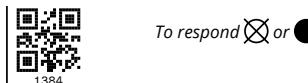
- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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How do you typically access the internet?

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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1386

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

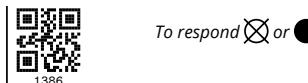
- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1387

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

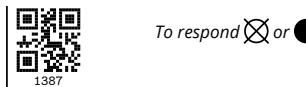
- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
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 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
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Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

- Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



1388

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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- Yes No

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To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1389

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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Fare Payment Questions



To respond  or 



RSJU 0001



To respond  or 



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Giving your credit/debit card information over the phone to the transit agency



To respond or



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity?

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.



To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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RSJU 0004

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
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 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
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Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1395

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

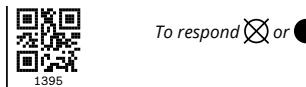
- Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

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- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

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How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
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Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003



RSJU 0004

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

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To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1400



RSJU 0003

1400

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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RSJU 0004

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

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In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

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Select all that apply.

Debit Card
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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1401



RSJU 0003

1401

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

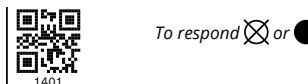
Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004



To respond or

1401

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1402

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

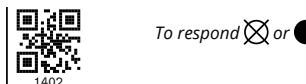
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RSJU 0004

1402



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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or

1403



RSJU 0001



To respond or

1403



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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To respond or

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
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During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003



Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

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Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

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Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1405



RSJU 0003

1405

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

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RSJU 0004

Rural Transit and Fare Payment Survey

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Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1406

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

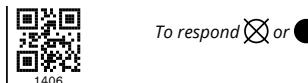
Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or

1407



RSJU 0001



To respond or

1407



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1407

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

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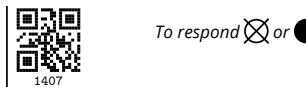
- Yes No

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RSJU 0004



To respond or

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1408

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

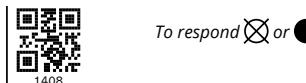
Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

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This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or

1409



RSJU 0001



To respond or

1409



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

Library/ other public hotspots

Which of the following do you have access to?

Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or

1409



RSJU 0003

1409

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

Yes No

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RSJU 0004

Rural Transit and Fare Payment Survey

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Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
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 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

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 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

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Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

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Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

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Select all that apply.

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How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

1410

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

Yes No

What best describes your race or ethnicity? Select all that apply.

American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

Woman Man Non-binary Other

Completion

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Yes No

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RSJU 0004



To respond or

Rural Transit and Fare Payment Survey

Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email for entry into a sweepstakes drawing to win one of ten \$50 Visa gift cards as incentive for participation.

Are you 18 years old or older? (Please cross one)

- Yes No

Which of the following public transit providers have you used most in the last year? (Please cross one)

- City of Morris Transit United Community Transit
 Tri-Cap Transit Connection Central Community Transit (CCT)
 Prairie Five Rides None of the above
 Transit Alternatives (Productive Alternatives, The Otter Express)

Transit Questions

Before the COVID-19 pandemic, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

During the COVID-19 pandemic before vaccines were widely available, how often did you typically use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit (dial-a-ride) service? (Please cross one)

- Not at all Less than one day a week 1-2 days a week
 3-4 days a week 5 or more days a week

In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to COVID-19? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Overall, which is more important for increasing your use of public transit? (Please cross one)

- Covid-19 safety measures Service improvements No difference in importance

How do you currently pay for your transit fare? (Please cross one)

- Cash on board the transit vehicle Tokens on board the transit vehicle Punch card on board the transit vehicle
 Monthly pass for unlimited rides Free rides through a social service

In general, how satisfied are you with how you pay your fare? (Please cross one)

- Extremely dissatisfied Somewhat dissatisfied Neutral Somewhat satisfied Extremely satisfied

Contactless fare payment is a form of fare payment that uses digital methods (such as a tap card or mobile app) instead of paper ones (such as cash, tokens, or tickets) to reduce contact between the transit rider and the driver or fare box. How would a contactless fare payment method affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

A trip planning tool is a mobile app or website that lets the rider easily plan, schedule, and book their transit trip in one place, reducing the need to consult maps and schedules. How would a trip planning tool affect your decision to use public transit? (Please cross one)

- Makes me much less likely to use public transit Makes me slightly less likely to use public transit Does not affect my decision Makes me slightly more likely to use public transit Makes me much more likely to use public transit

Fare Payment Questions



To respond or



RSJU 0001



To respond or



RSJU 0002

Cell phones that use the internet and install new applications (apps) are called "smartphones". Is your phone a smartphone?

- Yes, it is a smartphone No, it is not a smartphone I don't have a cell phone

How concerned are you about running out of monthly data on your phone? (Please cross one)

- Very concerned (use data for necessary tasks only)
 Somewhat concerned (use data sparingly, prefer to be connected to internet when possible)
 Not very concerned (use data frequently, for all purposes)
 Not Applicable (I do not use data on my phone)

How do you typically access the internet?

- Home internet Work internet
 Mobile internet/cell phone No access to the internet data

Select all that apply.

- Library/ other public hotspots

Which of the following do you have access to?

- Savings Account Checking Account
 Credit Card Prepaid/Gift Cards

Select all that apply.

- Debit Card
 PayPal, Venmo, Cash App, or some other mobile payment service

How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?

Completely Uncomfortable
Slightly Uncomfortable
Slightly Comfortable
Completely Comfortable
Don't Know/Not Applicable

Using your credit/debit card on a website one time without allowing the website to store it

Storing your credit/debit card in a website for regular payments

Storing your credit/debit card in a smartphone application for regular payments

Giving your credit/debit card information over the phone to the transit agency



To respond or



RSJU 0003

Imagine a situation in the future where cash may not be accepted on board transit vehicles. If this were the case, how would you primarily prefer to pay for your fare? (Please cross one)

- Cash at a transit office for a contactless fare card
 Credit/Debit at a transit office for a contactless fare card
 Credit/Debit payment through a smartphone app or computer (mobile payment)
 I would not be able to use the bus

Socio-Demographic Questions

What is your age? (Please cross one)

- 18-24 25-34 35-44 45-54 55-64 65+

What zip code do you live in? Write the five-digit number.

Do you have a disability or illness that affects your ability to travel in the region? (Please cross one)

- Yes No

What best describes your race or ethnicity? Select all that apply.

- American Indian or Alaskan Native Asian
 Black or African American Hispanic
 Native Hawaiian or Other Pacific Islander White
 Some other race

What is your gender? (Please cross one)

- Woman Man Non-binary Other

Completion

Thank you for completing this survey! As thanks for participating, our team is providing ten \$50 Visa gift cards to be randomly awarded to ten survey participants. Are you interested in being entered to receive this reward? (Please cross one)

- Yes No

Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.

By providing your email address, you are also consenting to being contacted by our research team for limited future communication related to this project.



To respond or