

User Testing & Evaluation

We have run user evaluation and analyse our current prototype to identify the existing problems and solutions. Based on the feedback from our target users, we have found the problems based on different aspects as follows:

1. We need to take care of the pet, in case there is an emergency happen. In current version of the prototype, it's a bit hard for our target users to contact pet owner.
2. Time measurement could be a problem for users to measure the needs. Pet owners should provide immediate feedback of the system.
3. Tasks should be used for users to understand how to add and edit tasks. At the moment, current prototype is a bit hard for users to take their own tasks.
4. Some operations could be improved, the group list in community and in me causes confusion to users.