Rural Transit and Far	e Payment Survey	
health and safety measures du deployment of new technology	iring the COVID-19 pandemic, and tr	ns' attitudes about public transit, transit ansit fare payment methods before the if you want to provide your email to be
entered to receive an incentive		
Are you 18 years old or older	?	(Please cross one)
Yes	○ No	
Which of the following public	transit providers have you used n	nost in the last year? (Please cross one)
OCity of Morris Transit	O United C	ommunity Transit
O Tri-Cap Transit Connection	O Central C	Community Transit (CCT)
O Prairie Five Rides	None of	the above
Transit Alternatives (Prod The Otter Express)	ductive Alternatives,	
Transit Questions		
Before the COVID-19 panden (dial-a-ride) service?	nic, how often did you typically u	se demand-responsive public transit (Please cross one)
Not at all	O Less than one day a week	1-2 days a week
3-4 days a week	O 5 or more days a week	O Not Applicable (ie, did not live in the service area)
During the COVID-19 pandem	ic before vaccines were widely ava	ilable, how often did you typically use

demand-responsive public transit (dial-a-ride) service? (Please cross one)

Not at all

O Less than one day a week

1-2 days a week

3-4 days a week

O 5 or more days a week

O Not Applicable (ie, did not live in the service area)

How often do you currently use demand-responsive public transit (dial-a-ride) service?

(Please cross

one)

Not at all

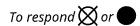
C Less than one day a week

1-2 days a week

3-4 days a week

O 5 or more days a week



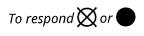






If COVID-19 is no lon (dial-a-ride) service?		ow often would	you like to u	se demand-res	ponsive public transit (Please cross one)
Not at all		O Less than one	e day a week	O 1-2 day	rs a week
3-4 days a week		5 or more day	ys a week		
In general, how sat COVID-19?	isfied are you	with the safety	and cleanlin	ess of transit	vehicles in regards to (Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	al (Somewhat satisfied	Extremely satisfied
Overall, do you think in increasing your u			general servic	ce improvemen	ts are more important (Please cross one)
O Covid-19 safety n	neasures	Service impro	vements	O No diff	erence
How do you current	ly pay for your	transit fare?			(Please cross one)
Ocash on board vehicle	the transit	OTokens on bovehicle	oard the trans	sit O Punch transit	card on board the vehicle
Monthly pass for rides	or unlimited	OFree rides the service	nrough a soci	ial	
In general, how satis	sfied are you w	ith how you pay	your fare?		(Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	al C	Somewhat satisfied	Extremely satisfied
mobile app) instead	of paper ones e driver or fare	(such as cash, t	tokens, or tic	kets) to reduce	(such as a tap card or e contact between the nt method affect your (Please cross one)
Makes me much	less likely to use	e public transit	O Makes m	e slightly less like	ely to use public transit
Does not affect n	ny decision		Makes m transit	ne slightly more	e likely to use public
Makes me much	more likely to us	e public transit			
A trip planning tool i transit trip in one pl tool affect your deci	ace, reducing t	he need to consເ	lets the rider ult maps and s	easily plan, sch schedules. How	nedule, and book their would a trip planning (Please cross one)
Makes me much	less likely to use	e public transit	O Makes m	e slightly less like	ely to use public transit
O Does not affect n	ny decision		Makes m transit	ne slightly more	e likely to use public
O Makes me much	more likely to us	e public transit			
Fare Payment Ques	tions				









			· · · · · · · · · · · · · · · · · · ·
Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called	"smartphones". Is (Please cross one)
Wes, it is a smartphone	O No, it is not a smartphone	O I don't hav	e a cell phone
How concerned are you about run	ning out of monthly data on your	phone?	(Please cross one)
O Very concerned (use data for ne Somewhat concerned (use data Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when	possible)
How do you typically access the in	ternet?		Select all that apply.
Home internet Mobile internet/cell phone data	Work internet No access to the internet	Library/ ot	her public hotspots
Which of the following do you hav	e access to?		Select all that apply.
Savings Account	Checking Account	Debit Card	I
Credit Card	Prepaid/Gift Cards	PayPal, Ve some othe service	nmo, Cash App, or er mobile payment
How comfortable are you with sha account information with the tran payment?		Completely Uncomfort	er mobile payment
Using your credit/debit card on a v	vebsite one time without allowing th website to store	it O O O	
Storing your credit/debit c	ard in a website for regular paymen	~ ~ ~	00
Storing your credit/debit card in	a smartphone application for regula paymen	ar ts O O 🚳	00
Giving your credit/debit card info	rmation over the phone to the trans agend	sit O O	00

