DECO 3500 Paper Prototype User Testing

1. TASK: Can you please create a new account.

Goal user should be able to create a new account within 1 mins.

2. TASK: Please figout how to search post in IT business area. GOAL: Users should be able to find the target within 40 seconds.

3. TASK: Please add one tag in your profile to indicated your specialist.

GOAL: Users should be able to add one tag within 2 mins.

4. TASK: Please find user which is a business seeker and student in IT specialist.

GOAL: Users should be able to finish the task within 2 minute.

5. TASK: Please chat with a online user.

GOAL: Users should be able to finish the task within 30 seconds.

Test Result

User ID 1

Test Plan	Time Taken	User Comments
Task1	0:20	No problem
Task2	0:55	Get confus for the idea search and Search User Navigation.
Task3	1:35	Can separate the user details and introduction
Task4	1:00	No problem
Task5	0:30	No problem

User ID 2

Test Plan	Time Taken	User Comments
Task1	0:45	No problem
Task2	0:50	It's confus to find the post section
Task3	2:00	If can add some more section will be better, And Use about us instead of about
Task4	1:10	No problem
Task5	0:30	No problem

User ID 3

Test Plan	Time Taken	User Comments
Task1	0:40	No problem
Task2	1.25	Navigation can be improve, for example change a word for idea research. It seems less professional.
Task3	1:00	No problem

Task4	0:45	No problem
Task5	0:30	No problem

Observation Task

Task 1

When the participant is ready, ask them to start the first task (60 second time limit):

- 1. Find the register page from the home screen
- 2. Register an account

Ask if they have any questions with above tasks.

Task 2

Then continue with the next task (40 second limit):

- 1. Following the actions performed in the first task, user enter the page after login.
- 2. Go to the Idea search page to get the post.
- 3. Find the correct post.

Ask if they have any questions with above task.

Task 3

Continue with the next task when they are ready (120 seconds time limit):

- 1. Go to the profile page.
- 2. Select the One Tag into the profile

Ask if they have any questions with above task.

Task 4

Continue with the next task when they are ready (120 seconds time limit):

- 1. Find the Skill search page.
- 2. Check the filter, choose the correct one.
- 3. Check the list, select the correct one.

Ask if they have any questions with above task.

Task 5

Continue with the next task when they are ready (30 seconds time limit):

- 1. Find the chat page.
- 2. Check the chat list

Ask if they have any questions with above task.

Observation Detail

Tester 1

Task	Time to Complete	Observation
Task 1 (60 sec limit)	0:20	No problem for register, User find the correct place quickly.
Task 2 (40 sec limit)	0:55	User think for a while and click skill search section. And then click idea search section.
Task 3 (2 min limit)	1:45	User go to the profile page, and spend sometime to find the correct place to add tag
Task 4 (2min limit)	1:00	User find the correct place quick.
Task 5 (30 sec limit)	0:30	User find the correct place quick.

Tester 2

Task	Time to Complete	Observation
Task 1 (60 sec limit)	0:45	No problem for register, User find the correct place quickly.
Task 2 (40 sec limit)	0:50	User think for awhile then click the idea search. Find the right place.
Task 3 (2 min limit)	1:50	User click about page, then go to the profile page and select the tag section
Task 4 (2min limit)	1:10	No problem for register, User find the correct place quickly.
Task 5 (30 sec limit)	0:30	It's easy for the user. User click the chat section.

Tester 3

Task	Time to Complete	Observation
Task 1 (60 sec limit)	0:40	User find the register page quick.
Task 2 (40 sec limit)	1:25	User go to the about page try to find some thing and go to the idea research.
Task 3 (2 min limit)	1:00	User go to the profile page and find the tag in the introduction section easily.
Task 4 (2min limit)	0:45	It's easy for the user. User click the skill search section and find the correct people
Task 5 (30 sec limit)	0:30	User find the chat page quick.