

School of Information Technology and Electrical Engineering

HEAD OF SCHOOL
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Informed Consent Form

Usability Testing for Social and Mobile Computing (DECO3500)

This statement of ethics statement outlines the ethical obligations of both the respondents and the researcher. Please read it before starting the user testing session.

The user testing being conducted will be done ethically and legally. Participation in this user testing session is completely voluntary and respondents can withdraw from the session at any time. There will be no risk in participating in this user testing session, as all data will be confidential and will not be distributed to anyone beyond the scope of this project. If participants do feel at risk, they can simply stop the user testing session and their participation will not be counted. The responses will be kept confidential and safe by aggregating the data so that survey results will be presented as a group. Please answer the questions as honestly as possible, in order to reduce biases in the results.

If AV recordings are taken, only students doing this project, the tutors and the course coordinator will have access this data. The data will be erased at the conclusion of the course including the data received within the user testing session.

I have read the information above and consent to participate:

Individuals Name: Linda Joy Milne

Individuals Signature: Linda J Milne

Date: 17/10/2017

Researchers Name: ALEXANDER SARAFIAN

Researchers Signature: Alex Sarafian

Researchers:

Freya Rogers, Rory Smith, Jarrod Stone, Samuel Russ and Alexander Sarafian

Course Coordinator: Lorna MacDonald, School of ITEE (lorna@itee.uq.edu.au)

1.

username
password

Signup.

Enter details.

Not sure.

click on plus to see what happens

no way of entering data.

no car click on plus
for more info

after recognising no

previous experience says next
without details sends me back

cautions to enter details when I
don't have a car

asked: why am I signing up if I
don't have a car

wouldn't give details

telling me to Edit details.

check -

no car previously
& won't make diff

Next

Next on CC

Thanks

2. Sign up.

Enter details

Enter car details +

Car details 2 Next

This time give details

Edit details to check
then confirm.

3. ~~Assume~~ signed up.

Login

hamburger

not sure yet what to do
your pants.

+

can't put address,

didn't see what was already.

fill in address

every day ST

alter times.

Next

Edit details to check then
confirm.

4 address
txt.

specific days

don't know if I have to do
separately or one at a time
not sure what will happen.

mon all day
tue sp. time
Next.

5. trying to remember what the
symbols mean

hamburger

not sure what to click on
asked if arrow is directional
like compass

identified Find a pork.

pondering over choices.
instruction doesn't say
when I need it.

Find a park

forget time for a minute

how do I know that it is
the nearest. didn't look at
map.

would have to be the nearest?
go back.

wondering what other two symbols
are.

went back to hamburger
notices Norman park.

back to arrow.

skip time.

told it Norman Park.

Not sure if Fake St is near
Norman Park.

I want to be in Norman Park.

Already gone back once.

Is it the nearest car park?
how do I know?

Rent this car park.

I can always cancel.

that's where it's taken me.

would probably search for NP again
just to be sure

6. ~~≡~~

X on the bottom of the screen

Not sure that it's cancelled.

Nothing said that it was cancelled

7. Key in noiman park

≡

Your Parks.?

Fake St.?

Not where I want to be.

Arrow - Find a park
Rent the car park

the arrow is close to the park
123 Fake St.

I was already there.

8 car click on car.
maybe just pointing to it
how do I go back a step
Need more information

≡

~~Someone has parked car.~~

9 ≡ didn't have what I
needed.
looking for something that
says.
time showing stopping.
use X .

10.

≡

credit card details
change details.

Done easy enough.

11 Payment details ?
Enter data

easy.

12. History

Lease summary - more sense

Back to home screen.