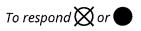






		re where cash may orimarily prefer to			sit vehicles. If this (Please cross one)
Cash at a tran	sit office for a c	ontactless fare card			
Credit/Debit a	it a transit office	e for a contactless fa	re card		
Credit/Debit p	ayment throug	h a smartphone app	or computer (mo	bile payment)	
OI would not be	e able to use the	e bus			
Socio-Demograp	hic Questions				
What is your age?	?				(Please cross one)
18-24	25-34	35-44	45-54	O 55-64	○ 65+
What zip code do	you live in?	5 5 4 1 4]	Write	e the five-digit number.
Do you have a dis	sability or illne	ss that affects you	ability to travel	in the region?	(Please cross one)
○ Yes			No		
What best descril	bes your race o	or ethnicity?			Select all that apply.
American Indi	an or Alaskan N	Native	Asian		
Black or Africa	an American		Hispanic		
Native Hawaii	an or Other Pac	cific Islander	White		
Some other ra	ace				
What is your gene	der?			•	(Please cross one)
O Woman	⊘ M	an	O Non-binary	00	ther
Completion					
Thank you for colcards to be randereceive this rewa	omly awarded	survey! As thanks for to ten survey part	or participating, ticipants. Are yo	our team is pro ou interested in	oviding ten \$50 gift n being entered to (Please cross one)
○ Yes			◎ No	•	
		ess to be entered in s on the earlier sect			our email will not
		ss, you are also con on related to this p		contacted by	our research team
		C. 200000			







Rural Transit and Fare F	Payment Survey			
		attitudes about public transit, transit sit fare payment methods before the		
This survey is 25 questions long, a entered to receive an incentive.	nd at the end you will be asked if y	you want to provide your email to be		
Are you 18 years old or older?		(Please cross one)		
Yes	○ No			
Which of the following public tra	nsit providers have you used mo	st in the last year? (Please cross one)		
City of Morris Transit	O United Con	nmunity Transit		
Tri-Cap Transit Connection	Central Cor	Central Community Transit (CCT)		
O Prairie Five Rides	® None of the	e above		
Transit Alternatives (Product The Otter Express)	tive Alternatives,			
Transit Questions				
Before the COVID-19 pandemic, (dial-a-ride) service?	how often did you typically use	demand-responsive public transit (Please cross one)		
Not at all	C Less than one day a week	1-2 days a week		
3-4 days a week	5 or more days a week	O Not Applicable (ie, did not live in the service area)		
During the COVID-19 pandemic be demand-responsive public trans		ble, how often did you typically use (Please cross one)		
Not at all	O Less than one day a week	O 1-2 days a week		
3-4 days a week	5 or more days a week	O Not Applicable (ie, did not live in the service area)		
How often do you currently use	demand-responsive public transit	(dial-a-ride) service? (Please cross		



one)

Not at all

3-4 days a week





1-2 days a week

O Less than one day a week

05 or more days a week

If COVID-19 is no lon (dial-a-ride) service?	_	now often would	you like to u	se demand-res	ponsive public transit (Please cross one)
Not at all		O Less than one	day a week		rs a week
3-4 days a week		5 or more day	/s a week		
In general, how sati COVID-19?	sfied are you	with the safety	and cleanlin	ess of transit	vehicles in regards to (Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied		al C	Somewhat satisfied	Extremely satisfied
Overall, do you think in increasing your us		-	general servic	e improvemen	ts are more important (Please cross one)
O Covid-19 safety m	neasures	O Service impro	vements	No diffe	erence
How do you currenti	y pay for your	transit fare?			(Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	oard the trans	sit O Punch transit	card on board the vehicle
O Monthly pass fo rides	r unlimited	Free rides th service	rough a soci	al	
In general, how satis	fied are you w	vith how you pay	your fare?		(Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_		Somewhat satisfied	Extremely satisfied
mobile app) instead	of paper ones driver or fare	s (such as cash, t	okens, or ticl	kets) to reduce	(such as a tap card or contact between the nt method affect your (Please cross one)
Makes me much l	ess likely to us	e public transit	O Makes me	e slightly less like	ely to use public transit
O Does not affect m	y decision		Makes m transit	e slightly more	e likely to use public
Makes me much r	nore likely to us	se public transit			
	ice, reducing t	he need to consu			edule, and book their would a trip planning (Please cross one)
Makes me much l	ess likely to us	e public transit	O Makes me	e slightly less like	ly to use public transit
O Does not affect m	y decision		Makes m transit	e slightly more	likely to use public
Makes me much n	nore likely to us	se public transit			
Fare Payment Quest	ions				







Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called "smartphones". Is (Please cross one)
Yes, it is a smartphone	O No, it is not a smartphone	O I don't have a cell phone
How concerned are you about run	ning out of monthly data on your	phone? (Please cross one)
O Very concerned (use data for new Somewhat concerned (use data Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when possible)
How do you typically access the in	ternet?	Select all that apply.
Mome internet	Work internet	Library/ other public hotspots
Mobile internet/cell phone data	No access to the internet	
Which of the following do you hav	e access to?	Select all that apply.
Savings Account	Checking Account	Debit Card
Credit Card	Prepaid/Gift Cards	PayPal, Venmo, Cash App, or some other mobile payment service
How comfortable are you with shaccount information with the train payment?		some other mobile payment service
Using your credit/debit card on a v	website one time without allowing th website to store	e o o o o o
Storing your credit/debit c	ard in a website for regular payment	rs O O 🚳 O O
Storing your credit/debit card in	a smartphone application for regula payment	ar OOO OOO
Giving your credit/debit card info	rmation over the phone to the trans agend	

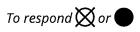






Imagine a situation were the case, how		_	•		sit vehicles. If this (Please cross one)
Cash at a transi	t office for a c	ontactless fare card			
O Credit/Debit at	a transit office	e for a contactless fa	re card		
O Credit/Debit pa	yment throug	h a smartphone app	or computer (mo	bile payment)	
O I would not be a	able to use the	e bus			
Socio-Demographi	c Questions				
What is your age?					(Please cross one)
O 18-24 (25-34	35-44	45-54	O 55-64	O 65+
What zip code do y	ou live in?	12345		Write	e the five-digit number.
Do you have a disa	bility or illne	ss that affects you	r ability to travel	in the region?	(Please cross one)
○ Yes			⊗ No		
What best describe	es your race o	or ethnicity?			Select all that apply.
American India	n or Alaskan N	lative	Asian		
Black or African	American		Hispanic		
Native Hawaiiar	n or Other Pac	ific Islander	White		
Some other race	e				
What is your gende	er?				(Please cross one)
○ Woman	O Ma	an	⊗ Non-binary	Oot	her
Completion					
Thank you for com cards to be randor receive this reward	nly awarded				
○ Yes			⊗ No		
Please provide you be connected to yo					our email will not
By providing your of for limited future c		•		contacted by c	ur research team







			ny not be accepted o pay for your fare		sit vehicles. If this (Please cross one)
O Credit/Debit	at a transit office	•		obile payment)	
Socio-Demograp	hic Questions				
What is your age	?		e Terresone de la companya de la com		(Please cross one)
18-24	25-34	35-44	45-54	O 55-64	○ 65+
What zip code do	you live in? 5	5414	-1	Write	the five-digit number.
Do you have a di	sability or illnes	s that affects yo	 ur ability to trave	in the region?	(Please cross one)
○Yes			No No		
What best descri	bes your race or	ethnicity?			Select all that apply.
Black or Afric	ian or Other Pacif		☐ Asian ☐ Hispanic ☑ White	,	
What is your gen	der?				(Please cross one)
W oman	○ Ma	n	O Non-binary	Ot	her
Completion					
	omly awarded t				viding ten \$50 gift being entered to (Please cross one)
○ Yes			No		
			into the sweepstactions of this surv		our email will not
By providing you for limited future				contacted by o	ur research team
				AND MAINTENANCE OF THE PARTY OF	







