

A short interview with Victoria who is working for the Asylum Cycle Community.

Discuss and get understand about some basic information about refugees in Brisbane. Show our website to Victoria, and discuss about the usability about our website, such as did the refugees in Brisbane can access internet, laptops, and also mobile devices.

How does refugee know about your organisation?

*Most of the refugees knew about our organisation by government agencies. After they reached Australia, there will be welcome and support services provide for them.*

How do refugees integrate with the Brisbane community?

*In Brisbane, there are lots of community for their nations, like African communities. We also provide programme to help them. Such as in Longan, there is a community for refugees and Australian people to show their culture by arts and music. so they can build connection with each other. Also, we have job training and college which provide a place to learning skills.*

Are they good at English? How do you communicate with them?

*In my experience, they are not good at English. Most of them didn't have education experience in their hometown. In order to improve the communication with them, we do have English language courses to help them.*

What language do they speaking most?

*In our organisation, most of people from Iran, so they speak Arabic. But we also got other language speaker.*

(Introduced our website and explained how it can help refugees)

Do you think our website can be used by refugees?

*Yes, most of the people I knew are having mobile phones, some of them might not have computers at home due to the finical issues, but most of them have phones. Particularly for young people, they know a lot function for mobile compare with me. But for old people, this is totally different. They may have difficult to use it.*

How about their financial status?

*They don't have income and many of them get benefits from centrelink and other organisation. When they first came to Australia they felt nervous. They got language barriers and they don't know where to seek help when they just arrived. And they got lots of pressure from their family back home, their family think they came to Australia so that must now being rich but they are not. Lots of them cannot get an opportunity to get a job in Australia.*