



THE UNIVERSITY
OF QUEENSLAND
AUSTRALIA

School of Information Technology and Electrical Engineering

HEAD OF SCHOOL
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Informed Consent Form

Usability Testing for Social and Mobile Computing (DECO3500)

This statement of ethics statement outlines the ethical obligations of both the respondents and the researcher. Please read it before starting the user testing session.

The user testing being conducted will be done ethically and legally. Participation in this user testing session is completely voluntary and respondents can withdraw from the session at any time. There will be no risk in participating in this user testing session, as all data will be confidential and will not be distributed to anyone beyond the scope of this project. If participants do feel at risk, they can simply stop the user testing session and their participation will not be counted. The responses will be kept confidential and safe by aggregating the data so that survey results will be presented as a group. Please answer the questions as honestly as possible, in order to reduce biases in the results.

If AV recordings are taken, only students doing this project, the tutors and the course coordinator will have access this data. The data will be erased at the conclusion of the course including the data received within the user testing session.

I have read the information above and consent to participate:

Individuals Name: RICHARD SARAFIAN

Individuals Signature: [Signature]

Date: 17/10/11

Researchers Name: ALEXANDER SARAFIAN

Researchers Signature: [Signature]

Researchers:

Freya Rogers, Rory Smith, Jarrod Stone, Samuel Russ and Alexander Sarafian

Course Coordinator: Lorna MacDonald, School of ITEE (lorna@itee.uq.edu.au)

1.

Plain

Sign up - straight forward,
enter details - Next.

What's this plus.

Instructions not clear.

Suggests. that a car must be entered.

If you don't have a car what is the
purpose of the page. ~~can't get past~~.

I would go next.

~~isn't~~ it's a bit early for that.

got to build a bit of trust for
assuming for payment but do you
need to enter details if only receiving
payment

Next.

confirm details.

Let's Park it.

2. Sign up.

~~mask~~

Enter details

Enter car details

+

Enter car details.

cc details - no problem since I
will be looking for a park.

Confirm.

3. Don't know

≡ menu at the top.

Your Parks.

go back. - not sure in the
right area.

must be your Parks.

+

put address

notify text.

Everyday → specific times.
change times.

Next.

Confirm details.

Menu entry more clear.
not sure why two address.
does this mean this person already
has two addresses.

4. Specific Days.

Mon - all day

Tue - specific times.
change times.

5. Menu ≡

Your Cars.

~~Situation~~ Should be find a car park
and lease a car park.

I would go to your cars.

click on markers
and pick the most suitable
Rent this car park.

6 press the cross.

7 click on the marker near
the park.

Rent this car park.

8 Don't know.
no idea

maybe ~~the~~ nothing happened.

pressed the car

don't know what it did

pressed the cross.

confused.

9. press the tick, saw this
while exploring in the last
step.

Click YES

10. Menu \equiv

Credit Card details

change details

Should show edit credit card details.

Show what details are there

11 Menu \equiv
Payment details.
change details
Done.

12. Menu \equiv
lease summary.