Cell phones that use the internet your phone a smartphone?	t and install new applications (ap	ps) are called "smartphones". Is (Please cross one)
Yes, it is a smartphone	O No, it is not a smartphone	OI don't have a cell phone
How concerned are you about rur	nning out of monthly data on your	phone? (Please cross one)
 Very concerned (use data for not somewhat concerned (use data for not so	sparingly, prefer to be connected to equently, for all purposes)	o internet when possible)
How do you typically access the ir	nternet?	Select all that apply.
Home internet	Work internet	Library/ other public hotspots
Mobile internet/cell phone data	No access to the internet	
Which of the following do you hav	ve access to?	Select all that apply.
☑ Savings Account	Checking Account	Debit Card
Credit Card	Prepaid/Gift Cards	PayPal, Venmo, Cash App, or some other mobile payment service
How comfortable are you with sh account information with the tra payment?	aring credit/debit card or bank nsit agency for the purpose of far	some other mobile payment service
Using your credit/debit card on a	website one time without allowing th website to store	ie O O O O
Storing your credit/debit o	ard in a website for regular paymen	~ ~ ~ ~ ~
Storing your credit/debit card in	a smartphone application for regul paymen	
Giving your credit/debit card info	ormation over the phone to the trans agen	sit O O O

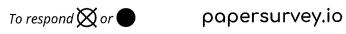






If COVID-19 is no lon (dial-a-ride) service?	ger a threat, h	now often would	you like to use	e demand-res	ponsive public transit (Please cross one)
O Not at all		O Less than one	day a week	O 1-2 day	s a week
3-4 days a week		5 or more day	rs a week		
In general, how sati COVID-19?	sfied are you	with the safety	and cleanlines	ss of transit v	vehicles in regards to (Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_		Somewhat satisfied	Extremely satisfied
Overall, do you think in increasing your us			eneral service	improvement	ts are more important (Please cross one)
OCovid-19 safety m	neasures	Service impro	vements	○ No diffe	erence
How do you currentl	y pay for your	transit fare?			(Please cross one)
Cash on board vehicle	the transit	O Tokens on bovehicle	ard the transit	Punch transit v	card on board the rehicle
Monthly pass fo rides	r unlimited	O Free rides th service	rough a social		
In general, how satis	fied are you w	vith how you pay	your fare?		(Please cross one)
Extremely dissatisfied	O Somewhat dissatisfied	_	_	Somewhat satisfied	Extremely satisfied
mobile app) instead	of paper ones driver or fare	(such as cash, to	okens, or ticke	ts) to reduce	(such as a tap card or contact between the it method affect your (Please cross one)
Makes me much l	ess likely to use	e public transit	O Makes me s	lightly less like	ly to use public transit
O Does not affect m	y decision		Makes me transit	slightly more	likely to use public
Makes me much n	nore likely to us	se public transit			
	ice, reducing tl	he need to consu			edule, and book their would a trip planning (Please cross one)
Makes me much l	ess likely to use	e public transit	Makes me s	lightly less like	ly to use public transit
O Does not affect m	y decision		Makes me transit	slightly more	likely to use public
Makes me much n	nore likely to us	e public transit			
Fare Payment Quest	ione de la company				







_		re where cash may primarily prefer to ր	_		sit vehicles. If this (Please cross one)
Cash at a trar	nsit office for a o	contactless fare card			
Credit/Debit	at a transit offic	e for a contactless far	e card		
Credit/Debit	payment throug	gh a smartphone app	or computer (mo	bile payment)	
O I would not b	e able to use th	e bus			
Socio-Demograp	hic Questions				
What is your age	?				(Please cross one)
O 18-24	25-34	35-44	O 45-54	Ø 55-64	○ 65+
What zip code do	you live in?	21381		Write	e the five-digit number.
Do you have a di	sability or illne	ess that affects your	ability to travel	in the region?	(Please cross one)
○ Yes			O No		
What best descri	bes your race	or ethnicity?			Select all that apply.
American Ind	ian or Alaskan N	Native	Asian		
Black or Afric	an American		🔀 Hispanic		
Native Hawai	ian or Other Pa	cific Islander	☐ White		
Some other r	ace				
What is your gen	der?				(Please cross one)
O Woman	M	lan	O Non-binary	O 01	ther
Completion					
Thank you for co cards to be rand receive this rewa	lomly awarded	survey! As thanks fo I to ten survey part	or participating, icipants. Are yo	our team is pro ou interested in	viding ten \$50 gift being entered to (Please cross one)
Yes			○ No		
		ess to be entered ir s on the earlier sect			our email will not
		ss, you are also con on related to this p		contacted by c	our research team
hannah. deb	rvin @ gnoil	. co M			

