

Dechasa Adeba Gelata

Ethiopian Citizen

July 10, 2017 Bachelor of science,

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Senior software developer

and Back Office IT Service Desk

Computer science

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OBJECTIVE: A Back Office IT Service Desk professional with a diverse experience for **4 years** experience, seeking a position where I can utilize my knowledge and experience.

WORK EXPERIENCE

Addis Ababa, Ethiopia

IT consultancy

I have been consulting the field activity focuses on the advising the different organization as they use the technology based on their business.

- I had advised how one company can upgrade his/her business to the technology.
- I consulted the purpose of the technology and how it used such as the purpose of the social media, website and how to use latest software and how to scan virus.
- Identify and diagnose issues and problems and Support problem identification
- Advise users on appropriate course of action
- Monitor IT technical issues
- Receives and handles requests for service
- Identifies and classifies incident types and service interruptions
- Systematically interprets user problems and identifies solutions and possible side effects.
- Uses experience to address user problems and interrogates database for potential solutions.
- Maintains records, informs users about the process and advises relevant persons of actions taken.
- Define and implement a Hardware and Software Asset Management (ITAM) database using discovery tools (SCCM) and automated tools to maintain accurate global configuration information of devices
- Ability online support user using video conformance.

Addis Ababa, Ethiopia

Digital marketing

- I had made digital marketing and the impact of digital marketing in business. Is the capital of one business increased without digital marketing? How digital marketing impact one business? I did it through different social media like website, Facebook page, linked-In, email, YouTube, etc.
- I utilized the component of marketing that utilizes internet and online based digital technologies such as desktop computers, mobile phones and other digital media and platforms to promote products and services

Addis Ababa, Ethiopia

Database Administrator

12/2017 – 05/2018

- I used special software to store and organize data. The role may include capacity planning, installation, configuration, database design, migration, performance monitoring, security, troubleshooting, as well as backup and data recovery.
- My responsibility when I was database administrator:
 - ◆ Installing and upgrading the database server and/or application tools
 - ◆ Planning for and allocating the database system's physical requirements, such as memory, disk space, network requirements.
 - ◆ Modifying the database structure using information provided by application developers
 - ◆ Creating user's profiles, and ensuring system security by careful allocation of user permission
 - ◆ Ensuring compliance with database vendor license agreement, including number of installations, and taking care of licensing renewals.
 - ◆ Creating a backup and recovery strategy for the database, and regularly testing the backups to ensure usability.
 - ◆ Monitoring technical support for both database systems and related applications.
 - ◆ Migrating database instances to new hardware and new versions of software from on premise to cloud-based databases and vice versa.
 - ◆ Writing the SQL query of the database
- My experienced database management system/DBMS:
 - ◆ PostgreSQL
 - ◆ MYSQL
 - ◆ Microsoft SQL Server
 - ◆ MongoDB

Addis Ababa, Ethiopia

System administrator

07/2018 – 10/2018

- When I was system administrator, I did upkeep, configuration, and reliable operation of computer systems; especially multi-user computers, such as server.
 - ◆ I prepared the backup server then I migrated data on it.
 - ◆ I upgrade and monitor software and hardware tools.
 - ◆ Monitor the server remotely
 - ◆ Experienced the Ubuntu command line
- I configured and maintained different operating system platform, such as:
 - ◆ Ubuntu server
 - ◆ Window server

Addis Ababa, Ethiopia

Senior software developer

12/2017 – until know

- I developed different crucial application with different programming language. I have developed Taxi service system, Deliver system, E-commerce system, Chat Portal system, E-learning system, E-ticket for bus and cinema system, content management system/CMS and different mobile application.
- Experienced Programming Language and system developed.
 - ◆ C++ programming language, system I have developed
 - Student registration
 - Library Management System
 - ◆ Java programming language, system I have developed
 - Library management system
 - Online Voting System
 - ◆ PHP (Laravel & CodeIgniter), system I have developed
 - Crime management system
 - Online crime report system
 - Taxi service system
 - Fleet management system is called Hulutrack system. i.e www.hulutrack.com
 - E-learning system
 - E-commerce system is called Gola Kitaaba Afaan Oromoo. i.e www.golakitaaba.com
 - Deliver system is called Balderasu System. i.e www.balderasu.com

- ◆ C#(.NET), system I have developed
 - E-ticket for bus
 - Receipt ticket
- ◆ Node (Loobpack and Express), system I have developed
 - Digital human broker is called DHB, which is used to connect seeker with seeker provider.
- ◆ Android
 - Taxi system is called driver app and passenger app
- UI designed, Front-end framework and programming language
 - ◆ JavaScript
 - ◆ React
 - ◆ Vue JS
 - ◆ Nuxt Js
 - ◆ Angular
 - ◆ JQuery
 - ◆ HTML5
 - ◆ Bootstrap
 - ◆ CSS and SAAS
 - ◆ Flutter

Addis Ababa, Ethiopia

General skill

- General skill for application development, database administrator and system administrator:
 - ◆ Version control. i.e Github
 - ◆ Search Engine Optimization. i.e SEO
 - ◆ Google maps, Open Stream
 - Google Map API service
 - Place API
 - Direction API
 - Distance Matrix API
 - Roads API
 - Geolocation API
 - Maps JavaScript API
 - Custom map styling
 - ◆ Team leader
 - ◆ Team Working
 - ◆ Creative thinking
 - ◆ Hard worker
 - ◆ Optimize and create new algorithm

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Language skill

Language type	Listening	Speaking	Reading	Writing
English	Excellent	Excellent	Excellent	Excellent
Amharic	Excellent	Excellent	Excellent	Excellent
Afaan Oromoo	Excellent	Excellent	Excellent	Excellent

COMPUTER SKILLS

Operating Systems: Window XP, Window 7-10, Ubuntu Linux

Environment tools: Eclipse, NetBeans, JDeveloper, Visual Studio, Sublime text, Atom, notepad++

Languages: Java, C++, C#, C++, JavaScript, PHP ,Node JS, Dart,

Databases: Oracle, MYSQL, PostgreSQL, Microsoft Access.

EDUCATION & CERTIFICATION

- 1) Code war award @2016 at Jimma University, Ethiopia March 2016
- 2) CISCO Networking, IT Essential at Ethiopia March 2014
- 3) Appreciation certificate for final project at Jimma University, Ethiopia June 2017
- 4) Microsoft Certification: MCSE, MCSA and MCP
- 5) Experience in Virtualized systems
- 6) Experience in Capex and Opex Management
- 7) Experience in Microsoft SCCM and related software Deployment tools

Link profile:

Linked-in: <https://www.linkedin.com/in/dechasa-adeba-256193188/>

Stack overflow: <https://stackoverflow.com/users/15516023/dechasa-adeba>