Travis Keron

<u>traviskeron.herokuapp.com</u> – <u>github.com/dechulion</u> – <u>dechulion@yahoo.com</u> 2733 SE Taylor St – Portland, OR 97214 – 360-485-5386

Skills

Technical: PHP (Silex, Straight), HTML5/CSS3, Responsive, Command Line

Non-technical: Customer Service, Technical Writing/Editing

Academic & Professional Achievements

- Participated in a collaborative effort to write and publish, Defending Wild Washington, Mountaineers Publishing Company April 24, 2004, a book about preservation and restoration of wilderness areas in Washington State.
- Developed a detailed report of forest management options for the Skokomish Indian Reservation's Director of Natural Resources. The report influenced land management decisions on reservation land.
- Within the first two months of working at Trader Joe's I received a recommendation from at least three managers to apply for management and throughout my time there, management regularly recommended that I join their team.
- For all four of my reviews at Trader Joe's I received exemplary marks for striving to go above and beyond expectations in the three scored criteria of Productivity, Teamwork, and Customer Experience.
- While at Skydive Elsinore, a customer specifically mentioned me by name in a complementary review on dropzone.com, the industry's leading community website.

Education

Diploma in Commercial Skydiving

September 2012, The New Zealand Skydiving School, Methven, Canterburry, NZ

Bachelor of Arts Degree with emphasis in Environmental Studies

March 2004, The Evergreen State College, Olympia, WA

Professional Experience

Parachute Packer

Skydive Elsinore - Lake Elsinore, CA

June 2012-August 2013

- · Worked with customers to ensure they made the flights they wanted.
- Packed tandem, student, and sport parachutes in a fast-paced environment.
- Inspected equipment to help maintain the highest FAA safety standards.
- Managed the packing floor when the Head Packer was unavailable.

Conversational English Teacher

Nova Corporation - Gifu, Japan

February-September 2007

- Taught 40-minute individual and small group lessons to Japanese adults and children.
- Incorporated student history, interests and learning styles to plan and facilitate memorable, interactive curriculum-based lessons for beginning to advanced skill levels.
- Evaluated and recorded individual student progress after each lesson and met with students upon request to discuss progress and study strategies.

Grocer

Trader Joe's - Olympia, WA

August 2002-December 2011

- Provided an excellent customer service experience.
- Stocked product within an allotted deadline.
- Operated a cash register and handled money.
- Ordered product for and operated sections of the store.
- Trained new employees to properly run all operations of the store.
- Assisted in running the day to day operations on the floor including managing the manifest.

References

Rob Cole
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Joel Mathews
Captain
Trader Joes
6460 S McClintock Dr
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[W] 480-838-4142

Lorrent "Lob" Lobjoit
Operations Manager/DZSO
Skydive Elsinore
20701 Cereal St
Lake Elsinore, CA 92530
[W] 951-245-9939