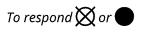






Cell phones that use the internet your phone a smartphone?	and install new applications (ap	ps) are called "sr	martphones". Is (Please cross one)
Yes, it is a smartphone	O No, it is not a smartphone	I don't have a	cell phone
How concerned are you about rur	ning out of monthly data on your	phone?	(Please cross one)
O Very concerned (use data for new Somewhat concerned (use data of Not very concerned (use data from Not Applicable (I do not use data)	sparingly, prefer to be connected to equently, for all purposes)	internet when po	ssible)
How do you typically access the in	ternet?	Se	elect all that apply.
Home internet Mobile internet/cell phone data	│ Work internet │ No access to the internet	Library/ other	public hotspots
Which of the following do you hav	e access to?	Se	elect all that apply.
Savings Account Credit Card How comfortable are you with shaccount information with the train payment?		Debit Card PayPal, Venm some other reservice	oo, Cash App, or mobile payment
Using your credit/debit card on a v	vebsite one time without allowing th website to store	e O ● O O	<u> </u>
Storing your credit/debit c	ard in a website for regular payment		0
Storing your credit/debit card in	a smartphone application for regula payment		0
Giving your credit/debit card info	rmation over the phone to the trans agend		0







If COVID-19 is no lon (dial-a-ride) service?	•	how often would	you like to	use demand	•	public transit ease cross one)
O Not at all		O Less than one	e day a week	O 1-2	2 days a week	
3-4 days a week		5 or more day	ys a week			
In general, how sat COVID-19?	isfied are you	with the safety	and cleanli	ness of trai		in regards to ease cross one)
Extremely dissatisfied	O Somewha dissatisfie		al (Somewha satisfied	_	tremely tisfied
Overall, do you think in increasing your us		-	general serv	ice improve		ere important ease cross one)
O Covid-19 safety m	neasures	O Service impro	vements	No	difference	
How do you currentl	ly pay for you	transit fare?			(PI	ease cross one)
Ocash on board vehicle	the transit	Tokens on bovehicle	pard the tran	_	nch card on ansit vehicle	board the
O Monthly pass for rides	or unlimited	Free rides the service	nrough a so	cial		
In general, how satis	sfied are you v	vith how you pay	your fare?		(Pl	ease cross one)
Extremely dissatisfied	O Somewhat dissatisfie	_	al (Somewha satisfied	_	tremely tisfied
Contactless fare pay mobile app) instead transit rider and the decision to use publi	of paper ones driver or fare	s (such as cash, t	okens, or ti	ckets) to red	duce contact /ment metho	between the
Makes me much	less likely to us	e public transit	○ Makes m	ne slightly les	s likely to use	public transit
Does not affect m	ny decision		Makes r transit	me slightly i	more likely to	use public
Makes me much r	more likely to u	se public tranșit				
A trip planning tool i transit trip in one pla tool affect your deci:	ace, reducing t	he need to consu			How would a	
Makes me much	less likely to us	e public transit	O Makes m	ne slightly les	s likely to use p	oublic transit
O Does not affect m	ny decision		Makes r transit	me slightly i	more likely to	use public
Makes me much r	more likely to u	se public transit				
Fare Payment Ques	tions					







Rural Tran	nsit and	Fare	Payment	Survey
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Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.

This survey is 25 questions long, and at the end you will be asked if you want to provide your email to be entered to receive an incentive.

Are you 18 years old or older?		(Please cross one)
Yes	○ No	
Which of the following public ti	ansit providers have you used mo	est in the last year? (Please cross one)
O City of Morris Transit	O United Cor	nmunity Transit
O Tri-Cap Transit Connection	Central Co	mmunity Transit (CCT)
O Prairie Five Rides	O None of the	e above
O Transit Alternatives (Produ The Otter Express)	ctive Alternatives,	
Transit Questions		
Before the COVID-19 pandemic (dial-a-ride) service?	c, how often did you typically use	demand-responsive public transit (Please cross one)
O Not at all	C Less than one day a week	1-2 days a week
3-4 days a week	O 5 or more days a week	Not Applicable (ie, did not live in the service area)
During the COVID-19 pandemic demand-responsive public tran		ble, how often did you typically use (Please cross one)
O Not at all	Less than one day a week	1-2 days a week
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)
How often do you currently use	demand-responsive public transi	t (dial-a-ride) service? (Please cross
O Not at all	C Less than one day a week	1-2 days a week
3-4 days a week	5 or more days a week	







