

A short interview with Victoria who is working for the Asylum Cycle Community.

Discuss and get understand about some basic information about refugees in Brisbane. Such as what language they speak, and how refugees integrate with community currently.

Show our website to Victoria, and discuss about the usability about our website, such as did the refugees in Brisbane can access internet, laptops, and also mobile devices.

How does refugee know about your organisation?

*Most of the refugees are introduced by government agencies. After they reached Australia, there will be support services for them. That's why they can know our organisation and they can come here.*

Are they good at English? How do you communicate with them?

*It depends on their level of education. My experience is that their English is very poor. We have English language courses.*

Generally asking, what language do they speaking?

*We have a lot of people from Iran, so they speak Persian, but we also have other language. Some of my people they speak 5 languages*

How do refugees integrate with the Brisbane community?

*There are lots of community for their nations, like African communities, but some people choose to integrate with existing community and we also provide programme to help them, like we have programme in Longan. There is a studio for youth and refugees can express themselves by music and art, we can build the relationship and trust with them. Also, there is a college there so that they can learn skills to get a job.*

(Introduced our website and explained how it can help refugees)

So, this is our website, do you think this can be used by refugees?

*Yes, most of the people I met are having cell phones, some might not have computers at home, but they have phones. I met an 18 years old girl today and she's been here for 4 years, she taught me how to air-drop photos through phones... they all get phones, particularly for young people, but for old people is totally different. Most of my people are pretty young, so they are like other young people you meet everywhere.*

What are their financial status?

*They all on benefits like centrelink and no income.*

*When they first came to this country they were shocked by everything. And they have lots of pressure from their family back home, their family think they came to Australia so that must now being rich but they are not, they are struggling with language and they don't have job. Lots of refugees cannot get an opportunity to get a job here in Australia.*