Observations from Tests – Visually Impaired

User: 1
Observer: TR

Proforma Test Plan 1: The user should be able to navigate to their appropriate webpage from the splash screen	
Observation: very quick, no issues	**User Comments:** Nil
Time Taken: 3 seconds	**Errors:** ◯

Proforma Test Plan 2: The user should be able to identify and access the breaking news section	
Observation: no issues, spent time observing page	**User Comments:** Nil
Time Taken: 10 seconds	**Errors:** ◯

Proforma Test Plan 3:
The user should be able to read the headline out loud and play the recording

Observation:	User Comments:
no issues	Nil

Time Taken: 5 seconds   **Errors:** 0

Proforma Test Plan 4:
The user should be able to play the user recorded comments

Observation:	User Comments:
no issues	Nil

Time Taken: 10 seconds   **Errors:** 0

Proforma Test Plan 5:

The user should be able to reply to the last comment

Observation:	User Comments:
Slightly hesitated, was unsure had to be prompted	"I would have reply/report identified as an actual button"

Time Taken: 2 seconds	Errors: 1

Proforma Test Plan 6:

The user should be able to leave their own recorded comment

Observation:	User Comments:
hesitated had to be prompted	"wasn't obvious, looks like a written comment" "put red dot in record button"

Time Taken: 20 seconds	Errors: 0

Proforma Test Plan 7:
The user should be able to enter the online chatroom for 'Breaking1'

Observation:	User Comments:
hesitated was unsure had to be prompted	"would call 'Chat Room discussion'"
Time Taken: 20 seconds	**Errors:** 0

Proforma Test Plan 8:
The user should be able to navigate to the top of the page using the button

Observation:	User Comments:
could not find button scrolled with mouse	"I never use mouse" "I prefer to zoom"
Time Taken: 5 seconds	**Errors:** 1

Proforma Test Plan 9:
The user should be able to navigate back to the home page

Observation:	User Comments:
Very quick, no problems or hesitation	Nil

Time Taken: 5 seconds

Errors: ○

Observations from Tests – Visually Impaired

User: Q

Observer: TR

Proforma Test Plan 1:

The user should be able to navigate to their appropriate webpage from the splash screen

Observation:	User Comments:
very quick, no issues	N/1
Time Taken: 5 seconds	**Errors:** 0

Proforma Test Plan 2:

The user should be able to identify and access the breaking news section

Observation:	User Comments:
- spent a while observing each option - hesitated slightly	"very blue"
Time Taken: 23 seconds	**Errors:** 0

Proforma Test Plan 3:
The user should be able to read the headline out loud and play the recording

Observation:	User Comments:
hesitated with playing of the sound clip	"do I push the play button?"
Time Taken: 19 seconds	**Errors:** 0

Proforma Test Plan 4:
The user should be able to play the user recorded comments

Observation:	User Comments:
- hesitated - clicked name first - clicked reply - no prompts given	"I am not sure, do I push this?"
Time Taken: 27 seconds	**Errors:** 2

Proforma Test Plan 5:
The user should be able to reply to the last comment

Observation:	User Comments:
-was not sure that reply button was actually a button	"I am not sure what to push" "is this a button?"

Time Taken: 11 seconds	**Errors:** 0

Proforma Test Plan 6:
The user should be able to leave their own recorded comment

Observation:	User Comments:
-hesitated -had to be prompted	"I am not sure which button does what" "is this it?"

Time Taken: 43 seconds	**Errors:** 0

Proforma Test Plan 7:
The user should be able to enter the online chatroom for 'Breaking1'

Observation:	User Comments:
-had to be prompted after responding - pressed 'leave a comment'	"needs to say something else"
Time Taken: 33 seconds	**Errors:** |

Proforma Test Plan 8:
The user should be able to navigate to the top of the page using the button

Observation:	User Comments:
-could not find button - used mouse to scroll	"I never use them"
Time Taken: 3 seconds	**Errors:** \

Proforma Test Plan 9:
The user should be able to navigate back to the home page

Observation:	User Comments:
very quick, no issues	Nil

| Time Taken: 3 seconds | Errors: 0 |