health and safety measures du	his study examining rural Minnesotans uring the COVID-19 pandemic, and tran	
deployment of new technology This survey is 25 questions for	/. ng, and at the end you will be asked if v	you want to provide your email to be
entered to receive an incentive		you want to provide your email to be
Are you 18 years old or older	?	(Please cross one)
♥ Yes	ONo	
Which of the following public	transit providers have you used mo	st in the last year? (Please cross one)
O City of Morris Transit	O United Con	nmunity Transit
O Tri-Cap Transit Connection	n O Central Coi	mmunity Transit (CCT)
O Prairie Five Rides	None of the	e above
Transit Alternatives (Pro The Otter Express)	,	
Transit Questions		
Before the COVID-19 pander (dial-a-ride) service?	nic, how often did you typically use	demand-responsive public transit (Please cross one)
	Less than one day a week	1-2 days a week
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)
During the COVID-19 pandem demand-responsive public to	nic before vaccines were widely availa ransit (dial-a-ride) service?	able, how often did you typically use (Please cross one)
Not at all	CLess than one day a week	1-2 days a week
3-4 days a week	5 or more days a week	Not Applicable (ie, did not live in the service area)
How often do you currently one)	use demand-responsive public transi	t (dial-a-ride) service? (Please cross
♦ Not at all	Less than one day a week	1-2 days a week
3-4 days a week	O 5 or more days a week	
		•



To respond 💢 or 🌑



COVID-19?					(Please cro	oss one)
O Extremely dissatisfied	Somewhat dissatisfie		~	mewhat tisfied	O Extreme satisfied	
Overall, do you thinl in increasing your u			eneral service in	nprovement	ts are more imp (Please cro	
O Covid-19 safety r	neasures	Service impro	vements	O No diffe	erence	
How do you current	ly pay for your	transit fare?			(Please cro	oss one)
OCash on board vehicle	the transit	O Tokens on bo vehicle	oard the transit	O Punch transit	card on boar vehicle	d the
O Monthly pass for rides	or unlimited	Free rides th service	rough a social			
In general, how sati	sfied are you v	vith how you pay	your fare?		(Please cro	oss one)
O Extremely dissatisfied	Somewhat dissatisfie	t O Neutra d		mewhat tisfied	O Extreme satisfied	
Contactless fare pay mobile app) instead transit rider and the decision to use publ	l of paper one: e driver or far	s (such as cash, t	okens, or ticket	s) to reduce	contact betwe	een the ct your
Makes me much	less likely to us	e public transit	O Makes me sli	ghtly less like	ly to use public	transit
O Does not affect r	ny decision		Makes me s transit	lightly more	e likely to use	public
O Makes me much	more likely to u	se public transit				
A trip planning tool transit trip in one pl tool affect your dec	ace, reducing t	the need to consu				lanning
Makes me much	less likely to us	e public transit	Makes me sli	ghtly less like	ly to use public	transit
O Does not affect r	ny decision		Makes me s	slightly more	e likely to use	public
O Makes me much	more likely to u	se public transit				
Fare Payment Ques	stions					
To res	pond 💢 or 🌑	papers	urvey.io			##RF 0002

If COVID-19 is no longer a threat, how often would you like to use demand-responsive public transit

O Less than one day a week

O 5 or more days a week In general, how satisfied are you with the safety and cleanliness of transit vehicles in regards to

(Please cross one)

1-2 days a week

(dial-a-ride) service?

3-4 days a week

Not at all

Cell phones that use the internet your phone a smartphone?	and install new applications (ap	os) are called "smartphones". Is (Please cross one)			
Yes, it is a smartphone	No, it is not a smartphone	O I don't have a cell phone			
How concerned are you about rur	ning out of monthly data on your	phone? (Please cross one)			
O Very concerned (use data for ne	cessary tasks only)				
O Somewhat concerned (use data	sparingly, prefer to be connected to	internet when possible)			
O Not very concerned (use data fr	equently, for all purposes)				
Not Applicable (I do not use dat	a on my phone)				
How do you typically access the ir	ternet?	Select all that apply.			
Home internet	Work internet	Library/ other public hotspots			
Mobile internet/cell phone	No access to the internet	/			
¹ data					
Which of the following do you have	re access to?	Select all that apply.			
Savings Account	Checking Account	Debit Card			
Credit Card	Prepaid/Gift Cards	PayPal, Venmo, Cash App, or			
		some other mobile payment service			
How comfortable are you with sharing credit/debit card or bank account information with the transit agency for the purpose of fare payment?					
Using your credit/debit card on a	website one time without allowing th website to store	$^{\circ}$			
Storing your credit/debit of	ard in a website for regular payment	s000Q0			
Storing your credit/debit card in	a smartphone application for regula payment				
Giving your credit/debit card info	ormation over the phone to the trans agenc				





