



FAQs

FREQUENTLY ASKED QUESTIONS



Decentraland



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WHAT IS THE METAVERSE FESTIVAL?

The Metaverse Festival is a four-day celebration of music, culture and creativity in the virtual social world of Decentraland. It runs from October 21-24.

OKAY, SO WHAT IS DECENTRALAND? AND WHAT EXACTLY IS A 'METAVERSE'?

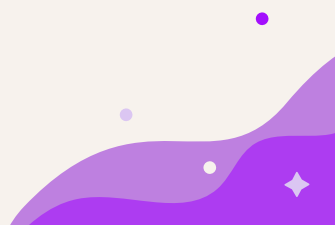
Decentraland is a digital environment that exists in parallel to our physical world. We call it a virtual social world, because you can create an account and an avatar and enter Decentraland with others to attend events, play games, trade in a marketplace, create scenes and items, or simply hang out and chat.

The metaverse is the term coined to describe a collection of Decentraland-style online worlds. By 'entering the metaverse' you are immersing yourself in this parallel virtual experience that mirrors our physical world to a degree, but is effectively limitless in terms of its potential.

WHAT CAN I EXPECT AT THE METAVERSE FESTIVAL?

Aside from an incredibly diverse line-up of musicians from around the world, there are also games, merch stands, a VIP lounge, chill-out zones and more.

The Festival is based on the theme of Evolution (it's also the name of the main stage) and over the four days the Festival will transform from Water on Day 1 to Earth, Space and finally Metaverse on Day 4.



HOW DO I GET INTO THE FESTIVAL?

You can either hit the 'Join' button in the top right hand corner of the [Festival home page](#) or enter via the [Decentraland Events](#). There are also some key requirements for entering Decentraland itself and to ensure you have the best possible experience.

WHAT ARE THE KEY REQUIREMENTS FOR JOINING THE METAVERSE FESTIVAL?

An excellent question. There are three main ones:

1. A computer

Ideally a relatively new machine or one with a decent amount of power and a dedicated graphics card to handle the experience. Check out [this page](#) for more computer hardware recommendations and tips.

2. A browser

Decentraland is a web-based experience and Chrome is the recommended browser.

3. A wallet

The best way to fully enjoy the Decentraland experience is to get yourself a digital wallet. Digital wallets work as your personal account, keeping all your digital assets (such as NFTs, LAND, cryptocurrency) and in-world progress safe. And when you return to Decentraland, you just need to hit 'connect' and you're in.

You can still enter Decentraland without a wallet, by signing in with your email address (via Fortmatic) or as a Guest, but you won't have the chance to – for example – receive daily rewards and airdrops, trade in the Marketplace or log in with a different device using the same ID and avatar.

Learn how to get a wallet with our simple [Beginners Guide](#).



WHAT HAPPENS IF I HAVE TECHNICAL ISSUES?

These are entirely possible. For one thing, it's a music festival. For another, it's the metaverse – a brave new frontier for technical experimentation and creative collaboration. So your first port of call for technical questions should be Discord, where the Decentraland Foundation team will be on hand to answer questions. Alternatively, shoot us a message on Twitter.

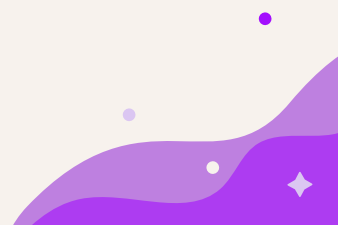
A few common issues you might run into have to do with hardware acceleration, using an ad blocker or accessing the internet through a VPN. You can read about hardware acceleration problems and how to fix them [here](#). And if you're finding it difficult to establish a connection to Decentraland, try turning off your ad blocker and/or stop using a VPN to access the site.

HOW DO I BUY STUFF AT THE FESTIVAL, LIKE MERCH AND WEARABLES?

There are merch stands positioned near the main stage (refer to the map on the [festival home page](#) for details). And this is where a Wallet is really handy. It holds your cryptocurrency – which, in the case of Decentraland, is called MANA – and can be used to buy things like merchandise.

HOW DO I KNOW WHEN THE ARTIST I WANT TO SEE IS PLAYING?

Check out the complete line-up on the official website or head to the [Events page](#) where you can add specific events to your calendar.





HOW DO I KEEP UP TO DATE WITH METAVERSE FESTIVAL NEWS, LINEUP ANNOUNCEMENTS ETC?

That's easy. Simply subscribe to the official newsletter on the Festival home page or stay tuned to Decentraland social channels on [Discord](#), [Twitter](#) and [Instagram](#).

ARE THERE REALLY PORTABLE TOILETS AT THE FESTIVAL?

Well, it wouldn't be a music festival without portable toilets now would it?