Imagine a situa were the case, l	tion in the futu how would you	re where cash m primarily prefer	ay not be accepted to pay for your fare	l on board trans ?	it vehicles. If this (Please cross one)
Cash at a tra	ansit office for a	contactless fare ca	rd		
O Credit/Debit	t at a transit offic	e for a contactless	fare card		
Credit/Debit	t payment throuរូ	gh a smartphone a	pp or computer (mo	bile payment)	
OI would not	be able to use th	e bus			
Socio-Demogra	phic Questions				
What is your ag	e?				(Please cross one)
@ 18-24	O 25-34	O 35-44	O 45-54	O 55-64	O 65+
What zip code d	lo you live in?	5541	니	Write	the five-digit number.
Do you have a d	lisability or illne	ess that affects ye	our ability to travel	in the region?	(Please cross one)
○ Yes			Q No		
What best desc	ribes your race	or ethnicity?			Select all that apply.
American In	dian or Alaskan I	Native	Asian		
Black or Afri	can American		Hispanic		
☐ Native Hawa	aiian or Other Pa	cific Islander	.White		
Some other	race		•		
What is your ge	nder?				(Please cross one)
Ø Woman	OM	lan	O Non-binary	Oot	her
Completion	77, asul 76.8 12 - 71, asul 76.8 12 - 71, asul 76.8				
Thank you for c cards to be ran receive this rew	domly awarded	survey! As thank i to ten survey p	s for participating, articipants. Are yo	our team is prov ou interested in	viding ten \$50 gift being entered to (Please cross one)
⊘ Yes			O No		•
			d into the sweepsta ections of this surv		our email will not
By providing yo for limited futu	ur email addre re communicat	ss, you are also o ion related to thi	consenting to being s project.	g contacted by o	ur research team
jaros	13200	mn.edu			







Thank you for participating in this study examining rural Minnesotans' attitudes about public transit, transit health and safety measures during the COVID-19 pandemic, and transit fare payment methods before the deployment of new technology.				
This survey is 25 questions long, a entered to receive an incentive.	nd at the end you will l	oe asked if yo	u want to provide yo	ur email to be
Are you 18 years old or older?			(PI	ease cross one)
Yes	0	No		
Which of the following public tra	nsit providers have yo	u used most	in the last year? (Pi	ease cross one)
City of Morris Transit	0	United Comm	nunity Transit	
O Tri-Cap Transit Connection	Ŏ	Central Comr	nunity Transit (CCT)	
O Prairie Five Rides	0	None of the a		
O Transit Alternatives (Product The Otter Express)	tive Alternatives,			
Transit Questions				
Before the COVID-19 pandemic, (dial-a-ride) service?	how often did you ty	pically use d		public transit lease cross one)
O Not at all	Less than one day	y a week	O 1-2 days a week	
3-4 days a week	O 5 or more days a	week	O Not Applicable (i in the service ar	•
During the COVID-19 pandemic b demand-responsive public trans			-	ı typically use lease cross one)
O Not at all	Less than one da	y a week	O 1-2 days a week	
3-4 days a week	5 or more days a	week	O Not Applicable (i in the service ar	
How often do you currently use one)	demand-responsive p	ublic transit (dial-a-ride) service?	(Please cross
O Not at all	O Less than one da	y a week	O 1-2 days a week	
3-4 days a week	O 5 or more days a	week		





Rural Transit and Fare Payment Survey

If COVID-19 is no lo (dial-a-ride) service		ow often would	you like to u	se demand-res _i	ponsive public transit (Please cross one)
O Not at all		💋 Less than one	day a week	1-2 day:	s a week
3-4 days a week		5 or more day	s a week		
In general, how sa COVID-19?	tisfied are you	with the safety	and cleanlin	ess of transit v	vehicles in regards to (Please cross one)
O Extremely dissatisfied	O Somewhat dissatisfied	_	al 🦉	Somewhat satisfied	Extremely satisfied
Overall, do you thin in increasing your (general servio	e improvement	ts are more important (Please cross one)
O Covid-19 safety	measures	O Service impro	vements	🚳 No diffe	erence
How do you curren	tly pay for your	transit fare?			(Please cross one)
Cash on board vehicle	d the transit	OTokens on bo vehicle	pard the trans	sit O Punch transit	card on board the vehicle
Monthly pass in rides	for unlimited	O Free rides the service	rough a soc	ial	
In general, how sat	isfied are you w	rith how you pay	your fare?		(Please cross one)
O Extremely dissatisfied	O Somewhat dissatisfied		al (Somewhat satisfied	Extremely satisfied
mobile app) instea	d of paper ones ne driver or fare	(such as cash, t	okens, or tic	kets) to reduce	(such as a tap card or contact between the nt method affect your (Please cross one)
Makes me much	n less likely to us	e public transit	O Makes m	e slightly less like	ely to use public transit
O Does not affect	my decision		Makes n transit	ne slightly more	e likely to use public
Makes me much	n more likely to u	se public transit			
	lace, reducing t	he need to consເ			nedule, and book their would a trip planning (Please cross one)
O Makes me mucl	n less likely to us	e public transit	O Makes m	e slightly less like	ely to use public transit
O Does not affect	my decision		O Makes in transit	ne slightly more	e likely to use public
Makes me much	n more likely to u	se public transit			
Fare Payment Que	stions		ากเล่าเรื่องสมาชิก และสายสายสายสายสายสาย		
回講画 社会 是 To re	spond 💢 or 🌑	papers	survey.io		

Cell phones that use the interne your phone a smartphone?	t and install new applications (ap	ps) are called "smartphones". Is (Please cross one)
Yes, it is a smartphone	O No, it is not a smartphone	O I don't have a cell phone
How concerned are you about ru	nning out of monthly data on your	phone? (Please cross one)
Not very concerned (use data for Not Applicable (I do not use da	a sparingly, prefer to be connected to requently, for all purposes) ta on my phone)	internet when possible)
How do you typically access the i	_	Select all that apply.
Home internet Mobile internet/cell phone data	☐ Work internet ☐ No access to the internet	Library/ other public hotspots
Which of the following do you have	ve access to?	Select all that apply.
Savings Account	Checking Account	Debit Card
∭ Credit Card	ြို repaid/Gift Cards	PayPal, Venmo, Cash App, or some other mobile payment service
payment?	nsit agency for the purpose of fare	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Using your credit/debit card on a	website one time without allowing th website to store	
	card in a website for regular paymen	
Storing your credit/debit card in	n a smartphone application for regula paymen	
Giving your credit/debit card info	ormation over the phone to the trans agend	it





			ay not be accepte to pay for your far		it vehicles. If this (Please cross one)
Cash at a tra	nsit office for a	contactless fare ca	rd		
O Credit/Debit	at a transit offic	e for a contactless	fare card		
O Credit/Debit	payment throug	th a smartphone a	pp or computer (m	obile payment)	
O I would not b	oe able to use th	e bus			
Socio-Demogra	phic Questions				
What is your ago	e?				(Please cross one)
@ 18-24	O 25-34	35-44	O 45-54	O 55-64	O 65+
What zip code d	o you live in?	5502	9	Write	the five-digit number.
Do you have a d	isability or illne	ss that affects yo	our ability to trave	el in the region?	(Please cross one)
○ Yes					
What best descr	ibes your race	or ethnicity?			Select all that apply.
American Inc	dian or Alaskan N	Vative	Asian		
Black or Afric	can American		Hispanic		
Native Hawa	iian or Other Pac	cific Islander	White		
Some other	race		,		
What is your ger	nder?				(Please cross one)
○ Woman	@ M	an	O Non-binary	O ot	her
Completion			A AND THE		
Thank you for co	ompleting this	survey! As thank	s for participating	, our team is pro	viding ten \$50 gift
cards to be rand receive this rew	domly awarded	to ten survey p	articipants. Are y	ou interested in	being entered to (Please cross one)
② Yes			ON₀		
Please provide your email address to be entered into the sweepstakes drawing. Your email will not be connected to your responses on the earlier sections of this survey.					
		ss, you are also c on related to this		g contacted by o	ur research team
Sockari	solhert (Dichard C	OM		





